



Medicare Managed Care Directory

2022

Medicare Health Plan and PDP
Directories and CMS Medicare
Executive Profiles

The Medicare Managed Care Directory 2022

HealthQuest PublishersSM
from MCOL

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I. OVERVIEW

The *Medicare Managed Care Directory 2022*, compiled by MCOL's HealthQuest Publishers, offers a unique resource for Medicare Advantage health plan and Medicare Prescription Drug Plan stakeholders and others monitoring Medicare managed care. Included are Organizational Directories of Medicare health plans and Medicare PDPs. Key staff are listed for each organization. Also included are Executive Profiles of CMS Medicare executives and staff, as well as indexes for referencing individuals and organizations included in this Directory.

The scope of the Medicare organizations listed in this Directory includes Medicare contracted Medicare Advantage and related health plans and Medicare contracted Prescription Drug Plans (PDPs.). Organizations with multiple Medicare contracts being served from the same location are merged into one listing in this Directory. Thus the number of organizations listed in the Directory is less than the total number of Medicare contracts being served; however each Medicare contract number and applicable summary information for each contract is included in the listing for organizations serving more than one contract from the same location.

712 organizations and 4,695 employees are included in the Directory listings. Please note listings for each organization are designed to all be provided on the same page. Thus some pages only contain one organization, while other pages may contain two. Some employees are listed in multiple organizations, based upon their simultaneous assumption of responsibilities for applicable organizations involving their parent or affiliated organizations. Also please note employee phone numbers are only listed when direct lines different from the main company phone number are available.

The Medicare Health Plan Directory includes summary information by state for 651 Medicare health plans, as well as a listing of 4,472 key relevant health plan staff. Health plan staff with no Medicare relevance are not listed, such as with positions specific to Medicaid or commercial products.

For each organization, the following information is provided:

- Mailing Address
- Phone
- General E-mail address or Fax (available for 49% of plans listed)
- Web Site
- Contract name (Entity name entering into the contract)
- Parent Company (when applicable)
- Total Enrollment

For each Medicare contract the organization serves at that location, the following summary information is provided:

- Contract Name (Entity name entering into the contract)
- Plan Name
- Contract #s (multiple listed with combined data for same contract type)
- Contract Type: (1876 Cost; Demo: Medicare-Medicaid Plan; HMO/HMOPOS; HCPP - 1833 Cost; Local CCP: HMO/HMOPOS; Local CCP: Local PPO; MSA; National PACE; PFFS; or Regional CCP: Regional PPO)
- Contract Effective Date
- Contract Enrollment

I. OVERVIEW *continued*

The Medicare PDP Directory includes summary information listed alphabetically nationally for 61 Medicare Prescription Drug Plans, as well as a listing of 223 key relevant PDP staff. Staff with no PDP relevance are not listed.

For each PDP, the following information is provided:

- Mailing Address
- Phone
- Fax or General E-mail address (available for 25% of PDPs listed)
- Web Site
- Parent Company (when applicable)
- Contract name (Entity name entering into the contract)
- Plan Name
- Contract #s (multiple listed with combined data for same contract type)
- Contract Effective Date
- Total Enrollment

For applicable key Medicare health plan and PDP staff listed for each organization, the following information is provided:

- Employee Name
- Title
- Direct Phone (only listed when a direct number different from the main organization phone number is available – for 19% of employees listed)
- e-mail (available for 19% of employees listed)

The Medicare Managed Care Directory also includes CMS Medicare Executive Profiles of 62 CMS Medicare executives and staff. The Profiles are provided in alphabetical order by the individual's name. Each Executive Profile includes the following information:

- Title and Office within CMS
- CMS Mailing Address
- Phone, & email
- Executive Bio

The following Indexes have been provided in the Medicare Managed Care Directory, which incorporate organizations and individuals listed in both the Organizational Directories and the Executive Profiles.

- Individuals by State
- Organizations by Name
- Organizations by Parent Organization

MCOL's HealthQuest Publishers has endeavored to make the Medicare Managed Care Directory as accurate, convenient and useful a resource as possible. Should you have any suggestions for improvement for future editions of this Directory, please do not hesitate to contact MCOL at 209.577.488 or mcare@mcgol.com at any time.

