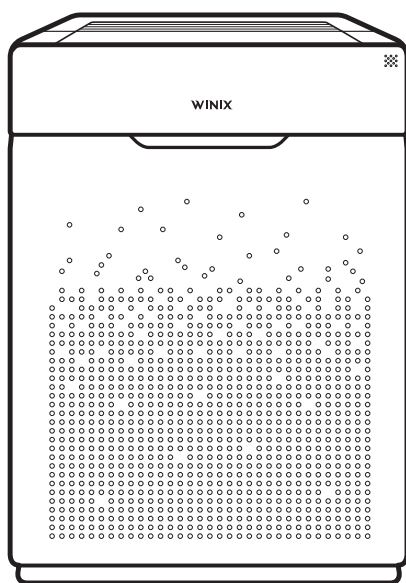


## WINIX AIR PURIFIER



○ Model

ZERO Pro (AZPU370-IWE)

○ Use & Care  
Guide



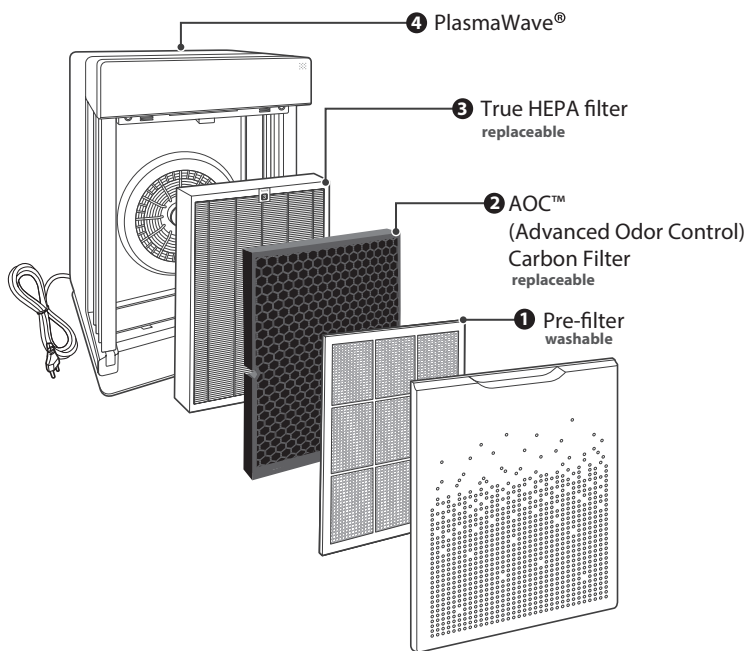
- Please read and follow all safety rules and instructions in this manual before operating.
- The product warranty is printed on the back of this guide, so please keep it in a safe place for future use.

# CONTENTS

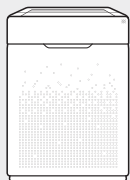
4-STAGE AIR PURIFICATION	3
CONTROLS	4
WHERE TO USE	5
INSTALLING THE FILTERS	6
SAFETY AND CAUTIONS	8
INITIAL OPERATION	9
AUTO AND SLEEP	10
MANUAL MODE, TIMER AND PLASMAWAVE®	11
CHILD LOCK, AIR QUALITY LED	12
FILTER CARE	13
PARTICLE SENSOR CARE	17
CLEANING CARE	18
FREQUENTLY ASKED QUESTIONS	19
UNIT SPECIFICATIONS	21
PRODUCT WARRANTY	22

► This product is suitable for 220 ~ 240 V only.

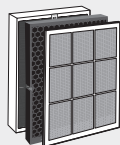
# 4-STAGE AIR PURIFICATION



## PACKAGE CONTENTS



Product

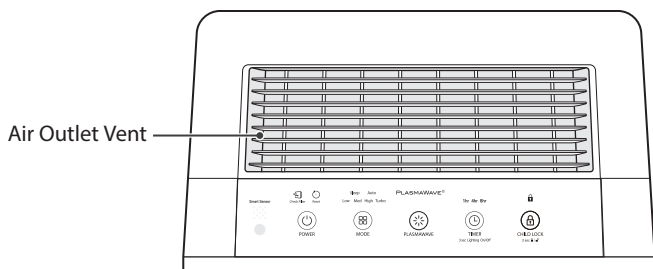


Pre-filter/AOC™ Carbon Filter/  
True HEPA filter  
(Included with the product.)



