

OLD BRIDGE CELLARS

T'S & C'S

Congratulations on choosing Old Bridge Cellars to cater your next event. We pride ourselves on our ability to bring our clients vision to life and our dedication to customer service, so you won't be disappointed.

Payment:

All orders must be paid in full, 48 hours prior to your function to allow proper time for picking, chilling and delivery logistics. Payment details will be included on your final invoice.

Sale & Return Policy:

When you organise a function with Old Bridge Cellars, you get access to our sale & return policy. This means you are able to return up to 20% of the total order for a full refund. Additional stock beyond this 20% can be kept by the customer or returned for a store credit.

The stock must be in saleable condition. Labels must be undamaged and still in original packaging (i.e. beers still in 6-packs, no loose bottles). Any products specially ordered in for your event are not covered under the sale and return policy. A restocking fee may be charged depending the condition of the returned goods.

After your function, gather your tubs, undamaged wines and unopened beer packs and return to Old Bridge Cellars as soon as possible. Alternatively, we can pick up for a nominal fee. Once returned, we will then process a store credit or full refund via EFT transfer to your nominated bank account.

Set Up & Pick Up:

For a nominal fee our team can also help to set up your function, as part of this service we will:

- *Work with bar staff to set up designated bar area*
- *Tub and ice all required drinks*
- *Remove all rubbish off-site*
- *If needed, we can also pick up items the following day for an additional fee*

www.oldbridge.com.au