



WARRANTY CLAIM FORM
for Midwest Hearth catalytic combustors

Replacement Warranty for Midwest Hearth brand catalytic combustors.

Warranty period starts from the purchase date of the original catalytic combustor. Replacements do not restart the warranty period.

Midwest Hearth will replace a defective* combustor at a prorated rate per the chart below:

- 90 DAYS – Free replacement
- YEAR 1 – 50% discount of original price paid
- YEAR 2 – 40% discount of original price paid
- YEAR 3 – 30% discount of original price paid
- YEAR 4 – 20% discount of original price paid
- YEAR 5 – 10% discount of original price paid

To order a replacement combustor using the above prorated schedule, please mail the following items to Midwest Hearth:

- ✓ Your defective combustor. If it has broken or crumbled, you must enclose all the pieces.
- ✓ A copy of your original sales receipt.
- ✓ A completed claim form (see right).
- ✓ A personal check for the prorated amount plus \$15 for shipping.

The consumer will be responsible for removal, any servicing, and return of any items required for filing the warranty claim.

*Midwest Hearth catalytic combustors are warranted for structural integrity. Warranty period is five years or 12,000 hours of burn-time (whichever comes first). Warranty is only valid when the combustor has been correctly installed and maintained. Failure due to incorrect use or with any other fuel than **dry well-seasoned wood** will be void of warranty.

Name: _____

Address: _____

City: _____

State & Zip Code: _____

Phone: _____

Email: _____

Stove Manufacturer: _____

Stove Model: _____

Prorated Replacement Cost (see chart left) \$ _____

Shipping and Packaging \$ 15.00

Sales Tax (MN Only) \$ _____

Total \$ _____

** Please make sure you have included the items from the checklist (left).*

Please send to:

Midwest Hearth
Warranty Dept
3360 Quail Road NE
Sauk Rapids, MN 56379