

FABLE

ENGLAND





FOR FREE AND EASY UK RETURNS SIMPLY FILL IN THIS FORM AND SEND IT BACK TO US WITH THE ITEM(S) YOU WISH TO RETURN.

NAME	
ORDER NUMBER	
DATE	

TO CREATE YOUR FREE RETURNS LABEL VISIT: WWW.FABLEUK.COM/PAGES/DELIVERY-RETURNS

PRODUCT SKU	PRODUCT NAME	QTY	REASON CODE	REASON FOR RETURN

RETURNS POLICY

We will happily offer an exchange or refund. Simply notify us of your intention to return an item within 14 days of receiving your order by completing the form on the Royal Mail portal or by contacting our customer services team. You then have 14 days to return the item(s) to us.

Items must returned to us in perfect condition and must be unused. All items must be returned to us in the original packaging for us to process an exchange or refund.

Your return must include a completed exchange/returns form and original paperwork to help us process the return quickly and efficiently.

For gift returns or exchanges please ensure the name of the purchaser is quoted in all correspondences. Failure to do so will result in delays processing the return.

Fable England cannot accept responsibility for items returned to us outside of this policy.

RETURNS INSTRUCTIONS

- 1. Fill in returns form and enclose it with the items you wish to return with all original packaging.
- 2. Visit http://www.royalmail.com/track-my-return/create/4293 to create your free UK return delivery label. This notifies us of your intention to process a return. You must do this within 14 days of receiving your order.
- 3. You can print your return address label at home or in a Post Office branch, just bring in the Royal Mail email with your unique QR code.
- 4. Return through your local Post Office branch or Royal Mail Customer Service Point. This must be completed within 14 days of you notifying us of your return.

INTERNATIONAL

Fill in returns form and enclose it with the items you wish to return with all original packaging. It is your responsibility for the return to be received by us, and we strongly suggest you use a recognised courier.