pTron

InTunes Ultra Wireless Neckband - User Guide

Important: pTron InTunes Ultra neckband is set at 50% default volume. Please adjust the volume through the neckband or the connected device.

Power On & Pairing
1. Power On the neckband by Pressing the Mode button (o) until Blue & Red LED light blinks alternatively.
2. Open Bluetooth function on your Device and Search for the Available Bluetooth devices.
3. Click on ""pTron BT"" to connect.

Modes
Press mode (o) button twice & you will hear a voice prompt 'Movie & Gaming Mode'.
Press mode button twice again to turn off the mode, you will hear a voice prompt 'Movie & Gaming Mode Off'.

Power Off
Press Mode (o) button until Red LED light blinks & Turn Off.

Bluetooth Connectivity - Automatic
Just Turn On the Wireless Neckband. It will Automatically Connect to the Last Connected Device.
Note: The last connected smart device must be On, Bluetooth function must be ON and must be within 10 meters wireless range from the neckband.

Instant Voice Assistant Activation
Long Press MFB (triangle symbol) button for 3 seconds until you hear a beep sound.

Call & Music Functions
Answer/Hangup a Phone Call: Press MFB button Once.
Reject a Phone Call: Long Press MFB button for 2 seconds.
Music Play/Pause: Press MFB button once.
Next Song: Long Press ""-"" button.
Previous Song: Long Press ""+"" button.
Volume Up: Press ""+"" button.
Volume Down: Press""-"" button.
Re-dial: Press MFB Twice in Standby mode.

Note: MFB stands for Multi-function Button (triangle symbol).

Dual-Device Pairing
1. First turn on your neckband.
2. Then pair the neckband with the device 1.
3. After that disconnect (do not unpair) the neckband from the connected device 1.
4. Then pair the neckband with device 2.
5. After pairing the neckband with the device 2, you need to connect the first paired device with the neckband. Now, both the devices are connected to the neckband.

Charging the Neckband
1. Turn Off the Neckband before Charging.
2. Connect the Type-C End of the Charging cable to the Neckband.
3. Connect the USB end of the Charging cable to a Power Source such as USB Charger or other Charging Devices of 5V Output.
4. Red LED light will be Steady during Charge. Once the Neckband is Fully Charged, Red LED indicator will Turn Off.
5.   Un-plug the Neckband from the Charging cable.

Caution: Using incompatible USB cable or high voltage chargers can damage the product & void the product warranty. We strongly recommend using DC5V-1A chargers & the USB cable included in the package.

Troubleshooting Scenario 1: Connectivity Issue
1. Turn OFF the neckband and charge 100%.
2. Un-pair with the connected Bluetooth device.
3. Restart the Bluetooth device.
4. After 100% charging, switch ON the neckband and pair it with the Bluetooth device again.

Troubleshooting Scenario 2: Neckband Disconnecting During a Phone Call
1. Neckband must be 100% charged before using (low battery can also cause for disconnection).
2. Unpair the neckband with your connected device and restart the device.
3. Pair the neckband again.

Note: These Neckbands have up to 10 meters of wireless transmission range in an open space. Going beyond the wireless range may cause disconnection.

Troubleshooting Scenario 3: Mic Not Working Properly
1. Unpair the neckband from connected device and   restart the Bluetooth device.
2. Switch ON the neckband and pair it again with the Bluetooth device.
3. Please check for network for mic issue, when network is low mic performance gone down.
4. The distance between the neckband and the connected device must be within 10 meters.
5. Allow the mobile setting to use your mic.
6. Check Dust or Dirt On Mic.

Safety Precautions
1. Please keep this device away from extreme heat, liquids, humidity or corrosive environment.
2. Please don't over-charge the product as it will decrease the service life of battery.
3. Using incompatible USB cable or high voltage chargers can damage the product & void the product warranty. We strongly recommend using a good quality DC5V-1A chargers & the USB cable included in the package.
4. This product or the Bluetooth function should not be used during charging.
5. Don't jam the ports such as charger port, LED port, etc.
6. It is recommended to utilize the product below the maximum volume in order to protect your hearing.
7. Please don't open/temper the product or product's battery.
8. Please keep the product out of children's reach.
9. Dispose the product responsibly and adhere to your local authority guidelines.

Disclaimer
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