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LEGAL NOTICES

BEFORE FIRST USE

Carefully review the Full Swing Golf (doing business as Full Swing) Full Swing KIT User Guide as it contains information regarding safe usage and storage of the Full Swing KIT. Failure to read and follow these notices and guidelines may result in serious injury or death.

Full Swing has made every effort to provide clear, complete, and accurate information in the Full Swing KIT User Guide. Full Swing will not be held responsible for issues arising due to typographical errors or user interpretation of the language used herein that is different from that intended by Full Swing. All safety information and guidelines are subject to change due to changes in local, federal, and all other applicable laws. Full Swing reserves the right to revise this document and to make changes in the content without obligation to notify any persons of such revisions or changes. In no event shall Full Swing, its employees, or authorized representatives be liable for any damages or losses, direct or indirect, arising from the use of any technical or operational information contained in the Full Swing KIT User Guide.

Any unauthorized changes or modifications to the Full Swing KIT without written permission from Full Swing will void the warranty of the Full Swing KIT and user authority to operate the Full Swing KIT.

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MEET THE FULL SWING KIT

The Full Swing KIT, going forward, is referred to only as KIT in this user guide.

CONTENTS

• Carrying Case
• KIT Launch Monitor
• Charging Cable
• Charger

COMPATIBILITY

• iPhone® (10 and higher), running iOS 14 and higher
• iPad® (7th generation and higher), running iOS 14 and higher
• iPad® Air (3rd generation and higher), running iOS 14 and higher
• iPad® Pro (all models), running iOS 14 and higher
• Apple Watch® 3 or higher, running watchOS 7 or higher
• Apple AirPods® or most any Bluetooth® headphones
## LED STATES

Use the following LED styles to determine the state of the KIT.

<table>
<thead>
<tr>
<th>Status LED Activity</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>App connected</td>
<td>The app is connected to the Bluetooth and Wi-Fi.</td>
</tr>
<tr>
<td></td>
<td>Boot up</td>
<td>The unit is preparing to operate.</td>
</tr>
<tr>
<td></td>
<td>Charging</td>
<td>The unit is charging (When the bar turns solid white, the unit is fully charged.)</td>
</tr>
<tr>
<td></td>
<td>Installing update</td>
<td>The firmware is currently updating.</td>
</tr>
<tr>
<td></td>
<td>Power down</td>
<td>The unit is currently powering down.</td>
</tr>
<tr>
<td></td>
<td>Power up</td>
<td>The unit is currently powering up.</td>
</tr>
<tr>
<td></td>
<td>Seek</td>
<td>The unit radar is active and ready to track a shot.</td>
</tr>
<tr>
<td></td>
<td>Tracking</td>
<td>A ball is in flight and is currently being tracked.</td>
</tr>
<tr>
<td></td>
<td>Warnings</td>
<td>A warning state has occurred, for example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Temp warning at 53°C/127°F</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Temp shutdown at 55°C/131°F</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Battery level warning at 10%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Battery level shutdown at 1%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• App disconnect warning</td>
</tr>
</tbody>
</table>
SETTING UP THE KIT

⚠️ Caution: Use only the equipment provided with the KIT. Using non-product specific chargers and cables may result in damage to the KIT.

CHARGE THE KIT

1. Gently open the rubber charging port cover on the left side of the KIT, then attach the charging cable.

2. Insert the charging cable into the charger and insert the other end of the charger into the wall.

Note: Charging begins automatically and may take up to 5 hours.

Note: It is possible to pair and configure the KIT while charging.

DOWNLOAD THE FULL SWING APP

The Full Swing app is compatible with Apple iPhone® and iPad® running iOS 14 or higher.

Download the app by QR Code or through the Apple App Store.

QR Code

1. Open the iPhone/iPad camera to be paired with the KIT.

2. Hold the camera over the QR Code so that the QR Code is clearly visible in the screen.
   Note: The camera should automatically scan the QR Code.

3. Follow the Apple App Store prompts.

Apple App Store

1. Open the iPhone/iPad to be paired with the KIT.

2. Click http://appstore.com/fullswing, or open the Apple App Store, then search for Full Swing.

3. Select the Full Swing app, then click Get.

4. Follow the Apple App Store prompts.
CREATE A FULL SWING ACCOUNT

Use these steps to create an account on the app.

