

homestolife

User Manual
& Warranty Guide



H.L.

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Care and Maintenance of Your New Sofa

This guide has been designed to help you make the most of your purchase. With proper care and maintenance, your HomesToLife sofa will last for a long time.

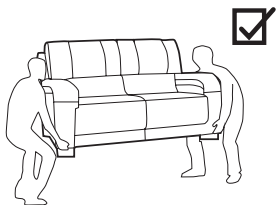
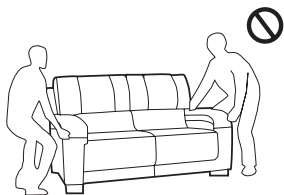
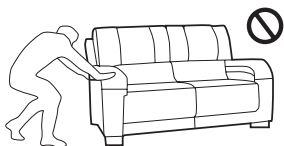
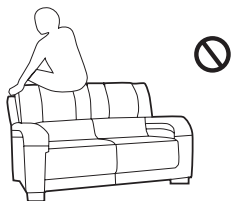
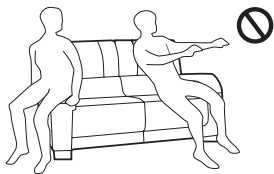
You may notice a few crease marks on your sofa created during the delivery journey. Do not be alarmed as they will fade naturally over a few weeks.

Do not worry if your sofa feels different from our showroom's as seat cushions gradually soften with use.

Use floor protectors if your sofa is to be placed on floorboards.

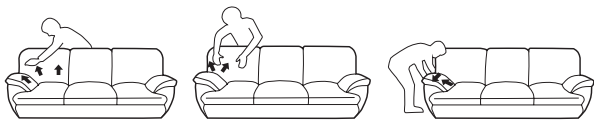
Avoid jumping or throwing your weight onto the sofa or use sharp objects near it. Do not sit on the sofa arms and/or the backrest.

Do not tilt your sofa, push or pull on the armrests and drag it across any surface, especially rough surfaces such as carpets or uneven flooring. Always move your sofa by lifting it at the base.



General Upholstery Care

RESHAPING OF CUSHION



To upkeep the upholstery, it is necessary to shape or dress your cushions from time to time. Remodel the upholstery by pulling and smoothing the end of the sofa with one hand, and beating it with the other.

Repeat the action for each armrest. Work from the inside out. Reshape the backrest cushions by fluffing and patting them with both hands.

This process is important to apply on new sofas out of its original packaging to remove creases or filling that have shifted during storage and transportation.

DRESSING

Stretch out and level the dressing by applying pressure on the seat covering after every use.

Smoothen any folds or creases in the seats by running your hands firmly over them.



Leather Care

Dust regularly using a soft, dry and white cloth or a vacuum with a small brush attachment.

Clean with a soft, damp cloth to avoid grease and dirt buildup.

Remove water-soluble grease stains with a clean cloth dampened in diluted neutral soap solution, using a circular motion from the outside in. Dry immediately with a clean cloth.

Do not use harsh soaps, household detergents, oils, all-purpose cleaners or unapproved solvents to clean your sofa; they may cause cracks and colour changes.

Avoid sitting on the sofa after application of body creams, lotions and/or oils and/or when the body is sweating profusely as they may cause chemical reaction with the protective finish of the leather causing changes in colour and/or peeling.

Regularly use a cleaner and a conditioner suitable for leather, following the instructions on the label.

Maintain a distance of at least 50cm away between your sofa and heating sources, including radiators, hairdryers and irons.

Avoid placing your sofa in direct sunlight or under intense indoor light.

Do not place sharp objects such as buckles, keys or toys on your sofa.

Fabric Care

Dust your sofa, including under the seat cushions, regularly using a soft, dry and white cloth or vacuum clean with a small brush attachment.

Do not use hard brushes; they may damage the surface of the fabric and cause pilling.



















Maintain a distance of at least 50cm away between your sofa and heating sources, including radiators, hairdryers and irons.

Avoid placing your sofa under direct sunlight or intense indoor light.

Do not put coloured textiles (eg. denim) on your sofa as dye transfer may occur.

