

# GENERAL TERMS & CONDITIONS

## BOUNTI BOOTS WARNINGS AND DISCLAIMERS

YOU WILL RECEIVE AN EMAIL FROM OUR SUPPORT TEAM BEFORE YOUR BOUNTI BOOTS ARRIVE. THIS EMAIL WILL CONTAIN DETAILS AND LINKS ASSOCIATED WITH ALL WARNINGS AND OUR DISCLAIMERS ASSOCIATED WITH THE USAGE OF YOUR BOUNTI BOOTS. WE WILL SEND YOU THIS EMAIL, NOTIFY YOU OF IT BEING SENT AND WILL REQUEST ACKNOWLEDGEMENT OF RECEIPT AND A FULL UNDERSTANDING OF ALL THE WARNING DETAILS WE HAVE PROVIDED. UPON RECEIPT OF YOUR REPLY AND CONFIRMATION THAT YOU HAVE READ/WATCHED/CONSUMED ALL THE INSTRUCTIONS, THE WARNINGS AND DISCLAIMERS, AND THAT YOU UNDERSTOOD IT ALL, ONLY THEN WILL WE DISPATCH YOUR BOUNTI BOOTS TO YOUR ADDRESS.

In addition to the email above. By purchasing bounti BOOTS you hereby acknowledge that you have voluntarily done so and when you utilize your bounti BOOTS or should you use the bundled Programmes or enroll in the future (personalised) health and fitness Programmes ("Programmes") offered through the Lisa Raleigh Group ("Company") in relation to the bounti BOOTS product;

You recognize that using/wearing your bounti BOOTS and/or participating in the bounti BOOT Programmes may involve strenuous physical activity. You hereby affirm that you are in good physical condition and do not suffer from any unknown disability or conditions which would prevent or limit my participation in the Programmes or usage of the bounti BOOTS. You understand the risks involved in the usage of this product and your participation in the Programmes or any specific exercise related to it, may lead to injury. You also acknowledge and accept that the Company reserves the right to refuse service to anyone for any reason at any time.

Again, as with any physical fitness programme or equipment (like the bounti BOOTS), you understand and acknowledge that there is a risk of injury associated with your enrollment and participation in the bounti BOOTS Programmes and/or usage of the bounti BOOTS. As a condition of your participation in any bounti BOOTS Programme, you hereby release the Company and its owners, officers, employees, agents, heirs, successors and assignees from any claims, demands and causes of action arising from your voluntary participation and enrollment in the bounti BOOTS Programmes and/or usage of the bounti BOOTS you've purchased.

You further release the Company and its owners, officers, employees, agents, heirs, successors and assignees from any liability now or in the future for any physical injuries that you may sustain or any conditions that you may obtain in connection with your participation in the bounti BOOTS Programmes and/or usage of the bounti BOOTS. These injuries and conditions may include, but are not limited to, heart attacks, muscle strains, muscle pulls, muscle tears, broken bones, shin splits, heat prostration, bruises and abrasions, injuries to knees, injuries to back, injuries to foot, or any other illness or soreness that you may incur, including death.

All the above also applicable should any other person use your bounti BOOTS or participate in the bounti BOOTS Programmes.

# BOUNTI BOOTS WARRANTY

Bounti BOOTS are warranted by the manufacturer to be free from defects in workmanship and materials. If found to be defective, replacement or repair will be authorized subject to the following limitations.

1. The Warranty shall be in effect for 3 months from the date of purchase (exemptions are the shells, T-springs and which have a 30-day warranty. Note that the rubber soles/mats of your bounti BOOTS have no warranty cover because their wear & tear is all dependent on your training intensity, weight, walking/running gate and the walking/running surface areas you subject them to. The soles/mats will only be considered under warranty if the bounti BOOT(S) have not been used – i.e. damage confirmed right out of the box).
2. The Warranty is valid for defects in materials or workmanship only and does not include normal wear & tear.

The LR Group's sole liability from this sale and this warranty is limited to repair or replacement of defective product or component(s). If the boot portion is defective, the entire product will be replaced. If a component is defective, only that component will be replaced.

Claims of defects will undergo a quality check and verification process within our product management team. Claims will only be honoured if our team confirm that your claim is true and correct and not related to general wearing and usage of the bounti BOOTS.

NO WARRANTY OTHER THAN THE LIMITED WARRANTY PROVIDED HEREIN IS MADE EITHER EXPLICIT OR IMPLIED.

## RETURNS AND REFUNDS

The information below is for customers in South Africa who bought their bounti BOOTS or accessories or replacement parts from the <http://www.lisaraleigh.com> online estore.

### RETURNS

Bounti BOOTS can be returned for a full refund minus :

1. The current re-stocking fee of R250 per pair of boots (which consists of the cost of inspecting the boots and replacing the liner for safety reasons)
2. The cost of shipping the returned item back to our studio office in Randburg (flat fee of R120). Should you bring the bounti BOOTS to our studio yourself this shipping fee will not apply.

bounti BOOTS must be returned within 5 calendar days of receipt.

Buyer must request returns via email: [support@lisaraleigh.co.za](mailto:support@lisaraleigh.co.za)

The bounti BOOTS must be in new condition with no signs of wear, with all original product inserts, box and accessories. If the returned bounti BOOTS do not meet this requirement, the LR Group will charge a re-stocking fee of up to 75% of the original price of the product.

Accessories and replacement parts cannot be returned.

## Exchanges

You can exchange your bounti BOOTS within 2 days of receipt.

We will send you the exchanged item in 7 business days after receipt of the returned item. Product must be in new condition with no signs of wear, with all original product inserts, box and accessories.

Customer pays the Delivery Charges on Exchanging Goods. Customer also pays a restocking fee of R250 to inspect and change the liner of the returned boots.

Buyer must request exchange via email: [support@lisaraleigh.co.za](mailto:support@lisaraleigh.co.za)

Accessories and replacement parts cannot be exchanged.

## Cancel an order

Cancellation of an order is allowed 3 hours after purchase has been made. You can cancel your order by sending an email to: [sales@lisaraleigh.co.za](mailto:sales@lisaraleigh.co.za)

We do not accept cancellations over the phone or text message or whatsapp.