

TETRA™

HEAR THE HUNT

CustomShield Series

Multi-Pursuit + WingShooter

At TETRA™, we are hunters, we are hearing scientists, and we don't like to read instructions. Hence, this manual is intentionally written for your reading pleasure. We also recommend you check out our product use and care instructions at www.tetrahearing.com. Of course, we do want you to read the legal disclaimers and warnings here. (Our attorney made us say that).

Welcome to the TETRA Hearing family.

We are passionate about helping you Hear the Hunt™.

Congratulations on your purchase of TETRA CustomShield Series hearing gear. These comfortable, day-long hearing solutions are designed specifically for the hunter and shooter. TETRA CustomShield Series products bring harmful sounds like gunshots and loud waterfowl calling to safe levels while enhancing the sound environment for communication, game detection, calling, and localization.

Using TETRA's AlphaShield Compression™ technology, all sounds above a pre-determined level are immediately limited. Using your TETRA device, you will still hear the loud sound clearly, but at a safe level. Unlike conventional plugs or muffs, low level sounds are enhanced using our patent-pending Specialized Target Optimization™



ALPHASHIELD
COMPRESSION

(STO) algorithm to maximize hearing of your specific hunting/shooting environment.

WARNINGS:

Improper fit of this device will reduce its effectiveness. Consult the following instructions below for proper fit.

Individuals exposed to loud occupational or recreational noise, should have annual hearing checks to monitor their hearing levels over time.

All TETRA devices must be worn and maintained in accordance with instructions. Cleaning regularly and paying close attention to maintenance ensures best performance.

1. Battery Instructions

Each device uses a size 13 battery.

TETRA recommends using brand-name batteries as others may vary in size. While TETRA devices are not hearing aids, they do use the same type of battery commonly used in hearing aids. Such batteries are designed to have a long shelf life, but they can go "stale" if on the shelf for a long time. Be sure to check the expiration date.

Pulling off the plastic tab activates the battery. Do not pull the tab off until you need to

TETRA Tip: Once you remove the tab, let the battery sit for a couple minutes before inserting it into the device. This can help your battery last longer.

use the battery. Check to make sure no adhesive from the plastic sticker is remaining on the battery blocking the activation holes.

2. Battery Life

With daily use, the battery should last 7-10 days. With intermittent use, batteries may last for up to a month once activated. Even if not used, once the battery is activated, it has a limited life. We recommend new batteries if the device has not been used in several weeks.

Low Battery Indicator- If you haven't used your TETRA devices in a few weeks and aren't sure how old your batteries are, don't worry, we've got your back. All TETRA devices include a low battery indicator. A warning of three double beeps every eight minutes, or a voice prompt stating "low battery" indicates that the battery needs to be replaced.

3. Battery Installation

Because of their small size, we recommend that you insert or remove batteries on a table, desk, or some other safe place to reduce the risk of dropping the instrument or battery.



STEP 1

Using your fingernail, gently pull up on the battery door tab **A** until the door swings open. Do not over-extend the battery door as damage will occur.



STEP 2

Note: The rounded edge of the battery **B** is negative, and the completely flat side is positive. The flat side (+) needs to be on the door's (+) side.

With the red (+) of the battery door facing you **C**, hold the battery with the rounded edge positioned towards the back, gently push the battery straight in. The lower part of the battery door will flex to accept the battery.

STEP 3

With the battery installed, gently close the battery door. The device should power on immediately. To turn the device off and to prevent battery drain when not in use, gently pull the battery door open or remove the battery entirely for storage. For short-term storage, make sure the volume dial is turned to the 'OFF' position (more in Section 5 below) and battery drain should be minimized.



TETRA Tip: When closing the battery door, it should go into the device **VERY** easily. If you must push hard or feel resistance, do not force it. The battery is likely placed incorrectly in the door. Resist the urge to force it!

STEP 4

To remove the battery: With the battery red door (+) facing you, tilt the bottom of the battery towards you. This will allow the battery to move from under the front lip.

Please dispose of used batteries in an environmentally friendly way. Do not place batteries in your mouth. If swallowed, contact your physician immediately or call the National Battery Hotline at 1-202-625-3333.