II. MEDICARE HEALTH PLAN DIRECTORY

In alphabetical order by state by organization

Organizations are generally formatted not to continue on separate pages. When space is available, two organizations are listed on a page, otherwise one organization is listed per page, except when the number of employee listings require continuation on a second page. Employee phone numbers are only listed for when direct numbers are available that are different from the main organization phone number. The main organization phone number can be used to contact employees without a direct number listed.

Primary State Served: Arizona

Mercy Care Plan / Mercy Care Advantage

4755 S. 44th Place
Phoenix, AZ 85040

Phone: 602-263-3000
Web: <https://www.mercycareaz.org/>
Parent Company Southwest Catholic Health Network

Contract Name: Mercy Care
Total Enrollment 15,791

Plan Names	Mercy Care Advantage
Contract #s	H5580
Contract Type	Local CCP: HMO/HMOPOS
Contracts Effective	1/1/2006
Contract Enrollment	15,791

Key Executives:

Employee	Title	Phone	e-mail
Lorry Bottrill	SW Territory Ld, ABH&CEO, MercyCare		
Jessica Clemens	Network Mgmt Administrator	602-414-7680	Clemensi@Mercycareaz.Org
Randy Ek	Chief Financial Officer		
Blythe Fitzharris	Chief Clinical Officer		
Tad Gary	Chief Operating Officer		
Debbie Hillman	Chief Administrative Officer		
Randy Horn	Medical Director		
Christi Lundeen	Chief Innovation Officer		
Kellie Manders	Corporate Compliance Officer		
Sahar Mohammed	Provider Relations Manager	602-414-7503	Mohammeds2@Mercycareaz.Org
Jeff Patton	Head of Medicare Product		
Shannon Richardson	Director, Medicare Products	602-453-5592	RichardsonS4@aetna.com
Patricia Weidman	Director, Network Mgmt	602-453-6043	Weidmanp@Mercycareaz.Org
Sandra Wendt	VP of Quality Mgmt		
Sonya Wesley	Provider Relations Manager	602-453-6136	Wesleys@Mercycareaz.Org
Charlton Wilson, MD	CMO		

III. MEDICARE PDP DIRECTORY

In alphabetical order by organization

Organizations are generally formatted not to continue on separate pages. When space is available, two organizations are listed on a page, otherwise one organization is listed per page. Employee phone numbers are only listed for when direct numbers are available that are different from the main organization phone number. The main organization phone number can be used to contact employees without a direct number listed.

Mutual of Omaha Rx

3300 Mutual of Omaha Plaza
Omaha, NE 68175

Phone: 800-961-9006
Web: <https://www.mutualofomaha.com/prescription-drug-plan>
Parent Company: Mutual of Omaha Insurance Company

Contract Name: Omaha Health Insurance Company
Plan Name: Mutual of Omaha Rx
Contract #: S7126
Contract Effective: 1/1/2019
Total Enrollment: 117,740

Key Executives:

Employee	Title	Phone	e-mail
James Blackledge	Chairman & CEO		
Thayne Griffin	VP of Finance		
Chris Haire	VP and Actuary		
Susan Henry	VP Billing and Enrollment		
Alicia Loftus			
Liz Mazzota	Chief Administrative Officer		
Neil Sandhoefner		402-351-6969	neil.sandhoefner@mutualofomaha.com

MVP Health Care PDP

220 Alexander Street
Rochester, NY 14607

Phone: 800-665-7924
Web: <https://content.mvphealthcare.com/medicare/PartD/index.html>
Parent Company: MVP Healthcare

Contract Name: Mvp Health Plan, Inc.
Plan Name: MVP Health Care Part D
Contract #: S0586
Contract Effective: 1/1/2011
Total Enrollment: 601

Key Executives:

Employee	Title	Phone	e-mail
Christopher Del Vecchio	President & CEO		
Scott Garrett	Associate, Care Center	518-386-7647	sgarrett@mvphealthcare.com
Jim Hopsicker	SL, Pharmacy Strategy & Mgmt		
Nikki Hungate	Product Dev Programs	585-720-8152	nhungate@mvphealthcare.com

IV. MEDICARE CMS EXECUTIVE PROFILES

In alphabetical order by name

The Executive Profiles contain contact and biographical information for CMS executives involved with the Medicare program.



