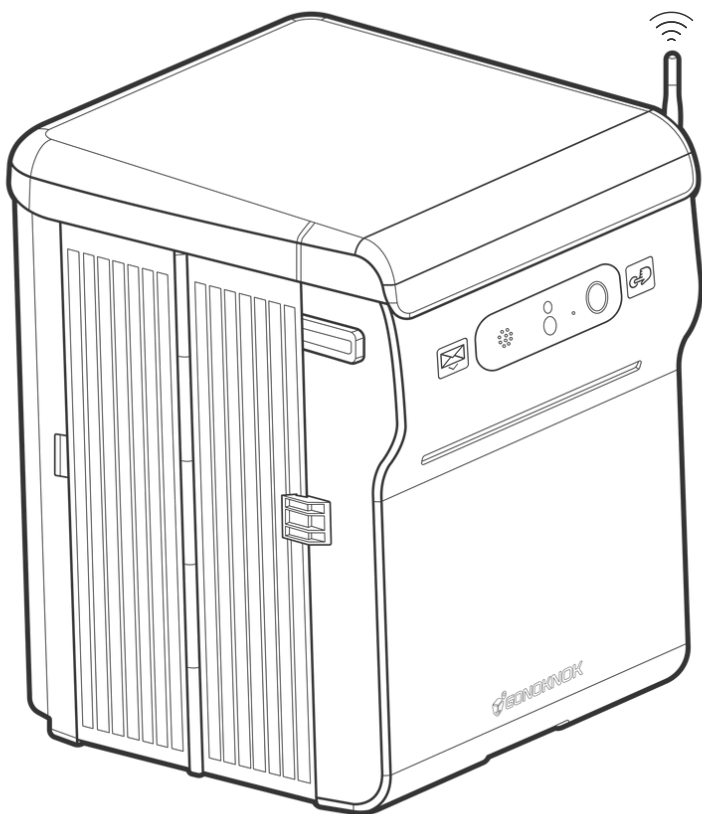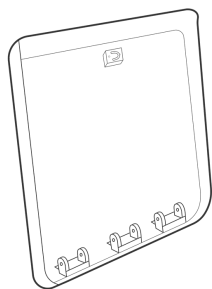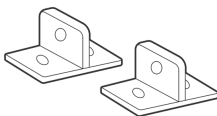# GO NOKNOK

SEND RETURN RECEIVE THE SMART WAY

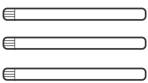## GO NOKNOK INSTALLATION GUIDE

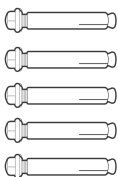## What you'll receive

GO NOKNOK Lid
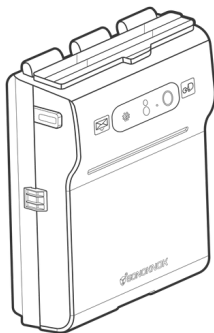
Metal Brackets 2x

Pins 2x
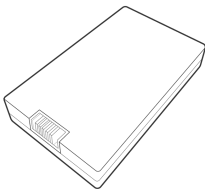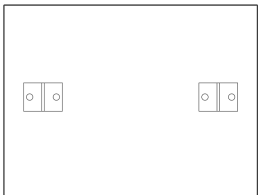
Lid Metal Rods 3x

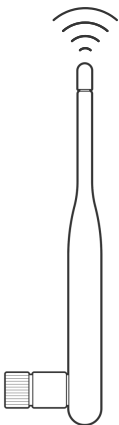Metal Wall Plugs 5x

Washer I 5x
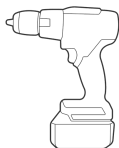
Washer II 5x

GO NOKNOK Device

Battery

Brackets Guide

Wi-Fi Antenna

Metal Rod

Tools you'll need

Drill

Drill Bit 10 mm

Spirit Level

Marker

Mounting

1 I Before installation please check that the device location is in range of your Wi-Fi router, this should be between 25-30 feet. (8-9 meters)

2 I First make sure that the device will be mounted on a level surface before drilling into the wall. Use a spirit level and the Bracket Guide to ensure the holes are drilled in line.

3 I Align your two brackets or use the provided A4 Bracket Guide to mark where the holes line up.

4 I Drill 5cm deep holes into the wall where you marked the brackets.

5 I Insert the expandable metal plugs and bolts into the wall.

6 I Place washer I and washer II on each one of your bolts and secure the brackets using the screw. (Please refer to Assembly Kit for details)

7 I Mount your GO NOKNOK onto the metal brackets by putting them through the openings on the back of the box.

8 I Temporarily insert the metal rod through the two brackets inside of the GO NOKNOK. (Please refer to Assembly Kit for details) and mark the third hole from inside of the box.

