

AMERICAN
FIRE GLASS®



Making lives better by creating
lasting memories with friends
& family around a fire.

Fire Glass | FAQ

Q

How much Fire Glass do I need for my fire feature?

A

Use our handy fire glass calculator to determine how much fire glass you or your clients will need for your fire feature.

Q

What is the difference between 10 pound bags of fire glass and 10 pound jars of fire glass?

A

The only difference is the packaging. Other than that, the products are the exact same.

Q

What is the difference between premium & classic fire glass?

A

Our premium fire glass will be our reflective fire glass. That means one side of the fire glass will be coated in a mirror like finish to enhance the appearance of the fire pit. Our classic fire glass is the exact same fire glass, just without the mirror like, or reflective coating.

Q

What is the best fire glass for a propane fire pit?

A

With propane, our 1/2" fire glass works better. Propane is heavier than air and the larger pieces give the gas less resistance and lets air flow more freely.

Fire Rocks | FAQ

Q

How much Lava Rock do I need for my fire feature?

A

Use our handy lava rock calculator to determine how much lava rock you or your clients will need for your fire feature.

Q

Can I use lava rock with fire glass?

A

Yes! using small lava rock as a base layer is very cost effective. We recommend using small lava rock as a base to completely cover the burner and then adding 2" of fire glass depth on top of that.

Q

How many lava rocks come in a 10 pound bag?

A

All our 10 pound bags of lava rocks are based off of weight and not quantity of rocks. The number of rocks will very slightly from bag to bag.

Q

How many tumbled lava stones come in a 10 pound bag?

A

All our 10 pound bags of tumbled lava stones are based off of weight and not quantity of stones. The number of stones will very slightly from bag to bag.

DIY Fire Kits, Burner Pans, & Burner Rings | FAQ

Q

What gauge are your burner pans?

A

The majority of American Fire Glass burner pans are 16 gauge.

Q

What quality steel are your burners pans?

A

100% 304 Stainless steel, with triple re-enforced side walls and rolled edges to prevent warping or distortion.

Q

How do I stop my burner from whistling?

A

In most cases, whistling comes from improper connector sizing or unauthorized equipment use such as connectors purchased from local hardware stores. The connectors that we offer are designed to eliminate whistling and not available at your average hardware store.

Q

Do I need vents in my fire pit?

A

All natural gas and propane fire features require a minimum of 36 square inches of venting total. The vents would be on opposing sides of the enclosure. The average openings would be around 6" x 3" or 2" x 9".

DIY Fire Kits, Burner Pans, & Burner Rings | Cont.

Q

What size burner do I need?

A

When sizing a burner you will need to allow 4" to 6" of space from the edges of the burner to the inside of the enclosure. This helps ensure that the flames don't damage the top of the enclosure.

Q

Can I make my fire pit enclosure out of wood?

A

Absolutely not. Any enclosure that is going to be using a burner shall be constructed of non-combustible materials only.

Q

Do I cover the burner with glass?

A

YES, a burner should NEVER be used unless it is completely covered. The media should cover the burner by about 1/2" to 1" before final topping is added. Operating a burner without proper coverage can cause warpage and possible permanent damage to the burner and burner pan. This will also void the warranty on the product.

Q

What gas pressure do I need to operate my burner system properly?

A

For natural gas you will need 7" to 9" water column and for propane you will need 9" to 11" water column. The contractor will have to ensure the gas line is sized correctly to deliver sufficient volume to your burner and get the maximum flame height.

Flame Guards | FAQ

Q

What size flame guard do I need?

A

We recommend having at least a 2.5" clearance on each side of the burner area of your fire pit, and that your flame guard be placed on the outside of your burner pan / opening for optimal performance.

Q

Why is the product description different from the assembled size?

A

The product description will show the matching AFG Burner Pan that the Flame Guard should go with. EX: if the description says it's a 30" x 10" Flame Guard that is because it goes with our 30" x 10" Burner Pan. The assembled size of all our Flame Guards are actually about 5.5" larger. EX: if the description says 30" x 10" the assembled size would be 35.5" x 15.5" All assembled sizes are noted in our catalog and price list.

Q

Do you make custom flame guards?

A

Yes! We can make you a custom flame guard. To get a quote for yours, please email customerservice@americanfireglass.com or call 888-264-1017 and one of our representatives will gladly assist you.

Have any other questions?