To remove stains, apply recommended cleaners, following the instructions. Dab lightly with a soft sponge.

Cleaning Symbols for Fabric

| | | | |
|---|--|---|--|
|  | Do not wash in water |  | Bleach when required |
|  | Wash using water (Max 20°C) |  | Do not tumble dry |
|  | Wash using water (Max 30°C) |  | May be tumble dried (low heat setting) |
|  | Wash using water (Max 40°C) |  | May be tumble dried (normal setting) |
|  | Dry clean using perchloroethylene (delicate articles setting on the washing machine programme) | AC | Acetate |
|  | Dry clean using perchloroethylene | CO | Cotton |
|  | Dry clean only with any solvent except trichloroethylene | LI | Linen |
|  | Dry clean using fluorocarbon | PA | Polyamide/Nylon |
|  | Do not dry clean | PC | Acrylic |
|  | Iron at a temperature not exceeding 100°C. Avoid using steam. | PL | Polyester |
|  | Iron at a temperature not exceeding 150°C | PU | Polyurethane |
|  | Iron at a temperature not exceeding 200°C | SE | Silk |
|  | Do not iron | VI | Viscose |
|  | Do not use chlorine bleach | VY | Vinyl |

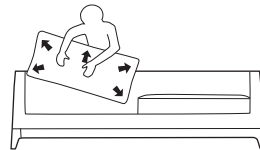
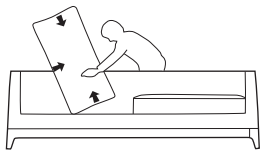
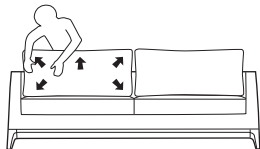
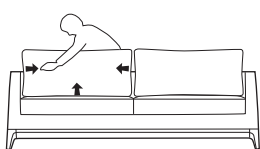
Care for Feather and Down Cushions

To properly maintain the comfort and style of your feather and down cushions, we recommend regular fluffing to prevent the feather and down from clumping and flattening.

Flip, rotate and fluff the removable cushions regularly to ensure even wear and longevity.

Brush your hands over the cushions and pillows for a smoother look when finished.

Airing the cushions and pillows infill every 3 to 6 months will help to remove odours, be careful not to air in direct sunlight or for extended periods as exposure can fade upholstery.



Leather

Our leathers are crafted to last and meet
the strictest international and safety
standards.

ISO 14001:2004

ENVIRONMENT MANAGEMENT SYSTEM
FOR LEATHER MATERIALS

ISO 9001:2000

QUALITY MANAGEMENT SYSTEM FOR SOFA
LEATHER MANUFACTURING



All About Leather

Leather is a natural material that improves with age, becoming more comfortable and personal. It is soft and supple yet highly durable and versatile.

It breathes, keeping cool in summer and warm during chilly months.

As no two animals are the same, every hide is unique. Expect variations and nuances of shading, evenness and texture.

OUR PROCESS

The leathers used on our sofas are produced by top cattle breeders in South America. The finest hides are selected, after which they undergo an intricate tanning process comprising of more than 30 stages.

Our tanneries employ state-of-the-art technology to process leather in an environmentally friendly manner.

All aspects of our leather production comply with the strictest international safety standards.

Types of Leather

The type of leather is distinguished by distinctive characteristics and hence, varied maintenance methods are required. Our leather collection is organised into 3 types:

FULL ANILINE

Full aniline, the finest leather available, exudes a beauty like no other. The amount of treatment such as colour or protective pigments used is minimal, showcasing natural markings and colour differences. The luxurious aniline is the most demanding to upkeep.

ANILINE PLUS

Aniline plus hides are similar to pure Aniline leather, except they are treated with an additional protective finish to prolong the colour lifespan. The grain remains unchanged, highlighting natural features and patterns.

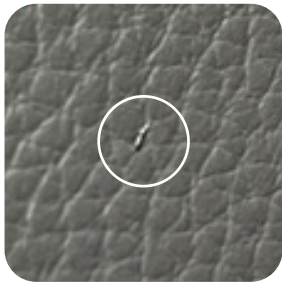
PROTECTED

Lightly buffed and pigmented to ensure consistency in colour and texture, protected hides are durable and resistant to stains. This makes the leather extremely friendly to families and suitable for frequent use in the home.