User Manual

# CONTROLS



## Light Sensor

Detects the amount of ambient light within the environment, to adjust the brightness of the LED indicators.

## Reset Button

After replacing a filter, press the RESET button for at least 5 seconds.

## Timer Indicator

If timer has been set, the LED light indicates the set time of operation.

## Smart Sensor

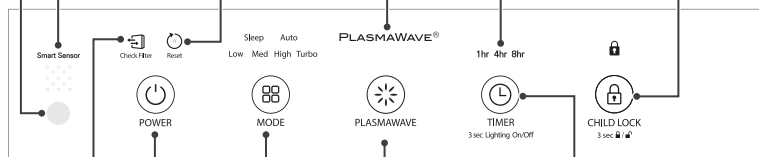
Automatically detects indoor air quality.

## PlasmaWave® Indicator

Indicates whether PlasmaWave® is enabled or disabled.

## Child Lock Button

Press and hold for 3 seconds to enable or disable the Child Lock mode. LED light indicates whether Child Lock mode is enabled or disabled.



## Power Button

Turns the unit on or off.

## PlasmaWave® Button

Enables or disables PlasmaWave®.

## Timer / Air Quality Button

Press to cycle through and set desired length of operation (1hr, 4hr, 8hr, [NO TIMER]).

## Check Filter Indicator

LED light indicates when it is time to change the filter.

## Mode / Fan Speed Button

Every time the Mode button is pressed, the Mode LED light will cycle through the settings. (Auto, Sleep, Low, Medium, High, Turbo)

Press and hold for 3 seconds to enable or disable the Air Quality light.

## WHERE TO USE

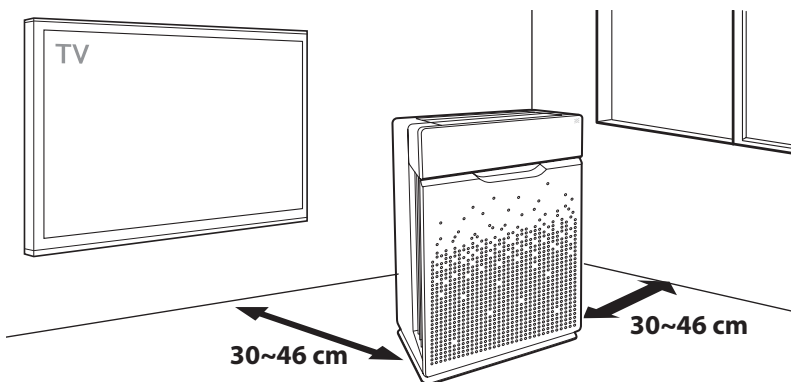
**Allow 30 ~ 46 cm. of space between TVs, radios, and other electronic products**  
electromagnetic interference from certain electronics may cause product malfunction.

**Place indoors away from direct sun light**

direct exposure may cause product malfunction or failure.

**Only place on hard, flat surfaces**

flimsy or slanted surfaces may result in abnormal noise and vibrations.



### **! WARNING**

Follow these instructions to reduce the risk of serious injury or death and to reduce risk of damaging the unit.

- |   |   |
|---|---|
| <b>!</b> Do not use around mist or fumes from industrial oil or around large quantities of metallic dust. | <b>!</b> Do not place around heating elements.                              |
| <b>!</b> Do not install in any sort of motor or transport vehicle (trucks, boats, ships, etc.).           | <b>!</b> Do not place in an area with excessive amounts of noxious gases.   |
| <b>!</b> Do not place near any flammable materials (aerosols, fuel, gases etc.).                          | <b>!</b> Do not have unit facing into wind or draft.                        |
| <b>!</b> Do not place below any electrical outlet.  | <b>!</b> Do not place in excessively humid areas where unit may become wet. |

※ This unit is not intended to be used to preserve documents or in art conservation.