Tia Butler

Director
Office of Human Capital
Centers for Medicare & Medicaid Services
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Baltimore, MD 21244
410-786-8496
Tia.Butler@cms.hhs.gov

Profile:

Ms. Tia N. Butler was appointed as the Chief Human Capital Officer for the Centers for Medicare and Medicaid Services (CMS) in April 2020. In this role, Ms. Butler is responsible for the recruitment, development and retention of CMS' most valuable resources, its people, who operate daily in achieving the CMS objective: to improve the nation's health and quality of life. Prior to joining CMS, Ms. Butler served as the Deputy Associate Director for Retirement Services (DC) at the U.S. Office of Personnel Management. There, Ms. Butler was responsible for directing the adjudication of specialty retirement claims, administering the annual health benefits Open Season for annuitants, developing retirement policy and legislation, and leading programs to educate benefits officers government-wide about retirement.

Ms. Butler was initially appointed to the Senior Executive Service (SES) as the Executive Director of the Corporate Senior Executive Management Office at the Department of Veterans Affairs (VA). She served as the principal executive advisor to the VA Chief of Staff and Assistant Secretary, Human Resources & Administration regarding enterprise executive management and was appointed by the VA to the White House Advisory Group on SES Reform.

Ms. Butler began her career in public service with the Department of the Navy (DON) as the Communications Director for Civilian Human Resources. She then served as the Staff Director to the Deputy Assistant Secretary of the Navy, Civilian Human Resources and later, the Director of the Executive Management Program Office (EMPO). In EMPO, Ms. Butler focused her efforts on executive succession planning, expanding leadership and executive development opportunities, and initiating the Bridging the Gap Leadership Development Program as the DON's first centralized pipeline development program. Ms. Butler has also worked as a Human Capital and Management Consultant in both the management consulting and public relations/advertising fields. Ms. Butler holds a BA in Anthropology from the University of Virginia and a MA in Education and Human Development, with a concentration in Human & Organizational Learning from the George Washington University.



Kathleen Cantwell

Director
Office of Strategic Operations and Regulatory Affairs
Centers for Medicare & Medicaid Services
Hubert H. Humphrey Building, 200 Independence Avenue SW, MS 309G
Washington, DC 20201
202-690-8390
Kathleen.Cantwell@cms.hhs.gov

Profile:

Kathleen Cantwell is Director of the Office of Strategic Operations and Regulatory Affairs (OSORA). Kathleen provides leadership and advocacy on behalf of senior CMS/HHS officials regarding policy and regulatory matters. She manages CMS's decision-making process involving the resolution of complex policy issues and critical CMS systems including the development, clearance and publication of regulations, issuances, executive correspondence, Freedom of Information requests, responses to Office of Inspector General and Government Accountability Office reports, Federal Advisory Committees and reports to Congress. She also provides management and administrative support to the Office of the Attorney Advisor.

Kathleen previously served within HHS in the Executive Secretariat Office of the Office of the Secretary from 2006 – 2012. In her capacity as the CMS Team Leader/Senior Policy Coordinator, Kathleen advised the Executive Secretary and other senior Department officials on significant CMS policy matters, including key Affordable Care Act decisions and regulatory documents. From 2000 – 2006, Kathleen served as the Director of Federal Legislative Affairs and Government Affairs Counsel at a national pharmacists association, where she worked as a liaison to Congress during the passage and implementation of the Medicare Part D benefit. Kathleen earned a BS from Union College in Schenectady, New York and a JD from the Washington College of Law at American University.

