

OUTLAND

D E N I M

NEED TO RETURN OR EXCHANGE SOMETHING?

No problem! Please follow the steps below **within 14 days of receiving your delivery**:

Step 1: Email enquiriesuk@outlanddenim.com to notify us of your intention to return/exchange an item. We will then arrange a convenient time for our courier to collect your parcel.

Step 2: Simply fill in the form below and place inside the shipping box with return/exchange item/s (in their original condition) ready for collection.

Step 3: We will send you an email to let you know once your refund has been issued or replacement jeans have been dispatched.

Please note: Returns can take up to 7 days to get back to us within the UK. Make sure you enclose this form with your parcel so that we can complete your return within 1 working day of receiving it back. Please retain a proof of postage until we've confirmed your refund has been completed. We will send you an email to let you know once your refund has been issued or your replacement item has been dispatched.

For more information or help at any time, please email enquiriesuk@outlanddenim.com

NAME:
ADDRESS:
POSTCODE:
SIGNATURE:

IF YOU ARE RETURNING ITEM/S:

QTY:	PRODUCT CODE:	SIZE:	DESCRIPTION OF ITEM EXCHANGING (style name and wash - i.e. Isabel in black)	RETURN QTY:	REASON CODE:

A - Faulty/poor quality

D - Ordered more than one size

G - Arrived too late

B - Looks different to image on site

E - Do not like colour

H - Incorrect item received

C - Does not fit properly

F - Does not suit me

IF YOU ARE EXCHANGING ITEM/S:

QTY:	PRODUCT CODE:	SIZE:	DESCRIPTION OF ITEM EXCHANGING (style name and wash - i.e. Isabel in black)	RETURN QTY:	DESCRIPTION OF NEW ITEM (style name and wash - i.e. Isabel in black)	NEW SIZE:

