



ARNA

## Returns & exchanges

Return address:

Unit 89, 181 - 183 St Johns Avenue,

St Johns Wood Estate

Gordon

NSW 2072

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Your full name:

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Item name returning:

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Invoice number:

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Tick, reason for return:

Faulty  Change of mind  Exchange  Didn't suit  Other

Please provide any further information:

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What action would you like us to take?

Exchange  Refund

If exchange, what would you like us to change your item to?

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Other stuff to keep in mind:

- Your Item must be returned to us within 30 days from date of purchase
- Your Item must be in its original condition and packaging, with tags intact
- Refunds will be credited to your original method of payment
- Please note any parcels sent to ARNA are the responsibility of the customer until we receive it, we recommend using a postal tracking service.
- For all return & exchange enquiries just email us & we'll get back to you ASAP – [info@arnaonline.com.au](mailto:info@arnaonline.com.au)