9 I Remove the metal rod and safely keep the box aside then drill 5cm deep holes into the wall where you marked the third hole.

10 I Remount your GO NOKNOK onto the metal brackets by aligning the openings on the back of the box with the brackets, then insert the metal rod through the two brackets inside the GO NOKNOK. (Please refer to the Assembly Kit for details.)

Ensure Wi-Fi router is in clear range
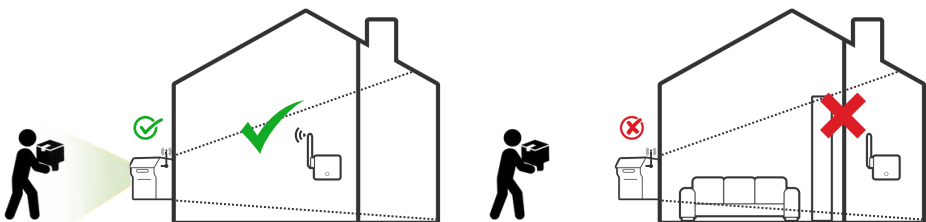
Mounting

11 I Secure the rod by inserting the two pins into the holes at either end, then finalise the GO NOKNOK position by fitting the final bolt into the third hole.

12 I Slide the GO NOKNOK lid onto the top of your box aligning the hinges to leave an opening for the rods. (Please note initially you may need to press down hard on the lid for locking, gradually after use the lid will lock swiftly)

13 I Use the lid metal rods to secure the two together as per diagram. Note that the left hinge is inserted right to left, while the middle and right are inserted left to right. (Please refer to Assembly Kit for details)

14 I Secure the Wi-Fi Antenna to the GO NOKNOK device by attaching it to the antenna port on the right side. Rotate clockwise until it's steady. (Please refer to Assembly Kit for details)

15 I Charge the battery for 5 - 6 hours using a C-Type cable, when the light turns blue the battery is fully charged. Insert the battery into the compartment inside of the box. (Note that the C-Type cable is not included in your GO NOKNOK box)

Fitting Wall Mounting Screws
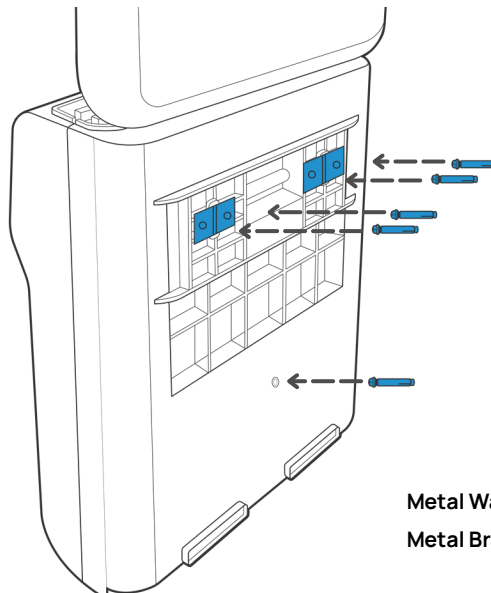
Metal Wall Screws 5x

Metal Brackets 2x

Setting Up: Get Started

1 I Download and Install the GO NOKNOK App

- Search for "GO NOKNOK App" in your device's app store or scan the QR code
- Download and install the app on your smartphone.

Google Play   App Store
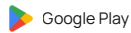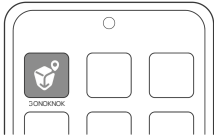
2 I Create an Account or Log In

- Open the GO NOKNOK App.
- Register new account (I) if you don't have one or Sign in with your credentials (II)

3 I Power On Your GO NOKNOK Device

- Insert the battery in GO NOKNOK to turn on the device.
- The device enters pairing mode, indicated by a blinking LED light and voice instructions.

Setting Up: Get Started

4 I Next, follow the step-by-step instructions in the GO NOKNOK App to get everything connected. (Screenshots included below)

5 I Make sure to connect to a **(2.4GHz)** Wi-Fi network. (V)

III.

No Devices

You have no devices linked to your account. Please add your device.

⊕ Add Device

Home　Send　Account

IV.

Device Name

Give your device a custom name

Device Name *

Gonoknok#123

Next

V.

Connect your device

Select a network to connect your device.

Change connected network

Connected Network

VM5E4040_EXT

* Please note your device requires a 2.4GHz network. If your current Wi-Fi is 5GHz, please connect to a 2.4GHz network.

Network Password

Enter Password

Next

VI.

Set your address

Enter your address for where the device is being used.

Address Line 1 *

Address Line 1

Address Line 2

Address Line 2

Town/City *

City/Town

Postcode *

Postcode

Add Address

VII.

