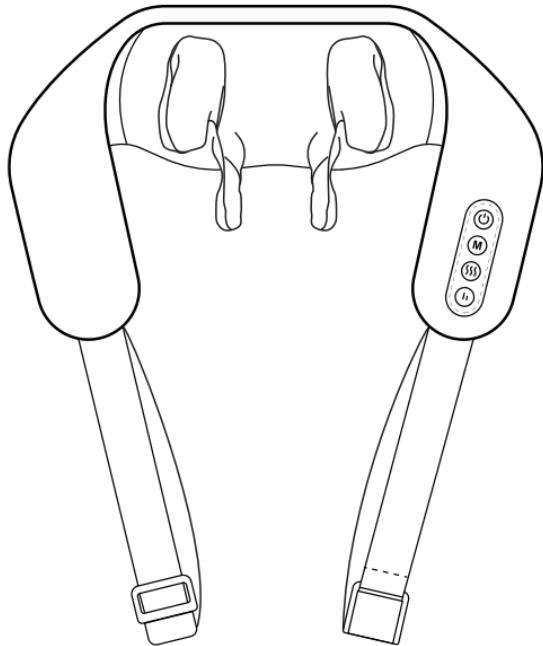


**BACKplus®**



# Cordless Platinum Shiatsu Massager

## Neck - Back - Shoulder



## Instruction Manual



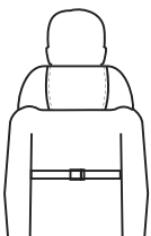
# Redfern

Smart Products for Home + Health

# Safety Precautions

01. This product is for personal use only and is not a medical instrument or for commercial activities.
02. To avoid wire breakage or poor contact, do not pull the power cord. When unplugging, hold onto the plug and then unplug it.
03. Avoid operating the product under blankets or pillows and allow for proper heat dissipation to prevent overheating, which could lead to fire, electric shock, or injury.
04. Do not use the product in areas with corrosive products or oxygen administration.
05. Do not use the product in high humidity or high temperature environments that may cause electric shock or other safety hazards.
06. Supervision is required when children or individuals lacking knowledge use the product.
07. Use the product only for its intended purpose as described in the manual.
08. Do not use the product if it has a damaged cord or plug, is not working properly, has been dropped or damaged, or has come into contact with water.
09. Immediately stop using the product if you experience discomfort or severe pain during use.
10. Stop using the product if it is not working properly.
11. Do not use the product while driving and obey driving laws for safety.
12. Consult a doctor before using this product if you have any of the following conditions:
  - During pregnancy, menstruation, or shortly after delivery
  - Implanted medical electronic devices, such as a cardiac pacemaker
  - Blood circulation disorders or thrombosis
  - Osteoporosis
  - Skin infections
  - Heart disease patients
  - Wounds or surface diseases on the body
  - People who are sensitive to heat
  - Physical disabilities, sensory or neurological deficits, or lack of experience and common sense (including children with mental illness or physical paralysis)

## Massage Areas



Shoulder



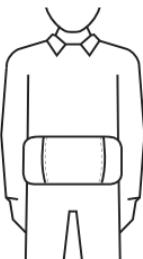
Neck



Thigh



Back

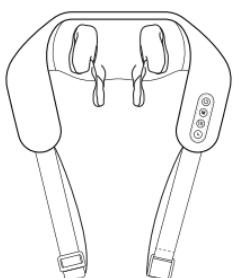


Waist



Calf

## Package List



Shoulder Massager

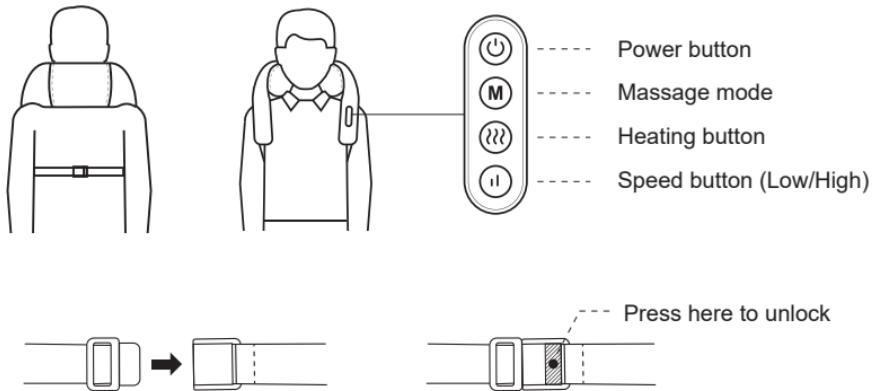


User Manual



Charging Cable

# Operation Guide



## **Power button:**

Press and hold for 2 seconds to turn on the kneading and heating functions, which start in the slow speed mode (red light on). Press and hold for 2 seconds to turn off.

## **Mode button:**

Optionally, press the Mode button to change from Continuous to Pulsing mode. Press to toggle back and forth between these two modes.

## **Heating button:**

Short press to turn on/off the heating function. When the heating is on, the indicator turns red. It turns green when the heating off.

## **Speed button:**

In the power-on state, the slow speed mode is default. Short press to switch to high speed and then press again to switch back to slow speed.

**Caution:** Do not use this massager when charging.

# Specifications

<b>Product Name</b>	Backplus Cordless Platinum Shiatsu Massager
<b>Model</b>	Back-Shoulders-Neck
<b>Battery Capacity</b>	2000 mAh
<b>Charging Time</b>	3.5-4 Hours
<b>Running time</b>	80-100 mins
<b>Power</b>	10W
<b>Charging</b>	DC5V
<b>Timer</b>	10Mins
<b>Package Size</b>	L24.8*W13.5*H16cm
<b>Package weight</b>	1.24kg

## Product Cleaning and Maintenance

01. To clean the product, first turn it off.
02. The zippered fabric cover can be removed, wash it either by hand or in a washing machine. Allow it to air dry completely.
03. Use a soft, dry cloth to wipe the surface of the product and control panel.
04. Do not use corrosive detergents as they can damage the product or cause the color to fade.

## **1 Year Limited Warranty**

**This product is warranted for 1 year from the original date of purchase, against defects in materials and/or workmanship when utilized for normal household use. During this period if the unit is proved defective it will be repaired or replaced at the discretion of the service technician.**

**The unit shall be returned, by original purchaser, freight prepaid with proof of original purchase date and \$29.99 return shipping/handling charges included. Redfern Enterprises does not accept C.O.D.'s and will not reimburse for any fees associated with the return or shipping of the item. This warranty does not apply to any defect arising from a buyers misuse, negligence, failure to follow instructions, use on current or voltage other than that stamped on the unit or repairs not authorized by a Redfern Ent. technician will null and void the warranty.**

**If you believe that your product is defective,  
contact Redfern Enterprises Customer  
Services Department:**

### **CANADA**

**101-127 Commercial Drive,  
Calgary, AB T3Z 2A7  
TF: 1-877-387-7770 (Toll Free)  
[info@redfernent.com](mailto:info@redfernent.com) [www.redfernent.com](http://www.redfernent.com)**

### **UNITED STATES**

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[infous@redfernent.com](mailto:infous@redfernent.com)  
[www.redfernentus.com](http://www.redfernentus.com)**

**Obtain a repair authorization number (RA Number) and bring in or send prepaid to the Service Center with proof of original purchase date, and prepaid return shipping of \$29.99. See contact info above for RA Number.**