Natural Leather Characteristics

Markings such as grain variation, wrinkles, skin folds, scars or patterns of original hair follicles are inherent in leather; and are not quality defects.

NATURAL LEATHER CHARACTERISTICS



Cow Hair Fibre

are fine raised surface on the leather surface caused by remnants hair on cow hide

NATURAL LEATHER CHARACTERISTICS



Colour Variation

occurs during the dyeing process as different parts of the hide absorb the dye in varying amounts



Grain Variation

are due to placing leather from different parts of the animal causing variation in grain patterns



Vein Marks

are obvious cool marble-like patterns



Stretch Marks

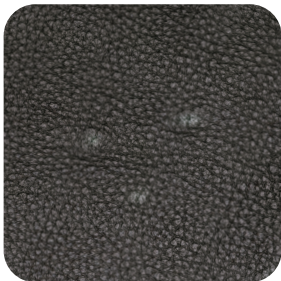
appear when the animal's skin has stretched due to rapid growth or pregnancy during its lifetime

NATURAL LEATHER CHARACTERISTICS (continued)



Grub Marks

are caused by larvae penetrating the hide resulting in swelling and hide perforation



Insect Bite Marks

such as ticks, mosquitoes and other bug bites will leave spotted marks



Scar Marks

are caused by various reasons, like scrapes, cuts and abrasions



Recovered Scar Marks

causes grain line to be faint



Horn Butts and Scrapes
are scars caused by
horn fighting



Belly
skin is thin – stretch marks and
marble-like patterns forms easily



Neck Lines
are mild creases typically found
in the neck and shoulder area
where loose skin is located



Wrinkles
normally appear when thick
leather is bent back on itself

Natural Characteristics of Seasoned Leather Sofas

PUDDLING

With regular use, leather will stretch naturally, developing a relaxed and lived-in wrinkly appearance known as puddling. The pressure from the body weight after an extended period of time will contribute to this. It is a sign of wear and tear from use and not a defect.

WE RECOMMEND

Avoid sitting in the same area too often to prevent one sitting area from showing excessive puddling.



COLOUR FADING

The colour of natural leather tends to fade after use from exposure to sunlight, air and moisture. This is the characteristic of the material. Patina will develop over time and this may affect colour perception.

** Patina is a soft sheen that develops on the surface of the leather, imparting a character, a personality to the product.*

Recliner Sofas

Your sofa may be equipped with a recliner function consisting of a mechanism that inclines the backrest at various angles. For optimal rest, the footrest should be adjusted to its horizontal position.

OPERATING INSTRUCTIONS FOR MANUAL RECLINER



To Extend Footrest

Pull lever on side of chair. Lever will activate mechanism to extend footrest.



To Recline

Extend footrest and lean back. Placing both hands behind head, make use of counter balance to facilitate smooth recline into desired position.



To Retract

Sit up to allow recliner to return to original upright position.



To Return Footrest

Push body weight forward and press down legs to return footrest to original locked position.

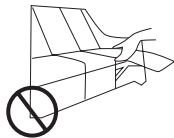
WARNING



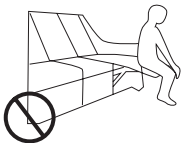
Do not allow children or pets to play on or with mechanised furniture, including extended footrests. Exercise close supervision when mechanised furniture is used by, with or near children, pets or disabled persons.



Avoid operating mechanised furniture around moving persons.



Keep hands and other objects away from openings in mechanised furniture.



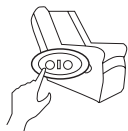
Do not sit on footrests when in open reclined/extended position. Always retract footrests prior to standing.

Operating Instructions for Electric Recliners



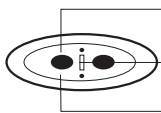
To Recline

Press front button on side of chair to first extend footrest. Release when desired position is reached.



To Retract

Press rear button found on side of chair until footrest returns to closed position.



