

Please take a moment to read this important information.



MATTRESS CARE GUIDE AND LIMITED WARRANTY

Limited Warranty Schedule

Warranty Code on Law Label Tag	Total Limited Warranty Period	Period for No-Charge Repair or Replacement	Calculations of Charges for Repair or Replacement Beyond No-Charge Period.
G	10	10	Non-Prorated.
K	1	1	Non-Prorated.

DO'S and DONT'S for proper care of your SHEEX® mattress.

Note: Our Limited Warranty does not require turning or rotating your mattress. The choice is yours.

DON'T: Remove the law tag at the end of your mattress as this has the identification needed during the warranty process.

DON'T: Allow anyone to stand or jump on your mattress.

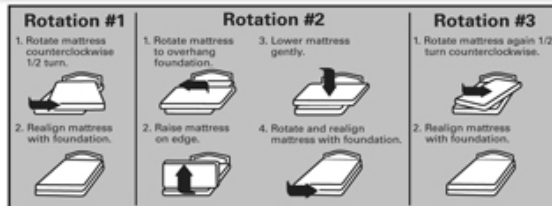
DON'T: Allow your mattress to get wet. Any liquids may damage mattress components.

DO: Use a premium quality mattress pad to protect your sleep surface and ensure Limited Warranty coverage.

DO: Use a sturdy, high quality bed frame. A center support is a must to prevent bowing or breakage.

Easy STEPS for rotating your turn-free mattress -if you want to.

One-Sided Mattress: Regular rotation will help minimize body impressions (see "Mattress Turning Schedule", Rotations #1 & #3.)
Two-Sided Mattress: Regular rotation and flipping of a two-sided mattress will help minimize body impressions (see "Mattress Turning Schedule", Rotations #1, #2 & #3.)



Mattress turning schedule.

First 3 months: Turn mattress every two weeks.

After 3 months: Turn mattress every month.

SHEEX® Limited Warranty

The quality and craftsmanship that are built into every SHEEX mattress allow SHEEX to offer a Limited Warranty against defects in workmanship and/or materials (other than fabric or handles if featured on this product). This warranty extends only to the original purchaser.

Proof of purchase with date, place of purchase and purchase price is required to obtain service under this warranty.

If service resulting from any such defect is required during the no-charge year(s) after purchase, your SHEEX mattress and/or foundation will be repaired without charge for labor and materials OR replaced at the SHEEX option. Purchaser shall be responsible for transportation costs.

If service resulting from such defect is required during the remaining years of the applicable Limited Warranty, as indicated on the schedule on the opposite side, your SHEEX mattress or foundation will be repaired OR replaced at SHEEX's option. Purchaser shall be responsible for labor and material charges, calculated as shown in the schedule for the warranty code of the model you purchased, plus all transportation costs. If identical materials are not available at the time of service, SHEEX may substitute materials of comparable quality.

If the mattress is tufted, the tufting process (not the tufting rosettes) is covered through the Limited Warranty period length assigned to each mattress (see chart on back.)

Retain your proof of purchase and this warranty. This Limited Warranty shall NOT apply to damages resulting from normal wear and tear, and existence of any of the following shall make the foregoing warranty null and void:

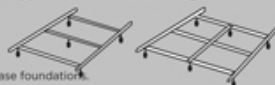
- if bedding is found to be unsanitary.
- When product failure is due to causes other than defective workmanship or material.
- Any queen or king size mattress and/or foundation that is used on a frame or bed rails without a center support rail and having legs that touch the floor.
- if bedding has any damage to the outer fabric of the cover, including wear and tear.
- if this product is used for commercial purposes, unless specifically designed and built for commercial use.
- if purchaser does not present proof of purchase.
- if mattress is damaged due to an inadequate foundation. The mattress is designed for optimal performance when used in conjunction with a matching foundation as part of a total sleep system. In addition, this Limited Warranty shall not apply to "as is" floor models, distressed mattresses or handles. Handles are only intended to assist in positioning the mattress.

Frame should include a rigid center support with AT LEAST 5 legs.

Examples of proper queen and king metal bed frames.

Wood bed frames require at least 5 hardwood cross slats.

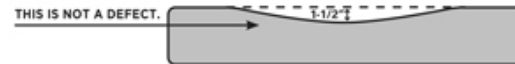
Can be used on platform and adjustable base foundation.



Sagging Vs. Body Impressions

Various components utilized for the comfort layers will settle and could compress due to the weight and shape of the user. The "settling" or compression is not a structural or design defect, but a normal, expected result. Compression of upholstery materials of 1-1/2" or less should not be considered as sagging of the mattress. Compression of upholstery layers is not covered under this Limited Warranty. Sagging occurs when the mattress has a depression greater than 1-1/2". (See example below). Two people sleeping on a queen or king mattress may notice that the head-to-foot center of the mattress is raised. This is a normal occurrence and indicates that the upholstery layers in the sleeping areas are conforming to each sleeper's body.

Example: Measure depression by making a straight line across the top with a yard stick. Then measure the distance from the straight line to the top of the quilt surface at the lowest point of depression. In this example the mattress has a 1-1/2" depression - it is not a defect covered by the warranty.



Compression of Upholstery Materials less than the indicated warranty standard should not be considered as sagging of the mattress. Compression of upholstery layers is not covered under this limited warranty. Sagging occurs with this series of mattresses when the mattress has a depression greater than the indicated warranty standard.

ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY. THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, AND SHEEX MAKES NO ADDITIONAL WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, AS TO ANY OF ITS PRODUCTS, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED.

The remedies provided herein are exclusive remedies provided under the warranty for this product, express or implied. SHEEX shall not be liable for any indirect, incidental or consequential damages arising out of the use of this product, and in no event shall SHEEX liability exceed the purchase price of the product. Although this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

This Limited Warranty covers the SHEEX mattress and/or foundation anywhere in the United States. To obtain performance under this Limited Warranty: (1) contact the retailer from whom you purchased your SHEEX product; (2) if your retailer is unavailable, contact SHEEX directly at customerservice@sheex.com, providing an address and telephone number for customer service.

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