



A complete guide to the go noknok smart parcel box and ecosystem



# What are the benefits?

The go noknok smart parcel box provides a multitude of benefits and caters to several overlooked areas including:

## Disability Friendly

go noknok's innovative combination of smart parcel boxes and user-friendly app brings a new level of convenience and independence to the lives of people with disabilities. By eliminating the challenges associated with traditional parcel deliveries, go noknok empowers individuals to send, receive, and manage their parcels with ease, enhance security, reduce physical strain, and stay connected with their support networks.

## Convenience

With convenience at your doorstep go noknok eliminates the need to wait around all day for home deliveries. You can even use the smart device to send parcels out, simply use the app to schedule both pick ups and deliveries.

## Secure Deliveries

Enjoy peace of mind with secure and tracked deliveries. The device is made from strong impact resistant materials and has a lock which can only be opened through the app by you!

## Smart Features

The smart parcel device combined with the mobile app offers a large number of handy features including; motion activated camera, two-way speaker communication, remote unlocking, video recording, alarm siren, emergency contact support and so much more.

## C2C Online Selling

The go noknok smart parcel box is perfect for c2c sellers! If you regularly sell your items using online marketplaces such as Vinted, Etsy, Depop, eBay etc., then you can enjoy the added benefit of never having to queue up at the post office again to send your packages out. Simply schedule a pick through our app, place the delivery into the parcel box and your package will be taken and sent directly to your customer, zero hassle!

# Device Features



HD camera  
monitoring



App  
integration



Strong  
material



Spot location  
code



# HD Motion Camera

The go noknok device boasts a high-definition camera that provides real-time video monitoring of your front door area.

This advanced technology ensures you have a clear view of any activity, enhancing security and peace of mind.



## Security:

24/7 motion activated camera with recording and cloud storage capabilities.

## Camera:

1080p full HD resolution with a 120° wide angle lens and night vision infrared.

# Secure Locking System

With the go noknok mobile app, you gain remote control over the locking mechanism of your smart parcel box.



## Capacity:

The go noknok can withstand 25kg and can hold a mixture of around 7-10 averaged sized boxes and mailing bags.

## Sensor:

20-25 metres motion detection range to capture activity around the smart box.

## Dimensions:

(W) 40cm/ 15.74" x (L) 38cm/ 14.96" x (H) 55cm/ 21.65"



# 2-Way Communication

The built-in two-way speaker facilitates direct communication between you and delivery personnel.

This real-time interaction ensures accurate parcel handover and allows you to give specific instructions without needing to be physically present.



## Microphone:

High clarity speaker to allow you to have a two way conversation with your delivery driver.

## Alarm Siren:

Activate a 60-80 dB siren remotely from your phone to keep away potential thieves.

# Spot Location Code

The go noknok device includes the Spot Location feature, which provides a unique location code to assist with deliveries.



## Power:

Rechargeable Li-Ion battery with 10000 Amh battery.

## Location Detection:

Integration of a unique location code specific to your box, for ease of parcel delivery.

## Battery Life:

Approximately 4-5 month before requiring charging, fully charged in 5-6 hours.