Safety Button

Recline Button

LED Indicator

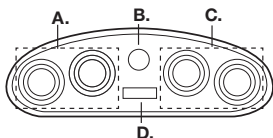
USING THE SAFETY BUTTON

Users may activate/deactivate safety button by pressing with pen nib or any sharp point.

To recline or retract, please ensure that protection button is deactivated.

LED indicator emits amber light when power recliner is plugged to a power point.

When disconnected from power source, there will not be any light indication.



VERSION 1 - PR

A. Headrest Button

To raise/retract the headrest to desired angle.

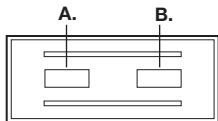
B. Upright Button

To return the headrest and backrest to its default position.

C. Footrest Button

To raise/recline the footrest to desired angle.

D. USB Charging Socket



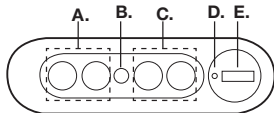
TVCH

A. Backrest Button

To recline/retract the backrest to desired angle.

B. Footrest Button

To recline/retract the footrest to desired angle.



VERSION 2 - PR

A. Headrest Button

To raise/retract the headrest to desired angle.

B. Upright Button

To return the headrest and backrest to its default position.

C. Footrest Button

To raise/recline the footrest to desired angle.

D. Safety/Protector button

Activate/deactivate the protection button by pressing with pen nib or any sharp object.

E. USB Charging Socket

Operating Instructions for Electric Recliners (continued)

WARNING



Do not allow children or pets to play on or with mechanised furniture, including extended footrest. Exercise close supervision when mechanised furniture is used by, with or near children, pets or disabled persons.



Avoid operating mechanised furniture around moving persons.



Keep hands and other objects away from openings in mechanised furniture.



Do not place mechanised furniture near power cords. Avoid entangling mechanised furniture in power cords.



Avoid liquid contact with electric components.



Switch off and unplug mechanised furniture when not in use, and before addition or removal of parts.

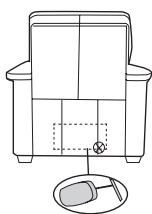


Never operate mechanised furniture if cord or plug is damaged or malfunctioning. Do not tamper with electrical components. Contact supplier immediately for examination and repair.

Electric Recliners with Battery Pack Function

Apart from the conventional electrical plug powered motion sofas operated by an electrical cable connected to an electrical power source, battery pack options may be available for selected models.

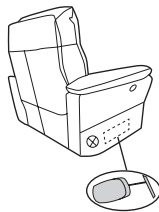
The battery can be installed in the sofa in 3 different ways depending on model series.



A.



B.

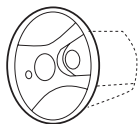


C.

BEFORE USE

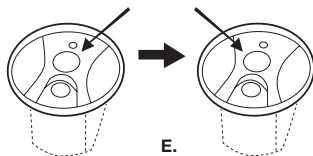
To power up the battery linkage with the motor, press the indication switch button to activate/deactivate. This will allow the battery to provide power to the motor.

Charging Point



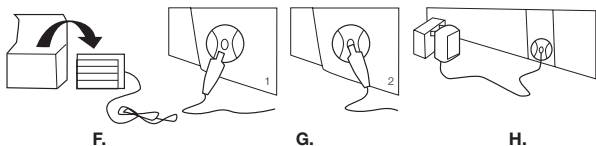
D.

Indicator Switch for Under-voltage



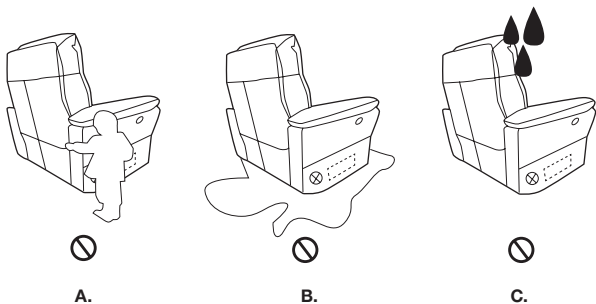
E.

