

pTron

**Bassbuds Tango**  
**ENC TWS Earbuds**



User Manual

## Button Description:

**Caution:** pTron Bassbuds Tango" is set at 60% default volume, and the earbuds do not support volume adjustment. Please control the volume through the phone.



## Touch Sensitive Area (TSA)

### Smart Power On & Pairing:

1. Open the charging case lid, earbuds will switch ON.
2. Wait for 2-3 seconds until L & R earbud pair to each other.
3. Turn on the Bluetooth on your phone & search for "pTron TWS" to connect with the device.

## **Mode Change:**

Touch TSA on the Right earbud for 2-3 seconds to change the modes - Movie Mode and Music Mode.

**Note:** TSA stands for Touch Sensitive Area

## **Smart Power Off:**

Touch TSA on both the earbuds for 5 seconds Or Keep both the earbuds into the charging case and close the charging case lid properly.

**Note:** TSA stands for Touch Sensitive Area

## **Connectivity Bluetooth - Automatic:**

1. Just open the charging case, take out both the earbuds & buds will switch ON.

2. Earbuds will automatically connect to the last connected device (Instant wake & pair technology).

**Note:** The last connected device must be in 10meters wireless range and Bluetooth function must be On.

## **Calling or Music through Mono & Dual Buds:**

**Mono Bud Use** - Just place the right or left earbud back into the charging case and close the charging case lid.

**Dual Buds Use** - Use left & right earbuds together.

## **Voice Assistant Activation:**

Touch TSA on left earbud for 2-3 seconds.

**Note:** TSA stands for Touch Sensitive Area

## **Call & Music Functions:**

**Answer/Hangup a Phone Call** - Touch TSA on either earbud once.

**Reject a Phone Call** - Long Touch TSA on either earbud.

**Music Play/Pause** - Touch TSA on either earbud once.

**Next Song** - Touch TSA on Right earbud twice.

**Previous Song** - Touch TSA on Left earbud twice.

**Note:** TSA stands for Touch Sensitive Area

## **Charging the Earbuds:**

1. Place both the earbuds into the charging case properly and close the lid. The earbuds will power off automatically when placed into the case and it will start charging.

2. The Blue LED indicator on the charging case will be steady during charging the earbuds and the earbuds will show Red LED light during charging.

## **Charging the Case:**

1. Connect the Type-C cable end to the charging case and the USB end to a 5V power source.
2. The Red LED indicator will blink during charging.
3. Charging case will get fully charged in 1-1.5 hrs time. The LED indicator light will be steady Red. Remove the case from the power supply. Red LED light will turn to Blue and switch off in 3-5 seconds.

## **Troubleshooting**

### **Scenario 1: One Earbud is Not Working**

1. Place both the earbuds in the charging case and close the lid properly.
2. Take out both the earbuds together from the charging case.
3. Wait until L & R earbud pair to each other. After successful matching, only 1 earbud will flash Blue & Red light.
4. Turn ON the Bluetooth on your phone, search for "pTron TWS" & connect.

## **Troubleshooting**

### **Scenario 2: Earbuds Not Connecting/Scanning**

1. Place both the earbuds in the charging case and close the lid properly.

2. Unpair the Bluetooth device with the connected device.
3. Take out both the earbuds together from the charging case.
4. Restart your Bluetooth device.
5. Now, search for "pTron TWS" on your device & pair it with the Bluetooth device & then connect it.

## **Troubleshooting**

### **Scenario 3: Earbuds Disconnecting**

#### **During a Phone Call**

1. Charge earbuds 100% before use.
2. Restart the earbuds and reconnect with your device.

#### **Safety Precautions:**

1. Please keep this device away from extreme heat, liquids, humidity or corrosive environment.
2. Please don't over-charge the product as it will decrease the service life of battery.
3. Using incompatible USB cable or high voltage chargers can damage the product & void the product warranty. We strongly recommend using a good quality DC5V-1A chargers & the USB cable included in the package.
4. This product or the Bluetooth function should not be used during charging.

5. Don't jam the ports such as charger port, LED port, etc.
6. It is recommended to utilize the product below the maximum volume in order to protect hearing and extend the ear-buds' service life.
7. Please don't open/temper the product or product's battery.
8. Please keep the product out of children's reach.
9. Dispose the product responsibly and adhere to your local authority guidelines.

### **Disclaimer:**

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