1. Open the app, then click the **Create a Full Swing Account** button.
2. Enter the requested user information in the fields.
3. Click the **Create Account** button.
   
   **Note:** A screen with the message **Please Check Your Email** opens and directs the user to confirm the email.
4. Open the email account, then click the **Verify Email** link.
   
   **Note:** If no email arrives, return to the app, click the **Re-send** link, and follow the prompts.
5. Return to the app.
   
   **Note:** A screen with the message **Welcome to Full Swing!** opens.
6. Follow the prompts to complete the profile setup.

PAIRING THE KIT

Use these steps to pair the KIT with the mobile device.

1. Confirm the KIT is plugged in and charging, but do not power on at this time.
   
   **Powering on the KIT occurs later.**
2. In the **Pair Device** screen, tap the **Find Devices** button.
3. Follow the onscreen instructions to pair the KIT.
   
   **Note:** If there are multiple units, tap the **Power** button on the unit and locate the **Device Name** in the upper left corner of the OLED display.

**Note:** If pairing is unsuccessful, visit the Help Center at kitsupport.fullswinggolf.com

FULL SWING
Connection to Wi-Fi is required for firmware updates. When connected, any new firmware updates will automatically download and install. Wi-Fi can be configured using one of two methods:

**DURING FIRST-TIME PAIRING**
When pairing with the KIT for the first time, the user is prompted to configure Wi-Fi.

1. On the **Configure Device** screen, select a familiar Wi-Fi name from the options provided.
2. Follow the prompts to configure Wi-Fi.

**CONFIGURE OR CHANGE WI-FI NETWORK MANUALLY**
The Wi-Fi network can be configured or changed at any time using the following method.

Note: The unit must be paired, and in charging mode or powered on, to modify Wi-Fi settings. If the KIT does not appear on the **My Devices** screen, see **Pairing the KIT**.

1. From the **Practice** tab, tap the **Profile** icon in the upper, left corner.
2. Tap **My Devices**.
3. Tap the **Device Name** to be modified.
4. In the **Wi-Fi Network** section, tap the **Configure or Change** button.
5. Follow the prompts to modify Wi-Fi settings.
UPDATE FIRMWARE

New firmware updates will automatically download and install when the unit is connected to Wi-Fi. Download time is dependent on Internet speed. Following download, firmware installation could take up to 15 minutes to complete.

**Note:** The LED flashes amber while the firmware installation is underway. Do not power off the unit after the firmware installation begins and until installation is complete.

1. Ensure the unit is plugged into the charger but do not power the unit on.  
   **Note:** Firmware updates will automatically download and install while in charging mode. If the KIT is fully powered on (with the LED bar pulsing blue), the firmware update will download; however, installation will not happen until the next time the KIT is powered on or off.

2. Ensure the unit is connected to Wi-Fi.  
   **Note:** If unsure, tap the **Power** button to view Wi-Fi indicator in the upper, right corner. For additional information, see [Configure Wi-Fi](#).

3. Allow any firmware updates to download and install prior to operating the unit.

An amber LED indicates that the firmware is currently updating. However, if the LED is pulsing blue, do not power off the unit because installation is underway.
**KIT PLACEMENT**

1. Fully extend the rear leg of the KIT.

2. Place the KIT on level ground 10-feet directly behind the ball/tee position and in-line with the target.  
   **Note:** The target line can be displayed in the Full Swing app or on the OLED screen on the unit.
   - To view the target line on the Full Swing app, see [Starting a Practice Session](#).
   - To view the target line on the OLED screen of the unit, see [Using the KIT Without the App](#).

3. Confirm the KIT is lined-up with the intended target and that there are no obstructions.  
   **Note:** Hitting the ball from outside the target line or with obstructions may result in missing or misrepresented data.

---

**FULL SWING**
USING THE APP

If Location Services are enabled in iOS, the field automatically populates with the address based on the current GPS coordinates. Alternatively, the user can tap the field and search for the specific location, such as the name of a golf course or business.

STARTING A PRACTICE SESSION

When starting a practice session, the player can choose to connect to an existing unit or pair with a new unit.