Remove the battery charger from the box and connect to the charging point (Sofa). Allow the battery to be fully charged (>12hrs) once connected to the power source before using for the first time. Once fully charged, you can either remove the charger or leave it plugged in during use.



WARNING

Do read the battery user guide/manual and ensure safety precautions are taken before using the electrical sofa.



Electric Recliners with Battery Pack Function (continued)

LED indicator emits amber light when power recliner is plugged to a power point. The indicator switches to red when charging. When disconnected from power source, there will not be any light indication.

The battery pack takes about 6 hours for a full charge. LED indicator flashes green light when fully charged.

WARNING

Be sure to observe the following when operating battery pack recliners:

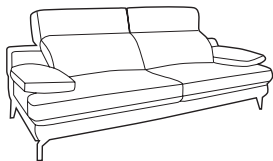
- Be sure to read the instruction manual and any warnings on the device before using the battery pack for recliners.
- Always unplug the battery pack when fully charged to prevent overcharging which may result in a shortened battery lifespan and/or overheating, fire or explosion.
- Never leave the battery inactive for too long. Keep the battery charged every two months. Sudden charging can weaken and shorten the battery's lifespan.
- Do not expose to direct sunlight, or high temperatures above 45°C, or near a heat source such as a fireplace, heater or in flammable and explosive conditions. Doing so may result in causing the battery leakage, overheating, explosion or fire.

- Do not spill any liquids on the battery as it may result in the battery being charged at an abnormal current or voltage resulting in overheating, fire or explosion.
- If battery gives off an odour, overheats, is discoloured, deformed or reacts in any way unusual during use, recharging or storage, disconnect the charger immediately. Continuous use may result in overheating, fire or explosion.
- Do not disassemble or modify the battery which may result in explosion or fire, and the content may cause chemical burns.
- If the battery leaks, disconnect and dispose battery responsibly. The leaking electrolyte is flammable and may cause the battery to malfunction and explode.
- Batteries are categorised differently by local governments for the purpose of disposal - recyclable waste, non-combustible waste, harmful or hazardous waste. Follow regulations when disposing of these batteries.
- It is recommended to press the indicator switch (Page 22, Diagram E) of battery pack whenever it is not in use. This is to prevent the need to keep charging and can prolong the lifespan of battery and charger.

Sofas with Adjustable Headrests and Armrests

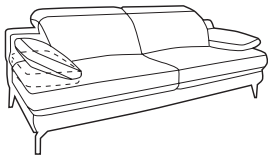
Your sofa may come with adjustable headrests and armrests, providing greater flexibility in head, neck and arm support.

ADJUSTING THE HEADRESTS AND ARMRESTS



To Raise

Lift the head/arm rest upwards till you hear a click sound. The clicking sound indicates the position of the locked angle.



To Lower

Lift the head/arm rest upwards to release the angle lock. Push downwards.

Product Limited Warranty

HomesToLife warrants that their products be free from manufacturing defects for a specific length of time from date of purchase. Warranty periods vary by products and starts from the date of delivery. This Warranty covers the replacement or repair of any product and/or parts that has a manufacturing or material defect that is not the result of normal wear and tear, or a natural characteristic of the material used. Valid only for the original residential address of which the products were first delivered when purchased. If you have received our product(s) **with material manufacturing defects either of workmanship or materials and out of acceptable variances as found in this User Manual and Warranty Guide**, HomesToLife will pay for, and at its sole discretion, reasonable and customary labour rates to repair or replace at its option, any of the parts found, upon examination by representative of HomesToLife to contain a material manufacturing defect. **HomesToLife's decision on all issues relating to defects either of workmanship or materials shall be final and conclusive.** If within the warranty period, identical materials are unavailable at the time of repair or replacement, HomesToLife reserves the right to substitute materials of equal or better quality at its sole discretion. **Any decision to repair or have part(s)/item(s) replaced shall be at HomesToLife's sole discretion.** Replacement fabrics and leather may vary in colour or grain.