# App Features



2-way speaker communication



Notifications sent to phone



Alarm & SOS system



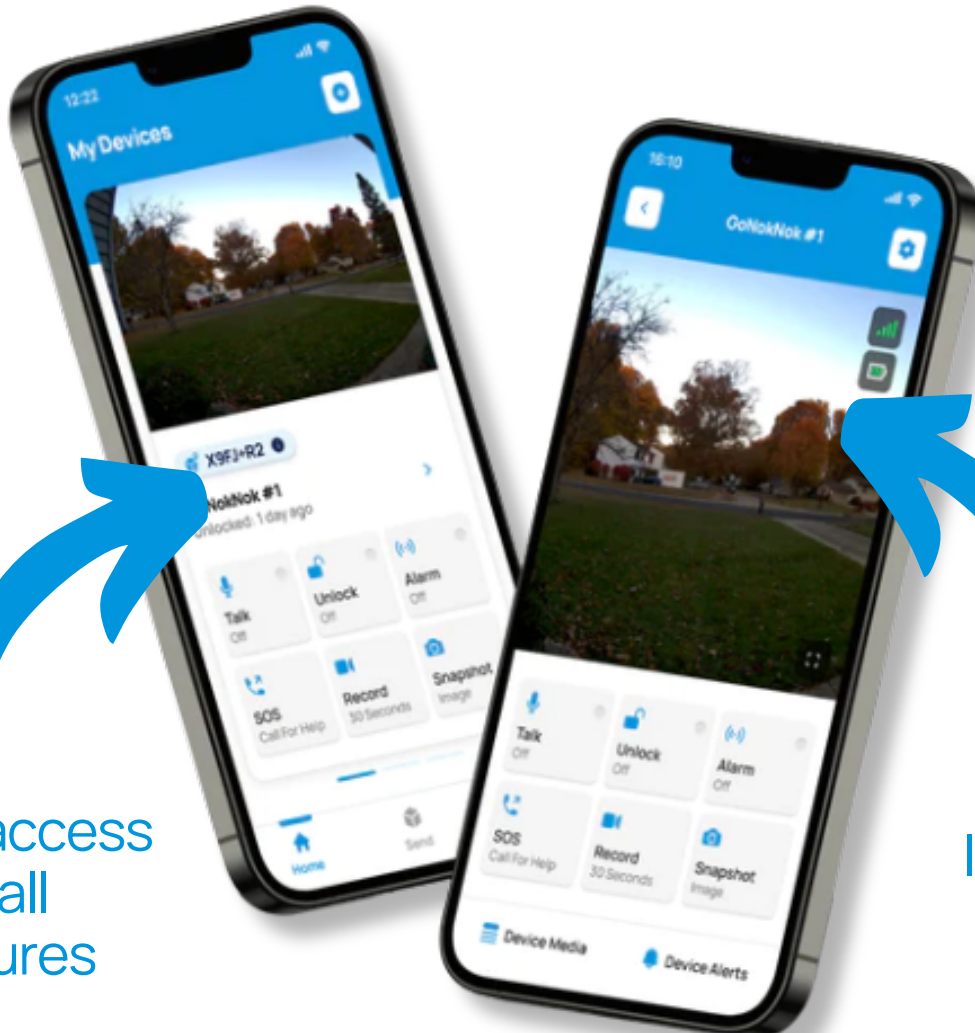
Remote unlocking



Record & screenshot



24/7 camera monitoring



Quick access to all features

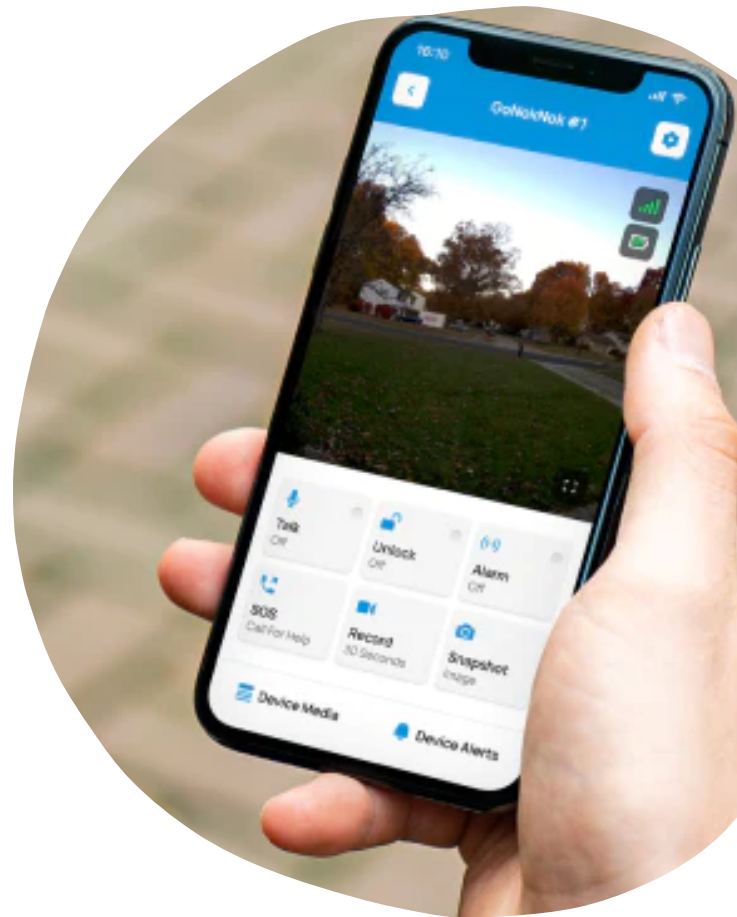
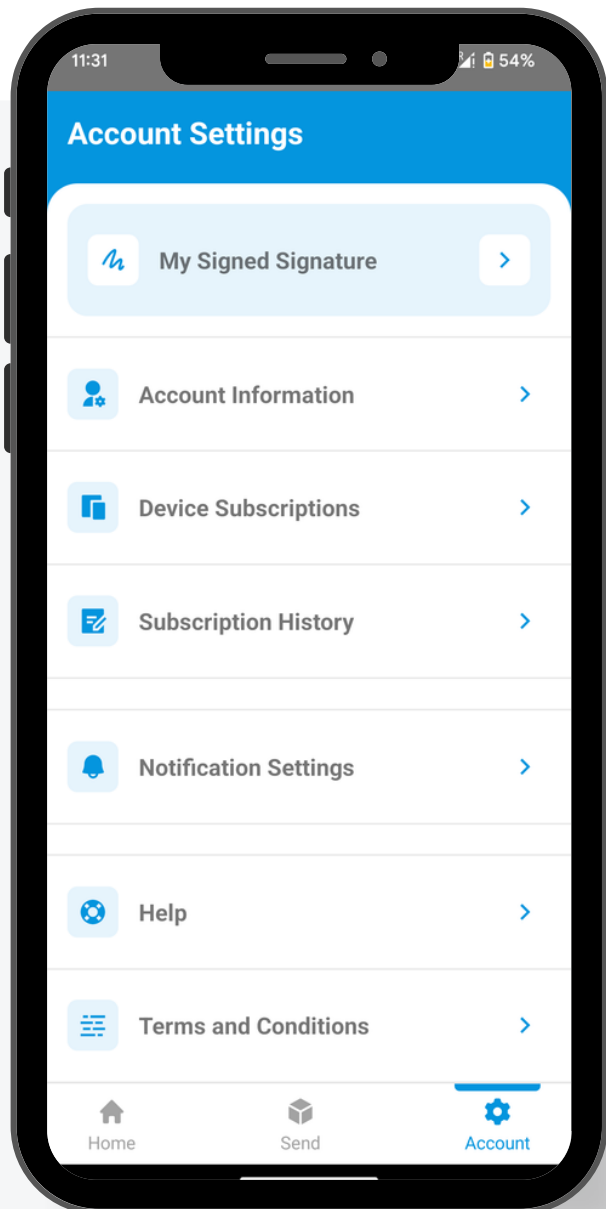
24/7 live feed



# App Intergration

Explore the extensive array of features within the go noknok mobile app, allowing you to seamlessly connect to the go noknok ecosystem right from the convenience of your smartphone.

Interact with and manage your deliveries effortlessly all from the palm of your hand!



## Smart Phone App:

Use your phone to remotely unlock your device, speak to the driver, monitor your camera activity and more.

## Wi-Fi Connectivity

Connectivity support of 2.4 GHZ and a 2-3 second connection speed.

# FAQs

## What is go noknok?

go noknok is an innovative ecosystem that includes a smart parcel box, a mobile app, and related services. It provides a secure and convenient solution for receiving deliveries and sending parcels (returns included) from the comfort of your home. The system features a lockable smartbox installed at your front door, serving as a secure storage unit for incoming and outgoing parcels.

## How does go noknok work?

The go noknok ecosystem operates in three key steps:

- 1. Parcel Delivery:** When a delivery is made to your address, the parcel is securely placed inside the smartbox. You receive a real-time notification on your smartphone through the go noknok app.
- 2. Communication with Driver:** While you're away, you can engage in a two-way conversation with the delivery driver using the app. This helps ensure a seamless delivery process and provides an added layer of security.
- 3. Secure Storage:** The smartbox is lockable and acts as a VIP post box, safeguarding your parcels until you retrieve them. You can also use the system to return unwanted parcels.

