SecuFirst

CAM214W / CAM214Z
Outdoor Pan/Tilt Security Camera

Big Manual

This big manual would help you through all the possible questions you might have during the use of the camera.
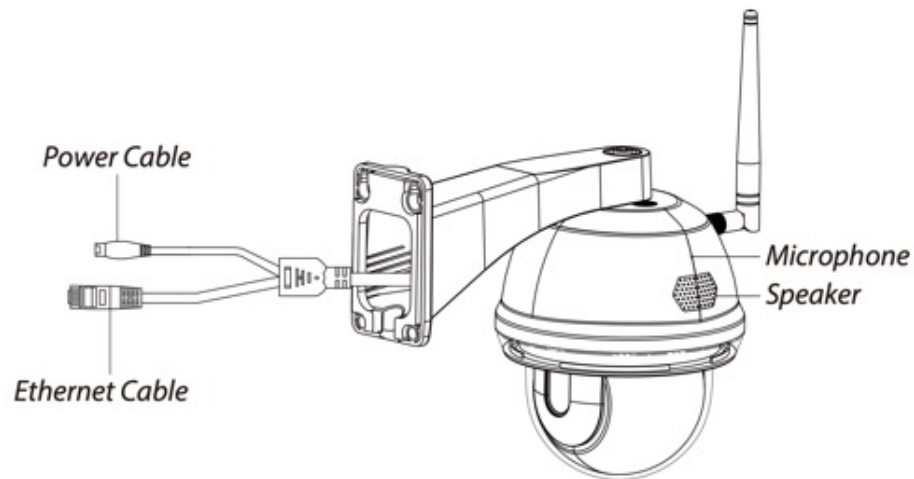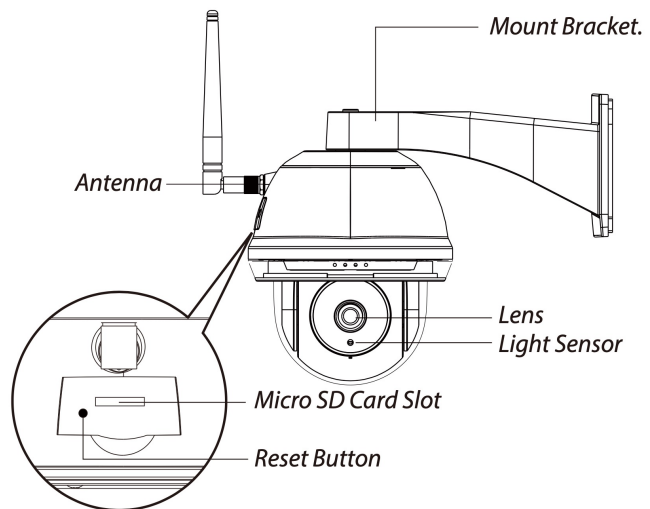
Below is the overview of the topics within:

Product Overview

Product Overview – Camera

Mount Bracket.

Antenna

Lens

Light Sensor

Micro SD Card Slot

Reset Button

Power Cable

Ethernet Cable

Microphone

Speaker

How to install

How to install
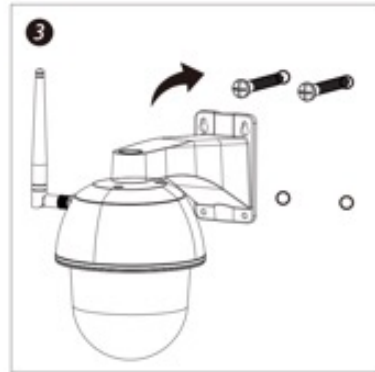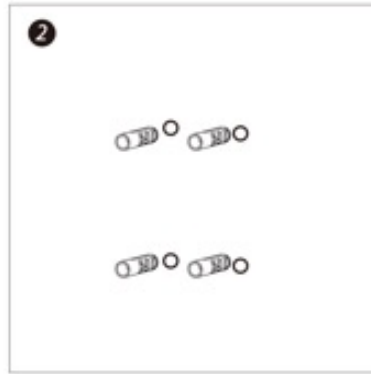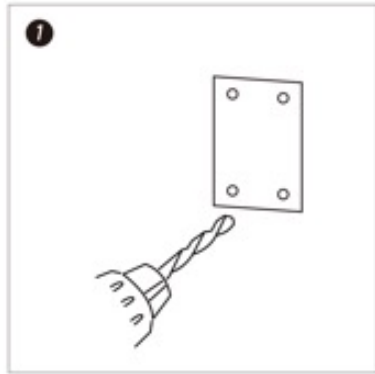
1. Drill the mounting holes by using the alignment paper.

2. Insert 4 screw anchors into the wall.

3. Insert 2 screws into the screw anchors, reserved space 8 to 10 mm. Then Hang the camera on 2 screws.

4. Fasten 4 screws by with cross screwdriver.

Preparation before setup

Preparation before setup

To install this camera you need to prepare the following information:

1. Your own Wi-Fi name, and your own Wi-Fi password.
    *   The camera must be registered on your own Wi-Fi network during this installation.
   *   Please note, it is our help desk number 1 problem that customers enter their own Wi-Fi network password incorrectly during this installation. The result is that the camera cannot connect and will not display an image. Check your Wi-Fi password carefully (on the back of the router / own documentation).
2. Think of a new security password and document it carefully.

3. Security password: Provides access to live video images from your Wi-Fi camera. During the installation with the app you will be asked to change this password. Make up this passwords in advance to move faster through the installation.
    The new password need to contain:
    A) At least 12 characters.
    B) At least one capital letter (Example: A)
    C) At least one lowercase letter (Example: a).
    D) At least one digit (Example: 1).
    E) At least one reading sign (Example:!).
* During the installation, keep your phone or tablet close to the camera (max. 1 meter)

SecuFirst

Login information IP Camera.

DID Code IP Camera: CGAE-.............-..............

New Security password:

New Admin password:

App : SecuFirst HD Professional Edition

Helpdesk SecuFirst:
E-mail: info@secufirst.eu
Telephone: 0031 (0)85 00 80 888

Preparation before setup

1. Connect the power adaptor to the IP camera and a 230V socket. DO NOT connect a Lan cable during installation.

2. Set the camera into the installation mode. Use a paperclip to go inside the reset hole. You will feel a button inside. Press and hold the button for 5 seconds while the power adaptor is connected to the camera and socket.
   You will hear a voice to confirm the camera will be set into default mode.

3. Wait for 1 minute, a voice will be heard again. You can proceed to the next step.

4. Download the app "SecuFirst HD Professional Edition" from the Google Play Store (Android) or Apple Store (iOS)

Power Cable

Ethernet Cable
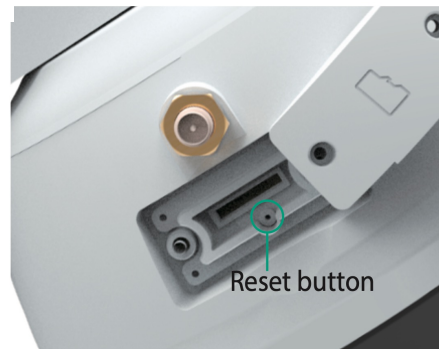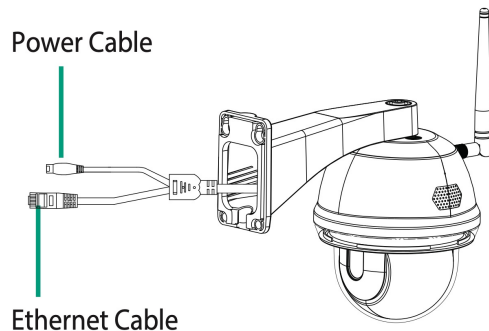
Reset button

Press and hold the "Reset" button for 5 seconds, the system will be restored into factory default.
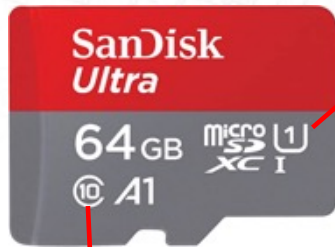
Insert Micro SD Card

1. Micro SD card requirements:

You can record videos only to a micro SD card. This micro SD card must comply with:

- Class 10
- UHS1
- Maximum 128GB

We prefer to use an A brand micro SD card (higher quality)

Insert Micro SD Card

Follow the below procedure to insert a micro SD card in the camera:

1. Unplug the power adapter from the camera.
2. Insert the micro SD card into the camera.
3. Put the camera adapter back in the power
4. Wait 1 minute, the camera will start up.
5. During the installation of the camera, you changed the security and admin password. Keep these close by. You need this to log in to the advanced settings.
6. After format the micro SD card, it is suitable to record videos.

Micro SD Card Slot

Camera Setup on Smart Device

Camera Setup on Smart Device – APP

The camera comes with free to download app called "SecuFirst HD Professional Edition"
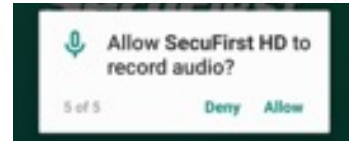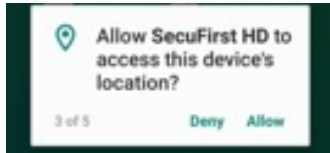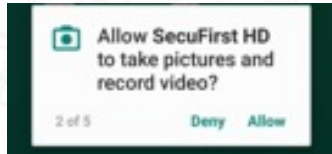
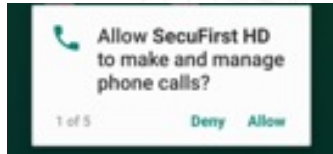You could scan below QR code to download the app.

Android Phone
Scan Here

iOS Phone
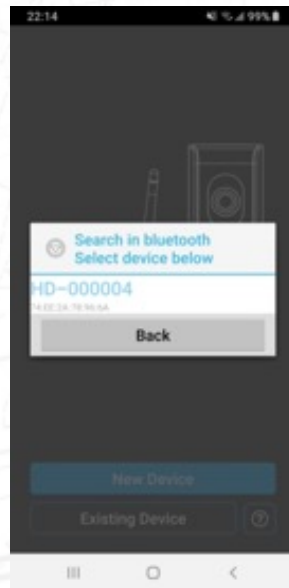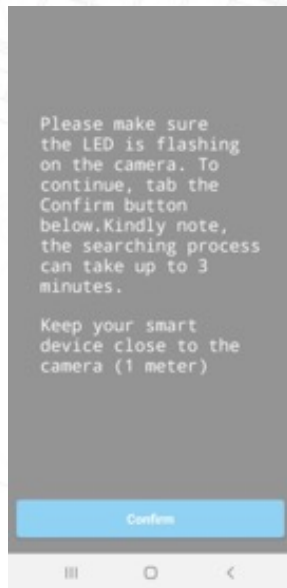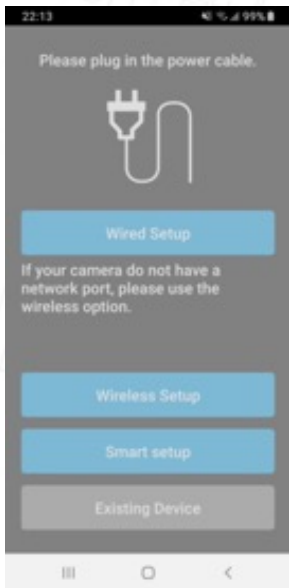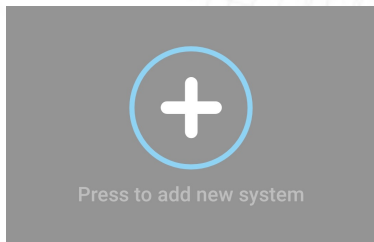Scan Here

Camera Setup on Smart Device – APP

When first time open up the app, it will ask for multiple permissions to ensure the function could properly be activated.

1. Allow SecuFirst HD to make and manage phone calls
   - This is to enable the two way communication of phone and cameras
2. Allow SecuFirst HD to take pictures and record video
   - This is to enable phone camera to scan DID label for device setup. Also to record the video to the phone directly.
3. Allow SecuFirst HD to access this device's location
   - This is to enable the GPS of the phone so the Wi-Fi could be activated for some of Samsung's mobile phones.
4. Allow SecuFirst HD to access photos, media, and files on your device
   - This is to save the snapshots, videos download from SD card directly to phone memory.
5. Allow SecuFirst HD to record audio
   - This is to use the phone's microphone to start the two way communication.

It is really important to allow all permissions to make sure the camera could work properly with phone and SecuFirst HD app.

Camera Setup on Smart Device

Press to add new system

Please plug in the power cable.

Wired Setup

If your camera do not have a network port, please use the wireless option.

Wireless Setup

Smart setup

Existing Device

Please make sure the LED is flashing on the camera. To continue, tab the Confirm button below.Kindly note, the searching process can take up to 3 minutes.

Keep your smart device close to the camera (1 meter)

Confirm

Search in bluetooth
Select device below

HD-000004

Back

New Device

Existing Device

1. Open the app "SecuFirst HD Professional Edition" and tab "Press to add new system".
2. The app will request you to turn on and off some connections, depending on the current settings of your phone.
- Location: On (Only needed during the installation for better searching performance of the Wi-Fi networks).
- Wi-Fi: On
- Mobile data: Off

Note, make sure you turn OFF your Bluetooth. The app must ask you to turn it on during the steps below.
1. Tab "Smart Setup"
2. Tab "Confirm" if the LED below the camera lens is flashing.
3. Tab "Allow" to enable Bluetooth on your smart device.
4. The app will show the founded camera. Tab on the "HD-0....."number to select.

