

FOR FREE AND EASY UK RETURNS PLEASE FILL IN THIS FORM AND SEND IT BACK TO US WITH THE ITEM(S) YOU WISH TO RETURN.

NAME	
order number	
DATE	

TO CREATE YOUR FREE RETURNS LABEL VISIT: WWW.FABLEENGLAND.COM/PAGES/RETURNS

PRODUCT SKU	PRODUCT NAME	QTY	REASON FOR RETURN (PLEASE COMPLETE)

## **RETURNS POLICY**

We will happily offer an exchange or refund. Simply notify us of your intention to return an item within 14 days of receiving your order by completing the form on the Royal Mail portal or by contacting our customer services team. You then have 14 days to return the item(s) to us.

Items must returned to us in perfect condition and must be unused. All items must be returned to us in the original packaging for us to process an exchange or refund.

Free gifts must also be returned if the return of your item(s) means that your order may no longer qualify.

Your return must include a completed exchange/returns form and original paperwork to help us process the return quickly and efficiently.

For gift returns or exchanges please ensure the name of the purchaser is quoted in all correspondences. Failure to do so will result in delays processing the return.

## **RETURNS INSTRUCTIONS**

- 1. Fill in returns form and enclose it with the items you wish to return with all the original packaging.
- 2. Visit http://www.royalmail.com/track-my-return/create/4293 to create your free UK return delivery label. This notifies us of your intention to process a return. You must do this within 14 days of receiving your order.
- 3. You can print your return address label at home or in a Post Office branch, just bring in the Royal Mail email with your unique QR code.
- 4. Return through your local Post Office branch or Royal Mail Customer Service Point. This must be completed within 14 days of you notifying us of your return.