

EMPLOYEE STORE FAQ

CAN PEOPLE WHO DON'T WORK AT HYTROL BUY FROM THE SITE?

Yes! But keep in mind that all orders from this store can only be delivered to Hytrol, and you will have to coordinate pickup options from there. If you're an integration partner or end user interested in ordering Hytrol swag, please contact our marketing team for further information.

WHAT TYPES OF PAYMENTS ARE ACCEPTED?

All major credit cards are accepted.

HOW ARE ITEMS SHIPPED?

All items are delivered to Hytrol and will be delivered to our employees on the premises.

WHERE DO I PICK UP THE ORDER?

We'll hand-deliver your items to your supervisor to distribute to our employees. If you are not a Hytrol employee, you may pick up your order at our front desk.

HOW DO I MAKE A RETURN?

All sales are final. There are no returns.

CAN I SEE A SAMPLE BEFORE ORDERING?

Yes! These are available in front of the marketing department in the front office.

CAN I TRY ON A SIZE BEFORE ORDERING?

Yes. All sizes are available in the Marketing area (near the Sales Kitchen) for you to try on before ordering.

DO I NEED TO CREATE AN ACCOUNT BEFORE ORDERING?

No. Creating an account allows you to track your order and see previous orders you have placed.

HOW LONG DOES IT TAKE TO RECEIVE MY ORDER?

Orders will be delivered within 7 business days.

