



KNF-NEILLE OLSON
EVERYTHING EXTRAORDINARY

Everything Extraordinary – Live with ART!

WHO WE ARE and WHAT WE DO

Our Mission - *“To Create Extraordinary Things with Extraordinary People to Influence Positivity and Joy.”*

WELCOME TO THE TRIBE! You are now a proud owner of a KNF NEILLE OLSON mosaic; a magnificent work of art with superior engineering. Our hand-cut tiles are cast into our proprietary stone blend, incorporating environmentally friendly recycled glass beads, providing a lighter-weight composite for simplified handling and delivery. This unique molding process yields perfectly smooth tops and sides; level for a wine glass or coffee cup and flush enough as a writing surface (never a jagged edge or sharp piece found in common, typical mosaics).

We think you will appreciate all the care that goes into creating these pieces for you and wish you many great experiences with them!

With endless gratitude-

PRODUCT CARE

When cared for and maintained properly, this rare combination of elegant beauty and lasting durability will enhance and enrich any environment for years to come. Sealing mosaic tops regularly, keeping tops out of freezing temperatures, using mild soaps without abrasives and ammonias to clean tops and bases and handling the tops properly will minimize issues.

Sealing Tops

Our mosaic tops are treated with a penetrating grout sealer before they arrive to you. Sealing helps prevent fading of stone blend, assists in repelling moisture and resists staining. The sealant is crucial as it creates a barrier between your mosaic table top and the elements and common use.

Tops need to be sealed again 1-2 times each season depending on how severe the conditions and frequency of use (**instructions on back**).

Cleaning Tops

To clean, use a mild dish soap and water with a soft cloth or towel. Never use an abrasive cleaner or product with ammonia; it will strip off sealer potentially causing fading or cracking.

Cleaning Bases

Washing your furniture with a mild liquid soap 2-3 times a year will assist in the resistance of oxidation.

Weather Restrictions for Tops and Bases

Our tops and bases are suitable for outdoor use. However, we do suggest they not be exposed to consistent freezing temperatures to avoid cracking. Under these conditions we recommend bringing them indoors.

Storing & Handling Tops

When handling a top, make sure to lift and lay on a flat surface. NEVER roll on its side as it will cause irreversible damage. If storing the top on its side is the only option, ensure there is sufficient padding under the top and in between the surface it will lean up against (moving blankets are a great option). If moving inside is not an option; wrap the top tightly with a moving blanket and wrap with plastic wrap. Then place outdoor furniture covers over them. The intention is to not allow any moisture on the table that could freezing and then crack.



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Common Concerns, Solutions and instructions

Tops Not Attached to Base

Some mosaic tops have enough weight and are “free floating”. If you choose to attach the top to base, we recommend GE Silicone II Kitchen and Bath 100% Silicone. Simply run a bead of the caulk around the top of the base and then place the top on top. Simple to separate again in the future by using a razor blade to cut through and break the seal. **Hairline**

Cracks

The natural expansion and contraction of any cement like product, may cause small hairline cracks to occur in the cement. The contraction may create tiny little stress cracks in the glass tiles as well. This is not uncommon and won't affect the structural integrity of the top (tiles won't pop out as they are cast into the cement!). You may fill in the areas with grout and seal 24 hours after (instructions below) to restore the top's original, smooth appearance.

Whitish Film Developed

Efflorescence is a deposit of salts formed on the surface of concrete during the evaporation/curing process and will lessen with time. This natural occurrence will not affect the durability of the product. Re-grouting the top and sides, then sealing 24 hours after, will restore the stone-blend to its original richness.

Metal Chipping or Oxidation

All furniture products may exhibit small amounts of oxidation or chips eliminated through occasional maintenance. Normal required maintenance procedure for finish defects consist of: if the chip is down to the metal, we recommend sanding only on the effected area with 400 grit sandpaper and applying a matching color top coat- touch-up paint may be available through your dealer.

A Small Space Developed Around a Tile or Pinholes

When the top is created, there are typically small air bubbles in the concrete. We put a skim coat of grout over the top and sides to fill them in. If they become noticeable over time, you may choose to skim the top with grout again, sealing 24 hours after, to return the top to its original condition.

Stone-Blend/Concrete Fading

Over time, being exposed to harsh environments or improper care, the stone-blend/concrete color may fade a bit. Applying a skim coat of grout over your top and sides, and sealing 24 hours later, will restore the top to its original luster and richness of color.

INSTRUCTIONS FOR BOTH GROUTING AND SEALING -Ensure top is clean, dry and not hot from the sun.

Environment should be shaded so top is not exposed to direct, hot sunlight during the sealing and grouting processes.

How to Grout (Grout Kits available through your dealer) -

1. Proportional to the size of your top, pour grout in a bucket or bowl and add water to create a paste. If you can pour it, it is too wet- if it crumbles apart, it is too dry.
2. Wet sponge with water, squeezing out excess and wipe down table top.
3. Use sponge to smear a thin coat of grout over entire top, making sure to wipe around the sides and wrapping slightly around underneath, rubbing in a bit to ensure the coating is evenly distributed.
4. Let grout dry approximately 1 minute (not too long or it will be difficult to remove).
5. Using clean damp sponge wipe grout from top. Rinse grout off sponge (squeezing out excess water) and wipe grout off top again. Repeat this process until the sponge is relatively clean after wiping the grout off the top (making sure to remove any grout that may have collected on the underside of the top).
6. Buff any remaining grout off tiles using an almost dry sponge or dry cloth.
7. Let top sit in an area that will not get wet for 24 hours before sealing.

How to Seal (LastiSeal Penetrating Brick & Concrete Sealer by Randonseal)-

1. Soak a damp sponge or cloth liberally with sealer.
2. Wipe the entire tabletop surface, around the sides and underneath. Immediately after, use a dry cloth to buff the tiles dry to keep them shiny and vibrant (you want the sealer to form a barrier on the concrete not the tiles!).