- To connect with an existing unit, use the following steps
- To pair with a new unit, see Practice Session with a New KIT
**PRACTICE SESSION WITH AN EXISTING KIT**

1. From the default Practice tab, tap the Start Practice Session button to open the Session Setup screen.
2. Confirm that the unit appears in the Launch Monitor Device field, then tap Connect.
3. When the Full Swing Wants to Join Wi-Fi Network pop up box appears, tap the Join button.
   **Note:** When the app is fully connected there will be a green check mark and the KIT battery level.
4. Select Outdoor environment. (Indoor coming soon!)
5. Set the session location, if desired.
6. Tap the Start Session button to begin the session.
7. Confirm the placement of the KIT is lined up with the diagram, then tap the Dismiss button.
   **Note:** See KIT Placement for details on placement.
8. Select or add a club, then select one of the following:
   - Tap the Use a Selected Club button
     **Note:** Use an existing club or tap the (+) button to add a new club to My Bag.
     See the User Account and Preferences section for additional information on customizing My Bag.
   - Tap the Use Club & Set Target button and follow the instructions to select and set the target line
     **Note:** For best results, set the target line to ensure the KIT is correctly aligned.

**PRACTICE SESSION WITH A NEW KIT**

1. From the default Practice tab, tap the Start Practice Session button to open the Session Setup screen.
2. If no units are paired in the Launch Monitor Device field, tap the add (+) button.
3. Follow the prompts to pair the unit.
4. Select Outdoor environment. (Indoor coming soon!)
5. Set the session location, if preferred.
6. Tap the Start Session button to begin the session.
7. Confirm the placement of the KIT is lined up with the diagram, then select the Dismiss button.
   **Note:** KIT Placement for details on placement.
8. Select or add a club, then do one of the following:
   - Tap the Use a Selected Club button
     **Note:** Use an existing club or tap the (+) button to add a new club to My Bag.
     See the User Account and Preferences section for additional information on customizing My Bag.
   - Tap the Use Club & Set Target button and follow the instructions to select and set the target line
     **Note:** For best results, set the target line to ensure the KIT is correctly lined-up.
UNDERSTANDING THE LIVE SESSION VIEW ON IPHONE

LAST SHOT TAB
Use the Last Shot tab to view shot data and averages for the session.

- **Session timer**
- **Session shot counter**
- Tap to end session
- Tap each data point to view additional details
- Tap to modify session settings
- Star a shot to save video
- Tap to play back video
- Tap to change clubs
- **Club Nickname**
- **Club Type** and **Shot Number**
- Tap to share video
  - To social media
  - As a text message (SMS) or as an email
  - Save as a file
- Tap the video to display additional video options
  - Expand video to full screen.
  - Pause video
  - Scrub video
  - Airplay to another display device
- Tap the ellipsis (…) to **Star or Unstar**, **Edit Club**, and **Delete Shot**
- Tap to **Star** or **Unstar**
- Tap to change playback speed
  - **Note**: Adjust the playback speed before expanding video to full screen.
DISPERSION TAB
Use the Dispersion tab to view shot distribution patterns for the session.

ALL SHOTS TAB
Use the All Shots tab to view all of the clubs used during the session and individual shots per club.

Note: The screen also provides the user the ability to play back video, and to star, edit, and delete individual shots.
STARRED TAB
Starring a shot permanently saves session videos to the user account. Use the Starred tab to view all the starred shots from a session.

SESSION SETTINGS
Use the Session Settings tab to personalize individual settings during a session.
Select number of data points to be displayed on the KIT:
- 1 data point per page
- 4 data points per page

Tap, hold, and drag to reorder data points displayed on the KIT.

Select number of data points to be displayed on the KIT:
- 1 data point per page
- 4 data points per page

Tap, hold, and drag to reorder data points displayed on the Apple Watch.

Tap to turn data points on or off on the Apple Watch.

Note: Audio Feedback plays shot data through the speaker of the mobile device or most any headphones connected.

Tap to turn data points on or off.

Tap, hold, and drag to reorder data points.

Note: Temporarily turn all audio playback on or off using the Audio Feedback switch on the Session Settings screen.

Note: For more information, see Using the Apple Watch.
UNDERSTANDING THE LIVE SESSION VIEW ON IPAD

When entering Live Session mode on iPad, the view defaults to a split-screen mode, with the Dispersion tab on the left screen, and Last Shot tab on the right screen.

DISPERSION TAB

Use the Dispersion tab to view distribution patterns for the session.