Camera Setup on Smart Device
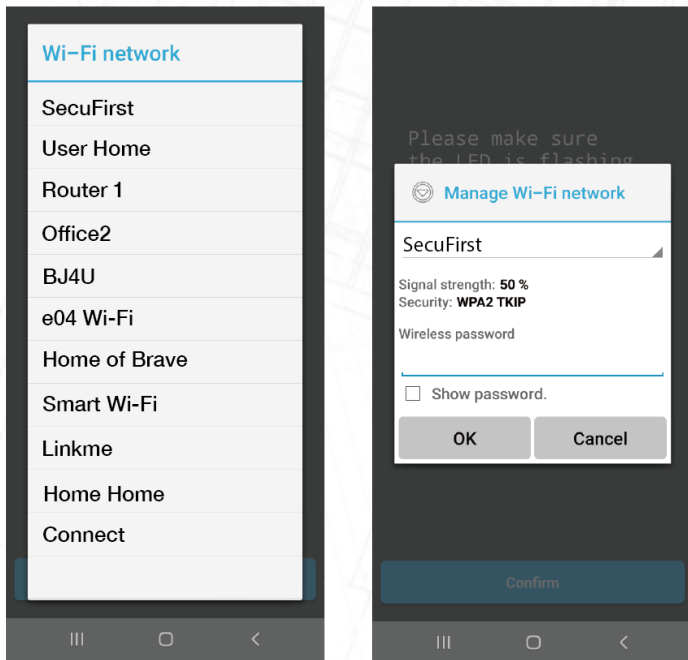
1. The app will show you the Wi-Fi networks which the camera can see. Select your own Wi-Fi network (2.4Ghz)
2. Insert your own Wi-Fi password.

Please note, it is our help desk number 1 problem that customers enter their own Wi-Fi network password incorrectly during this installation. The result is that the camera cannot connect and will not display an image. We advice you to tab the box "Show password" to avoid any typing mistakes.

If you did insert a wrong Wi-Fi password, please remove the camera from your app and start from point 6 in this Quick Start Guide.
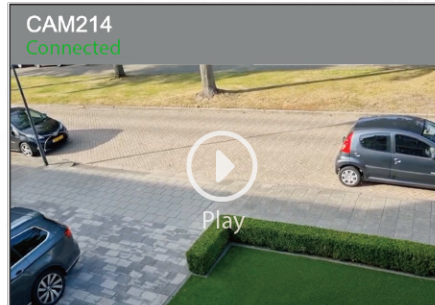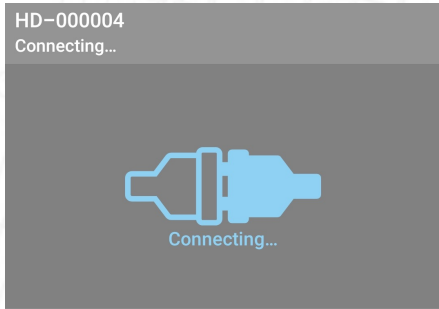
Camera Setup on Smart Device
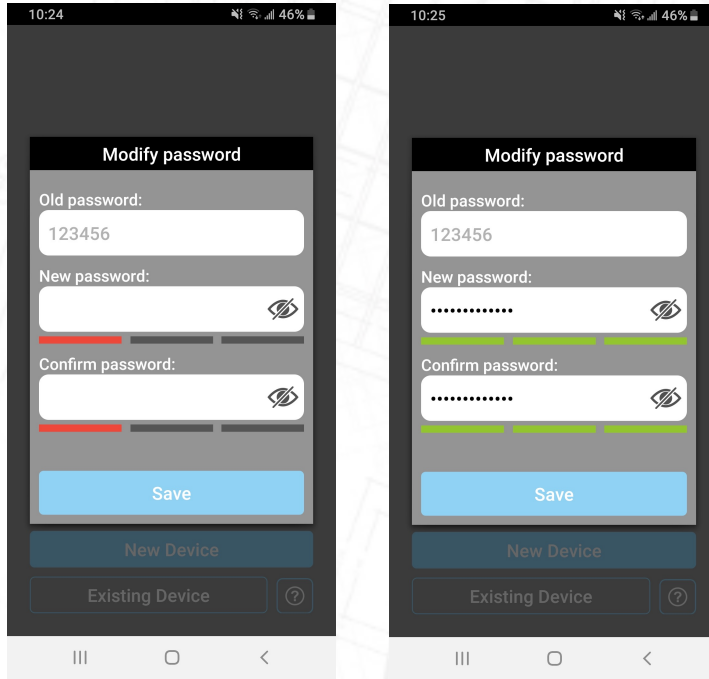
1. Adjust the Security password.
   During this installation the default password of the camera is 123456. We don't think this is save enough and force to change this password during the installation.
2. The new password need to contain:
   A. At least 12 characters.
   B. At least one capital letter (Example: A)
   C. At least one lowercase letter (Example: a).
   D. At least one digit (Example: 1).
   E. At least one reading sign (Example:!).
3. Fill in a new security password. Below the password it must show 3 green bars, then the password meets up to our demands. Tab the eye on the right side of the password to also see the filled in password. This avoids typing mistakes.
4. Re-confirm the password in the second line.
5. Tab "Done" on your keyboard and press "Save" in the app.

Do not forget to turn on your mobile data.

Camera Setup on Smart Device

6. The camera will restart in 30 seconds.

7. The camera will try to connect with your own Wi-Fi network and password which you have filled in. The camera will show in green "Connected". Press Play to go to the live image of the camera.

Camera Setup on Smart Device
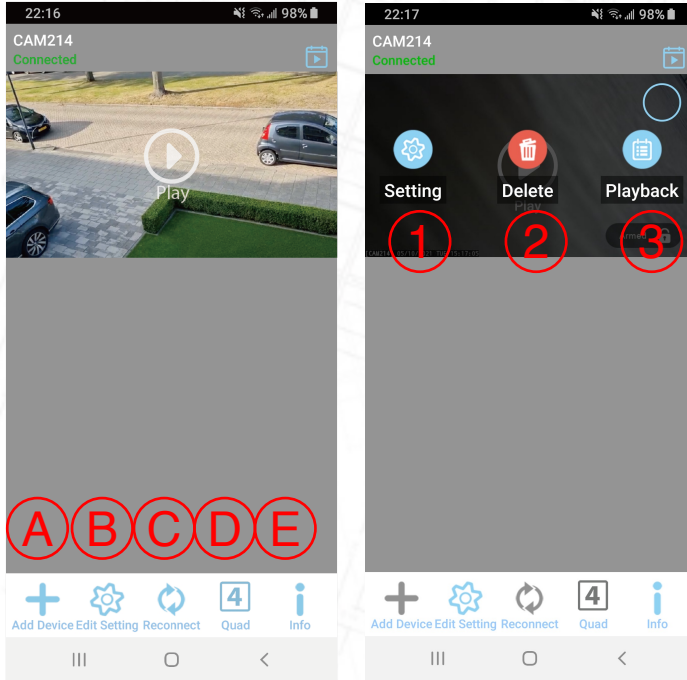
A. Add a new device. Only needed when you buy another SecuFirst branded item like: IP camera, Door Entry, Alarm, Home automation and Lighting.
B. Edit settings. When you tab on this button then 3 buttons will appear in the screenshot.
C. Reconnect button. If the camera doesn't show "Connected",
D. Quad view setting. If you have more than one camera or doorbell, you could press it to select the camera you wish to see the live view at once.
E. Info button.

Once press "Edit settings" the three functions will display on the screen:

1. Setting: You could edit the setting of the camera from this button.
2. Delete: Delete the camera to setup new one or to reset it.
3. Event: Check on the playback of the device.

Camera Setup on Smart Device
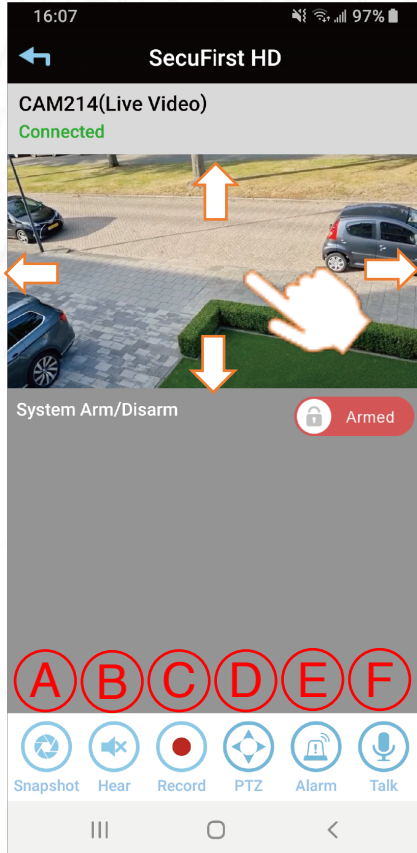
Drag your finger over the live image from the camera in the app. The camera will start to rotate.

When you go to the live image for the first time, you can change the viewing angle to the desired position to be secured. Then press the "PTZ" button (D) to save the "Home position" (point 1). In addition, you can save 2 other points. You can then choose "Go to point 1 or point 2 or point 3" at the bottom of the PTZ menu. The advantage of saving fixed points is that you do not have to drag your finger over the live image every time.
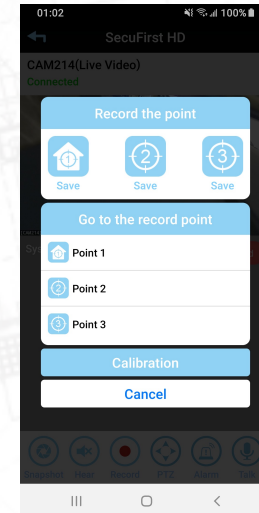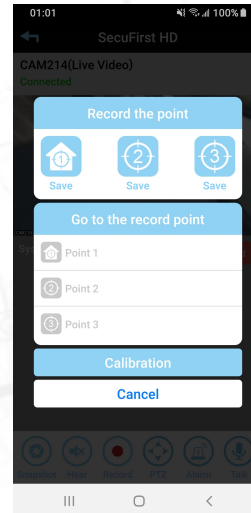
Camera Setup on Smart Device
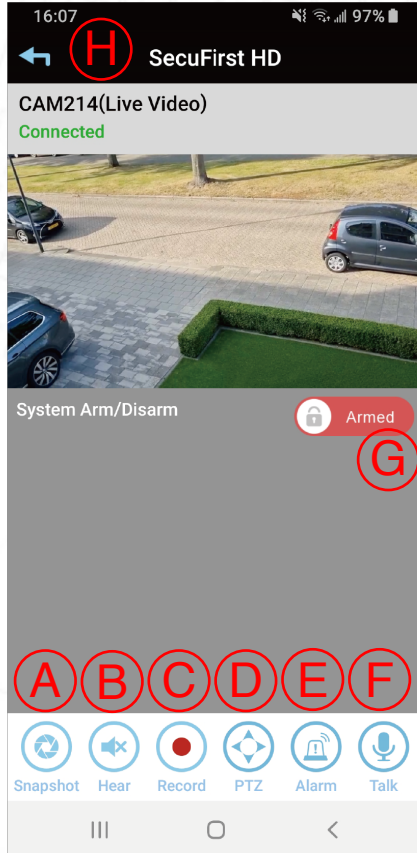
In the Live view of the camera you see multiple options.

A) Make a snapshot of the image you have on your phone.

B) Audio unmute / mute

C) Record the live video manually

D) Pre set options to store view points of the camera.

E) Alarm. Press the button to turn on the siren in the camera. Press again to turn off the siren.

F) Press and hold the microphone button to speak via the app to the speaker of the camera. Release the button if you would like to hear what is being said nearby the camera (Push to talk function).

G) You can turn on or off the recordings of the camera. This is a privacy mode.

Armed: The camera will record when it see motion.
Disarmed: The camera will not record when there is motion.

H) Leave the live view. Note, always leave the live view when you want to close the app.

Go to Advance Setting

1. Tap "Edit Setting"
2. Tap "Setting" above in the app.
3. Tap "Advanced" Below in the app.
4. The app will ask you to fill in the password then press "OK". If you select "Auto Login" then next time you login, there is no need to re-enter the password.
5. Tap "OK".
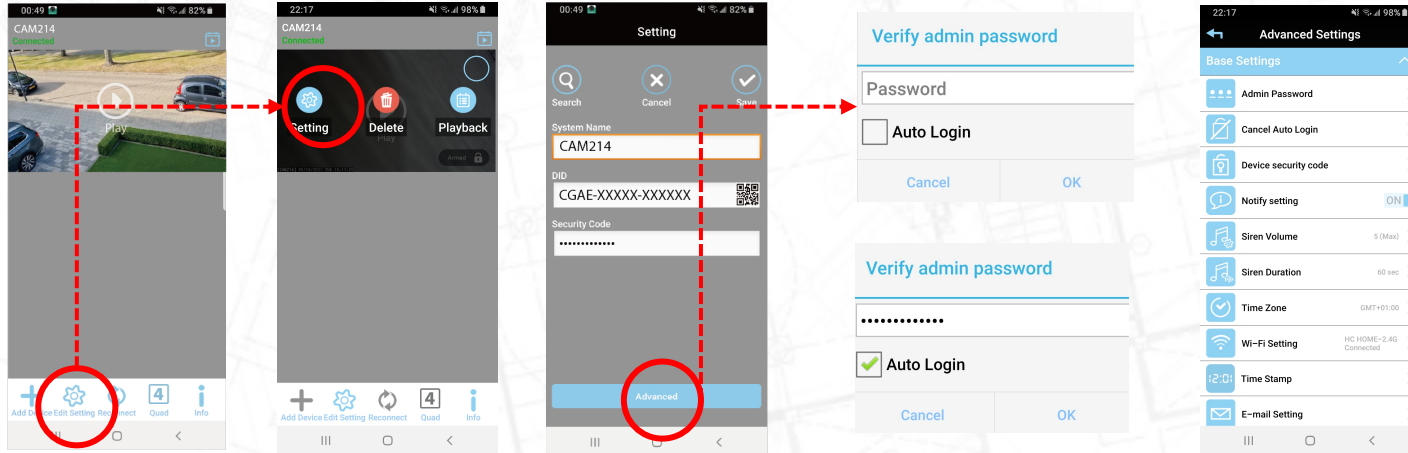
Playback Recording

