

MILK

COPENHAGEN

Return form

If you want to change or return products, you have to fill out this return form with one of the exchange codes below. Please return the products in their original condition.

Change to another size or color:

MILK COPENHAGEN pays for the shipping both ways. If the wished size or color is out of stock, we refund the amount. If you haven't used the return label you will pay for the shipping yourself.

Cancellation:

If you have regretted your purchase, then use the attached return label and we will refund the amount except €7,9 in shipping cost. If you haven't used the return label you will pay for the shipping yourself.

Complaints/wrong items delivered:

Please use the attached return label. If you haven't received a return label please contact customer service customerservice@milkcopenhagen.com

Return reason codes:

Code 1: Exchange to another size (Free of charge)

Code 2: Exchange to another color (Free of charge)

Code 3: Regretful purchase (Complete refund minus shipping cost)

Code 4: Complaint (Free of charge)

Code 5: Incorrect item received (Free of charge)

Personal information:

| | |
|--------------------------------|--|
| Customer number (Phone number) | |
| Order number: | |
| Name: | |
| Address: | |
| Zip code and City: | |

| Productname and the reason for the complaint: | Return reason codes: | New size | New colour |
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Returns sends to:

MILK COPENHAGEN ApS · Balticgade 10b, st. tv. · 8000 Aarhus C. · Denmark