- Session timer
- Session shot counter
- Tap to view All Shots
- Tap to view Starred
- White ball represents the last shot
- Tap a shot to view statistics on the shot, or to take one of the following actions:
  - Play back video
  - Star shot to save video
  - Edit club (if incorrect club has been selected)
  - Delete shot
- Distance markers
- Filter clubs
- Other dispersion points are identified by club ID and club color
- Pinch the screen to zoom in-and-out
LAST SHOT TAB

Use the Last Shot tab to view shot data and averages for the session.

- Tap to end session
- Tap to view data tiles in full screen mode
- Tap each data point to view additional details
- Tap to modify session settings
- Star a shot to save video
- Tap to play back video
- Tap to change clubs

Club Type and Shot Number

Club Nickname

Tap to share video

- To social media
- As a text message (SMS) or as an email
- Save as a file

Tap the ellipsis (…) to Star or Unstar, Edit Club, and Delete Shot

Tap to Star or Unstar

Tap the video to display additional video options:

- Expand video to full screen
  Note: For full screen, rotate the phone
- Pause video
- Scrub video
- Airplay to another display KIT

Tap to change playback speed
Note: Adjust the playback speed before expanding video to full screen
ALL SHOTS TAB
Use the **All Shots** tab to view all of the clubs used during the session and individual shots per club.

- Tap to view **Dispersion**
- Tap to view **Starred**
- Change selected data point
- Clubs used during session
  - Tap a club to view individual shots for that club
- Session averages for selected data point

STARRED TAB
Starring a shot permanently saves session videos to the user account. Use the **Starred** tab to view all starred shots within a session.

- Change selected data point or **Club Category**
- Tap the thumbnail to play back video
- Session averages for a selected data point
- Tap to view all data points for this shot
- Swipe to un-star, edit club, or delete shot

FULL SWING
SESSION SETTINGS

Use the Session Settings tab to customize individual settings during a session.

- Connected KIT with battery indicator
- Data Customization options:
  - App Data
  - KIT Device Data
  - Apple Watch Data
  - Units of Measurement
- Audio Feedback options
  Temporarily turn all audio play back on or off using the Audio Feedback switch on the Session Settings screen
- Customize Audio
- Set New Target Line
- Review KIT Device Placement Instructions

Tap, hold, and drag to reorder data points displayed

Tap to turn data points on or off

Select number of data points to be displayed on the KIT:
- 1 data point per page
- 4 data points per page

Tap, hold, and drag to reorder data points displayed on the KIT
Tap, hold, and drag to reorder data points displayed on the Apple Watch.

Tap to turn data points on or off on the Apple Watch.

Note: For more information, see Using the Apple Watch.

Tap, hold, and drag to reorder data points.

Tap to turn data points on or off.

Note: Temporarily turn all audio play back on or off using the Audio Feedback switch on the Session Settings screen.
UNDERSTANDING HISTORICAL DATA VIEWS

STATS

Use the Stats section to view insights and detailed club analysis in order to understand shot accuracy, find club gaps, and track trends over time.

Select Timeframe

Swipe to view Accuracy Graphs by:
• Drivers
• Woods
• Hybrids
• Irons
• Wedges

Swipe to view shot graphs by:
• Club Category
• Club Type

Select Timeframe and data point

Clubs used during the selected timeframe

Tap a club to view the Summary and Averages for that club

Note: Use the Timeframe Filter to view Summary and Averages for the selected timeframe.

Averages for the selected data point during the selected timeframe

Note: Easily find gaps in the user-customized golf bag.
SECTIONS

Use the Sessions tab to view details about individual practice sessions, such as dispersion, shots by individual clubs, starred shots, and video replays.

Select Timeframe

Select an individual Session to view the session details:
- Session date
- Session location
- Number of shots during session
- Number of clubs used during session
- Number of starred shots during session

Swipe to view Accuracy Graphs for club categories used during the session

Session Actions
- Delete Session

Swipe to view shot graphs by:
- Club Category
- Club Type

Session date
Session location
Session duration
Number of starred shots during session
Number of clubs used during session
Number of shots during session

Select an individual Session to view the session details

FULL SWING
Session Actions
- **Delete Session**
  - Tap a shot to view statistics on the shot, or to take one of the following actions:
    - **Playback video**
    - **Star shot** to save video
    - **Edit Club Type** (if incorrect club has been selected)
    - **Delete shot**

Distance markers
Filter clubs
Pinch the screen to zoom in-and-out

Session date

**Session Actions**
- **Delete Session**

Change selected data point or **Club Category**

Session averages for a selected data point

Tap the thumbnail to playback video

Swipe to un-star, edit club, or delete shot

Tap to view all data points for the shot

**Note:** The screen also provides the user the ability to playback video, and to star, edit, and delete individual shots.
STARRED

Use the Starred tab to view all starred shots within a selected timeframe. Starring a shot permanently saves session videos to the user account.

