

Job Description Email Marketing Specialist

August 24, 2021

OVERVIEW

We are looking for a part-time Email Marketing Specialist that can elevate our brand style and communications to our direct-to-consumer audience. With a host of new products and promotions on the horizon, and an effective sustainable travel newsletter format, the opportunities for driving brand reach and sales growth are endless.

EMAIL MARKETING DELIVERABLES

- Design templates that are on-brand, attractive, and effective
- Build and maintain an email content calendar for up to six months in the
- One email blast per week via Klaviyo:
 - Week One: Sustainable Travel Newsletter (see below for details)
 - Week Two: Product Spotlight & Promotion (new colors, back in stock, positive reviews, clearance, holiday promotion, etc)
 - Week Three: Sustainable Travel Newsletter
 - o Week Four: Brand Spotlight (Giveback partners [no2plastic, conservation alliance], Company news, Blog post, etc.
- Maintain Email Lists & Segments
 - o Create winback and sunset flows that keep our engagement focused and metrics positive
 - o Input new email addresses acquired through other marketing promotions into lists and segments
- Create and Maintain Klaviyo Flows
 - o Update current flows to be more attractive and effective
 - o Add additional flows as needed to keep engagement high and increase conversions

OTHER DELIVERABLES

- Communicate with the rest of the HYDAWAY team via Slack to collaborate on existing projects and future opportunities
- Meet regularly with Niki to stay up to date and to plan out the content calendar

SUSTAINABLE TRAVEL NEWSLETTER

Goals

- Increase clicks and engagement through informative and interesting content that connects our audience to our vision and channel strategy.
- Generate revenue through website conversions and affiliate commissions to gear that we recommend for a more rewarding, and less-impactful, lifestyle

Frequency

Twice per month

Format/Design

• One consistent layout that's engaging, brand-friendly, and easy to read. i.e. lots of whitespace

Content

- 1. Headline/Subject Line
 - Attention grabbing and fun
 - Reference to a piece of the content that's the most engaging or timely
- 2. What's NEW at HYDAWAY one guick mention from one of these topics
 - Fun happenings with the HYDAWAY team (inside look)
 - o Good reviews/feedback from customers and our reaction
 - Promotions on the website
 - Giveaways in progress
 - Updates on future product development/ focus group testing/ ambassadors
 - HYDAWAY Blog
 - One new blog post per month
 - Continue to link to old blog content as well
- 3. Travel & Outdoor Adventure
 - 2-3 external links to recent posts/headlines/news articles from around the world
 - Reference: Travel SmartBrief, TGA, AWAYtravel.com, getcairn.com, Adventure Journal, Outside, Nat Geo, Conde Naste Traveler, etc.
 - o One inspiring image
- 4. Planet Health & no2plastic
 - 1-2 links to recent posts/headlines/news articles



- Updates/links to our giving campaign through no2plastic; CTA = pledge
- 5. Eco-Friendly, Travel & Outdoor Adventure Gear Must-Haves
 - Niki's product finds to make life easier, more fun, and less impactful on the planet
 - o Affiliate links to Amazon or Kickstarter generate revenue

Call to Action

- Forward this newsletter to a friend
- Follow us on social media with Instagram grid
- Leave a review on our website (or Amazon if they bought it there)