1. Tab "Edit Setting"
2. Tab "Event" above in the app.
3. A filter will show which looks default 1 hour back on the micro SD card. If you want to look back further, kindly enlarge the filter by for example adjust the start date.
4. Tab "OK".
5. You will get an overview of recordings. These can be playback with 2 different ways.
6. Tab "Date / time" of the recording. The video will stream to your phone.
7. Tap "Download" to copy the recording from your Micro SD card to your phone. When the download has been completed, the download button will change to a share button. Tab the share button to directly share your video with What's app, E-mail, etc.
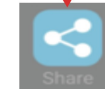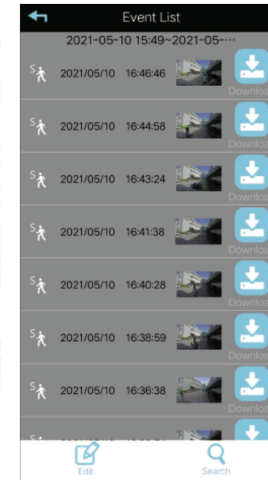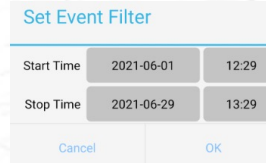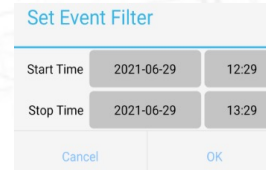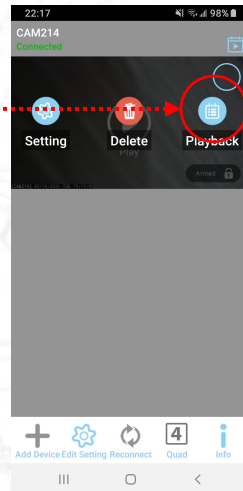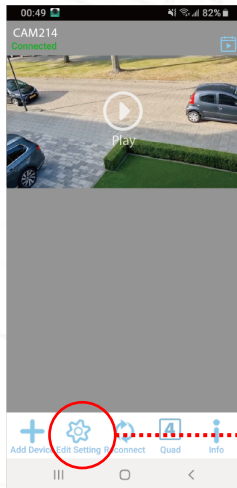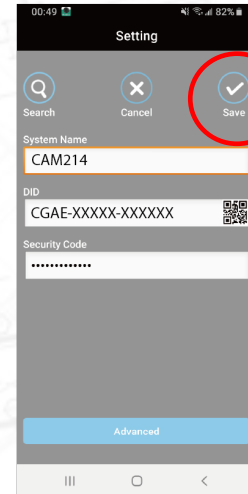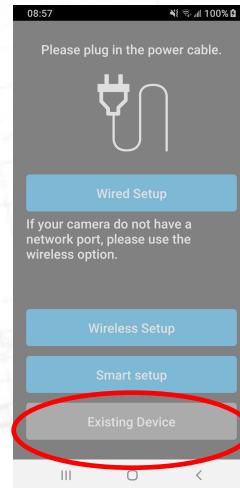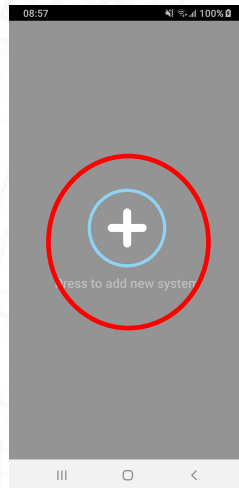
Add a 2nd Phone or Tablet

If the camera is installed on the 1st phone or tablet, you can easily add the camera on a 2nd phone or tablet. The camera is already installed, so you don't have to do this again.

Add a 2nd Phone or Tablet

1. Download the SecuFirst HD Professional Edition app on the 2nd phone or tablet.
2. Tab "Press to add new system".
3. When asked by the app, turn on location and turn off your mobile data.
4. Tab "Existing Device".
5. Insert manually the 3 white lines (Below pictures we explain each line in detail)
    1. System name: (Insert a chosen name for the camera).
    2. DID code: (Insert the DID code of your camera).
    3. Security password: (Enter the security password you changed).
    4. Tab "OK" or "Save".
    5. The 2nd phone or tablet is connected to the camera

Add a 2nd Phone or Tablet

- System Name
    - Give the camera a name. You can invent these yourself. This does not have to be the same name as on the first device.

- DID Code
    - Every SecuFirst camera has its own unique DID code. You can find your DID Code in 2 places.
        1. The QR code sticker on the camera itself
        2. In the app of the 1st phone or tablet which has been used to install the camera.

    - The DID code can be found in the app on the 1st phone or tablet on which you have installed the camera.
        1. Open the SecuFirst HD app
        2. Tab "Edit setting"
        3. Tab "setting"
        4. The DID code is visible in the 2nd line.

- Security code of the camera
    - During the installation you changed the security code yourself to a password of at least 12 characters, at least 1 uppercase letter, a lowercase letter, a number and a reading sign such as ! # ?
    - Only you have this password. If you do not remember the password, you will need to completely reinstall the camera (Reset the camera, and remove the camera from the app on the first device). If you are going to reinstall the camera, the app will again ask you to enter a new password.
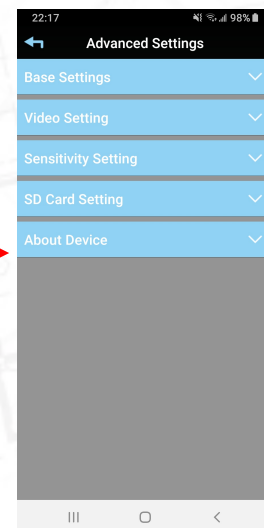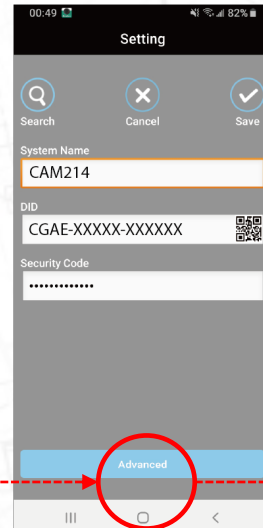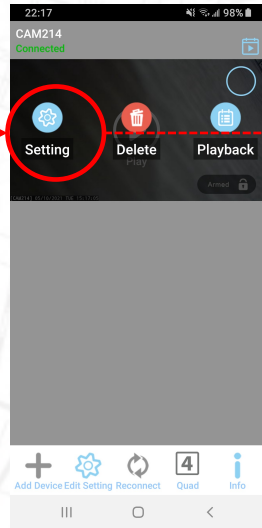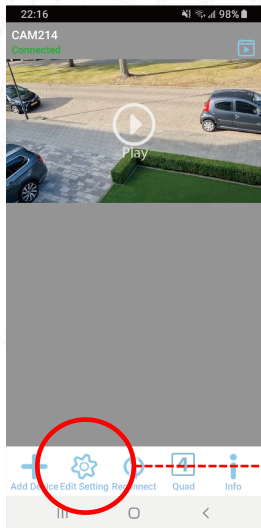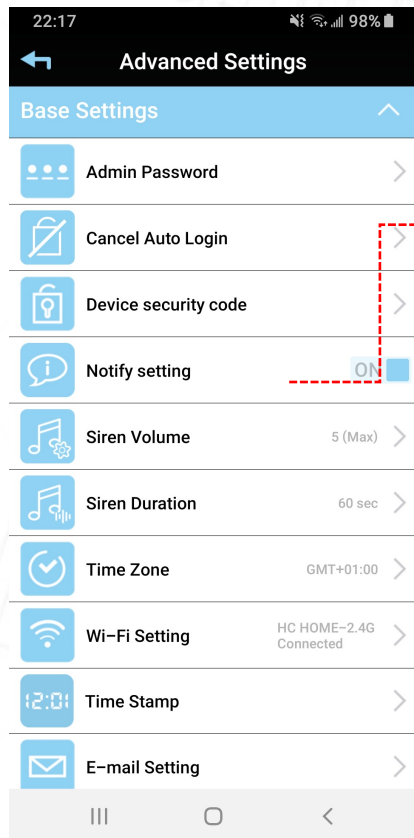
Notification Setting

When you have more than one phone or tablet setup with the Wi-Fi Doorbell, you could change the notification setting to allow notification or stop it when needed.

Notification Setting

1. Open the SecuFirst HD app
2. Tab below on Edit Settings
3. Tab above on Settings
4. Tab on the button Advanced Settings
5. Enter the admin password (During the installation of the camera you needed to change the default password) Tab auto login on if you want to save the password to this phone.
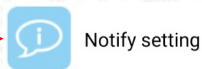6. Tab OK.

Notification Setting

If the camera see motion, it will start to record and send a push message to your mobile phone(S) or tablet(s).
This function only applies to motion detection. It doesn't have effect on the calling page when a visitor will press the Wi-Fi door phone. Turn the switch to your preferred setting.

ON = When the camera see movement, it will start to record and send a push message.

OFF = When the camera see movement, it will start to record and will NOT send a push message.

TIP, A camera cannot be compared with an alarm system. Because it is outdoor, 99,9% of all movement recordings are correct. The mail man, children's, cars etc. are all correct movements, but no need to be alarmed. Our advice is to turn off the Notify settings and only look back recordings when something has happened.

Important: When the Notify setting is setup to OFF, that means ALL the phone or tablet that has setup with the Wi-Fi Doorbell will "NOT" receive any notification. If you only want to turn off notification temporary on specific device, please follow instruction on following pages.

Notification Setting
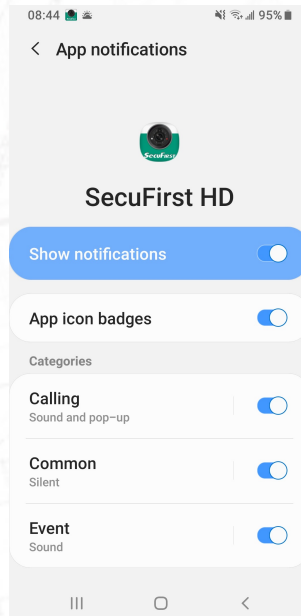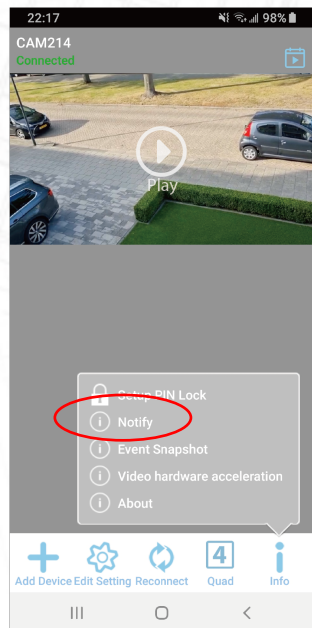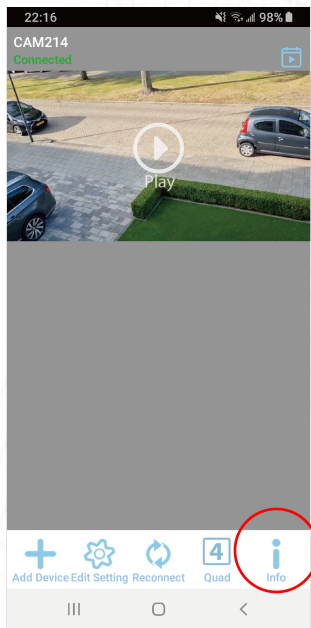
- At the home page as below, tap "Info" button

- Tap "Notify" on the list

- It will take you to the phone setting for App notification.

- At here you could choose to turn OFF all notification or specific notification of SecuFirst APP.

- The change made here will only apply to this specific phone or tablet. All other devices setup will not be changed.
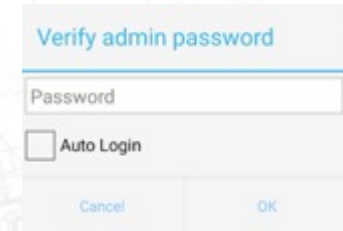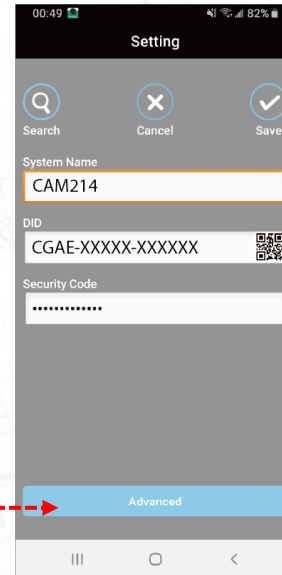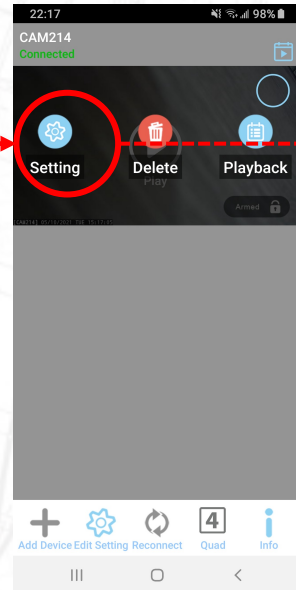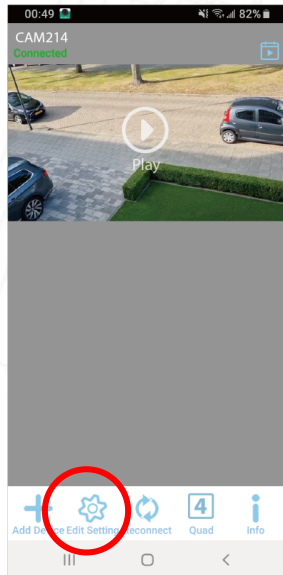
Advanced settings of the camera

With every SecuFirst camera you can login into the advanced settings of the camera.

All changes in the advanced settings will apply to all smartphones or tablets which are connected to the camera.

The advanced settings are only available when the camera show connected in the app.