# INSTALLING THE FILTERS

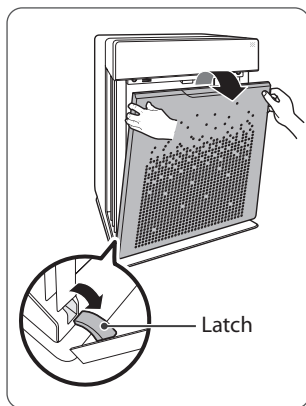
This product comes with all of the required filters. The protective plastic wrap must be removed from the filters before use.

※ Operating the unit without removing the plastic wrap may result in product failure.

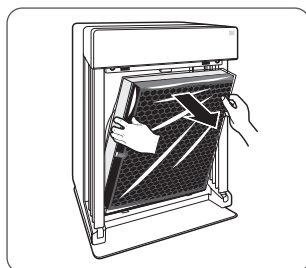
※ Unplug and make sure the unit is turned off before installing filters.

※ The unit will automatically power off when front panel is opened.

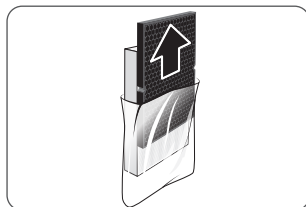
- ① Remove the front panel by grasping its upper edge and gently pulling towards yourself.
  - To remove the front panel, the latch at the lower edge of the panel must be released from its position.



- ② Remove the filters from the unit, they are protected inside a plastic wrap.



- ③ Remove filters from protective plastic wrap.
  - Operating the unit without removing filters from plastic may cause abnormal noise, deformation, or fire as a result of overheating.



## NOTE

- Refer to pages 13 - 16 for detailed information on filter care and how to replace them.

# INSTALLING THE FILTERS

- ④ Install the filters until they fit securely in place.

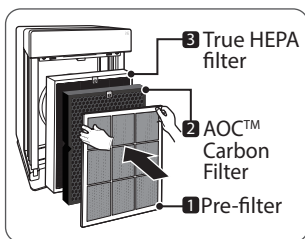
Filters must be installed in this order:

**3** True HEPA filter (rear)

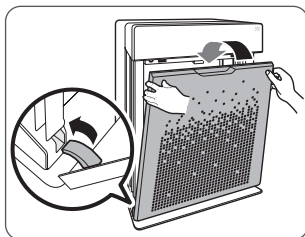
**2** AOC™ Carbon Filter (middle)

**1** Pre-filter (front)


- To install the pre-filter, insert bottom tabs into the slots on either side of the lower part of the unit, then rotate upward to insert the upper tabs into the slots at the top part of the unit until both sides audibly click into place.



- ⑤ Replace the front panel by first inserting the latch at the bottom edge into the base of the unit, then rotate the panel upward toward the top of the unit until it magnetically snaps closed.



- ⑥ When to service and replace filters:

Filter	Indicator Light	When to service	When to replace
<b>1</b> Pre-filter	none	Clean once every 14 days	Permanent
<b>2</b> AOC™ Carbon Filter	 Check Filter	Clean once every 3 months	Lasts up to 6~12 months
<b>3</b> True HEPA filter		Can NOT be WASHED	

※ Intervals between filter replacement may vary depending on environment.

※ For optimal use, Pre-filter can be cleaned every 14 days which can extend the life of other filters.

This unit is compatible with WINIX filter

ITEM: 1712-0093-01



# SAFETY AND CAUTIONS

Before operating this equipment, carefully read and follow these safety cautions and instructions to avoid damage and ensure safe use.

## **Ensure filters are inserted before running unit**

running unit without filters can shorten the units life and cause electric shock or injury.

## **Be sure foreign objects are NOT inserted into the vents on the unit**

objects can include pins, rods, and coins.

## **Do not touch any part of the interior of the unit with wet hands**

the high voltage may cause electric shock.

## **Ensure unit intake and outlet vents do not become blocked**

blockage may lead to increased internal temperatures causing product failure and deformation.

