

WT-3181PLQ FAQs

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BATTERIES

Explanation: Many problems are resolved with fresh batteries of the appropriate voltage. Many items sent in under warranty work when tested with fresh batteries. Batteries manufactured this year will have an expiration date 10 years (or more) in the future. Battery technology has improved and batteries will maintain voltage longer in storage. However, the environment the batteries reside in for the 10 years can deplete the power.

- ✓ We suggest a name-brand Alkaline battery.
- ✓ A minimum voltage of 1.48V is necessary for proper performance.
- ✓ Use a battery dated at least six years in advance of the current year. Batteries dated earlier than six years from now may still work, but may be unstable in performance.
- ✓ Good name-brand batteries make less noise, which reduces the chance of RF (radio frequency) interference from the battery compartment.

FACTORY RESTART

Explanation: The factory restart returns the atomic clock to an “out-of-the-box” state and often resolves an issue.

Factory Restart:

1. Remove the battery from the clock for 15 minutes.
2. Insert fresh Alkaline battery into the clock.
3. Manually set the time.

TIME IS INCORRECT

- ✓ This clock has manual set time.
- ✓ Gently spin the time set wheel on the back of the clock to set the time.

MANUALLY SET TIME

- ✓ Gently spin the time set wheel on the back of the clock to set the time.

HOW LONG WILL THE BATTERY LAST?

- ✓ A good AA Alkaline battery will last over 12 months.

HANDS SPIN NON-STOP

- ✓ This is indicative of a low or overpowered battery (number 1 warranty issue).
- ✓ Replace battery and perform restart procedure.

HANDS JUMPS OR JERKS AROUND THE DIAL

- ✓ This is indicative of a low or overpowered battery (number 1 warranty issue). Replace battery and perform the [restart procedure](#).

HANDS ARE LOOSE.

- ✓ If under warranty, the clock must be sent in for repair or the movement needs to be replaced.

POSITION THE CLOCK

- ✓ This La Crosse Technology® atomic clock is designed for indoor or outdoor use.
- ✓ **INDOOR:** Select a location to place the radio-controlled clock where it will be at least six feet away from a TV, computer, air conditioner or other household electrical appliances.
- ✓ **OUTDOOR:** Select a location **sheltered** from direct sunlight and rain, preferably under a roof or porch area.
- ✓ This clock is designed for indoor and outdoor use: but only in a dry environment and in a temperature range between -10°F and 131°F.

Note: The clock is NOT waterproof. If left in the elements water may enter the clock and damage it.

HOW DO I ADJUST THE TEMPERATURE OR HUMIDITY?

- ✓ Gently turn the temperature or humidity adjustment knob at the back of the clock to the desired setting.