

Name:

OrderNumber:

OrderDate:

Qty	Description	Reason Code	Reason for Refund code
			1 - Looks different to image on site
			2 - Ordered more than one size
			3 - Arrived too late
			4 - Poor quality / Faulty
			5 - Doesn't fit properly
			6 - Doesn't suit me
			7 - Incorrect item received
			8 - Parcel damaged on arrival

Delivery and Returns Note

Need to return something? **Items can only be returned for refund.** Simply fill in the form and send it back to us with the item/s (in the original condition). Please follow the steps below within 14 days of receiving your delivery:

- 1** Next to the products listed above, select one of the reason codes against your return.
- 2** It's very important to enclose this form with your items in your original parcel to enable us to process your return.
- 3** Send your return to: **Imruby, Machelenstraat 10, 9870 Olsene, Belgium**
- 4** Please retain proof of postage until we have confirmed your refund has been completed. Returns can take up to 14 working days to arrive back to us. We'll send you an email as soon as we've completed your return.