## Can it be used for returns & sending parcels?

Absolutely. With the go noknok Pro subscription, you can use go noknok to conveniently return unwanted parcels or send new parcels (great for C2C sellers). Simply place the item in the smart parcel box and initiate the return process through the app. go noknok will take care of the rest.

## How does the go noknok ecosystem enhance security?

The go noknok ecosystem offers an array of security features, including HD camera monitoring, remote app control lock, two-way speaker communication, a local emergency button, buzzer, siren and night vision. These features work together to increase the security of your front door and turn any door into a smart door.

## How does the go noknok alert me about activities at my front door?

The go noknok app provides real-time alerts when someone presses your buzzer and notifies you of detected motion within up to 60-70ft of your front door. This ensures you stay informed about any activity in your door's vicinity.

## Is installation fixtures included in the package?

Yes, the package includes all necessary installation hardware and detailed instructions to guide you through the setup process. What's even better, as part of your purchase we will install it for you for free!

## Is go noknok available in my area?

Join our waiting list to receive updates on availability in your area. Alternatively, for more information about upcoming area releases, feel free to reach out to us directly.

## Is the go noknok app available for all smartphones?

The go noknok app is designed to be compatible with a wide range of smartphones and will be launched later this year on the Apple App Store (iOS devices) and Google Play Store (Android).

# Customer Reviews



**Kathryn Henderson**



The smart parcel box not only adds an extra layer of security but also acts as a watchful eye, keeping a keen lookout for any suspicious activity.



**Deacon Rollins**



Go NokNok has truly revolutionized my small home-based selling business, especially on Vinted & Depop. Thanks to their incredible service, I've been able to expand my sales and reach a wider audience.



**Victoria Collins**



One of the biggest challenges faced by individuals with disabilities is the need to rush to the door to accept their deliveries, while delivery drivers are often in a hurry. With Go NokNok, this challenge has been completely resolved.

# Specifications

**Wi-Fi:** 2.4 GHZ- Connectivity support

**Connection speed:** 2s - 3s

**go noknok spot location:** Integration of unique location code specific to your box, for ease of parcel delivery

**Camera:** 1080p - Full HD Resolution, 120° Wide Angle Lens, Night Vision Infrared

**Sensors:** 20 - 25 metres motion detection range to capture activity around smart box

**Microphone & Speaker:** Two way - to allow you to have a 2 way conversation with the delivery driver

**Security:** 24/7 camera motion recording (Cloud Storage Optional via go noknok subscription)

**Siren:** 60-80 dB

**Letter Slot:** Yes

**Working Temperature:** -20°C to 60°C

**Humidity:** 5~95% RH

**go noknok Material:** High-quality weather-resistant and impact-resistant material, suitable for outdoor use

**Power:** Rechargeable Li-Ion battery with 10000 Amh battery

**Estimate of Battery Life:** Approximately 4-5 month before requiring charging. Fully charge in 5-6 Hour

**External box dimensions:** (W) 40cm/ 15.74" x (L) 38cm/ 14.96" x (H) 55cm/ 21.65"

**Weight of box:** 7kg

**Box weight manage capacity:** 25kg

**Capacity:** 7 - 10 mixture of averaged sized boxes and mailing bags

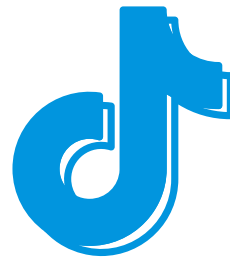
**Volume:** 3 cubic feet



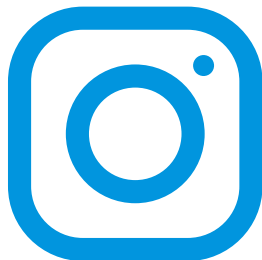
Follow us on social media



gonoknok



@go.noknok



@gonoknok



hello.gonoknok

Find out more information by  
visiting our website



[www.gonoknok.com](http://www.gonoknok.com)