

Medicaid Managed Care Directory

Organizational Directory and Executive
Profiles for Medicaid Managed Care
Organizations and State Agencies

HEALTHQUEST
PUBLISHERS

The Medicaid Managed Care Directory 2024

HealthQuest PublishersSM
from MCOL

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I. OVERVIEW

The *Medicaid Managed Care Directory 2024*, compiled by HealthQuest Publishers, offers a unique resource for Medicaid managed care stakeholders and others monitoring the industry. Included are organizational directories of state and national Medicaid managed care organizations, as well as state Medicaid agencies. Key staff are listed for each organization. Also included are indexes for referencing individuals and organizations included in this Directory.

The scope of the managed care organizations listed in this Directory includes health plans and some specific healthcare organizations contracted with applicable state agencies to provide Medicaid benefits. The scope is generally limited to organizations providing medical benefits, and not specialty benefits such as dental, behavioral or long-term care only. PACE programs are included. 458 Medicaid managed care organizations and 52 state agencies are listed in the organizational directories, representing 2,613 key staff positions listed.

The Medicaid Managed Care Organization Directories includes summary information by state for 451 selected state MCOs, as well as a listing of 2,182 key relevant staff. Staff with no relevance, such as with positions specific to Medicare or commercial products and operations are not listed. Please note listings for each organization are designed to be provided on the same page. Thus some pages only contain one organization, while other pages may contain two or even three. Some employees are listed in multiple organizations, based upon their simultaneous assumption of responsibilities for applicable organizations involving their parent or affiliated organizations. Also please note employee phone numbers are only listed when direct lines different from the main company phone number are available.

For each state managed care organization, the following information is provided when applicable:

- Mailing Address
- Phone
- General E-mail address or Fax (e-mail available for 27% of MCOs listed, Faxes for 23%)
- Web Site
- State Medicaid Programs MCO is participating in
- Medicaid Enrollment (available for 96% of MCOs listed)
- Parent Organization (when applicable)

For applicable key staff listed for each organization, the following information is provided:

- Employee Name
- Title
- Phone (only listed when a direct number different from the main organization phone number is available – for 8% of employees listed)
- e-mail (available for 9% of employees listed)

In addition, seven national offices for Medicaid health plans are listed with 57 key executives that includes corporate mailing addresses, phone, website and staff names and titles. The state agency directory includes contact information including mailing address and phone for Medicaid agencies in all 50 states plus the District of Columbia and Puerto Rico. General email addresses are provided for 48% of the agencies. 374 total agency executives and staff are listed, including name, title, phone (direct line for 46% of employees) and email (available for 45% of employees listed.)

I. OVERVIEW *continued*

The following Indexes have been provided in the Medicaid Managed Care Directory:

- Individuals by State
- Organizations by Name
- Organizations by Parent Organization

HealthQuest Publishers has endeavored to make the Medicaid Managed Care Directory has accurate, convenient and useful a resource as possible. Should you have any suggestions for improvement for future editions of this Directory, please do not hesitate to contact MCOL at 209.577.488 or mcare@mcol.com at any time.

II. STATE MEDICAID MANAGED CARE ORGANIZATION DIRECTORY

In alphabetical order by state by organization

Organizations are generally formatted not to continue on separate pages. When space is available, two or even three organizations are listed on a page, otherwise one organization is listed per page, except when the number of employee listings require continuation on a second page. Employee phone numbers are only listed for when direct numbers are available that are different from the main organization phone number.

