REFUND POLICY
(CPR & FIRST AID CLASSES)

No call No show: No Refund

Canceling: Less then 1 week before class: No Refund
Canceling: More then 1 week before class: $20 Fee

Rescheduling: Less then 1 week before class: $20 Fee
Rescheduling: More then 1 week before class: Permitted (1 Time)

Returned Checks: $25 Fee

If Rockford Ambulance must cancel a class: Full Refund

Class Size Limited. If Class is full and payment not received, the participant will be taken off the roster and Not allowed to attend.
(Checks will be allowed a maximum of 4 days to arrive)

Sorry No “Walkins” Allowed

Onsite: Cancellation or rescheduling fee Less then 3 weeks before class: $100.00 charge

Onsite: Cancellation or rescheduling fee Less then 1 week before class $200 charge

ROCKFORD AMBULANCE

The American Heart Association strongly promotes knowledge and proficiency in BLS, ACLS, and PALS, and has developed instructional materials for this purpose. Use of these materials in an educational course does not represent course sponsorship by the American Heart Association, and any fees charged for such a course do not represent income to the Association.