

Autel Care Standard



Autel Robotics Care For Autel Drones and Quadcopter

Autel Robotics provides consumers with quality assurance services that meet the requirements of regional departments or relevant laws and regulations.

During the warranty period, our company provides free quality assurance for product problems caused by product quality defects;
Autel Robotics Care is mainly for normal use or accidents caused by users that damages the aircraft.

Common to V2 and V3 versions



Service Introduction

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Autel Care Standard Plus (2nd year)

Autel Care Standard (2-year version)





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Type	Autel Care Standard (1st year)	Autel Care Standard Plus (2nd year)	Autel Care Standard (2-year version)
Hightlight in Service Content	<ul style="list-style-type: none"> • 2 chances of lower price replacements. Remark: 1. Models of NANO and LITE series only get 1 chance to use "Flyaway Protection" under this, and the consumption will cost 1 replacement chance. 2. Rest of models are not supported by "Flyaway Protection".	1) 1 chance of lower price replacement. 2) Aircraft warranty period could extend 1 year. (In addition to the battery) 3) Such Standard Plus could not take over the benefits that haven't been used in Autel Care Standard. Remark: 1. Models of NANO and LITE series only get 1 chance to use "Flyaway Protection" under this, and the consumption will cost 1 replacement chance. 2. Rest of models are not supported by "Flyaway Protection"	1) There are 2 lower price replacements in the 1st year, and 1 lower price replacement service in the 2nd year. (In addition to the battery) 2) Aircraft warranty period is 2 years. Remark: 1. Models of NANO and LITE series only get 1 chance to use "Flyaway Protection" under this, and the consumption will cost 1 replacement chance. 2. Rest of models are not supported by "Flyaway Protection".
Other Service Content	1. Water damaged repair: lower-cost replacement service is available. 2. Quick replacement without damage evaluation. 3. Two-way Free Shipping (only available in China mainland, North America and the EU countries. Customers outside these regions, must contact customer Service, and please bear with duties, clearance, logistics and other expenses for a single trip.		
Warranty length of aircraft (Calculated from effective date of Autel Care)	the original warranty period of the aircraft	12 months	24 months
Time period	1st year	2nd year	2 years
Purchase conditions	Please meet one of the following conditions: 1. an aircraft that has never been activated; 2. an aircraft that has been activated within 48 hours; 3. Pass the functional evaluation from repair team.	Please meet all of the following conditions: 1. Already purchased Autel Care Standard; 2. the care that purchased is valid, not expired; 3. The purchased care has at least 1 replacement time or above times left.	Please meet one of the following conditions: 1. an aircraft that has never been activated; 2. an aircraft that has been activated within 48 hours; 3. Pass the functional evaluation from repair team.
How to buy?	1) NANO series, LITE series, EVO II, EVO II PRO can be purchsed in official website, Dealers, and Sales Associates. 2) Other models can be bought from Dealers, Sales Associates.		
	North America, Mainland China, EU countries		