



Pro-rated Newborn Lounger Refund Guide

Consumer with Receipt of Purchase, photo of UPC and date code, and photo of destroyed product	
Purchased 0-1 year before recall announcement	Full refund of purchase price on receipt
Purchased 1-2 years before recall announcement	75% refund of purchase price on receipt
Purchased 2-3 years before recall announcement	50% refund of purchase price on receipt
Purchased more than 3 years before recall announcement	25% refund of purchase price on receipt

Consumer without Receipt of Purchase, but with photo of UPC and date code, and photo of destroyed product	
DOM 0-1 year before recall announcement	100% refund of retail price on DOM (date of manufacture)
DOM 1-2 years before recall announcement	75% refund of retail price on DOM
DOM 2-3 years before recall announcement	50% refund of retail price on DOM
DOM more than 3 years before recall announcement	25% refund of retail price on DOM

Consumers with photo of destroyed product only, without receipts or photos of UPC and date code will receive the lowest refund amount.