

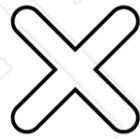


[www.cncworkshop.co.za](http://www.cncworkshop.co.za)

## The Ottoman Empire Pty Ltd t/a

Unit 4  
Maitland Business Park  
Mowbray Road  
Maitland  
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021 510 2377

Company VAT Number 4870273572



multiply  
furniture

[www.multiplyfurniture.co.za](http://www.multiplyfurniture.co.za)

## WARRANTY & PRODUCT CARE

### HOW DOES THE WARRANTY WORK?

We offer a 12months warranty on all of our products, should you have any queries please don't hesitate to contact [layla@multiplyfurniture.co.za](mailto:layla@multiplyfurniture.co.za).

### HOW TO KEEP YOUR FURNITURE LOOKING BEAUTIFUL?

Quality birch ply furniture is an investment expected to last for generations. To maintain its beauty and help it last, birch ply furniture needs the right care. All our products are finished with two to three coats of environmentally friendly water-based sealer. The sheen of the finish ranges, depending on the piece. The finish protects the wood and adds to its beauty. No finish is totally indestructible. But with regular care, the finish will last much longer, providing years of enjoyment to you.

### TO CARE AND PROTECT YOUR FURNITURE, WE SUGGEST THE FOLLOWING:

1. Avoid placing your furniture in direct sunlight, as sunlight causes fading.
2. Avoid extreme changes in temperature by arranging furniture away from radiators, heat and air vents and air conditioning units.
3. Avoid placing plastic or rubber materials directly on your furniture, as certain plastics/rubbers contain ingredients that may damage the finish.
4. Periodically rotate accessories on furniture so they do not sit in the same spot all the time.
5. Use pads, cloth or felt to protect the furniture surface from plastic, rubber, hot dishes, beverages, bookends, flowerpots and vases.
6. Clean up spills immediately. Use a blotting rather than a wiping action. Water left over a long period of time will cause white spots in the finish. Alcohol, perfume, after-shave, red wine and medications can cause severe finish damage.





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7. Use a protective pad when writing with a ballpoint pen on the furniture surface.
8. Lift and place objects rather than dragging them across the furniture surface.
9. Avoid placing furniture directly under windows.

## CLEANING & POLISHING YOUR FURNITURE

We recommend dusting frequently with a clean, soft, dry, lint-free cloth. Clean the surface by rubbing in the direction of the grain.

## WHAT ARE THE MAIN TYPES OF FURNITURE CARE PRODUCTS, AND WHICH ONE DO YOU RECOMMEND?

There are three basic types of furniture care products: silicone cleaners, waxes and polishes. We recommend avoiding silicone cleaners and waxes. While silicone cleaners create a high degree of shine, silicone seeps into even the highest-quality finishes, creating a barrier that will not accept stain or lacquer. This makes it virtually impossible to re-finish or touch-up your furniture. Waxes should be avoided because their regular use may result in a build-up of wax film on the surface of the furniture. This build-up could actually attract dirt, smoke and other pollutants in the air, resulting in smudges and streaks. Also, many waxes contain grit that can permanently damage furniture surfaces if used improperly.

Polishes, which we recommend, contain detergents, emulsifiers and mineral oil. The detergents clean dirt from the furniture, the emulsifiers give it body to clean and last longer and the mineral oil is left behind as a barrier for dirt and moisture that could harm finishes. There's no grit to harm the finish, no wax to build up and no silicone to raise the sheen and act as a barrier for touch-up and refinishing.