This Warranty is not transferable and any subsequent purchaser buys the product 'as is', without the protection of the Warranty. The warranty does not cover products used for commercial purposes. All references to customer's

home in this Limited Warranty refer to the original point of delivery address located in Singapore. HomesToLife reserves the right to adjust the price for customary labour rates, shipping costs and amend the Terms and Conditions of this warranty without notice or permission from any party.

These Limited Warranties are applicable to purchases made online at **homestolife.com** and HomesToLife's physical retail stores.

UPHOLSTERY

| | |
|-------------------------------|----------|
| WOODEN FRAMES | 10 YEARS |
| SPRING & WEBBINGS | 10 YEARS |
| STITCHINGS & ZIPPERS | 1 YEAR |
| RECLINER & SOFA BED MECHANISM | 1 YEAR |
| MOTORS | 1 YEAR |
| LEATHER & FABRIC COVERS | 1 YEAR |

LIVING, DINING AND BEDROOM FURNITURE

| | |
|------------------------------------|--------|
| STRUCTURAL & MANUFACTURING DEFECTS | 1 YEAR |
|------------------------------------|--------|

The original purchaser will be responsible for replacement parts, labour and transportation costs after the limited warranty period.

WARRANTY EXCLUSIONS

- General wear-and-tear such as flattening, puddling, napping, pilling, fading, abrasion, peeling, discolouration and damaged due to use, incorrect care methods or if abuse is evident.

- Products (furniture or sofas) that have been placed outdoors with constant sun exposure or in a humid environment, or if the product(s) has been used for non-domestic purposes.
- Products (furniture or sofas) exposed to water or damp environments.
- Products that have been stored or assembled incorrectly.
- Products (furniture or sofas) whereby excessive force has been applied to mechanical parts and joints.
- Products taken out of Singapore or loss of time, usage, money, or loss/damage to personal property.
- Due to the handmade nature of the product and the natural characteristics of leather, sewing/thread designs may not line up or some alignment variation may be visible. In addition, the structural design of the sofas to accommodate moving parts may also result in alignment differences. These are not considered workmanship defects and some degree is to be expected. Acceptable variances are indicated in our FAQ section.
- As our sofas are all handmade and materials are batch produced in accordance to demand, no two sofas are the same. Difference in leather, measurements, seating comfort, colour and any variation from the display piece is to be expected and is not a manufacturing defect. Acceptable variances are indicated in our FAQ section. Our recliners are made in parts and will have gaps and alignment differences.

- All our sofas are Made-To-Order (customised) and handmade, with no two hides alike, slight alignment runs are to be expected and not to be considered defects.
- Products sold on 'as-is' basis or display items.
- Dust covers at the bottom of the sofas are not included in the warranty.

LIMITED LIABILITY

To the extent permitted under law, our maximum aggregate liability to you, whether in contract, tort (including negligence) or otherwise, shall not exceed the amount received from you for the relevant product(s) purchased.

Sofa FAQ

RECEIVING YOUR SOFA

Q1. Why does my newly delivered sofa look flattened and the leather creased?

A1. The sofa is firmly wrapped in its protective packaging during transit. This will result in some temporal compression marks which will fade away after usage. Refer to page 3 on reshaping instructions.

Q2. The sofa sits differently from the showroom piece, is it a different construction or comfort?

A2. Showroom pieces have been sat on more often than on a brand new piece and will result in a different seating comfort. Over time, the sofa will naturally soften with use.

Q3. The sofa delivered is shorter or longer than stated.

- A3. Do allow some marginal difference of +/-5cm as all our sofas are handmade and slight alignment runs are to be expected and not to be considered defects.

LEATHER

Q1. Why are there markings on my leather sofas?

- A1. These markings are natural leather characteristics and are not considered defects. Please refer to pages 12 - 14 of this guide.

My leather sofa has pronounced leather markings and colour variation. Why can't it be avoided? Is it a defect?

Depending on the type of leather selected, some leathers will have more pronounced leather characteristics than others. Pigmented or corrected leather will have a more uniformed finish than aniline and semi-aniline leather types. Natural leather characteristics does not affect the performance of the leather and is not a defect.