Advanced settings of the camera – How to go to Advance settings

1. Open the SecuFirst HD app
2. Tab below on Edit Settings
3. Tab above on Settings
4. Tab on the button Advanced Settings
5. Enter the admin password (During the installation of the camera you needed to change the default password)
   Tab auto login on if you want to save the password to this phone.
6. Tab OK.
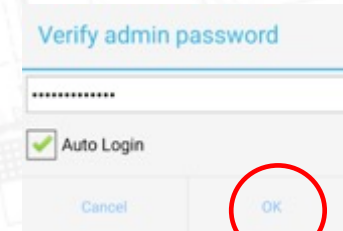
# Advanced settings of the camera – How to go to Advance settings
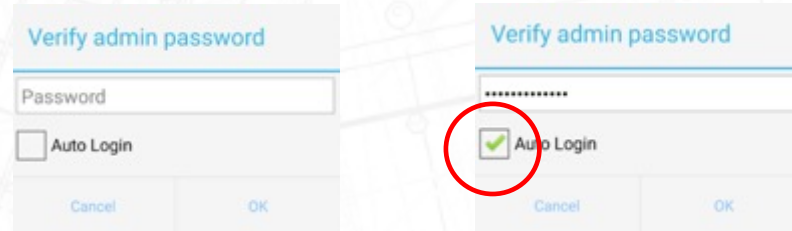
When enter the advanced settings, it will be required to enter the admin password.

It's possible to tab the box Auto login. When auto login is selected, the app will not request to enter the password again. It will be saved in the app.
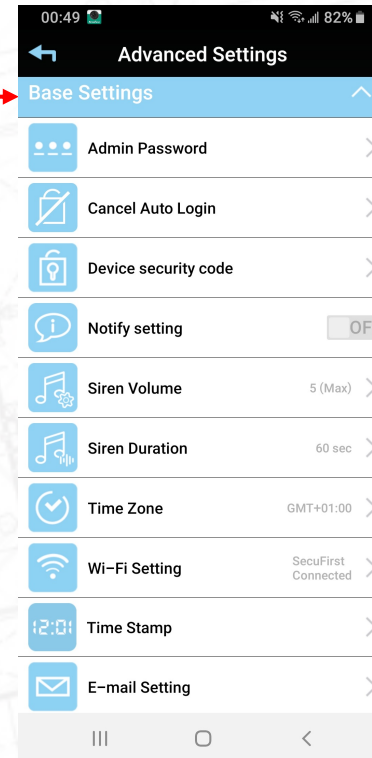
If you would like to cancel the auto login, tab this option. The next time when you enter the advanced settings, the app will request to insert the admin password again
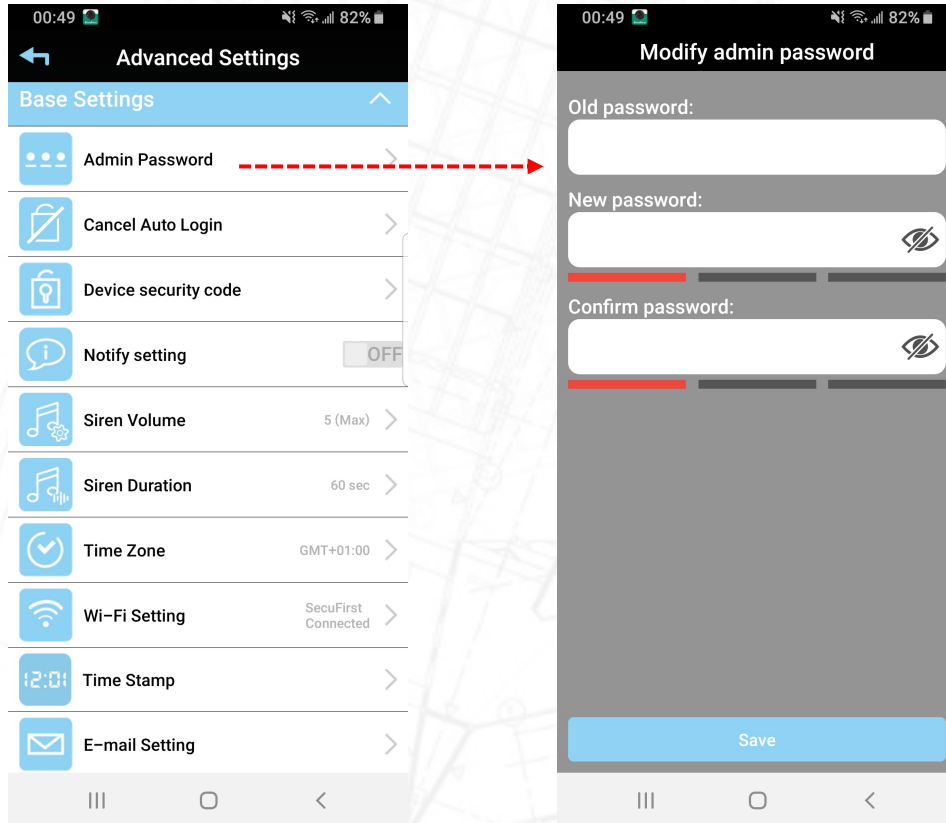
Advanced settings – Base Settings

There will appear a menu with blue bars .
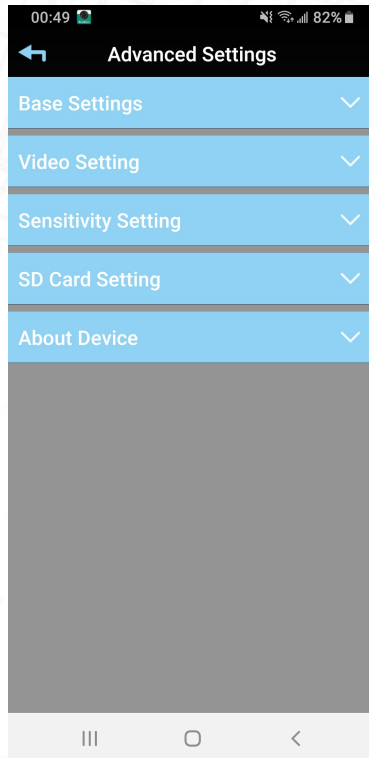
When Tab a blue bar to get more options.
We start with the first blue bar, Base Settings.
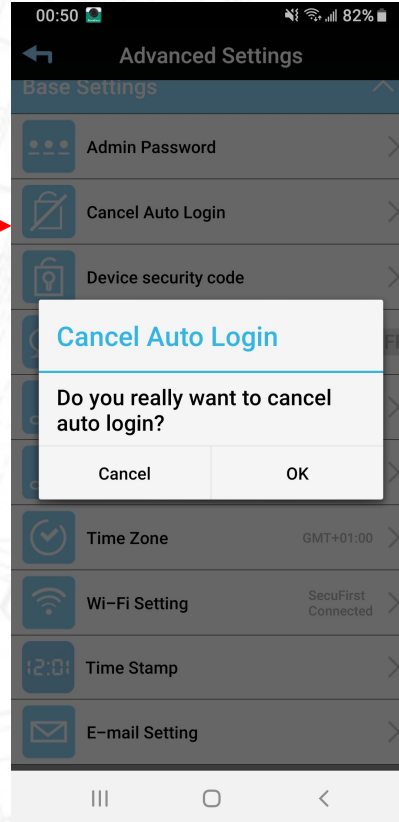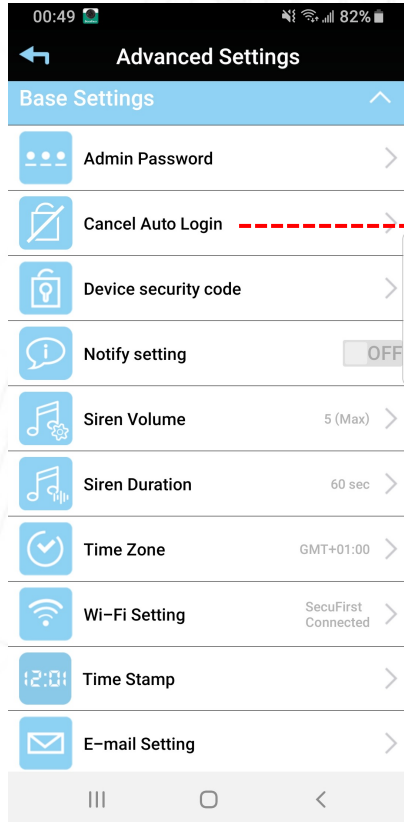
Base Settings – Admin Password

During the installation of the camera, you were requested to change the default Security and admin passwords (123456) to a password of your choice.

During the installation you have changed both passwords (Same password for Security as for Admin)

The Admin password gives access to the advanced settings.

In this option in the advanced settings, it's possible to change the Admin password. For example, a family of 4 people. All 4 people are allowed to see the live view, playback and answer calls. It will not be saved if all 4 can also change the settings of the camera. By changing the admin password, then share this with only 1 person, so that 1 person will have access to the advanced settings. The other 3 people of the family cannot enter.

Base Settings – Cancel Auto Login

When enter the advanced settings, it will be required to enter the admin password. It's possible to tab the box Auto login.

When auto login is selected, the app will not request to enter the password again. It will be saved in the app.

If you would like to cancel the auto login, tab this option. The next time when you enter the advanced settings, the app will request to insert the admin password again
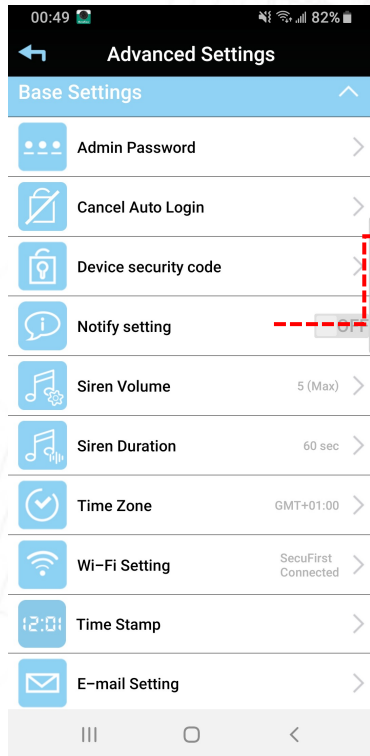
Base Settings – Device Security Code
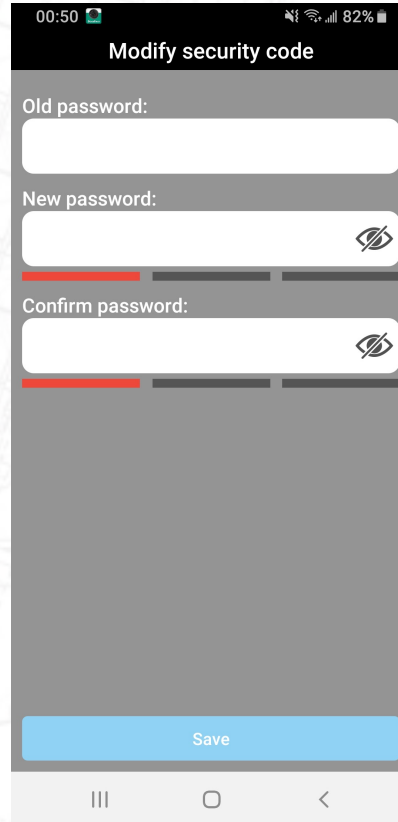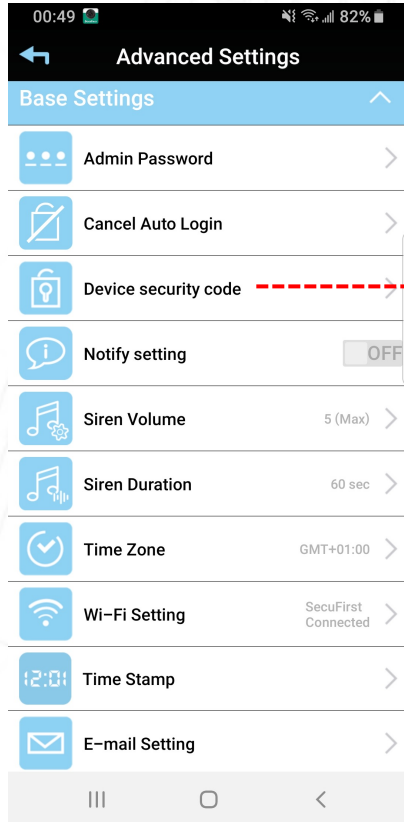
The default Security passwords is 123456. During the installation you have changed both passwords (Same password for Security as for Admin).

The Security password, together with your unique DID code, gives access to the camera.

In this option in the advanced settings, it's possible to change the Device Security password to your own choice.

Base Settings – Notify setting

If the camera see motion, it will start to record and send a push message to your mobile phone(S) or tablet(s).

This function only applies to motion detection. It doesn't have effect on the calling page when a visitor will press the Wi-Fi door phone. Turn the switch to your preferred setting.

ON = When the camera see movement, it will start to record and send a push message.

OFF = When the camera see movement, it will start to record and will NOT send a push message.

TIP, A camera cannot be compared with an alarm system. Because it is outdoor, 99,9% of all movement recordings are correct. The mail man, children's, cars etc. are all correct movements, but no need to be alarmed. Our advice is to turn off the Notify settings and only look back recordings when something has happened.