## **Do not use the unit as a step stool or place heavy objects on it**

personal injury may occur or product failure and deformation.



### **WARNING**

Follow these instructions to reduce the risk of serious injury or death and to reduce risk of damaging the unit.



Do not pull on the power cord when unplugging the unit.



Do not tie or knot power cord when unit is in operation.



If the unit becomes submerged in water, unplug it and contact customer service.



Do not unplug or move the unit while in operation.



Do not plug additional appliances into the same outlet or power supply.



Do not touch the plug with wet hands.



Unplug unit when not in operation for extended periods of time.



Cord can become damaged by forcefully bending, pulling, twisting, bundling, pinching or placing heavy objects on it.

⌘ If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

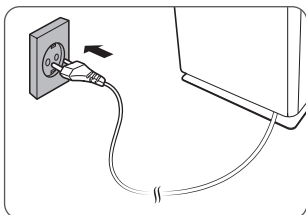
⌘ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards.

⌘ Children should be supervised to ensure that they do not play with the appliance.

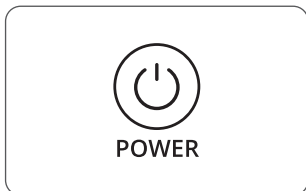


# INITIAL OPERATION

- ① Insert the unit plug into an electrical outlet.
  - The Control Panel lights will turn on and off.



- ② Press the 'Power' button.

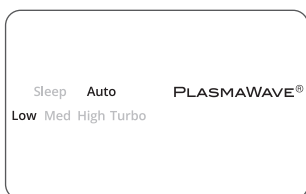


## NOTE

- During the first 4 minutes of power up, the Air Quality light will flash as the Smart Sensors measure the air quality in the environment, after which normal operation will begin.

- ③ By default, when the unit first powers on, the mode will be set to Auto with PlasmaWave<sup>®</sup> enabled.

- When in Auto Mode the fan speed will be automatically adjusted according to the environments air quality.
- PlasmaWave<sup>®</sup> works to remove harmful airborne contaminants.



## NOTE

- In Auto mode, as the indoor air quality improves, the fan speed will automatically be reduced to Low.
- When the unit is running, you may hear a chirping or buzzing sound. The sound is from large particles passing through PlasmaWave<sup>®</sup>, it is normal and does not signify product failure. To disable PlasmaWave<sup>®</sup>, see page 11.

# AUTO AND SLEEP

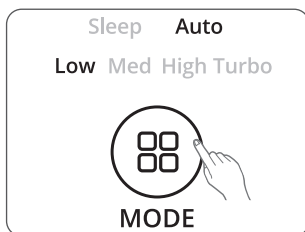
Every time the Mode button is pressed, the Mode LED light will cycle through the settings. (Auto, Sleep, Low, Medium, High, Turbo)

## 1. Auto Mode

Enables Auto operation based on the unit's air quality Smart Sensors.

① Press the Mode button to select Auto mode.

- The mode LED light will indicate when 'Auto' mode has been selected, and operation will begin.
- Each time the Mode button is pressed, the modes will be cycled. (Auto, Sleep, Low, Medium, High, Turbo).



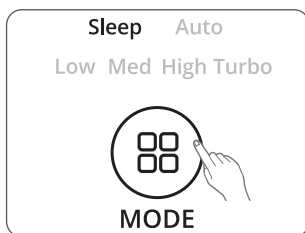
### ✓ NOTE

- When in Auto Mode the fan speed is automatically adjusted according to the indoor air quality. As the indoor air quality improves, the fan speed will automatically be reduced. If the indoor air quality decreases the fan speed will automatically be increased.
- When unit is first started, Auto Mode is enabled and set to Low fan speed.

## 2. Sleep Mode

① Press the Mode button to select Sleep mode.

- The mode LED light will indicate when 'Sleep' mode has been selected, and operation in that mode will begin.



### ✓ NOTE

- When Sleep mode is selected, the fan speed is automatically set to Low. Fan speed can be changed by pressing the Fan Speed (Mode) Button.
- When Sleep Mode is enabled, the Air Quality light is disabled.