- Change selected Timeframe, Data Point, or Club Category
- Sort Starred Shots by selected data points
- Session averages for a selected data point
- Tap the thumbnail to play back video
- Swipe to un-star, edit club, or delete shot
- Tap to view all data points for this shot

USER ACCOUNT AND PREFERENCES

Tap the User Account and Preferences icon in the upper left corner to manage the user profile subscription settings and user preferences.

- Account
  - My Profile – Modify personal information
  - Security – Modify email address and password
  - Subscription – Manage Your Full Swing Subscription
  - Support – Provide Feedback, Visit Our Help Center, and Contact Us

- Preferences
  - My Bag – Add, remove, and modify clubs
  - My Devices – Manage the KIT(s) paired with the app
  - Units of Measurements – Modify the Units of Measurement for Distance, Speed, and Apex
  - Video Capture – This is a privacy setting. Turn video capture off to prevent swing videos from being captured and stored in the cloud. The camera will still activate during shot alignment.
  - Legal – View Terms of Service and Privacy Policy
SUBSCRIPTION

Review the current subscription options, and if not the current plan, evaluate the options available in the Premium Subscription plan. A premium account can be purchased at any time using the Apple App Store®.

MY BAG

View and update any personal clubs that have been added to the app during golfing sessions.
**MY DEVICES**

Contains technical information such as the KIT Device ID and current firmware version. Users can also configure or change Wi-Fi networking for the KIT.

**Inactive Clubs**

*Note:* When a club is deactivated, all data for the club is not included in the stats. Add the club to **My Bag** to reactivate the club and view data for the club.

**Tap the (+) button to reactivate and add the club to My Bag**

**Tap the (-) button to remove the KIT from the app**

*Note:* When removing the KIT from the app, it is also highly recommended the KIT be removed from the iOS Bluetooth Settings. Visit the Help Center for more information.

**Tap in the field to edit:**
- Nickname
- Brand
- Model
- Shaft

**Tap the Change button or Configure button to update Wi-Fi settings**

**Tap the Save Club button to save the club details**

**Firmware Version**

**Current Wi-Fi Network**

Your device must be connected to a local Wi-Fi network in order to access Wi-Fi network data. Be sure you are within range of your desired network before changing the configuration above.
USING THE APPLE WATCH

Apple Watch® 3 or higher, running watchOS 7 is required. Apple Watch features must be used with the Full Swing iPhone app. Apple Watch is not supported using the iPad.

Scroll through different data points by swiping up and down on the screen, or rotating the crown

Tap to delete shot

Star a shot to save video

Tap to change clubs

Scroll through different clubs by swiping up and down on the screen, or rotating the crown

Tap to select a club
USING THE KIT WITHOUT THE APP

The KIT may be used without being connected to a mobile device. **Note:** Data and swing videos are not saved to the user profile when not connected to the app.

When the KIT is initially powered on, the following screen will be displayed.

- **Device ID**
- **Connection status**
- **Wi-Fi status**
- **Battery indicator**
- **Shot data points**
  - **Carry:** 275 yards
  - **ApeX:** 96.3 feet
  - **Launch Angle:** 10.9°
  - **Horizontal Angle:** 1.7° R

**Note:** Data points can be customized using the app.
MAIN MENU

Navigate through the KIT features using the main menu.

Note: Some features may not be available if the app is connected to the unit. Confirm the app is not connected to use the following features.

Press the menu button (≡) to go back
Press the arrow buttons (▲▼) to scroll through menu options
Press the circle button (O) to select a menu option

SELECT CLUB

Select a golf club from the available clubs.

SET TARGET LINE

The target line is a straight line between the KIT and the intended target.

DATA VIEWS

There are two data views available on the KIT:

- 1 Per Page
- 4 Per Page

Note: During a session, use the up and down buttons to scroll through different data view pages.
UNIT OF MEASUREMENT

Units of Measurements are ways to configure the distance, speed, and apex of a shot.

