



Return for Replacement: GRIGRI 2

Concerns all GRIGRI 2's (D14 20, D14 2G, D14 2B)
with the first five digits of the serial number between 10326 and 11136



D14 20



D14 2G



D14 2B

Background

Petzl has discovered that exerting excessive force on the fully extended handle of the GRIGRI 2 can cause internal damage, such that the GRIGRI 2 handle may become stuck in the open position.



Figure 1

When the handle is stuck in this position the assisted braking function is disabled. A damaged GRIGRI 2 in this configuration will function similarly to a manual belay device (e.g. tube style device).

When using a damaged GRIGRI 2 with the handle stuck in the position as shown in Figure 1, failure to control the braking side of the rope will increase the risk of an uncontrolled descent.

It is important to note that failure to control the braking side of the rope is a misuse of the GRIGRI 2 under any circumstance (See GRIGRI 2 Technical Notice).

As of June 20, 2011, seven damaged products have been returned to Petzl through our worldwide distribution network. Petzl has no knowledge of any accidents resulting from a damaged GRIGRI 2 handle.

Petzl Response

Because the safety of our users is our primary concern, as a measure of precaution Petzl has decided to take the following actions:

- increase the mechanical strength of the handle on all GRIGRI 2's since serial number 11137.
- **recall all GRIGRI 2's with the first five digits of the serial number between 10326 and 11136, and replace with a new revised GRIGRI 2.** Petzl will pay for all shipping costs to complete this replacement.

Everyone at Petzl is committed to resolving this issue as quickly and efficiently as possible.

The previous generation GRIGRI is not concerned by this recall.



If you possess a GRIGRI 2 (D14 20, D14 2G, D14 2B) with the first five digits of the serial number between 10326 and 11136 please initiate an exchange by mailing it with your contact details to:

GRIGRI 2 Returns, REPLY PAID 645, Artarmon NSW 1570

To download a reply paid address form & contact sheet please visit our website www.petzl.com.au/grigri2return.html

Contact us at grigri2@petzl.com.au

