



Please complete the form below and return it with your item(s).
Please note that items are returned for a refund or exchange at your expense.
We recommend you use Royal Mail registered post as the Club will not be held liable for parcels lost in the post.

Conditions of any Return

The item(s) to be returned must:

- be unmarked, unwashed and in a saleable condition
- be in its original packaging
- include all labels which must still be intact.

Assessing the Return

- The returned item(s) will be assessed and we will email you once your return has been accepted and processed. Returned items which do not satisfy the above Conditions of Return will not be accepted.
- Refunds will be made using the original payment method and issued within 5 business days from receiving the returned item(s).
- Credit/debit card payments may take up to 3-5 business days to appear in your account from the issue date.
- Exchange item(s) will be dispatched within 5 business days of receipt of the returned item(s). Please note that a £4.50 UK / £10 Europe, £20 Rest of World £20 re-postage charge will be applied when exchanging non-faulty returns. This will be processed on-line with the exchange and customers will be sent an email asking for payment. Returns will not be exchanged without payment being made.
- Our returns policy does not affect your statutory rights.

Please return all items, in person or by post / courier to:

Cardiff Blues Shop
Cardiff Arms Park
Westgate Street
Cardiff
CF10 1JA

Please fill in the following details		
Order Number:		
Title:	Initial:	Surname:
Return Delivery Address:		
		Postcode:

Item Description	Qty	Return Code *	Return / Exchange	Comments. If exchanging, please state what size you would like to be sent
			R / E	
			R / E	
			R / E	

*A = Exchange Required B = Product no longer required C = Item is faulty D = Product was not ordered