

RETURN FORM



STEP 1

Fill Out Contact Information

Order # _____

Name _____

Address _____

State _____ ZIP _____

Phone Number _____

To assist in the processing of your return, please confirm your preferred email address below.

Email _____

Return Policy

We gladly accept returns of new, unused merchandise, within 30 days of invoice date. Returned items must be in original condition, with all accessories/ product tags attached. **Return shipping charges are the customer responsibility.**

In the unlikely event that we processed an order incorrectly or sent an incorrect or defective item, we will gladly replace or take back that item for a full refund at our expense.

Full return policy available at www.skywayluggage.com.

Any questions?

Call 1.800.724.7496 | Email: service@skywayluggage.com

STEP 2

List items you are returning including reason for return. (See chart below)

Item name/ Description	Style #	Quantity	Reason Code

REASON CODES: Enter the reason code in Step 2.

Size	Quality*	Other	Damaged/ Defective
11 Too Big	21 Poor Quality	31 Not as expected	41 Defective/ Damaged
12 Too Small	22 Wheels	32 Changed my mind	42 Missing Parts
13 Too Deep	23 Zippers	33 Arived too late	43 Damaged during shipping
	24 Handle	34 Do not like style	44 Wrong Style arrived
		35 Do not like fabric	45 Wrong Size arrived
		36 Do not like color	46 Wrong Color arrived

*Please provide additional information:

STEP 3

Enclose this form with the merchandise. Return through any shipper (preferably traceable, insurable) to this address:

Ship To:

Skyway Luggage

6329 S 226th Street
Kent, WA, 98032, USA