

### Pre-Requisites

- ◇ The panel must have a BlueEye subscription
- ◇ The Installer must have a Paradox login
- ◇ 2.4GHz Wi-Fi with internet connection
- ◇ SSID broadcast must be enabled
- ◇ The PC Password cannot contain zero's
- ◇ The panel manufacture date can only be 2017 and later
- ◇ The battery must have at least 60% charge to ensure correct operation

### Can the end user add a doorbell to their system?

No, only the Installer with a Paradox login can add doorbells.

### Is the doorbell added to the BlueEye app by manually entering the serial number?

No, the doorbell can only be added by scanning its QR code from a smart phone.

### Can the doorbell operate in stand alone mode?

No, the doorbell must be associated to a Paradox panel with a BlueEye subscription.

### How many doorbells can be added to a panel?

4 doorbells can be added to a panel.

### What is the power requirement of the doorbell?

The doorbell requires 12-24V AC or DC, 1A minimum.

### Does the doorbell require ethernet cable for an internet connection?

No, the doorbell only supports a Wi-Fi connection to the internet.

### What Wi-Fi frequency does the doorbell support?

The doorbell only supports 2.4GHz Wi-Fi with 802.11b/g/n

### Does the doorbell work on Insite Gold and BlueEye?

The doorbell only works on BlueEye.

### Is there a relay on the back of the doorbell to operate a door strike?

No, the door strike is controlled from a panel PGM, or the door relay on an ACM12.

### Which PGM's can be assigned to the doorbell?

Only the 16 MG/SP or 32 EVO panel PGM's can be assigned to a DB7 doorbell.

### Is the battery in the doorbell replaceable?

The battery is not replaceable. It is covered under the 3 year warranty period.

### How is the firmware of the doorbell upgraded?

The firmware of the DB7 can only be upgraded via the BlueEye app by the System Master or Installer.

**What is the resolution of the camera in the doorbell?**

The resolution is 1080 x 1920, H.264 @15 fps.

**Can the camera produce an image at night time.**

Yes, the camera has night mode with IR illumination.

**Does the doorbell support live view?**

Yes, the camera can be accessed at any time via the BlueEye app.

**What triggers push notifications to the BlueEye app?**

Pressing the doorbell button or movement in front of the doorbell will send a push notification.

**Is there a notification when someone approaches the doorbell?**

Yes, there is a built-in PIR and video motion that will trigger a push notification.

**Can images be sent to a monitoring station that monitors alarm events?**

No, the images can only be viewed in the BlueEye with a paid subscription.

**Can the images be viewed on a TM50 or TM70 keypad?**

No, the images can only be viewed in the BlueEye with a paid subscription.

**Is there an additional subscription cost when adding a doorbell to a Swan site?**

Cloud storage service for recordings are US\$36 per year and US\$3 per year for insurance.

**Where are the video recordings stored?**

The recordings are stored on Paradox servers for 60 days.

**Can a doorbell be migrated to another site?**

Yes, a doorbell can be used on another site after it is removed from its current site.

**What is the IP rating of the doorbell?**

The doorbell is rated to IP54.

**Does the doorbell show up in BabyWare?**

The doorbell only shows up in BlueEye.

**Where is the microphone located on the doorbell?**

The microphone is located on the right hand side of the unit.

**Does the DB7 need to be on the same network as the IP150/+ module?**

The DB7 and IP module do not need to be on the same network.

**What panel firmware supports the DB7?**

Firmware from 2020 is compatible, but the firmware should be upgraded to the latest version.

**Does the doorbell work on all panels?**

The doorbell only works on Paradox panels manufactured in or after 2017.

**Does the doorbell support SSID hidden broadcast?**

No, the SSID must be broadcast at all times.

**Is there an indoor chime unit for the doorbell?**

Not at the moment. It is expected to be available at the end of Q3 2023.