Important: When the Notify setting is setup to OFF, that means ALL the phone or tablet that has setup with the Wi-Fi Doorbell will "NOT" receive any notification. If you only want to turn off notification temporary on specific device, please follow instruction on following pages.
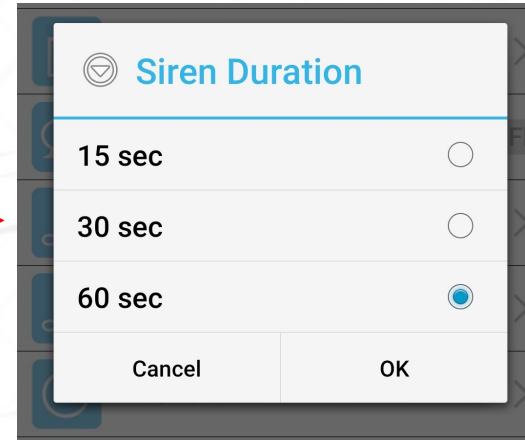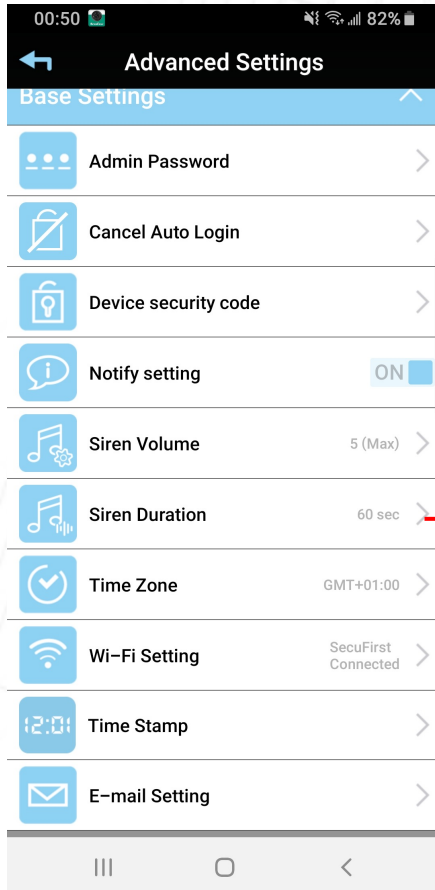
Base Settings – Siren Volume
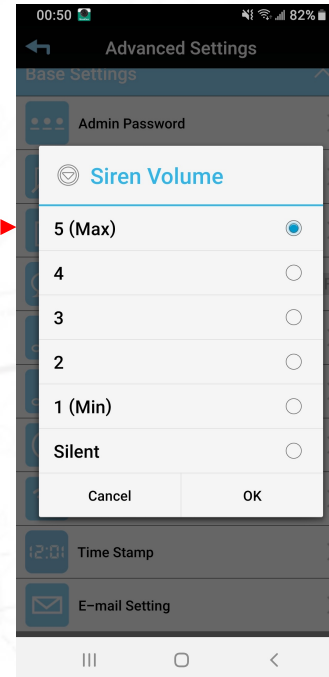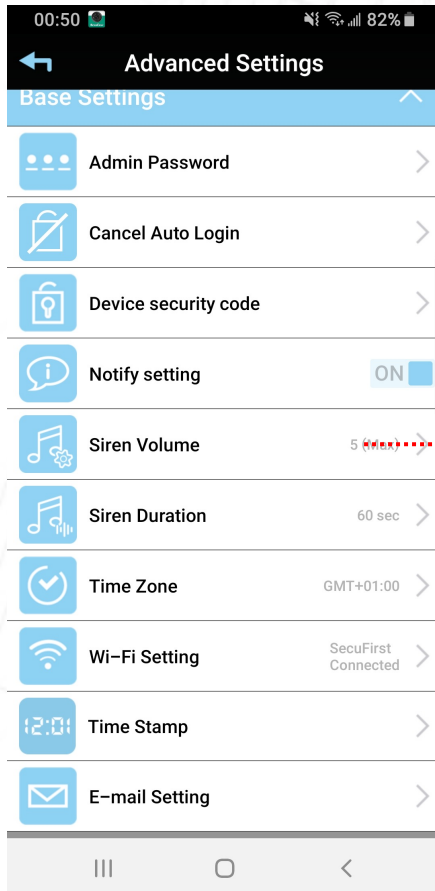
You will be able to adjust the siren volume of the camera.

Max volume which of course would be loud enough to alert the surrounding. However, if you wish to keep it at an acceptable volume so not to effect the neighbor, you could also adjust it here.
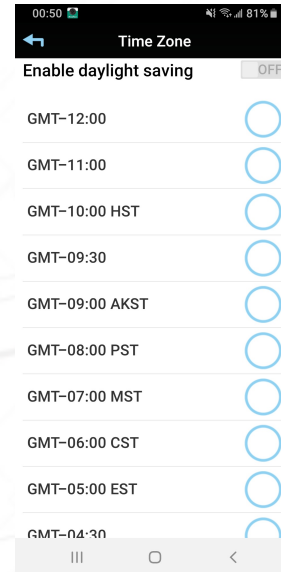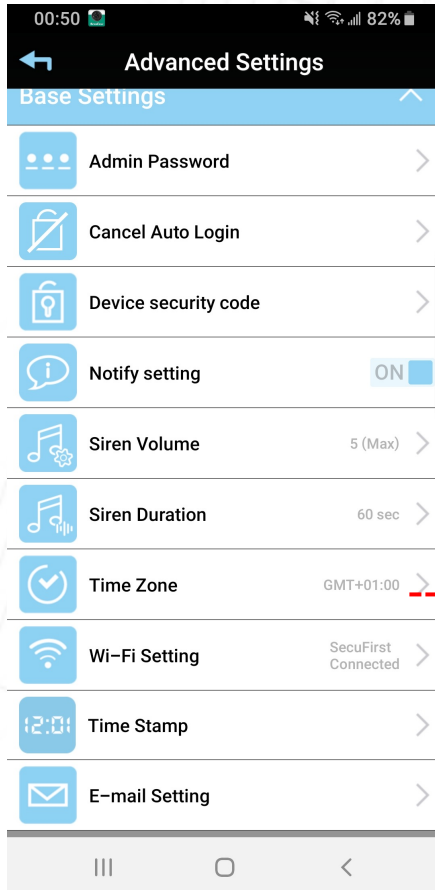
Base Settings – Siren Duration

You will be able to adjust the siren duration per your preference.

For example. when you are not around, longer siren may alert your neighbor so they could help you to take further action when needed. Or if you just need a short siren to inform you while you are not with your phone, you could always adjust it.

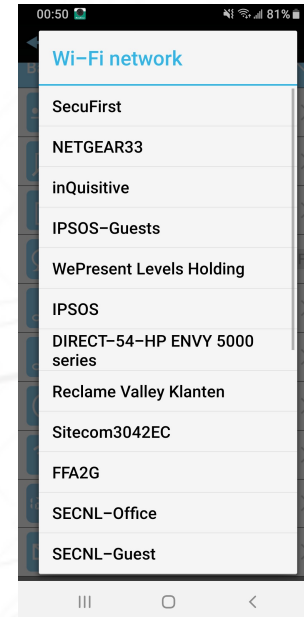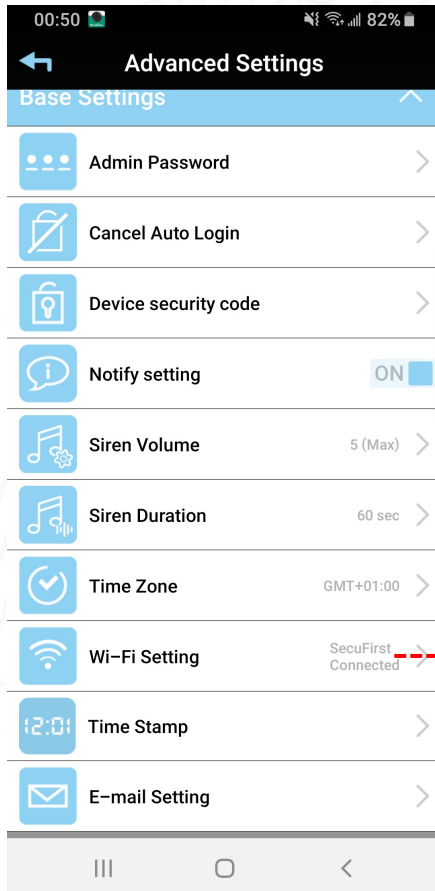# Base Settings – Time Zone

Set the correct time zone for the camera.

The time zone in Nord Europe is GMT +1.

Please note, on the top of the app is the option Summer time with a switch on/off.

Turn on daylight saving time when it is summertime. The time zone setting is necessary to put the correct timestamp in the recorded videos.
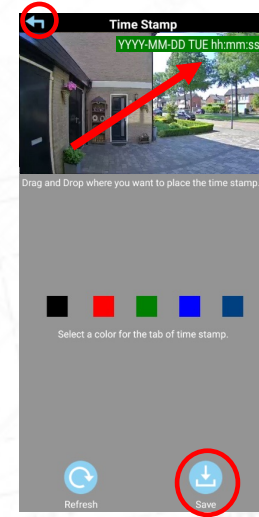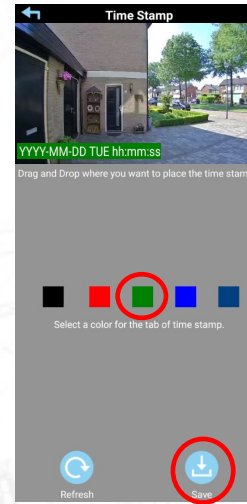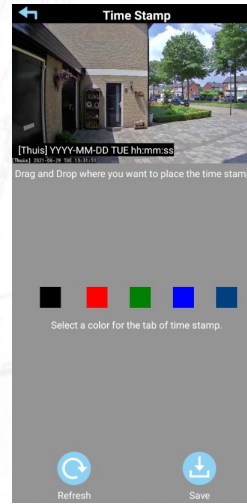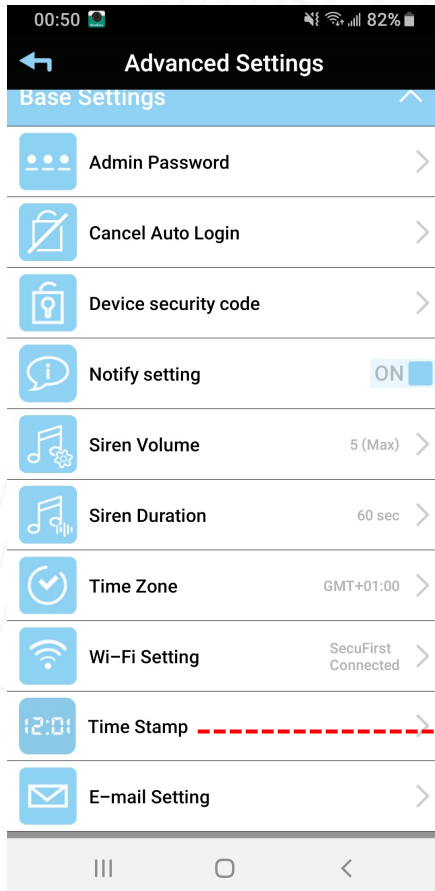
Base Settings – Wi-Fi Setting

Connect the camera to another Wi-Fi network if desired.

This only works if the Wi-Fi network which have been installed on the camera is also available.

This function is intended to transfer the camera, for example, from your Wi-Fi router to another booster or repeater in the house.

Base Settings – Time Stamp

A timestamp is burned into every recorded video.

This way you know on which date and time a certain recording took place. Please note, the timestamp works together with the time zone settings, 2 headings above. Make sure the time zone and daylight saving time switch are set correctly.

In this option you can change the color of the timestamp. Tap a desired color and press save.

Press the timestamp with your finger for 1 second. The timestamp can be moved to another location in the image. This is to prevent the timestamp from being a nuisance in the recordings. Press save

Base Settings – Email Settings
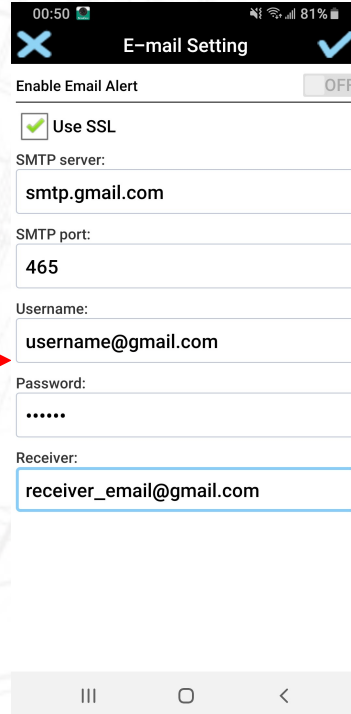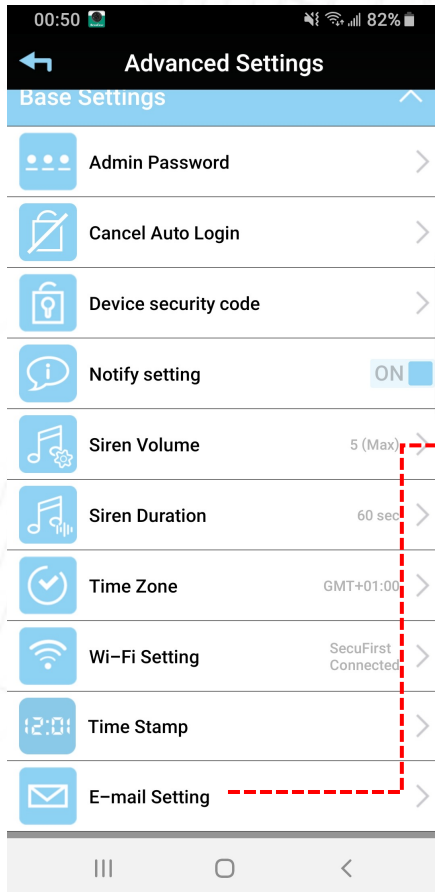
In addition to receive a push notification from our app, when there is motion detection, you can also receive an email with this option.

This option is only available with a Gmail email account.

The email contains only text when there has been movement. There are no attachments of photos or video material from the camera. We do this with on purpose.

The moment your images are e-mailed, they are also stored in the server of the e-mail provider.

Tip, as with the push notifications, we recommend that you do not set the e-mail function. 99.9% of all movements/recordings are justified, but not alarming.

