

EVALUATION AND REPAIR REQUEST FORM

RICARDO
BEVERLY HILLS

STEP 1

Fill Out Contact Information

Date	_____				
Name	_____				
Address	_____				
City	_____	State	_____	Zip	_____
Phone Number	_____				
Email	_____				

Note

When sending your luggage to a Service Center, enclose the following documents with each piece of luggage:

1. This fully completed Evaluation and Repair Request Form
2. A copy of the purchase receipt, to determine warranty applicability

The luggage must be carried in or shipped (preferably traceable, insurable).

Any questions?

Call 1.800.724.7496 | Email: service@ricardobeverlyhills.com

Full service and Repairs information at www.ricardobeverlyhills.com.

STEP 2

Provide Product Information

To accurately identify your product, we require additional information. This information can be found on the product hangtag if you still have it, or otherwise, inside the suitcase, on a white label sewn into the lining or the suitcase lid. See example here:



Style #	_____	P.O. #	_____
Color	_____		
Purchase Date	_____	Place of Purchase	_____

STEP 3

Fully describe the problem. Use back of form if more space needed.