State: Louisiana

AmeriHealth Caritas Louisiana

PO Box 83580
Baton Rouge, Louisiana 70884

Phone: 888-756-0004
E-Mail/Fax: network@amerihealthcaritasla.com
Web: www.amerihealthcaritasla.com

Enrollment: 214,917
Medicaid Programs: Healthy Louisiana

Parent/Affiliation: Independence Blue Cross

Key Executives:

Employee	Title	Phone	e-mail
Denise Alexander	Prov Network Mgmt Account Executive	225.335.7795	dsalexander@amerihealthcaritasla.com
Kellye Anderson	Prov Network Mgmt Account Executive	225.692.1197	kanderson@amerihealthcaritas.com
Rhonda Baird	Director, Quality Mgmt		
Ke'Wannda Bell	Prov Network Mgmt Account Executive	225.316.3629	
Lesli Boudreaux	Director, Compliance & Reg Affairs		
Paula Brooks	Director, Comm. & Marketing		
Trampas Cranford	Director, Data and Tech Services		
Suzette Franklin	Prov Network Account Executive	225-335-6264	slfranklin@amerihealthcaritasla.com
Marc Garnier	Prov Network Mgmt Account Executive II	225.361.4339	mgarnier@amerihealthcaritasla.com
Thomas Kyle Godfrey	Director, Plan Ops and Admin		
NaKeshia Guillory	Prov Network Mgmt Account Executive	318.451.3190	nguillory@amerihealthcaritasla.com
Millissa Harrison	Prov Network Mgmt Account Executive	318.510.3202	mharrison@amerihealthcaritasla.com
Shannan Herring	Director, Finance		
Lynette Hinton	Prov Network Mgmt Account Executive II	318.541.2006	mhinton@amerihealthcaritasla.com
Gwen Matthews	Director, Prov Network Mgmt		
Brittany Moore	Prov Network Mgmt Account Executive	225.433.2977	bmoore@amerihealthcaritasla.com
Betty Muller, M.D.	Behav Health Medical Director		
Kelli Nolan	Director of Prov Network Ops		tnolan@amerihealthcaritasla.com
Tivis Nuzzolillo	HR Bus Partner		
Lori Payne	Director, Health Equity Prg		
Jeanine Plante, Pharm.D.	Market Pharmacist		
Suonda Smith, RN, BSN	Director, Market Clinical Pop Healt		
Yolonda Spooner, M.D.	Network Medical Director		
Kyle Viator	Market President	504-913-1007	kviator@amerihealthcaritasla.com
Renee Wilkerson	Prov Network Account Executive	225-615-0965	wilkerson@amerihealthcaritasla.com
Rodney Wise, M.D.	Market CMO		

III. NATIONAL MEDICAID MANAGED CARE ORGANIZATION DIRECTORY

In alphabetical order by organization

Organizations are formatted not to continue on separate pages. One organization is listed per page.

National Medicaid Health Plan Organization

AmeriHealth Caritas Family of Companies

100 Stevens Dr
Philadelphia, PA 19113-1570

Phone: 215-937-8000
Web: www.amerhealthcaritas.com

Key Executives:

Employee	Title
Karen Amstutz, MD	EVP, CMO
Eileen Coggins	SVP & General Counsel
Karen M. Dale, RN, MSN	Chief Diversity Officer
Fred Dickson	EVP and CIO
Rebecca Engelman	EVP, Medicaid Markets
Kathleen Giblin	SVP, Clinical Operations
Ash Hanson	EVP, CHRO
Thomas Hutton	Chief Executive Officer
Peter Jakuc	SVP & Chief Development Officer
Robert Kolodgy, MBA	EVP and CFO
Adrian Mebane	EVP, CRO
Marla Purvis	Market President for Georgia
Topper Ray	EVP, Public Affairs

IV. STATE MEDICAID AGENCY DIRECTORY

In alphabetical order by state

Organizations are formatted not to continue on separate pages. When space is available, two organizations are listed on a page, otherwise one organization is listed per page.

