If you are not happy with your purchase you have <u>30 days</u> to return your item(s) for a refund. Any items being returned must be unused, with labels attached, in original packaging and be free of marks and odours. Please compete and enclose this form with your returned goods.



FULL NAME ORDER NUMBER DATE

SKU	NAME	REASON CODE	QTY	ADDITIONAL INFO

## REASON CODES

- 1. Item too small
- 2. Item too big
- 3. Item not as expected
- 4. Changed mind
- 5. Incorrect Item received (please explain)
- 6. Item faulty (please explain)
- 7. Item arrived too late
- 8. Other (please explain)

## **HOW TO RETURN YOUR ITEM(S)**

If for any reason you are unhappy with your purchase we have a 30 day return policy. Please follow these steps to return your item(s):

- 1. Complete the form above informing us of your reason for return.
- 2. Package your item(s) securely.
- 3. Cut out and attach the returns address label opposite.
- 4. Enclose this form, seal your parcel and attach the label to the outside.
- 5. Return your parcel via a trackable delivery service as you will be responsible for the return of the item(s) until they are received at our warehouse. We will not accept any liability for lost or damaged parcels. We recommend using services such as your local Post Office or MyHermes.

**Exchanges** - please note that we don't offer an exchange service. You will need to return your unwanted item for a refund and place a new order online for the replacement product.



## **Returns**

Salming

Unit 6 Trade City

**Brooklands Close** 

Sunbury on Thames

Middlesex

**TW16 7FD** 

UNITED KINGDOM