



Return / Cancellation Form

Please use this order form for all returns. Fill it out completely to guarantee a fast refund.

Please note: We do not exchange items. All items that are returned to us, will automatically be refunded. If you want an exchange, please place a new order for your wanted products!

Return addresses:

Germany	Other countries
Phantom Athletics c/o Logoix GmbH Wasserbuergerstraße 50a 83395 Freilassing Germany	Phantom Athletics Sternhofweg 54 5020 Salzburg Austria

Order number: _____

Your name: _____

Your email address: _____

Your telephone number: _____

Return items

Article Number	Name	Size	Reason*

1) Too big, 2) too small, 3) bad quality, 4) don't like it, 5) damaged product (please note exact damage)

Note: We will refund the purchase price the same way you did the original payment. For example: If you paid with Paypal, we will refund the price via Paypal.

If you paid by „bank transfer“ or „cash on delivery“ please let us know your bank account to transfer the purchase price.

Name: _____

IBAN: _____

BIC: _____

Checklist:

1. Fill out the form completely
2. Pack the returned products well and use the original packing if possible.
3. Provide sufficient postage on the package.
4. Not prepaid packages will not be accepted under any circumstances.
5. Please allow up to 7 days for refunds.

Questions?

Please contact our customer service:

+43 (0) 132 522 58

info@phantom-athletics.com

Returned Packages with insufficient postage will not be accepted!!!