Video Setting – Video Quality
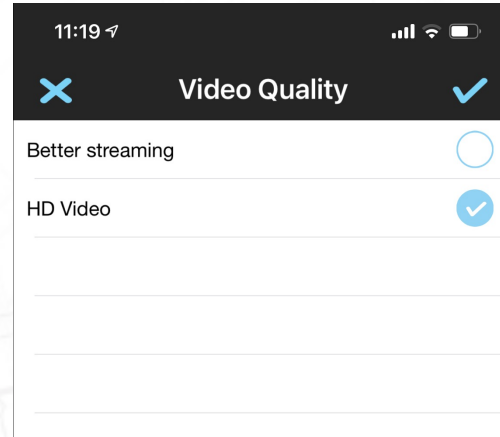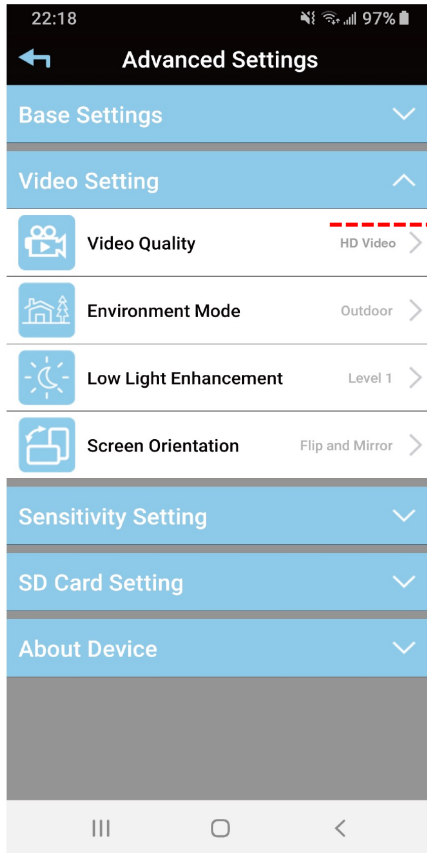
The video quality can be set for the live view in the app. This function is intended for cameras that receive poor Wi-Fi reception from the router or the internet subscription speed.

If the camera shows slow images that are not smooth, you can lower the video quality.

Better Streaming: The camera needs an upload speed from your router of at least 3 Mbit

HD Video: The camera needs an upload speed from your router of at least 8 Mbit

Please note, the video quality is only for the live view in your app. The recordings on the Micro SD card are 1080P recordings at all times. You cannot adjust this in the app. The downloaded video files are smooth images at all times. Bad internet have no effect on the recordings.
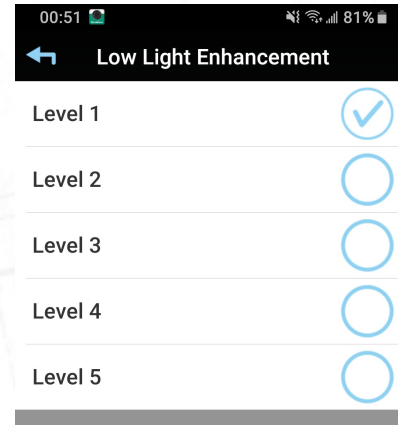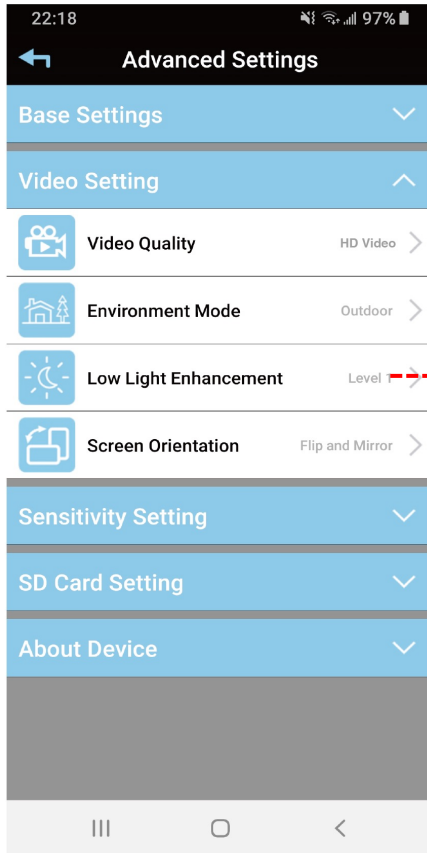
Video Setting - Environment Mode
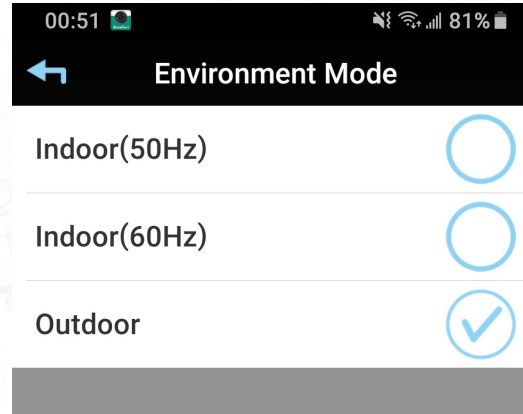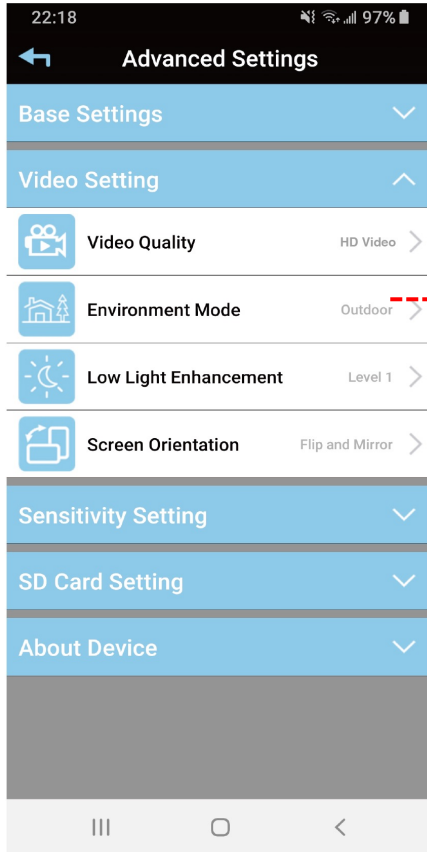
SecuFirst has various cameras for indoor or outdoor use. By default, an outdoor camera is already set to outdoor.

It is of course possible to place an outdoor camera inside. Then set the environment mode to within the house. This option lets the camera lens handle the colors in the image differently. There is a difference between artificial light and the sun light.

For indoor use there are 2 options, 50 Hz and 60 Hz. The reason for this is old light sources such as fluorescent beams. These can cause disturbances in the live image. If you experience this, you can set the indoor camera to 60Hz, then the interference will be gone.

Video Setting – Low Light Enhancement

This option is for the southern countries which are close to the equator. If the low sun shines directly into the lens, a white haze may appear in the live image (similar to brightness of an TV).

If the white haze is visible, it can be removed by setting the low light settings to level 5. In Northern Europe you will not see any difference between the different levels in the live image, because there is no white haze.
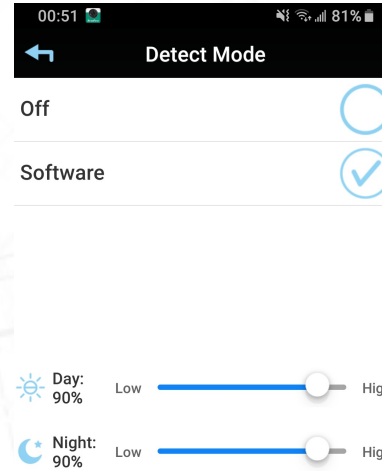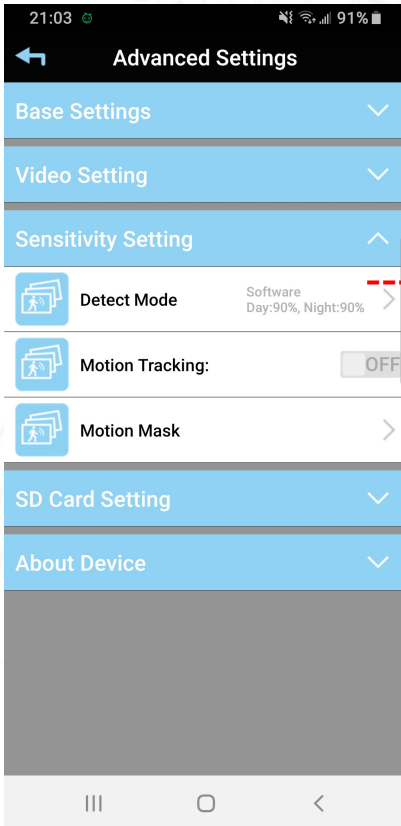
Video Setting – Image Orientation
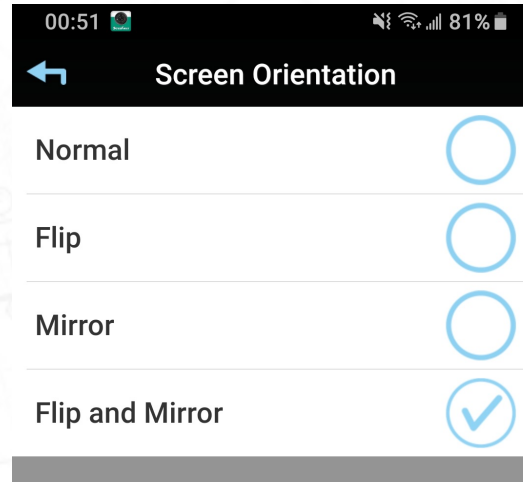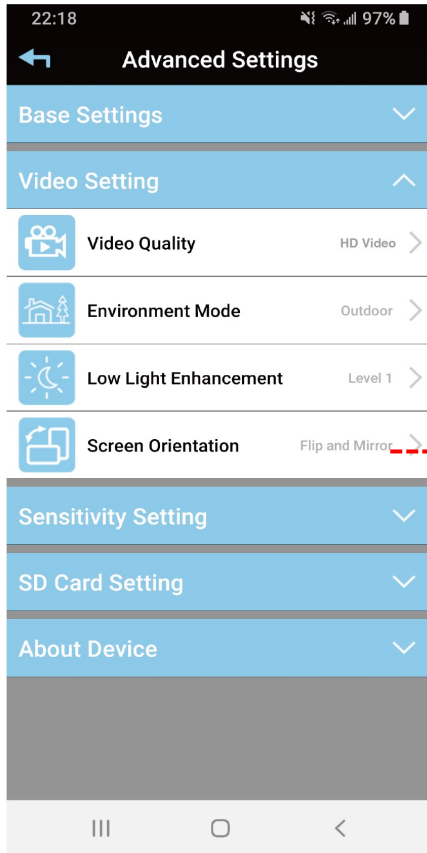
SecuFirst has various cameras for indoor or outdoor use. By default, an outdoor camera is already set to Flip & Mirror

It is of course possible to place an outdoor camera at different angle or position and you could select different orientation to have better image.

Sensitivity Setting – Detect Mode

The camera can record motion detection.

Detect mode on (Software) means: The camera will record to the Micro SD card when there is motion. You are also able to adjust the sensitivity of the detection for day and night time.

When the detect mode is turned on (Software), there will appear 2 bars at the bottom of the image.
The detecting sensitivity can be set for both day and night. Low (0%) is very insensitive, High (100%) is very sensitive to detect motions.

Detect mode off means: The camera will not record to the Micro SD card if there is movement.

Sensitivity Setting – Motion Tracking
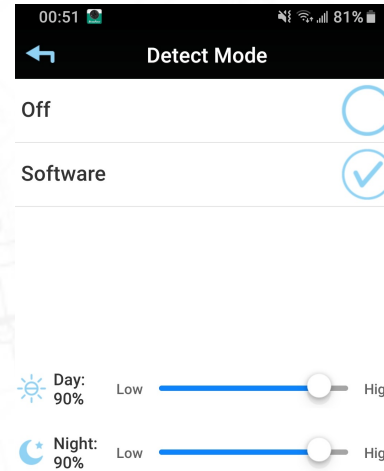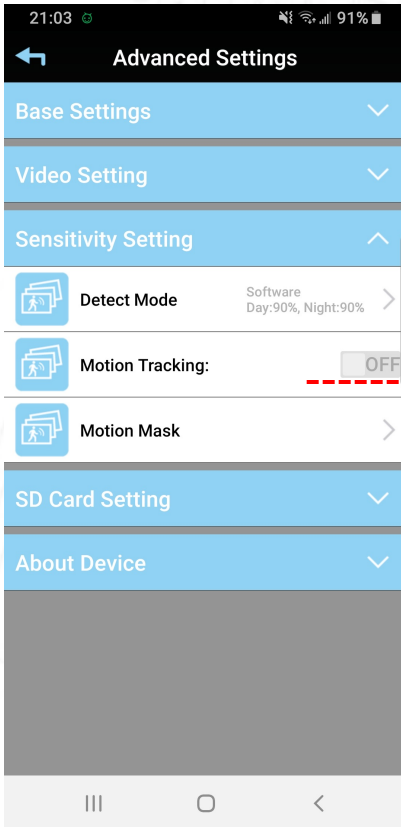
When the detect mode is turned on (Software), there will appear 2 bars at the bottom of the image.
The detecting sensitivity can be set for both day and night. Low (0%) is very insensitive, High (100%) is very sensitive to detect motions.

With Motion Tracking enable, the camera will follow the movement of the object in the video. When disable, the camera will stay at the last position manually controlled by you.

Sensitivity Setting – Motion Mask
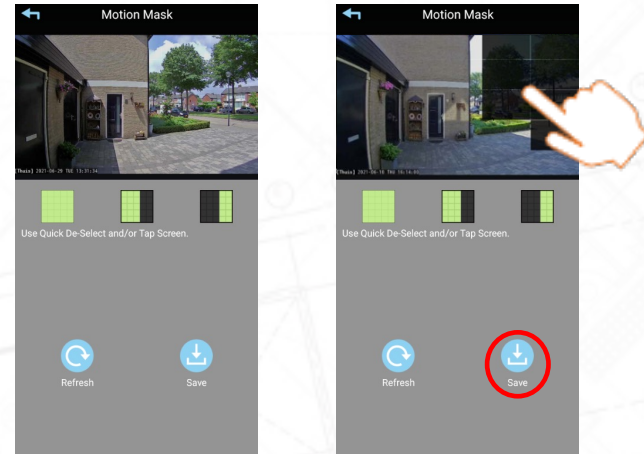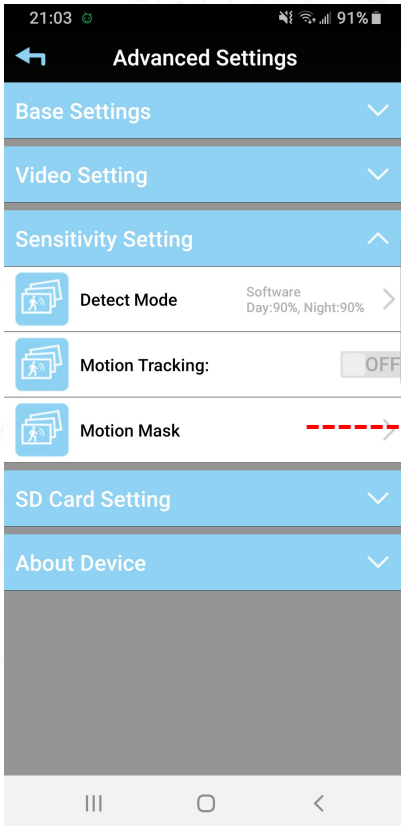
In addition to sensitivity, it is also possible to make parts of the image insensitive to motion detection. We call this "Motion mask".