Your Device Location

Check and set your precise device location

Set My Location

Next

VIII.

3 Fisher St, Newcastle upon Tyne NE6 4LT, UK

Spot Location:
9C6WXFH6+RJX
(54.979619, -1.538379)

Set My Location

IX.

Your Device Location

Check and set your precise device location

Go noknok Plus Code

9C6WXFH6+RJX

Next

6 I Click **Next,** and follow the **Best Method** to connect with your GO NOKNOK device.

Setting Up: via Bluetooth 🅱 Best Method

7a l Enable Bluetooth on Your Phone

- Go to your phone settings and turn on Bluetooth.
- Ensure Bluetooth pairing is allowed for nearby devices.
- Next, go back to the GO NOKNOK App and follow the on-screen prompts.

X.

Bluetooth

Connect to accessories you can use for activities such as streaming music, making phone calls and gaming. Learn more...

Bluetooth

XI.

"GONOKNOK" to find Bluetooth devices?
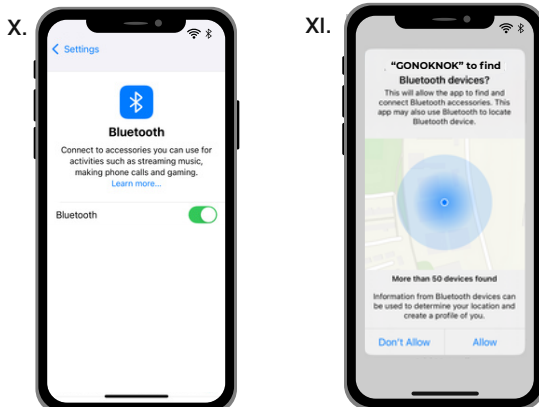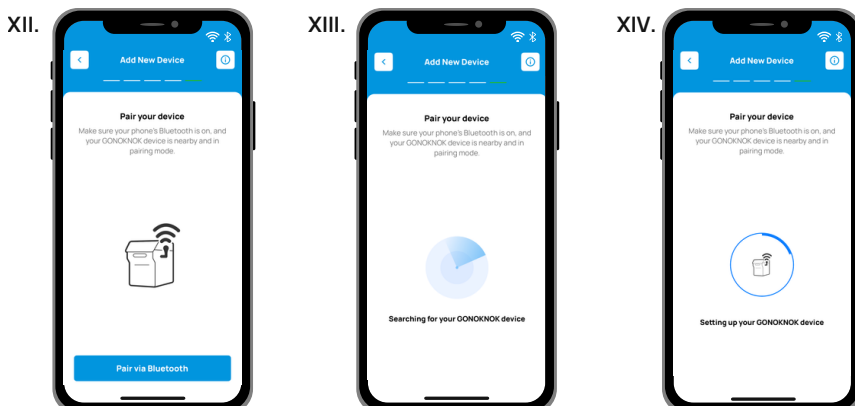This will allow the app to find and connect Bluetooth accessories. This app may also use Bluetooth to locate Bluetooth device.

More than 50 devices found

Information from Bluetooth devices can be used to determine your location and create a profile of you.

Don't Allow　　Allow

8a l Add Your GONOKNOK Device via Bluetooth

- Tap the "Pair via Bluetooth" button to begin scanning for the GO NOKNOK device. (XII)
- The GO NOKNOK App will automatically scan for available Bluetooth devices in pairing mode.

XII.

Add New Device

Pair your device
Make sure your phone's Bluetooth is on, and your GONOKNOK device is nearby and in pairing mode.

Pair via Bluetooth

XIII.

Add New Device

Pair your device
Make sure your phone's Bluetooth is on, and your GONOKNOK device is nearby and in pairing mode.

Searching for your GONOKNOK device

XIV.

Add New Device

Pair your device
Make sure your phone's Bluetooth is on, and your GONOKNOK device is nearby and in pairing mode.

Setting up your GONOKNOK device
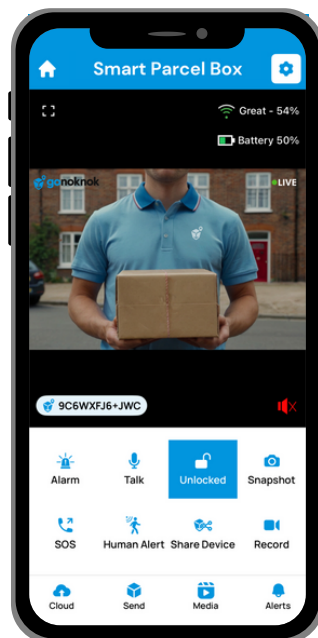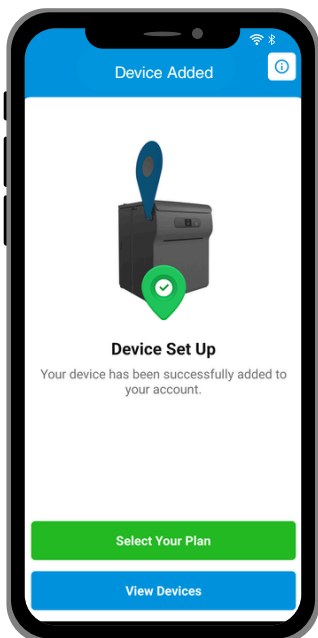
Setting Up: via Bluetooth Best Method