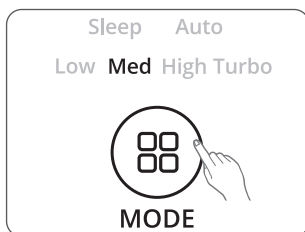
# MANUAL MODE, TIMER AND PLASMAWAVE®

Every time the Mode button is pressed, the Mode LED light will cycle through the settings. (Auto, Sleep, Low, Medium, High, Turbo)

## 3. Manual Mode (setting fan speed)

Users can opt to manually set the fan speed to Low, Medium, High or Turbo.

- 1 Press the Mode button to select the desired fan speed.
  - The mode LED light will indicate the selected fan speed, and operation will begin.



### ✓ NOTE

- When Manual Mode is in use, Auto and Sleep modes are automatically disabled.

## 4. Timer

The timer can be set for when you want the unit to run for a specified period of time.

- 1 Select the desired period by pressing the Timer button.
  - The Timer LED light will indicate the selected length of operation.
  - Every time the Timer button is pressed the Timer LED light will cycle through the settings. (1hr, 4hr, 8hr, [NO TIMER]).



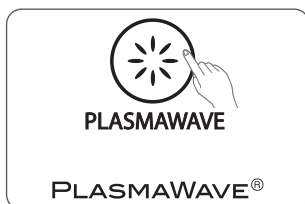
### ✓ NOTE

- The WINIX SMART app will display how much time is remaining on the timer.

## 5. PlasmaWave®

By default, PlasmaWave® is enabled whenever the unit is powered on.

- 1 Press the PLASMAWAVE button when the power is on to enable or disable this feature.



# CHILD LOCK, AIR QUALITY LED

## 6. Child Lock

This feature prevents children from tampering with the control panel.

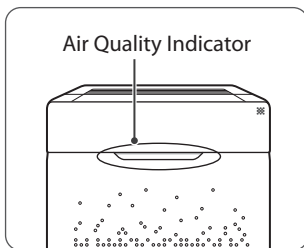
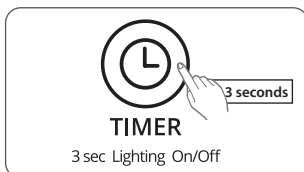
- ① Press and hold the Child Lock button for 3 seconds to enable or disable the feature.
  - When the Child Lock indicator is lit, the feature is enabled.
  - When Child Lock is enabled, the control panel is locked and the settings cannot be changed.
  - To disable, press and hold the Child Lock button again for 3 seconds.



## 7. Air Quality LED Light

The Air Quality LED light may be turned on or off.

- ① To turn the Air Quality LED light on or off, press and hold the Timer button for 3 seconds.
  - When on, the LED light will indicate the current indoor air quality according to four levels BLUE (good), GREEN (average), AMBER (fair), RED (poor).




### ✓ NOTE

- When Auto Mode is enabled the Air Quality LED light may or may not be on, depending on the amount of ambient light in the room.
- When Sleep Mode is activated, the Air Quality Indicator light is turned off.

# FILTER CARE

## 1. Changing Filters

When the Check Filter indicator LED is on, it is time to replace both the True HEPA filter and AOC™ Carbon filters.

Filter	Indicator Light	When to service	When to replace
<b>1</b> Pre-filter	none	Clean once every 14 days	Permanent
<b>2</b> AOC™ Carbon Filter	 Check Filter	Clean once every 3 months	Lasts up to 6~12 months
<b>3</b> True HEPA filter		Can NOT be WASHED	

※ Intervals between filter replacement may vary depending on environment.

※ For optimal use, Pre-filter can be cleaned every 14 days which can extend the life of other filters.

# FILTER CARE

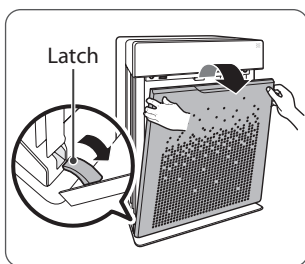
## 2. Removing Filters

Ensure the unit is turned off and unplugged before removing filters.