This option will be visible in the advanced settings when the detect mode is turned on. Tap the blue "Sensitivity Settings" bar and then tap "Motion mask". An image of what the camera sees becomes visible. Tap the photo with your finger, you will see that a small black area is created.

Everything in the image that is black is not sensitive to motion detection. For example, you can screen off the public road so as not to get motion detection recordings of passing cars. Then tap save at the bottom.

SD Card Setting – SD Card Format
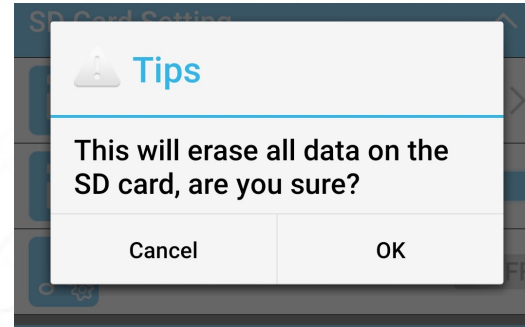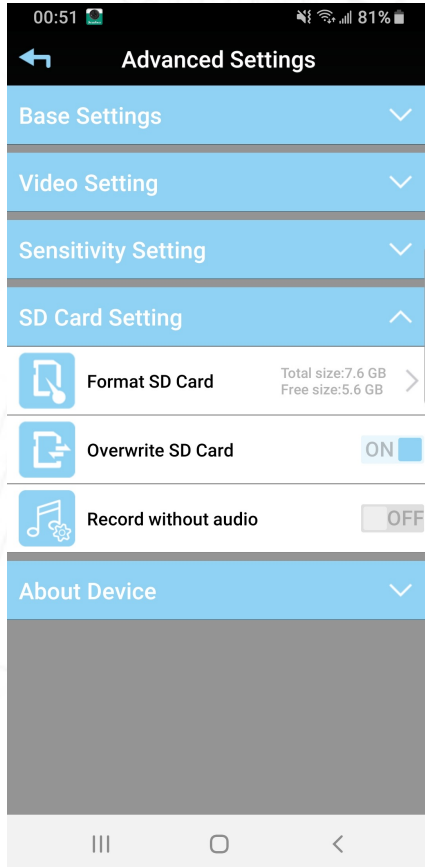
The micro SD card that is placed in the camera must be format at least 1x before it can start to record. The camera will format the micro SD card to FAT32 extension.

The micro SD card must meet a number of requirements:
• Maximum size 128GB
• UHS1
• Class 10

The procedure to insert a micro SD card in the camera:
• Remove the adapter from the camera
• Insert the micro SD card into the camera
• Plug the camera adapter back into the wall outlet
• Wait 1 minute for the camera to start up
• Open the app and format the micro SD card 1x in the advanced settings.

SD Card Setting – Overwrite SD Card
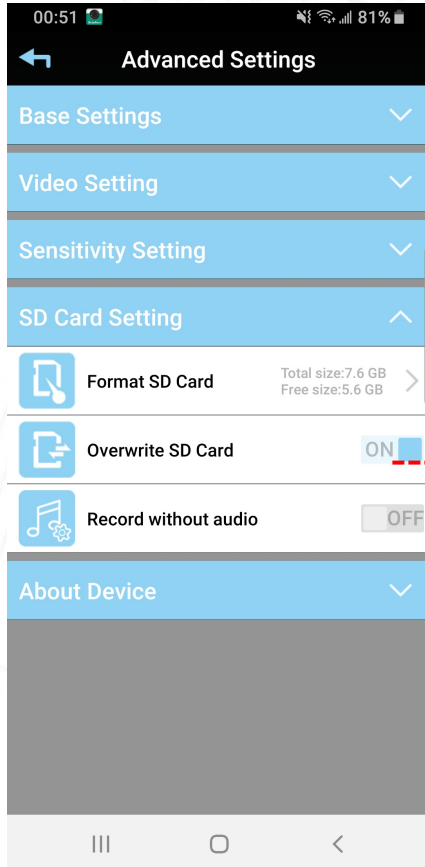
A micro SD card can become full of recordings. To avoid to remove the recordings on the micro SD card every time, this overwrite function is inside the app.

Set this feature to ON. This means that if the micro SD card is full of recordings, the next recording will overwrite the oldest recording.

In practice, this means that you can continuously look back at your recordings for an x period of time.
If you turn OFF this function, the camera will continue to record the video until the micro SD card is full. After that, the camera will stop recording and will not overwrite the recordings.
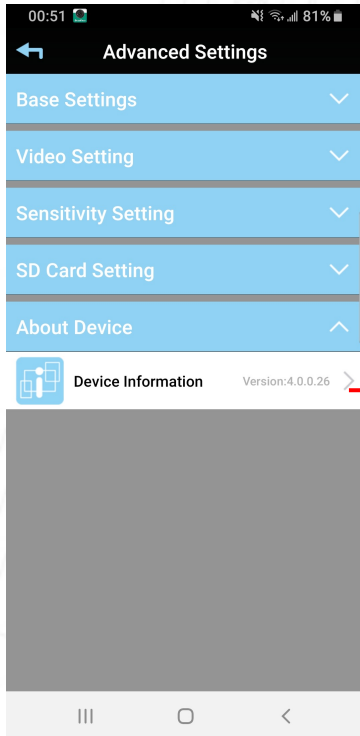
SD Card Setting – Record Without Audio
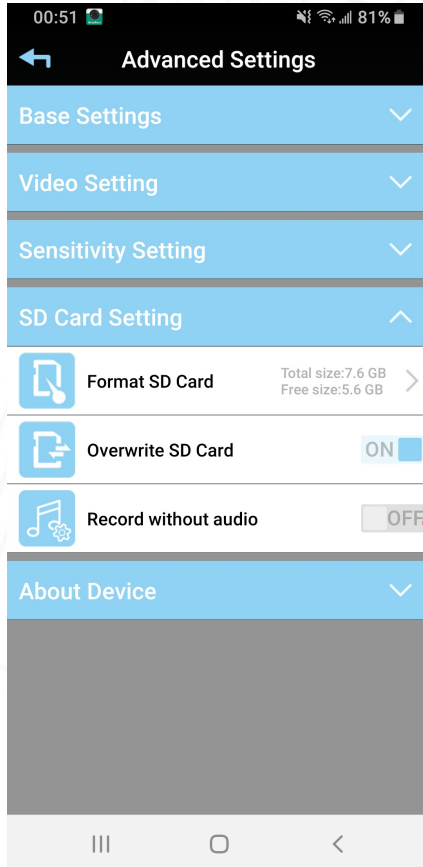
In some countries it is illegal to record audio with the video material.

ON: Record video without audio
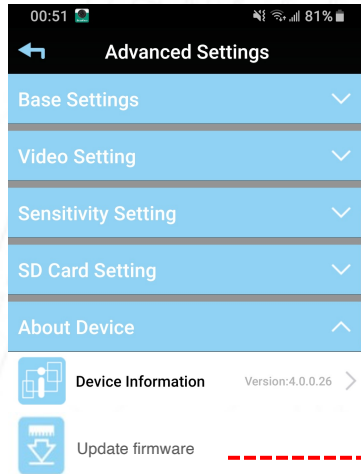
OFF: Record video with audio.

About Device

In this option you can find information about your product.
- Current Firmware Version
- Model / type number
- Size of the micro SD card in the camera and then how much is still free available on the micro SD card.

About Device – Update Firmware

Under device information there can appear a 2nd white bar with Firmware update.

This white bar is only visible if SecuFirst has released a new firmware for your product.

New firmware is only available if a micro SD card has been installed in the product. Without a micro SD card it is not possible to receive the latest firmware.

Tab Update Firmware to install the latest firmware version to your device.

Connect wired internet.

On every SecuFirst camera you have the option to connect it to your wireless Wi-Fi network or via a wired internet cable.

Connect wired internet.

- The advantages of connecting an internet cable are:
    - Reliable internet. Wi-Fi is a problem all over the world.
    - Faster internet connection. Wi-Fi has internet speed loss through the air.
    - No password is required. If you get a new modem router from the (new) provider, the camera will work again immediately.
- A SecuFirst camera is not the same as a computer. The camera will only work on wired internet if you follow the order below.
    - Remove the camera adapter from the power socket.
    - Connect the Lan cable to the camera AND modem / router.
    - Insert the camera adapter back into the power socket.

The camera will start up with wired internet. If you do not apply this order, the camera will start up with wireless internet.

Connect wired internet.

- There are 2 ways to install the camera with wired internet.

1. First install the camera on Wi-Fi using the supplied manual. When the wireless setup is complete, perform the following steps:
    1. Unplug the camera's adapter from the electrical outlet.
    2. Connect the internet cable to the camera and the modem router
    3. Then plug the adapter of the camera back into the wall socket.
    4. The camera starts up, but with the internet cable instead of Wi-Fi.

2. Install the camera directly with wired internet.
    1. Unplug the camera's adapter from the electrical outlet
    2. Connect the internet cable to the camera and the modem router
    3. Then plug the adapter of the camera back into the wall socket.
    4. Let the camera start up, wait about 1 minute.
    5. Connect your phone or tablet to the same (Wi-Fi) network that you have wired the camera to.
    6. Open the SecuFirst app.
    7. Press "Add system" (+)
    8. Choose the installation option: "Installation with wired internet".
    9. The camera is found, tap "Next"
    10. Replace the passwords of your choice.

Record Motion Detection

Record Motion Detection

1. Micro SD card requirements:

You can record videos only to a micro SD card. This micro SD card must comply with:

- Class 10
- UHS1
- Maximum 128GB

We prefer to use an A brand micro SD card (higher quality)

Record Motion Detection

Follow the below procedure to insert a micro SD card in the camera:

1. Unplug the power adapter from the camera.
2. Insert the micro SD card into the camera.
3. Put the camera adapter back in the power
4. Wait 1 minute, the camera will start up.
5. During the installation of the camera, you changed the security and admin password. Keep these close by. You need this to log in to the advanced settings.
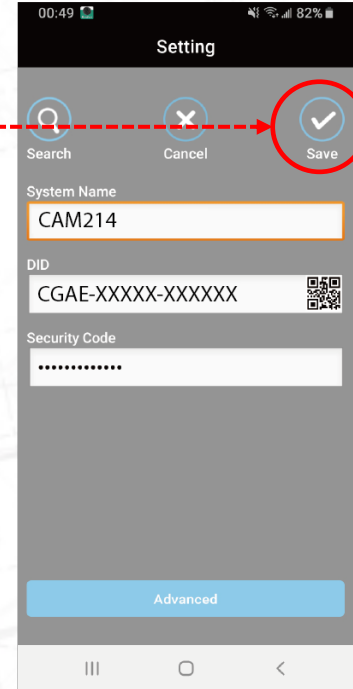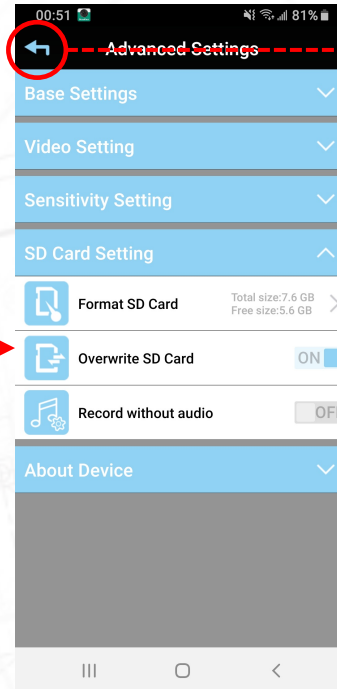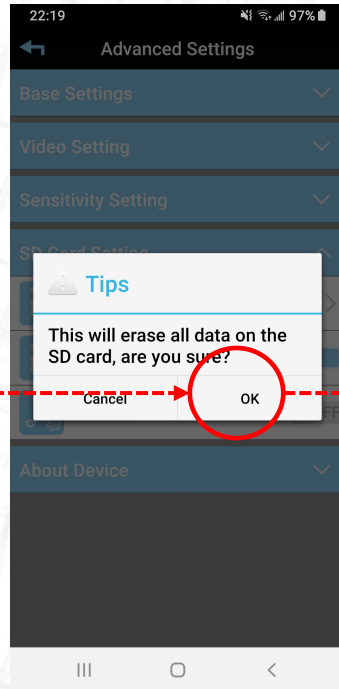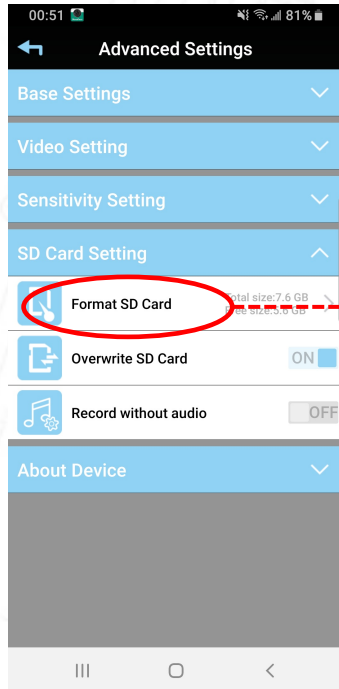6. After format the micro SD card, it is suitable to record videos.

