



RETURN AND EXCHANGE FORM

STEP 1

Start your return or exchange by clicking the [Start a Return] button at the bottom of hotleathers.com

Have Any Questions?

Call us toll free: 1-800-468-9989
International: 860-647-0880
Email: hotinfo@hotleathers.com

STEP 2

Please fill in all fields below...

Originally Purchased by:

Address Change

Name: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

Phone: (_____) _____ (_____) _____
(Daytime) (Evening)

Email Address: _____

Send Exchange to: (If different from left)

Name: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

Phone: (_____) _____ (_____) _____
(Daytime) (Evening)

Email Address: _____

STEP 3

Original Order # _____

IMPORTANT:

Start by clicking the [Start a Return] button at the bottom of hotleathers.com

1. Please include this form in the box you are shipping and make a copy for your records.
2. Return address...

Hot Leathers
ATTN: Returns Department
349 Progress Dr.
Manchester, CT 06042

STEP 4

Please fill in all applicable fields below...

REASON FOR RETURN

Quality

- QU Quality unsatisfactory
- QD Defective construction
- QF Finish unacceptable
- QO Other: _____

Satisfaction

- SS Did not like styling
- SF Did not like fabric
- SC Did not like color
- SO Other: _____

Performance/Service

- PS Shipping damage
- PW Wrong item shipped
- PO Other: _____

Sizing

- ZS Too Small
- ZL Too Large
- ZW Ordered Wrong Size
- ZC Size Chart Incorrect

Catalog

- CP Not as pictured
- CD Not as described
- CO Other: _____

RETURNS

Please indicate the item(s) you are returning.

Code	SKU #	Size	Attr	Description	Qty.	Unit Price	Total
QU	TR54321	6	Green	Example Item Only	1	29.95	29.95

EXCHANGES

Please indicate the item(s) you want in exchange for the ones you are returning.

Code	SKU #	Size	Attr	Description	Qty.	Unit Price	Total
QU	LH12345	8	Black	Example Item Only	1	49.95	49.95

EXCHANGE FOR THE SAME ITEMS

RETURN POLICY

Returns must be made within 30 days to be eligible for a full refund (less shipping and handling). Clearance items, boy shorts and undergarments are not included in this return policy and are not returnable. Items must be returned in their original shipped condition. Absolutely no returns 30 days after invoice date.

RE:DO INFORMATION

All returns must be started online, by clicking the [Start a Return] button at the bottom of all HotLeathers.com pages. If you have purchased Re:Do along with your order, you will receive a free return shipping label for your exchange or refund for store credit. Re:Do free returns are for store credit and exchanges only. Refunds to the original payment method require a paid return label.