4. Placement in the ear

DETERMINING LEFT OR RIGHT

A blue shell indicates the device fits the left ear and a red shell indicates the device fits the right ear.

INSERTION

Place canal portion of the CustomShield into the ear canal and rotate the device backward until the helix **D** locks into place. Be sure the device is fully-seated in the ear and is flush (as shown here).

REMOVAL

To remove the unit from your ear, pull down on your earlobe with your thumb and forefinger. Grab the device with either the same side hand or your other hand and simply pull out.

Note: Do not pull on the battery door at any point. This can damage the battery door and/ or your device.



TETRA Tip: If your TETRA device is in the ear and the device whistles, then something is not correct. Check the following: 1. Make sure your ear canal is not blocked with wax. 2. Make sure the tip is not too worn or too small. 3. Make sure the TETRA device is fully seated in the canal.

TETRA Tip: To check tip fit, hum or talk with the devices in place. Your voice should sound noticeably louder with a proper occluded fit.

5. Volume/Program Selection

The TETRA CustomShield Multi-Pursuit and WingShooter devices are equipped with a program button. To change the setting, tap the button on the face of the device to change the program. The CustomShield Multi-Pursuit has up to 6 program settings, while the WingShooter has 4 program settings.



Press the program/volume button **E** you will hear an audible beep(s) in your ear.

When you change the program, you will hear a voice prompt denoting which setting you are in. For example, base programming has Waterfowl, Upland, Elk, Range, Deer and Turkey. Base programming in the WingShooter has Waterfowl, Waterfowl Boost, Upland and Range/Clay.

Note: The volume level for each program is based off the hearing test you submitted for programming. If it sounds different than you expected, we recommend allowing your ears and brain time to adjust to it. If it continues, please reach out to us for further instruction.

You can also fine tune each program by adjusting the volume control **F**. The volume control can be adjusted by placing a finger on the volume wheel with slight pressure and rotating. With your TETRA CustomShield seated in the ear, rotating the volume wheel forward (toward your face) increases volume. Rotating the volume wheel backward (toward the back of your head) decreases volume. If the device whistles, the volume is too high. Rotate back slightly.

To turn off, rotate volume control backward until the two red dots line up (right ear) or blue dots line up (left ear).

6. Maintenance

EAR WAX MAINTENANCE

- Wax buildup is the number one cause of device problems. It is important to keep your device as clean as possible. Wipe daily after use with a dry cloth, carefully removing any traces of wax and debris.
- Wax guards may also need to be replaced. If your CustomShield is not working the most likely cause is a clogged wax guard. Remove the old one and replace it. Additional wax guards can be purchased at www.tetrahearing.com.

GENERAL MAINTENANCE

- Store in a cool dry place. Do not store in the bathroom.
- Keep your devices dry and away from extreme temperatures.
- Keep your devices away from animals and small children.
- Do not drop the devices.
- Remove your devices before using hair spray, perfumes, sunscreens or shaving lotions, as these items can clog or damage your device.
- If your devices stop working, check the battery. Make sure the battery is not dead and it is inserted correctly. Reminder: You should not have to force the battery door shut, and once closed, the battery should not be exposed.
- Always take great caution when opening and closing the battery door. Do not carry the device by the battery door. Never pull the door further back than is necessary when inserting or removing the battery.
- Always open the battery door or remove batteries entirely from the devices when you are not using your TETRA hearing gear for an extended period of time. Old batteries can corrode in the devices.

For instructions and to learn more about our story and technology, please visit our website www.tetrahearing.com.

**Noise
Reduction
Rating**

26.5 DECIBELS

(WHEN USED AS DIRECTED)

THE RANGE OF NOISE REDUCTION RATINGS
FOR EXISTING HEARING PROTECTORS
IS APPROXIMATELY 0 TO 30
(HIGHER NUMBERS DENOTE GREATER EFFECTIVENESS)

SOUNDTRACK OUTDOORS, LLC
FRANKLIN, TENNESSEE

TETRA CUSTOM

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TETRATM

HEAR THE HUNT

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