WALK IN

COOLERS & FREEZERS

SINCO
Reliable & Reasonable

01 · Please be aware that once the payment is completed, cancellations are not an option, as each order is customized to your specifications.

02 · It is the customer's responsibility to thoroughly review the quotes before purchasing the unit to ensure accurate dimensions and power specifications.

03 · Our units are prepared based on the information provided by the customer. The customer is also responsible for specifying the type of connection required, whether indoor or outdoor. Please note that changes to the unit's size or door type cannot be accommodated after the purchase or before the initial delivery date.

04 · Electrical arrangements are not handled by Sinco, and the customer must arrange for the necessary connections. For any panel or system issues, please contact Sinco first to ensure your warranty remains valid. Failure to notify Sinco first will result in the warranty becoming void.

05 · Please note that the provided dimensions refer to exterior measurements. Electrical connections are not supplied by Sinco Food Equipment, so customers must make their own arrangements for electrical coupling (drainage is not included). Lights are not included in the standard package and are available for an additional $199 each.

06 Sinco is only responsible for information provided in written form, such as email or text messages. Verbal agreements are not our responsibility.

WARRANTY TERMS

For warranty claims related to the panel or system, you must contact Sinco first to ensure the warranty remains valid. Failure to do so will result in the warranty becoming void.

If you encounter any issues with the walk-in cooler/freezer purchased from Sinco Food Equipment, please notify us as soon as possible.

Do not arrange for service or attempt to fix the unit without informing Sinco Food Equipment.

Unauthorized service or repairs will void the warranty. User errors are not covered by Sinco Food Equipment Warranty.

WARRANTY COVERAGE

Warranty coverage includes 1 year for parts and labor and 5 years for the compressor, with the terms applied within the specified timeframe.