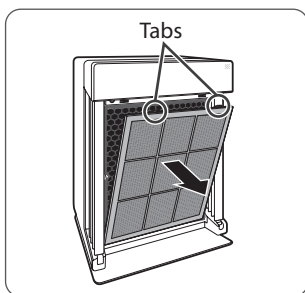
※ The unit will automatically power off when front panel is opened.

- ① Remove the front panel by grasping its upper edge and gently pulling towards yourself.

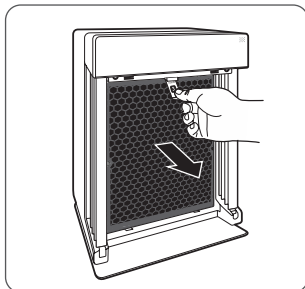
- To remove the front panel, the latch at the lower edge of the panel must be released from its position.



- ② Press the tabs on the top edge to remove the **1** Pre-filter.



- ③ First remove the **2** AOC™ Carbon Filter and then the **3** True HEPA filter by pulling on the numbered tags at the top of each filter.



### NOTICE

- For optimal performance, only genuine Winix filters should be used with this unit.

# FILTER CARE

## 3. Filter Assembly and Replacement

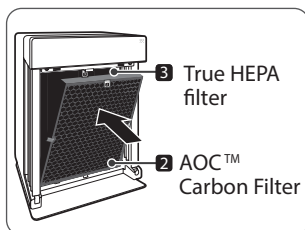
Filters should be re-installed in the reverse order of their removal.

① Insert the replacement

**3** True HEPA filter (rear)

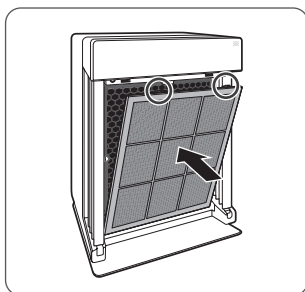
**2** AOC™ Carbon Filter (middle)

- Remove the protective plastic wrap from new filters. Operating the unit without removing the protective plastic wrap may cause abnormal noise, deformation, or fire as a result of overheating.

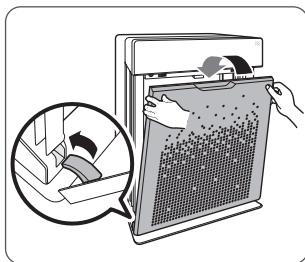


② Insert the **1** Pre-filter (front)

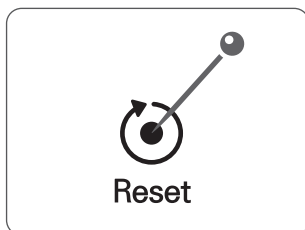
- To install the pre-filter, insert bottom tabs into the slots on either side of the lower part of the unit, then rotate upward to insert the upper tabs into the slots at the top part of the unit until both sides audibly click into place.



③ Replace the front panel by first inserting the latch at the bottom edge into the base of the unit, then rotate the panel upward toward the top of the unit until it magnetically snaps closed.



④ After replacing the filters, turn the power back on and then use a thin object, such as a paper clip, to press the RESET switch for 5 seconds.

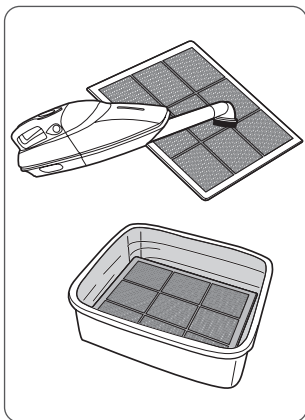


# FILTER CARE

## 4. Cleaning the Pre-filter

Intervals between filter cleanings may vary depending on the air quality.

- ① Use a vacuum cleaner or soft brush to clean the Pre-filter. If it is excessively dirty, wash with room temperature water.
  - Use only water, do not use volatile substances such as alcohol or acetone.



