EVALUATION AND REPAIR REQUEST FORM

STEP 1
Fill Out Contact Information

Date _____

Name _____

Address _____

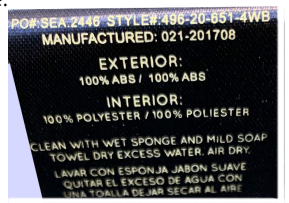
City _____ State _____ Zip _____

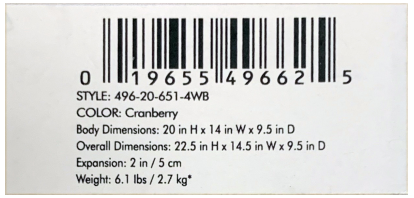
Phone Number _____

Email _____

STEP 2
Provide Product Information

To accurately identify your product, we require additional information. This information can be found on the product hangtag if you still have it, or otherwise, inside the suitcase, on a white label sewn into the lining or the suitcase lid. See example here:





Style # _____ P.O. # _____

Color _____

Purchase Date _____ Place of Purchase _____

Note

When sending your luggage to a Service Center, enclose the following documents with each piece of luggage:

1. This fully completed Evaluation and Repair Request Form
2. A copy of the purchase receipt, to determine warranty applicability

The luggage must be carried in or shipped (preferably traceable, insurable).

Any questions?

Call 1.800.724.7496 | Email: service@skywayluggage.com

Full service and Repairs information at www.skywayluggage.com.

STEP 3
Fully describe the problem. Use back of form if more space needed.