

ZUMMO

COMMERCIAL JUICERS

Warranty Policy



WARRANTY

1. ZUMMO, INNOVACIONES MECÁNICAS S.A., guarantees the best quality of the materials and the good constructions of the juicer for a period of:
 - 3 YEARS
 - Z22C model is limited to 2 YEARS
2. This guarantee covers all material or manufacturing defects.
3. All services must be previously authorized by ZUMMO INC. and follow ZUMMO INC. procedures. This product was designed and manufactured for commercial use purposes. For details contact us at 844-986-6646
4. Any service **MUST** be performed by an authorized service provider **ONLY**. Use of the equipment on a residential setting will limit the warranty scope to the amount of service allowed by the laws of each municipality. Zummo inc. does not guarantee residential services. All repair expenses will be responsibility of the purchaser on a residential setting. Please contact Zummo Inc if this product is intended for residential purposes at 844-986-6646
5. If any faults are found with the machine during normal use and within the guarantee period, the defective parts will be replaced free of charge, except for the intervention operations.
6. The guarantee is only valid upon presentation of the original invoice.
7. ZUMMO INC. is responsible for scratches or dents caused to the product during transportation **ONLY** when ZUMMO INC. contracts the carrier, in that case, any issue must be reported directly to ZUMMO INC. within 24 hours of reception of the product or the warranty will not apply.
8. ZUMMO INC. should have not liability of any kind under this warranty unless Distributor gives ZUMMO INC. notice of its claim with in TEN (10) days of the incident.
9. ZUMMO INC. will not, under any circumstances, be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort or otherwise, and ZUMMO INC. liability shall not exceed the purchase price of the products on which such liability is based.
10. This guarantee does not cover:
 - Any damages not directly caused by a fault of manufacturing or materials.
 - Any damages due to incorrect installation, abuse, improper use outside of what the machine was designed and manufactured for, modifications, accidents, or negligence.
 - Any damages caused by unauthorized staff or materials.
 - To achieve the best performance and use from your juicer, read, and follow the instructions in this manual carefully.
 - Scratches of plastic parts due to the use of abrasives.
 - Breakages due to the use of citrus fruits which size is not the recommended in this instruction manual or due to the use of other fruits or objects.
 - **PARTS NOT COVER:**
 - Front Cover; Nuts ; Blade; Tray, cups & balls; Filter; ...

*All external parts. Ask Zummo for details.



Warranty policy

11. Repair and replacement of parts during the warranty period do not imply an extension of the expiry date of the warranty.
12. In the event of damages caused during the guarantee period, please contact the Authorized Dealer who supplied you the unit, stating the model and serial number.
13. During the warranty period, any repair or intervention not authorized by ZUMMO will automatically cause the warranty expiration.
14. Nobody is authorized to change the terms of this warranty.
15. In case of any controversy, the place of jurisdiction is in FLORIDA.



ANEX 1

Zummo only covers ground shipment. If customer wants rush shipment needs to authorize in advanced and will pay for the extra cost.

Zummo only pays for regular service when warranty. If customer needs a different service needs to authorize in advanced and will pay for extra cost. Please see code below:

- P1: 4 hours services
- P2: 24 hours service
- P3: next business day service (if this is on Friday, next business day would be Monday. This will apply on Holidays as well).

When warranty services please contact Zummo to open a service call:

Service department:

844-986-6646

techsupport@zummoinc.com or support@zummoinc.com

Parts Department:

844-986-6646

customerservice@zummoinc.com