Micro SD Card Slot

Record Motion Detection – SD Card Format
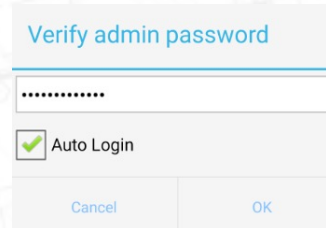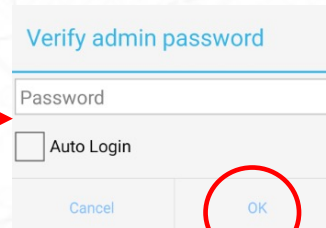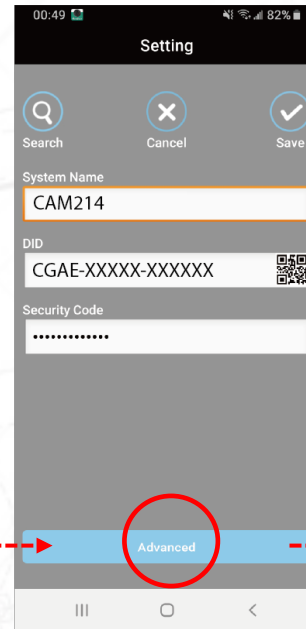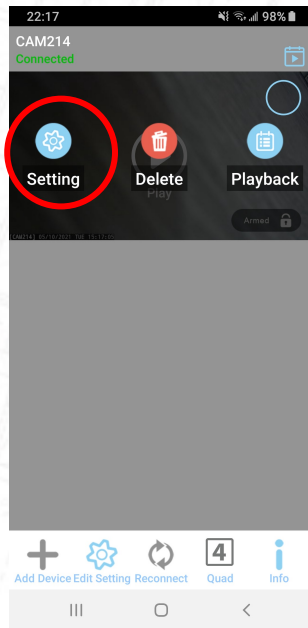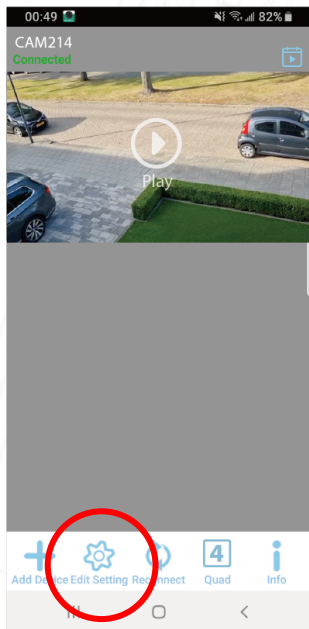
Record Motion Detection – SD Card Format

Record Motion Detection – Turn ON Motion Detection Recording

Go to the advanced settings of the camera via the app

Select the blue bar "Sensitivity" and then "Detect mode".

Here you can switch the motion recordings on (Software) or off.

Detect mode on (Software) means: The camera will record to the micro SD card when there is movement. Detect mode off means: The camera will NOT record to the micro SD card if there is movement.

When the detect mode is turned on (Software), there will appear 2 bars at the bottom of the image.
The detecting sensitivity can be set for both day and night. Low (0%) is very insensitive, High (100%) is very sensitive to detect motions.
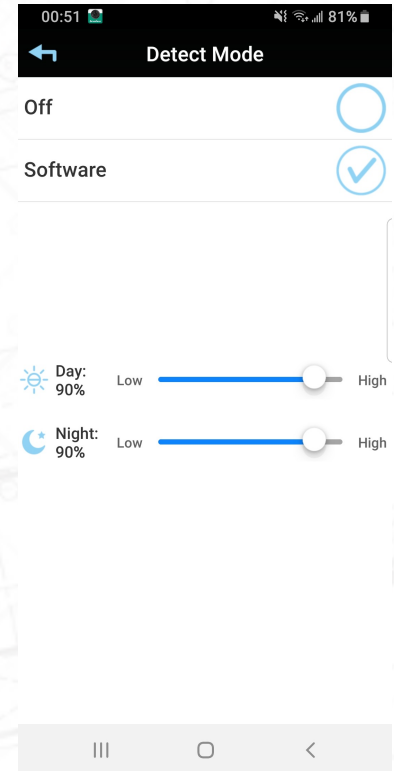
Record Motion Detection – Motion Masking
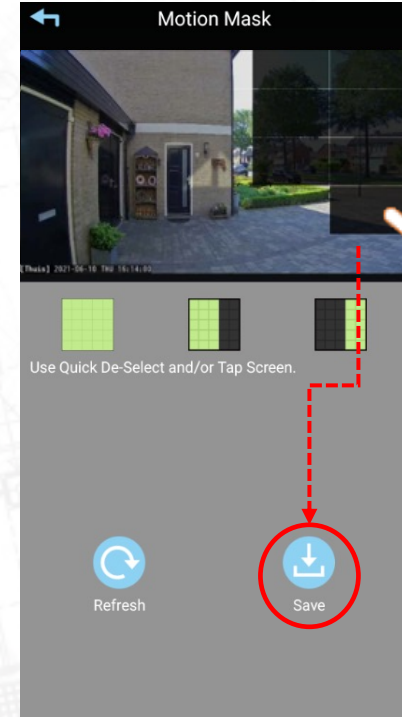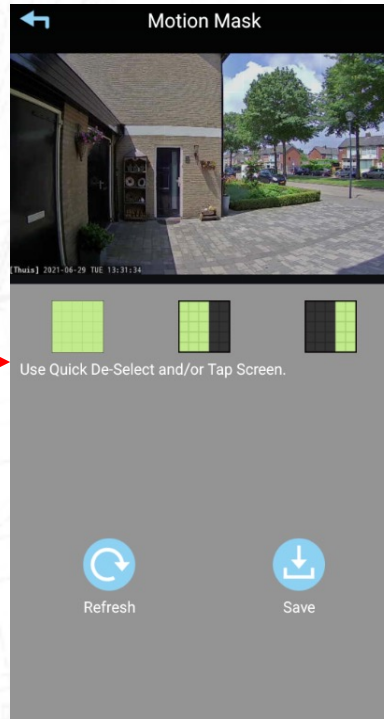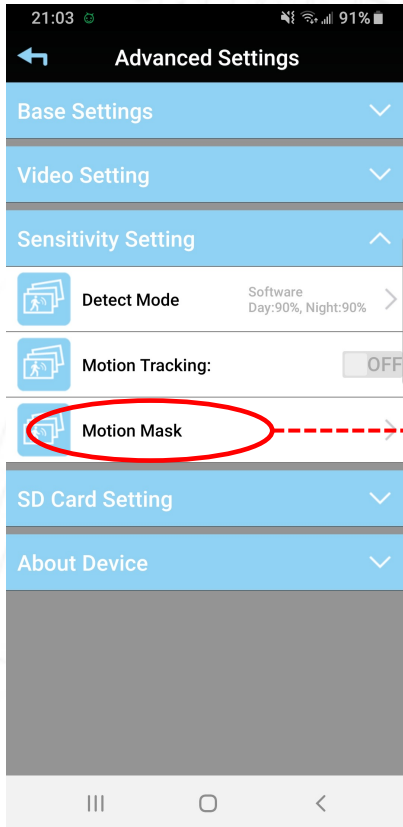
Follow the red arrow to setup motion masking

Playback Recordings

Playback Recordings

The recordings are saved on to a micro SD card. The images can be streamed or downloaded from anywhere in the world via the app. The only requirement is that your phone has internet. It does not matter whether this is your own Wi-Fi network, mobile data (3G, 4G or 5G) or Wi-Fi from a hotel.

Open the SecuFirst HD app
Tap edit settings at the bottom of the app
At the top of the app, tab Playback (Android) or Event (Apple)

A filter will appear in which you can specify the time period which you want to see the video recordings on the micro SD card. By default, the filter looks back 1 hour from when you tab Playback or Event. If you want to look back more than 1 hour, tab the start date or start time, and move it to the desired date. Then press OK. All recordings of the selected time frame are displayed.

Playback Recordings
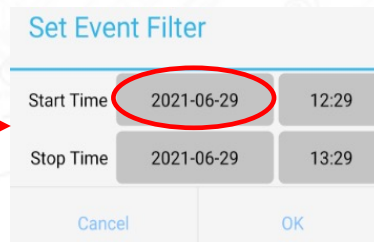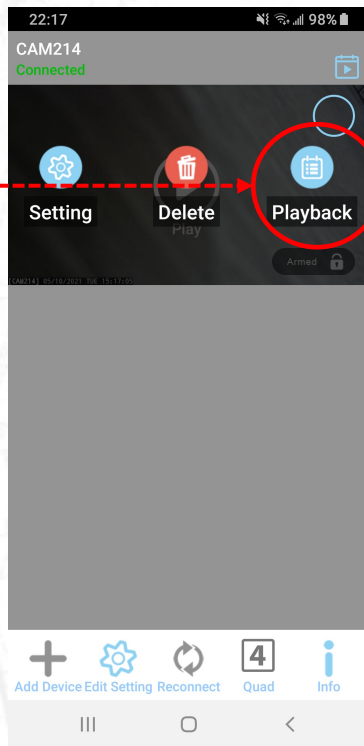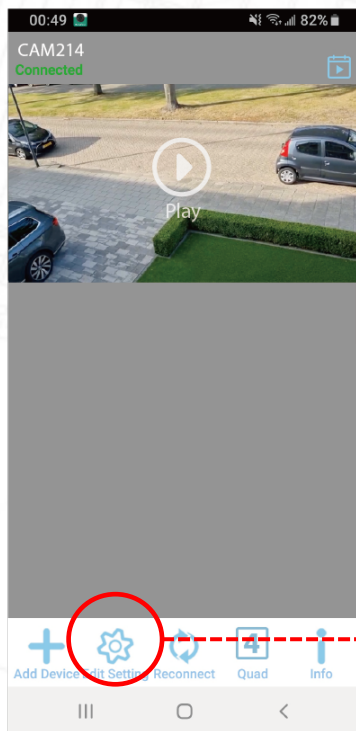
Select a start date, press "OK"
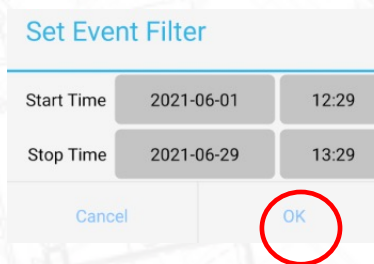
Playback Recordings

There are two ways to playback the recordings:

1. Stream the video:
    1. Tab the date / time of the video.
    2. The video will stream from the micro SD card to your phone. After watching the video, nothing will stay behind on your phone's hard drive.

2. Download the video:
    1. Tab the download button of the relevant video.
    2. The video will be copied from the micro SD card to your phone's hard drive. When the video is downloaded, the download button changes to a share button.
    3. If you tab on the share button, you can share the video with various apps on your phone, such as email or Whats app.

Playback Recordings

The video can also be found manually on your phone:

1. For Android:
    1. Go to "My files"
    2. Tab "Internal storage"
    3. Tab on the folder "Record"
    4. Tab on the folder "your DID code of the camera"
    5. All downloaded videos are stored here.

2. For Apple (iOS):
    1. Apple limits the storage of your phone or tablet.
    2. You can only find the videos if the phone or tablet is connected to the computer, through the program iTunes.
    3. This is also the reason why in our app, after downloading the video, the download button changes to a share button. You can immediately share the video without the intervention of a computer.

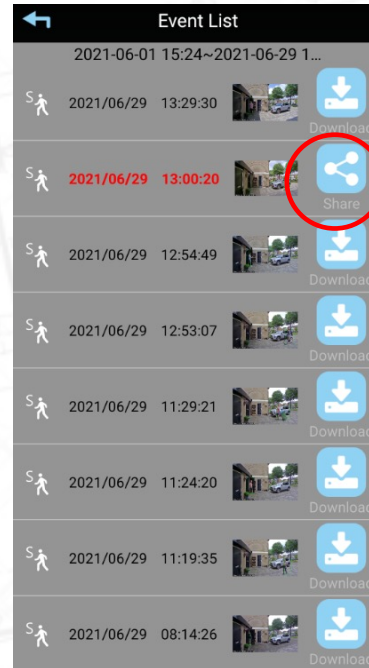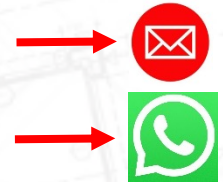# Playback Recordings – File Sharing

Stream the video
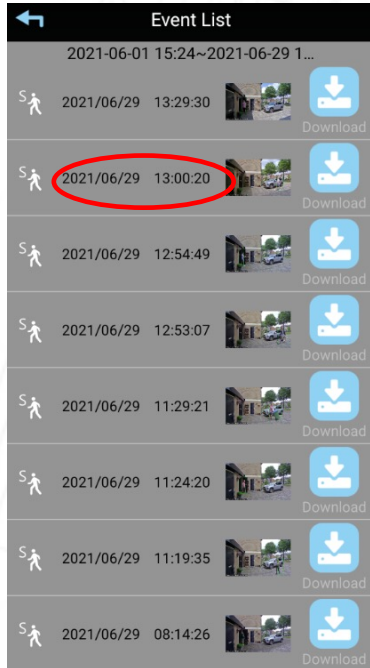
Download the video
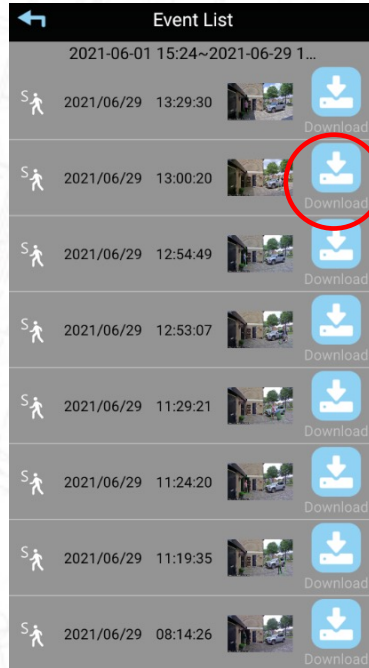
Share the video

Share to email

Or Whats App

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www.secufirst.eu

Helpdesk SecuFirst:
E-mail: info@secufirst.eu
Telephone: 0031 (0)85 00 80 888