

The links below will work in most PDF viewers and link to the topic area by clicking the link. We recommend Adobe Reader version 10 or greater available at: <http://get.adobe.com/reader>

TABLE OF CONTENTS

WS-1025 FAQs 1

Batteries..... 1

Thermometer Factory Restart 1

Window Thermometer..... 1

 Power requirements 1

 Set Time..... 2

 Can I view temperature in Celsius? 2

 Dashes, OF.L or stuck Temperature..... 2

 Time is off by hours. 2

 Thermometer is Dim..... 3

 Thermometer has a Distorted Display..... 3

 Thermometer has missing segments..... 3

 Thermometer Display appears Frozen..... 3

 Thermometer is Blank: No letters, numbers or dashed lines..... 4

Batteries

- ✓ Half of all warranty issues can be resolved with fresh batteries of the appropriate voltage.
- ✓ We suggest name brand alkaline batteries.
- ✓ Use batteries dated at least six years in advance of the current year. Batteries dated earlier than six years from now may still work, but may be unstable in performance.
- ✓ Alkaline batteries manufactured this year will have an expiration date 10 years in the future. Battery technology has improved and batteries will maintain voltage longer in storage. However, the environment the batteries reside in for the 10 years can deplete the power.
- ✓ Good name brand batteries make less noise, which reduces the chance of RF (radio frequency) interference from the battery compartment. A minimum voltage of 1.48V for each battery is necessary for proper performance.

Thermometer Factory Restart

1. Remove the battery for 15 minutes.
2. Press one of the buttons at least 20 times to clear all memory.
3. Insert a fresh battery into the thermometer.
4. Do not press buttons for 15 minutes.

Window Thermometer

Power requirements

- ✓ 1-AAA Alkaline battery.

Set Time

There are two function keys: MODE and + (PLUS).

- ✓ **HOUR:** Begin by pressing the MODE button until the Hour flashes. Press the PLUS button to change the Hour. Press the MODE button to set the minutes.
- ✓ **MINUTES:** The Minutes will flash. Use the PLUS button to change the Minutes. Press the MODE button to exit the program menu.

Note: The time must be set for the Min/Max temperature to work properly. If you do not exit the program menu, the display will stay in program mode and not show the temperature.

Can I view temperature in Celsius?

- ✓ This station reads in Fahrenheit only.

Dashes, OF.L or stuck Temperature

- ✓ This is generally a power related issue.
- ✓ [Batteries](#) may be overpowered or underpowered. Remove batteries from wireless thermometer.
- ✓ Press any button 20 times. Leave the thermometer unpowered for 1-2 hours.
- ✓ Install fresh alkaline batteries with correct polarity.
- ✓ If the indoor temperature is still dashes or OF.L, the thermometer may need replacement.

Time is off by hours.

- ✓ This thermometer has manual set time.

Mount on Window

- ✓ Thoroughly clean the window where the thermometer holder will attach.
- ✓ Remove the mounting bracket from the thermometer by firmly grasping the edges and pulling straight back.
- ✓ Attach the mounting bracket to the outside of the window with the enclosed adhesive tape.
- ✓ Hang the thermometer on the bracket by firmly pressing onto the mounting bracket until it is flush.

Note: The thermometer is fragile. Avoid bending or pulling on it when mounting or removing the thermometer from the holder.

Remove from Window

The adhesive used to secure the thermometer is very strong and elastic. The best way to remove the holder from the window is with a flat blade and patience.

- ✓ Remove the window thermometer from the holder.
- ✓ Gently slide a flat blade beneath one end of the holder. Lift slowly and gently allowing the adhesive to slowly stretch and finally release from the window. Repeat the process on the other side.
- ✓ This takes several minutes to accomplish. Be careful not to damage the window.
- ✓ New adhesive will be required to remount. Check in your local hardware store.

Accuracy

Since no window is a perfect insulator, it is possible that this temperature skew is caused by heat leakage through the window pane.

- ✓ To double-check the accuracy of the thermometer, remove it from the mounting bracket (leave the bracket attached to the window), bring it indoors for two hours, and set it next to the thermostat.
- ✓ If it is within 2-3 degrees, the thermometer is working correctly. If the temperature gap is greater than 3 degrees after 2 hours, the window thermometer may be defective.
 - Is the thermometer mounted in a shady location?
 - Is the temperature incorrect at night as well as during the day?

Thermometer is Dim.

- ✓ Most thermometers have a gray background. Place the thermometer at eye level. Is it still dim?
- ✓ Thermometers that sit in the sunlight can develop a cloudy film over time.
- ✓ This is generally a power related issue.
- ✓ [Batteries](#) may be overpowered or underpowered. Remove batteries from Wireless Thermometer.
- ✓ Press any button 20 times. Leave the Thermometer unpowered for 1-2 hours.
- ✓ Install fresh alkaline batteries with correct polarity.

Thermometer has a Distorted Display.

- ✓ On a brand new Wireless Thermometer, check for thin plastic films of printed scratch guard that may be on the screen of the wireless thermometer. This thin piece of plastic has printed numbers for store displays.
- ✓ With all power removed, the thermometer should be blank.
- ✓ If numbers still appear, please check for scratch guard.
- ✓ Check that the batteries are installed correctly.
- ✓ [Batteries](#) may be overpowered or underpowered.
- ✓ Remove batteries from Wireless Thermometer.
- ✓ Press any button 20 times. Leave the batteries out of the display for 2 hours.
- ✓ Insert fresh batteries into the wireless thermometer.

Thermometer has missing segments.

- ✓ This is generally a power related issue.
- ✓ Check that the batteries are installed correctly.
- ✓ [Batteries](#) may be overpowered or underpowered.
- ✓ Remove batteries from wireless thermometer.
- ✓ Press any button 20 times. Leave the batteries out of the display for 2 hours.
- ✓ Insert fresh batteries into the wireless thermometer.

Thermometer Display appears Frozen.

- ✓ On a brand new Wireless Thermometer, check for thin plastic films of printed scratch guard that may be on the screen of the Wireless Thermometer. This thin piece of plastic has printed numbers for store displays. This can make the thermometer display appear “frozen”.
- ✓ With all power removed, the thermometer should be blank.
- ✓ If numbers still appear, please check for scratch guard.
- ✓ This is generally a power related issue.
- ✓ Check that the batteries are installed correctly.
- ✓ [Batteries](#) may be overpowered or underpowered.
- ✓ Remove batteries from Wireless Thermometer.
- ✓ Press any button 20 times. Leave the batteries out of the display for 2 hours.
- ✓ Insert fresh batteries into the wireless thermometer.

Thermometer is Blank: No letters, numbers or dashed lines.

- ✓ Check that the batteries are installed correctly.
- ✓ [Batteries](#) may be overpowered or underpowered.
- ✓ Remove batteries from wireless thermometer.
- ✓ Press any button 20 times. Leave the batteries out of the display for 2 hours.
- ✓ Insert fresh batteries into the wireless thermometer.