

(TURN TO FILL OUT A COMPLAINT)

ÅBERG

COPENHAGEN

CUSTOMER INFORMATION

Name:

Address:

Email:

ORDER DETAILS

Order number: #

Order date:

ORDER RETURN

Why do you want to return?
A: Too big
B: Too small
C: Regretted purchase

Please put an X Here

STYLE NAME:	QTY	A	B	C

I WANT:

MONEY BACK ON MY BANK ACCOUNT

ONCE WE RECIVE YOUR RETURN WE HAVE 6-10 WORKING DAYS BEFORE WE HANDLE YOUR RETURN. AFTER THAT WE WILL GIVE YOU YOUR MONEY BACK (THIS CAN TAKE 1-2 BANK DAYS BEFORE YOU CAN SEE THEM ON YOUR ACCOUNT.)

GIFT CARD + 15%

YOU WILL NOW RECEIVE A GIFT CARD EQUIVALENT TO THE AMOUNT YOU HAVE RETURNED + AN ADDITIONAL 15% TO SPEND ON THE WEBSHOP. (THIS MEANS THAT YOU WILL NOT RECEIVE THE MONEY BACK ON YOUR AACOUNT BUT AS A GIFT CARD +15%)

You have 14 days to return your order. Starting from the day you pickup your package

Return adress: Søvangsvej 1, 1 sal. 2650 Hvidovre

CUSTOMER INFORMATION

Name:

Address:

Email:


ORDER DETAILS

Order number: #

Order date:

ORDER COMPLAINT

STYLE NAME:	Please describe the complaint



RULES FOR COMPLAINTS:

- Products are covered by a 2-year warranty according to the Danish Sale of Goods Act.
- The warranty applies to all defects in material and fabrication.
- Complaints regarding defects must be reported to AABERG COPENHAGEN immediately after receiving the item. A maximum of 1 week is considered a reasonable time for this.
- The warranty is void in case of incorrect or unusual use of the product (washing or improper use).
- AABERG COPENHAGEN covers the cost of return shipping and will provide you with a return label as soon as you contact us.

To file a complaint, please contact the company via email (including photos):
Hello@aaberg-cph.dk

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