9a I Complete the Connection Setup
- Once successfully connected, the GO NOKNOK device will confirm the pairing by voice note.
- Next, you can now select a plan to unlock more advanced features or view your device.

Note: Ensure your phone has been granted Bluetooth permissions for successful pairing.

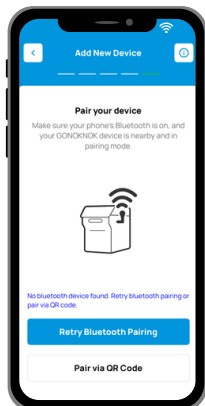**Your GO NOKNOK device is now successfully connected and ready to use!**

XV.

Setting Up: via QR Code 🔳 Alternate Method

7b | If Bluetooth connection fails or your GO NOKNOK device isn't discovered in the app, ensure Bluetooth is enabled on your phone and is allowed to discover new devices.

8b | Alternatively, tap the "Pair via QR Code" button to complete setup using the QR code method. (XVI)
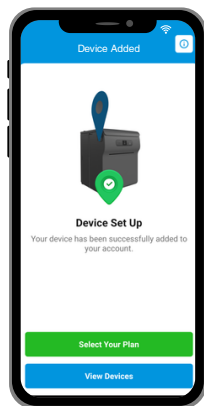

XVI.

XVII.

XVIII.

XIX.

XX.

9b | Next, Scan the QR code on the next screen (XVIII) for 5 seconds to link your device.

10b | Now you can select a plan to unlock more advanced features or view your device.

Your GO NOKNOK device is now successfully connected and ready to use!

Security & Access

Siren / Alarm
Triggers a loud siren to deter intruders.

SOS Button
One-tap instant emergency assistance.

Unlimited Cloud Storage
Auto-save & record videos to cloud and access them anytime.

Remote Lock/Unlock
Send, Return, Receive remotely.

Up to 5 Accounts
Share device access with family, partners & flatmates.

Monitoring & Support

Live HD Streaming
Real-time video & audio from anywhere.

Motion-Detection Alerts
Real-time notifications & auto HD video recordings.

Two-Way Talk
Speak directly with visitors from your phone.

### Snapshot Capture
Take photos of the live video feed.

Human Alert
Get notified when a person is detected.

*For a complete list of features and plan details, please visit our website.

Expanding Box

To expand the box, pull the front of the GO NOKNOK which will open the folded side panels. Pull the two plastic latches along the top to prevent the side panels from folding/collapsing back in place and open up the floor panel on the bottom.
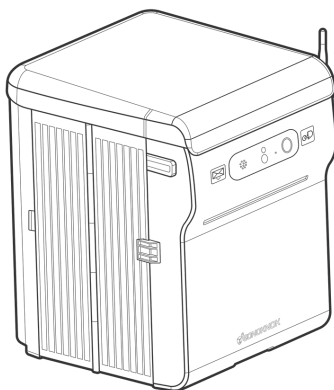
Expanded

To collapse, pull the release mechanism on the floor panel and slide the latches back to collapse the side panels.
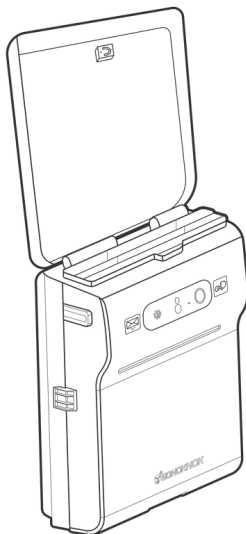
Collapsed

Thank you!

For choosing GO NOKNOK as your secure and smart parcel box

If you'd like assistance with installation or first setup, we're here to help—just reach out to us at **hello@gonoknok.com** or chat with us on our website at **www.gonoknok.com**

YouTube

Scan to visit our
YouTube channel

Website

Scan to visit our website
for tutorial videos on our
Guide Hub page

Did you know?

You can now order a Hanging Post and Spare Battery for your GO NOKNOK from our website.

The Hanging Post is perfect if you don't have wall space at your front door, providing a secure, flexible mounting option. Plus with a Spare Battery, you'll ensure continuous operation without interruptions.