Alaska

Alaska Division of Public Assistance, Department of Health and Social Services

350 Main Street, Room 304, PO Box 110640
Juneau, AK 99811-0640

Phone: 907-269-8950

Website: <http://dhss.alaska.gov/dpa/Pages/default.aspx>

Key Agency Staff:

Employee	Title	Phone	e-mail
Mark Armstrong	Regal Mgr, Central Reg	907-269-6547	mark.armstrong@alaska.gov
Jason Ball	Quality Assurance Manager	907-334-2186	jason.ball@alaska.gov
Heather Carpenter	Health Care Policy Advisor	907-465-3228	heather.carpenter@alaska.gov
Ashley Christopher	Special Assistant	907-269-5444	ashley.christopherson@alaska.gov
Adam Crum	Comissioner	907-269-7800	adam.crum@alaska.gov
Kristin Delfino	Systems & Analysis Manager	907-334-2439	kristin.delfino@alaska.gov
Susan Miller Dunkin	Reg and Publications Coordinator	907-269-3638	susan.dunkin@alaska.gov
Renee Gayhart	Director	907-465-1617	renee.gayhart@alaska.gov
Clinton Lasley	Deputy Commissioner	907-269-7800	clinton.lasley@alaska.gov
Christopher Lauer	Prg Mgr, Fraud Control Unit	907-269-1050	christopher.lauer@alaska.gov
Rebecca McGraw	Regal Mgr, MatSu Reg	907-352-4197	rebecca.mcgraw@alaska.gov
Clarissa Moon	Tribal Health Section Manager	907-269-7285	clarissa.moon@alaska.gov
Krystal Nichols	Medicaid Operations Manager	907-334-2430	krystal.nichols@alaska.gov
Punipua Pedro	Accounting & Recovery Manager	907-334-2452	punipua.pedro@alaska.gov
Alma Prado	Elig Off Mgr - Coastal District	907-269-6464	almalorena.prado@alaska.gov
Sylvan Robb	Assistant Commissioner	907-269-3030	sylvan.robb@alaska.gov
Laura Russel	Policy Advisor	907-269-7801	laura.russell@alaska.gov
Kyle Skeek	Medical Care Adv Comm Admin	907-465-5829	kyle.skeek@alaska.gov
Matthew Thomas	Health Facilities Licensing & Cert	907-334-2664	matthew.thomas2@alaska.gov
Jamie Walker	Division Operations Manager	907-334-2406	jamie.walker@alaska.gov
Nicole Wery-Tagaban	Administrative Operations Manager	907-465-1617	nicole.wery-tagaban@alaska.gov
Tammie Wilson	Special Assistant	907-451-5930	tammie.wilson@alaska.gov
Anne Zink, MD	CMO	907-465-3090	anne.zink@alaska.gov

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ABOUT HEALTHQUEST PUBLISHERS

HealthQuest Publishers offers critical market intelligence for those doing business with the managed care and health care industries. HealthQuest directories provide leads, contact information, mailing lists, profiles and tools for those involved with marketing, recruitment, business development and others involved with health management and managed care.

HealthQuest Publishers has produced key managed care directories since 1994, including the popular *National Managed Care Leadership Directory*.

For more information, or to place orders on these and other HealthQuest publications, go to: www.healthquestpublishers.com or call (209) 577-4888.



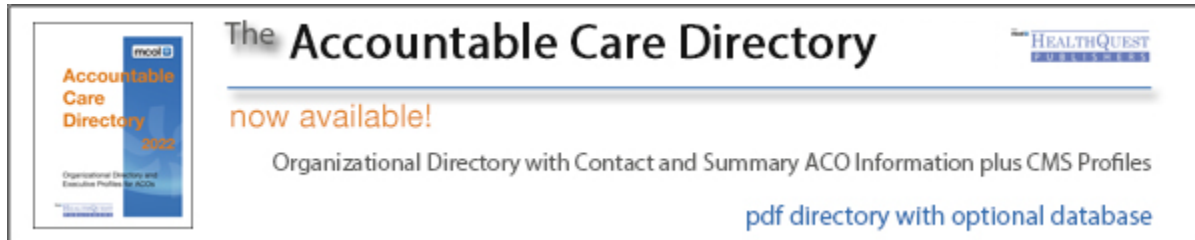
The advertisement features a central graphic with a hand pointing at a computer keyboard. To the right of the graphic is a black box with the text "online database" in white. Further right is the HealthQuest Publishers logo. Below the graphic and text, there is a line of text: "24/7 Online Subscription to database of four searchable and exportable HealthQuest Directories". Below that is a blue square icon with a white plus sign, followed by the text: "National Managed Care Leadership, Medicare, Medicaid and Accountable Care Directories".