- **Distance**: Select **Yards** or **Meters**
- **Speed**: Select **MPH** or **KPH** as the measure of the speed of the shot
- **Apex**: Select **Feet**, **Yards**, or **Meters** as the measure of the highest point of the shot

CONNECTION INFO

View Bluetooth and Wi-Fi information on the unit.

- **Device Connection** displays the KIT device actively connected with the app
  Note: Select **Disconnect** to forcefully disconnect the app from the KIT.

- **Wi-Fi Connection** displays the name of the Wi-Fi network currently configured for firmware updates
  Note: Select **Forget this Wi-Fi network** to remove the configured network from the KIT.

- **Wi-Fi Speed Test** runs a speed test on the network

BATTERY INFO

Battery information displays the battery charge level and remaining battery time.
Note: During a session, tap the **Power** button to see remaining battery life.

DEVICE INFO

Displays both firmware and internal hardware versions.

Note: Device information may be required by Technical Support.

- **Firmware Info** displays the current firmware versions
- **Hardware Info** displays the versions of the internal hardware
SAFETY AND REGULATORY

Current safety and regulatory information are available on the Full Swing website. On the KIT, use the following steps to view this information:

Select from the following options:

- **Regulatory Certifications**
- **RF Exposure Warning**
- **Open Source Software Licenses**

ADVANCED FEATURES

Change the radar frequency or reset the KIT using the Advanced Features:

- **Radar Frequency** changes the radar frequency on the KIT and may be useful when multiple units are used together
- **Reset Device** restores the KIT to factory default settings

**Warning:** Removes all custom user settings, including Wi-Fi configuration, from the KIT, and restores the KIT to factory default settings. Resetting the unit cannot be undone.
MAINTENANCE

CARING FOR THE KIT

For a complete list of KIT battery specifications, see the KIT Safety Manual.

The KIT can tolerate being splashed with water and dust in everyday use. Use a soft, lint-free cloth to wipe away any wetness, dirt, and debris.

To avoid damaging the KIT, do not do the following to the unit:

- Do not use any chemicals to clean the unit
- Do not use abrasive cleaning products on the unit
- Do not submerge the unit in any liquid
- Do not pressure wash the unit
- Do not use pressurized air on or near the unit

BEST PRACTICES FOR KIT STORAGE

- Always store the KIT in the provided carrying case.
- Be sure to store the KIT away from liquids. If a spill occurs on or near the KIT, immediately remove then dry the unit.
- Avoid storing the KIT in environments that are damp, or have severe vibrations, strong magnetic fields, direct sunlight, or local heat sources.
BATTERY SAFETY WARNINGS

For a complete list of KIT battery specifications, see the KIT Safety Manual.

**Warning:** The surface of the KIT may become too hot to touch following use, heat, or direct sun exposure and may cause burns. Use caution when handling under these circumstances.

- When the battery temperature reaches 53°C (127°F), a Temperature Warning Screen pops-up on the KIT OLED.

![Temperature Warning Screen](image)

**Temperature Warning**
Your KIT is approaching its maximum operating temperature and will soon shut down. Please remove from direct sunlight and allow it to cool.

**CAUTION, HOT SURFACE:** Please be careful when handling.

- If the battery temperature reaches 55°C (131°F), an Automatic Thermal Shutdown Screen pops-up on the KIT OLED.

![Temperature Warning Screen](image)

**Temperature Warning**
Your KIT has reached its maximum operating temperature. Please remove from direct sunlight and allow it to cool. Shut down will occur in 180 seconds...

**CAUTION, HOT SURFACE:** Please be careful when handling.

Note: At a battery temperature of 55°C (131°F), the KIT automatically shuts down. Move the KIT to a cooler environment and wait until the unit has cooled down to normal use temperatures.
TROUBLESHOOTING THE APP

Gently shake the device that is paired with the KIT to pop open a Need help? menu. Note: The Need help? menu can be closed by clicking Cancel.

Report a Bug
Something in the app is broken or doesn't work as expected

Suggest an improvement
New ideas or desired enhancements for this app

Ask a question
Help, support, and other inquiries

Provide Feedback

While you are using our app, you can provide feedback or ask a question at any time. Simply shake your phone to:

- Report a bug
- Suggest an improvement
- Ask a question

Provide Feedback Now
SUPPORT

KIT support is available every day from 6:00 am PT to 4:00 pm PT.

Phone: +1-855-688-1100

Email: kit.support@fullswinggolf.com

Website: kitsupport@fullswinggolf.com