Our craftsmen will select and match the unique and different hides to create a seamless look to ensure colour variation of each hide is controlled and avoid leather marks that could affect the stability and quality of the leather. As sofa upholstery is usually made up of large uncut leather panels it would be impossible to avoid natural leather marks. Doing

so would mean having to use many more cow hides per sofa – which would then escalate the cost of the product.

Q3. Why does the leather colour on my sofa look different from the one in the showroom?

A3. Depending on the type of leather selected, there will be some degree of colour variance as the sofas are made from different batches of leather.

Q4. Why is there some leather colour or grain difference on different parts of the sofa?

A4. Due to the way leather hides absorb colour during the dyeing process and as many hides are used for the same sofa, light colour and grain variation can be expected.

Q5. I have been using the sofa for some time and now the leather looks stretched out. Why?

A5. Wrinkling or puddling is a natural occurrence in leather as a result of normal usage. This does not indicate that the leather quality has been compromised. Foam cores will also soften over time and adding to the lived-in look. Minimal maintenance includes fluffing the cushion to return it to its original clean look. Sofas constructed with feather and fibrefill blend will have a more pronounced puddling effect over time.

Q6. My leather is cracked and shows discolouration after some time. Is there a defect in the leather?

A6. This may happen when the leather becomes dry and cracked from the use of improper

cleaning chemicals and/ or excessive cleaning. Discolouration may occur due to chemical reaction where the protective coating has deteriorated. To prevent this, avoid wetting the leather, using excessive water and chemicals to clean and avoid sitting on the sofa right after the application of creams/lotions/ oils on the body. For maintenance, use quality leather cleaners for spot cleaning when required and apply quality leather conditioners regularly to keep the leather supple and more resistant to dirt and stains.

RECLINERS

Q1. Why are there gaps in-between the sofa?

A1. The allowance between sections is usually around +/- 5cm for parts to move around freely without affecting the functionality or causing friction to the parts of the sofa.

Q2. Why does my sofa recliner (foot rest section) look “wavy, loose, wrinkled” when it is being reclined outwards?

A2. Like the skin around our joints (knee, elbow etc), those areas have what we call ‘extra skin’ to allow for movement like bending and flexing. We will not be able to do so if the skin around those areas is tight. The leather around the flexing area will revert to its original form when footrest is retracted back to its original position.

Q3. Why are my sofa head rests and/or footrest not in alignment when closed and/or opened?

A3. There will be some marginal difference in the measurements provided as all sofas are handmade. The allowance is usually around +/- 5cm.

WORKMANSHIP

Q1. My sofa comes with piping and sewing/thread designs but they are not in alignment.

A1. There will be marginal difference in alignment and some sewing lines may not line up. As each sofa is handmade, such signs will occur and are not considered defects. Natural leather characteristics affected by the transportation process and changes in temperature will also contribute to this. This can be improved through professional reshaping, dressing and/or adjustment of the upholstery. This may be more obvious on recliner sofas due to the construction method. The variance is controlled to be within +/-5cm.

PEELING OR DISCOLOURATION OF UPHOLSTERY

Q1. The sofa/chair I bought some time ago is peeling/discoLOURED. Is there anything that I can do?

A1. As there are different types of leathers in the market, genuine leather does not peel easily but require some upkeep such as regular leather conditioning. Excessive cleaning, use of inappropriate cleaning

materials and methods, placing under sunlight or strong lighting, allowing liquids soaking on surface, sitting on surface after application of body creams, lotions and/oil and when the body is sweating profusely can cause leather peeling and discolouration as the protective finish on the leather has been adversely affected or reacted with the chemicals. Lifespan for PU leather (artificial leather) is much shorter and tend to peel after usage. The length of use will depend on maintenance and condition of the environment. Therefore the products made from such materials are usually cheaper than genuine leather. These are characteristics of the materials and not considered manufacturing defects.

OTHERS

Q1. Why does the support leg not rest on the floor when installed?

- A1. The center leg supports the middle span of the sofa when the frame is flexed. It is slightly shorter than the rest of the sofa legs and should not rest on the floor when installed or it may damage the frame over time.

SALES ORDER NUMBER: _____

NAME OF CUSTOMER: _____

DATE OF PURCHASE: _____

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