※ If the pre-filter becomes damaged or in any way needs replacement:

**Please contact your local dealer**



### NOTICE

- Do not use benzene, alcohol, or other volatile fluids, which may cause damage or discoloration.
- The Pre-filter is reusable after cleaning.
- Do not use hot water over 40°C or volatile fluids such as paint thinner.
- After washing the pre-filter, allow it to dry completely in a wellventilated area. Otherwise, it may develop a bad odor.

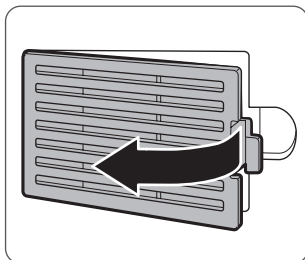


# PARTICLE SENSOR CARE

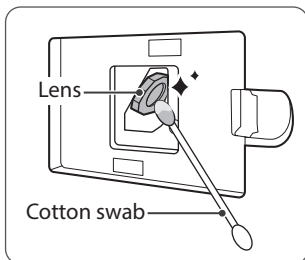
## Particle Sensors Care

For optimal performance of the Particle Sensor, which detects airborne dust and ultrafine particles, clean it every two months. Clean it more frequently when the unit is running in a place with high dust levels.

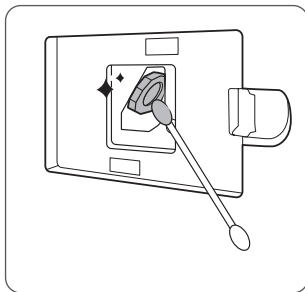
- ① Open the Particle Sensor cover.



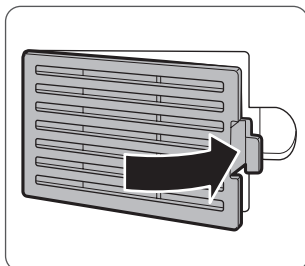
- ② Use a damp cotton swab to wipe the lens and intake area of the Particle Sensor.
  - To clean the sensor area, use only water. Do not use volatile substances such as alcohol or acetone.



- ③ Wipe away any remaining moisture with a dry cotton swab.



- ④ Close the Particle Sensor cover.
  - The Particle Sensor cover may be cleaned using a vacuum cleaner.



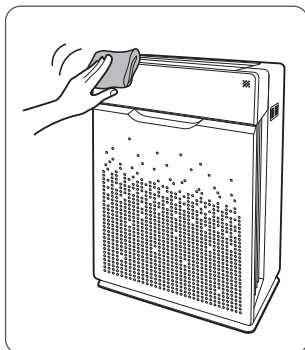
# CLEANING CARE

## Cleaning the exterior and interior

### Cleaning the exterior

Wipe with a soft damp cloth using room temperature water. Afterwards, wipe it down with a clean dry cloth.

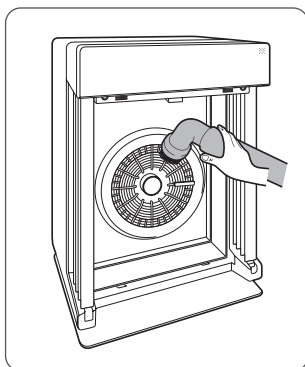
- For optimal performance, clean the front panel 1-2 times a month.



### Cleaning the interior

Open the front panel and clean the interior with a vacuum cleaner.



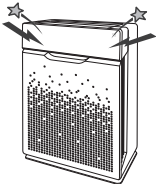
- For optimal performance, clean the interior 1-2 times a month.




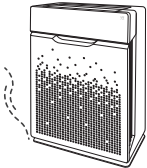
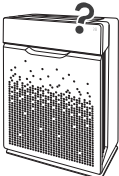
### NOTICE

- When cleaning the unit, always unplug the power cord first and then wait until the unit has cooled off.
- Never disassemble, repair or modify this unit yourself.
- Do not use flammable sprays or liquid detergents.
- Do not allow children to clean or maintain the unit
- Before cleaning or maintaining, ensure unit is off and unplugged.