HealthQuest Online Directory Database subscriptions provide searchable and exportable on-line 24/7 access to four HealthQuest directory databases: The National Managed Care Leadership Directory, Accountable Care Directory, Medicaid Managed Care Directory and the Medicare Managed Care Directory. All data fields incorporated in each of the four directories are accessible with the online subscription. Searches may be organized by Companies, Parent Companies, Employees, or for organizational summary information by each Directory. An annual subscription is priced at \$1,495.



The advertisement shows a book cover on the left titled "The National Managed Care Leadership Directory" with a "mccl" logo. To the right of the book cover is the title "The National Managed Care Leadership Directory" in a large, bold font. Below the title is a horizontal line, followed by the text: "The definitive networking, recruitment, research, and sales prospecting tool from" and the HealthQuest Publishers logo. At the bottom right, it says "Available as pdf or database/pdf bundle".

The National Managed Care Leadership Directory is the ideal tool for networking, recruitment, research, sales prospecting and more! This unique Directory covers multiple industry segments related to managed care and not just health plans; reports on a broader range of staff positions; and categorizes each position by standard job functions. The pdf only version is \$215. Companies include health plans, provider networks, PBMs, administrative organizations, and TPAs) and specialty organizations (dental, vision and behavioral.) A database/pdf bundle version is also available for \$645.



The **Accountable Care Directory** 

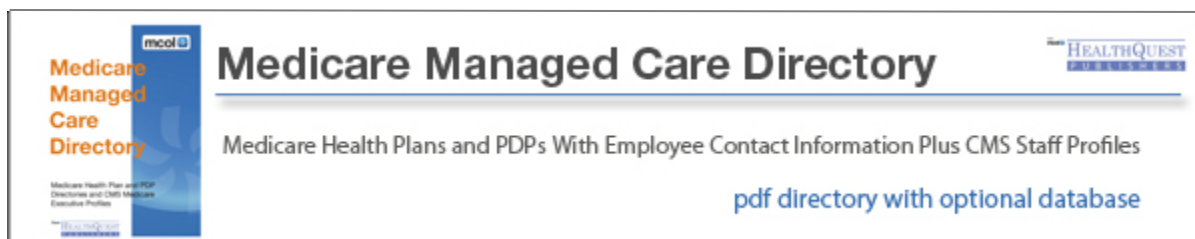
now available!


Organizational Directory with Contact and Summary ACO Information plus CMS Profiles

pdf directory with optional database

Thumbnail image description: A small image of the 'Accountable Care Directory 2024' cover, featuring the mco logo and text: 'Accountable Care Directory 2024 Organizational Directory with Contact and Summary ACO Information plus CMS Profiles'.

The ideal resource for collaborating, networking, recruiting, marketing or monitoring of ACOs with that encompasses: Organizational Directory of selected ACOs along with a listing of key individuals with leadership or operational involvement and direct phone/ email contact information when available and Indexes for convenient navigation and reference organized six different ways. Priced at \$198 pdf with or \$460 for the bundle including the add-on database.



Medicare Managed Care Directory 

Medicare Health Plans and PDPs With Employee Contact Information Plus CMS Staff Profiles

pdf directory with optional database

Thumbnail image description: A small image of the 'Medicare Managed Care Directory' cover, featuring the mco logo and text: 'Medicare Managed Care Directory Medicare Health Plan and PDP Directories and CMS Medicare Executive Profiles'.

The Medicare Managed Care Directory offers a unique resource for Medicare Advantage health plan and Medicare Prescription Drug Plan stakeholders and others monitoring Medicare managed care. Included are organizational directories of Medicare health plans and Medicare PDPs. Key staff are listed for each organization. Also included are Executive Profiles of CMS Medicare executives and staff, as well as indexes. The Directory is available in electronic pdf format for \$178. A database/pdf bundle is available for \$395.