V. INDEXES

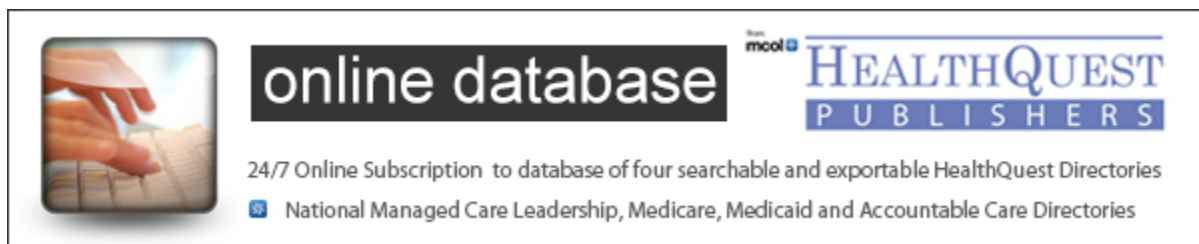
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ABOUT HEALTHQUEST PUBLISHERS

HealthQuest Publishers offers critical market intelligence for those doing business with the managed care and health care industries. HealthQuest directories provide leads, contact information, mailing lists, profiles and tools for those involved with marketing, recruitment, business development and others involved with health management and managed care.

HealthQuest Publishers has produced key managed care directories since 1994, including the popular *National Managed Care Leadership Directory*. MCOL acquired HealthQuest Publishers in 2000, and has expanded HealthQuest offerings to include a number of additional resources. MCOL has been delivering healthcare business information resources since 1995.

For more information, or to place orders on these and other HealthQuest publications, go to: www.healthquestpublishers.com or call (209) 577-4888.



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 National Managed Care Leadership, Medicare, Medicaid and Accountable Care Directories

HealthQuest Online Directory Database subscriptions provide searchable and exportable on-line 24/7 access to four HealthQuest directory databases: The National Managed Care Leadership Directory, Accountable Care Directory, Medicaid Managed Care Directory and the Medicare Managed Care Directory. All data fields incorporated in each of the four directories are accessible with the online subscription. Searches may be organized by Companies, Parent Companies, Employees, or for organizational summary information by each Directory. The HealthQuest Online Directory Database includes over 1,900 organizations and over 13,000 employees listed. An annual subscription is priced at \$1,495.



 **The National Managed Care Leadership Directory**

The definitive networking, recruitment, research, and sales prospecting tool from 

available in softcover book, pdf or database/pdf bundle

The National Managed Care Leadership Directory is the ideal tool for networking, recruitment, research, sales prospecting and more! This unique Directory covers multiple industry segments related to managed care and not just health plans; reports on a broader range of staff positions; and categorizes each position by standard job functions. The pdf only version is \$215. The Directory has 700+ pages with 9,000+ executive listings from 1,200+ companies, with a varying number of key staff positions listed per company. Companies include health plans, provider networks, PBMs, administrative organizations, and TPAs) and specialty organizations (dental, vision and behavioral.) A database/pdf bundle version is also available for \$595.




Medicaid Managed Care Directory

Now Available!

Medicaid Managed Care Organizations and State Agencies With Employee Contact Information

available in softcover book or pdf with optional database

The Medicaid Managed Care Directory is the ideal resource for collaborating, networking, recruiting, marketing or monitoring of Medicaid managed care organizations and state agencies. Included are organizational directories of state and national Medicaid MCOs, as well as state Medicaid agencies. Key staff are listed for each organization. Also included are Executive Profiles of Medicaid managed care thought leaders and national executives, as well as indexes. The Directory is available in electronic pdf format for \$178, with 445+ Medicaid managed care organizations and 52 state agencies listed, representing 3,700+ employees. A database/pdf bundle is available for \$395.



The Accountable Care Directory

now available!

Organizational Directory and Executive Profiles with Contact and Summary ACO Information

available in pdf or softcover book with optional database

The ideal resource for collaborating, networking, recruiting, marketing or monitoring of ACOs with 800+ pages that encompasses: (1) Organizational Directory of 800+ selected ACOs along with a listing of 4,800+ key individuals with leadership or operational involvement and direct phone/ email contact information when available; (2) Executive Profiles providing contact and biographical information for 200+ executives and thought leaders involved with Accountable Care; and (3) Indexes for convenient navigation and reference organized six different ways. Priced at \$198 pdf with add-on database available for additional purchase.