# FREQUENTLY ASKED QUESTIONS

Problem	Check / Actions to take
<p data-bbox="101 292 301 347"><b>It does not turn on at all.</b></p> 	<ul data-bbox="368 417 843 508" style="list-style-type: none"><li>• Is there a power outage?<ul style="list-style-type: none"><li>– Check to see if other lights and electrical equipment are working and try again.</li></ul></li></ul>
<p data-bbox="108 736 294 792"><b>It doesn't work in Auto mode.</b></p> 	<ul data-bbox="368 813 857 1001" style="list-style-type: none"><li>• Has Auto mode been selected?<ul style="list-style-type: none"><li>– Press the Mode button until Auto mode is selected.</li></ul></li><li>• Is the sensor blocked or clogged?<ul style="list-style-type: none"><li>– Clear the sensor using a vacuum cleaner. view page 17.</li></ul></li></ul>
<p data-bbox="125 1180 280 1263"><b>It vibrates and makes a lot of noise.</b></p> 	<ul data-bbox="368 1336 884 1392" style="list-style-type: none"><li>• Is it running on a slanted surface?<ul style="list-style-type: none"><li>– Move the unit to a hard, flat area of the floor.</li></ul></li></ul>

# FREQUENTLY ASKED QUESTIONS

Problem	Check / Actions to take
<p data-bbox="118 293 285 378"><b>The power plug and outlet feel hot.</b></p> 	<ul data-bbox="368 422 919 512" style="list-style-type: none"><li>• Is the plug securely plugged in?<ul data-bbox="405 455 919 512" style="list-style-type: none"><li>– Make sure the plug is properly plugged into the outlet.</li></ul></li></ul>
<p data-bbox="107 754 296 808"><b>There is a strange smell.</b></p> 	<ul data-bbox="368 799 919 1050" style="list-style-type: none"><li>• Is it being used in a place with a lot of smoke, dust, or odors?<ul data-bbox="405 861 919 1050" style="list-style-type: none"><li>– Clean the air intakes on the front sides of the unit and clean the pre-filter.</li><li>– Contact customer service to confirm the exact cause.</li><li>– Replace the AOC™ Carbon filter and True HEPA filter.</li></ul></li></ul>
<p data-bbox="104 1211 301 1300"><b>The product is not purifying the air enough.</b></p> 	<ul data-bbox="368 1363 767 1426" style="list-style-type: none"><li>• Is the Check Filter indicator light on?<ul data-bbox="405 1399 741 1426" style="list-style-type: none"><li>– Replace the filters as required.</li></ul></li></ul>

## UNIT SPECIFICATIONS

<b>Model Name</b>	<b>ZERO Pro (AZPU370-IWE)</b>
<b>Power Voltage</b>	AC220 - 240V, 50 / 60Hz
<b>Power Rate</b>	90 W
<b>Max Room Capacity</b>	120 m <sup>2</sup>
<b>Dimensions</b>	415 mm(W) x 245 mm(D) x 600 mm(H)
<b>Weight</b>	8.5 kg
<b>Replacement Filter</b>	Filter T / item : 1712-0093-01
<b>Pre-Filter</b>	Part : 4521-0010-01

※ The exterior, design, and product specifications may be changed to improve product performance without prior notice.

# PRODUCT WARRANTY

The terms of the warranty are as follows.

---

- 1 This product is manufactured under stringent quality control and inspections.
- 2 Warranty void if product failure is a result of negligence or misuse by the consumer, shipping and service fees may be incurred even during the warranty period.
- 3 The warranty must be presented upon bringing the product for service.
- 4 Store the warranty in a safe place, as it cannot be reissued.
- 5 This warranty is valid only in the Europe.

Product Name	Air Purifier	
Model Name	ZERO Pro	
Purchase Date		
Warranty period	Two (2) Years	
Customer	Address	
	Name	
	Tel.	

※ After purchase, be sure to complete all of the above information.



# WINIX

2610-0296-01 Rev. 00

○ Contact your local  
dealer for product  
related inquiries and  
customer service

[www.winixeuropa.eu](http://www.winixeuropa.eu)