

## BP77970-V51 FAQs

We are weather enthusiasts like you and know proper running equipment is important. These FAQs provide valuable information on setup, positioning, and troubleshooting your station. We recommend Adobe Reader version 10 or greater available at: <http://get.adobe.com/reader>

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## GENERAL INFORMATION

### LA CROSSE VIEW APP: HOW DO I CONNECT?

#### MOBILE DEVICE REQUIREMENTS

##### iOS Requirements:

Mobile device with iOS with cellular or Wi-Fi service

##### Android Requirements:

Mobile device with Android OS with cellular or Wi-Fi service


#### DOWNLOAD

Visit the App Store or Google Play Store to download the free La Crosse View app onto your mobile device.

#### LAUNCH & FOLLOW

Open the La Crosse View app and follow the on-screen instructions.

#### GET YOUR STATION READY

Ensure your station's Wi-Fi Indicator  is flashing. If it is not, press and hold the Plus (+) and Minus (–) button down together until it begins flashing. This tells you that your station is ready to connect.

#### HAVING TROUBLE CONNECTING?

Make sure your mobile device is connected to your router's separate 2.4GHz Wi-Fi network, and that you've correctly entered your Wi-Fi password.

For more troubleshooting tips and support visit:

[www.lacrossetechnology.com/lacrosseviewsupport](http://www.lacrossetechnology.com/lacrosseviewsupport)

When connecting your station, we highly recommend following along with our detailed support videos, found here:

[Bit.ly/LaCrosseView\\_Support\\_Playlist](https://bit.ly/LaCrosseView_Support_Playlist)



## BATTERIES: WHAT DO I NEED TO KNOW ABOUT BATTERIES?

- Your Station comes with a CR2032 battery installed to preserve Time and History Records in the event of a power failure. The 5 Volt Power Cord is required to operate this station.
- Your LTV-WSDTH04 Wind/TH sensor requires 3 “AA” batteries. This is charged by the solar panel on the front of the sensor to extend sensor life up to 3 years.

## HARDWARE: SENSORS AND STATION

**Your BP77970-V51 station comes with:**

**LTV-WSDTH04** Sensor with Wind Speed, Wind Direction, Temperature and Humidity

**LTV-R3** Rain Sensor

Transmission for both sensors is at 915MHz RF.

## WHAT ARE THE POWER REQUIREMENTS FOR THIS STATION?

**LTV-WSDTH04:** 3 “AA” batteries

**LTV-R3:** 2 “AA” batteries

**BP77970-V51:** 5 volt power cord (required) and CR2032 batteries for backup of your time and date. Battery operation only will not update sensor or Wi-Fi data. Power cord is required.

## SETUP AND MOUNTING

### SETUP: HOW DO I SETUP MY STATION?

**Your station is a fully functional standalone station.**

1. Remove the Isolation Tab from the LTV-WSDTH04 sensor and turn the switch to ON.
2. Install 2 “AA” batteries into the LTV-R3 rain sensor.
3. Install 5 volt power cord into outlet, and into the station. Remove the insulation tab from the CR2032 battery in your station.
4. Let sensor and station sit within 10 feet of each other for several minutes to lock the sensor signal to the display.

Once the sensor is connected, you can choose to connect to the La Crosse View™ app or continue to use as a standalone station. You can always connect later if you choose.

### MOUNTING: WHERE DO I MOUNT/POSITION MY SENSORS?

**LTV-WSDTH04:**

- Place your wind sensor two times higher than any large object within 50 feet. Wind does not pass through hard objects, it is distorted by them. If your sensor is too close you will measure the air turbulence and not actual wind speed.
- Place away from trees. Wind passing through trees moves slower than wind in open areas.
- Mount your sensor in a vertical position with the wind cups on top.
- Maximum transmission distance from your multi-sensor to your station, in open air is 400 feet (121.92meters).



- Use the included mounting bracket or your own mounting pole (no more than 1 inch outer diameter to fit). Secure to the sensor with screws provided. Tighten the screws to snug (do not over tighten).
- Solar panel must face South to charge the battery and provide correct Wind Direction.
- General Wind Sensor mounting video: [http://bit.ly/wind\\_sensor\\_mounting](http://bit.ly/wind_sensor_mounting)

#### **LTV-R3:**

- Mount the Rain Sensor horizontally and ensure its level.
- The sensor should be mounted more than 3 feet above ground.
- Your Rain sensor needs to be in an open area for accurate readings.
- Make sure the base of your Rain Sensor is not in a depression.
- This Rain Sensor has drainage holes in the bottom to allow it to self-empty.
- View sensor mounting video at: [bit.ly/Rain\\_SensorMounting](http://bit.ly/Rain_SensorMounting)

#### **Winter Storage of your Rain Sensor:**

Your Rain Sensor will not accurately read snow, as it only reads it when it melts. If you live in an area where it snows, you can cover the rain sensor in the winter or remove the batteries and store the sensor until spring.

### WHERE TO I PLACE MY STATION?

Your station is designed for flexible placement on a desk or countertop, or to position on the wall. When the stand is closed, it provides wall mounting holes.

- Position within reach of an outlet that is always active. Some outlets in living rooms and in bedrooms may only be active when the light switch is on.
- This station must operate with the 5 volt power cord in order to receive sensor updates and/or to update Wi-Fi data when connected. Operation on battery power will only maintain time/date settings if you need to move your station.
- Best reception occurs when only one wall is between your station and each sensor outside.
- Position you station six feet from other electronics and wireless devices. If you suspect RF (radio frequency) interference, simply move your weather station a few feet.

### WHAT IS DISTANCE | RESISTANCE | INTERFERENCE?

#### **Distance:**

- The maximum transmitting range in open air is over 400 feet (121.92 meters) between each sensor and your station.
- Consider the signal path from your station to each sensor as a straight line.
- Consider the distance the station is from other electronics in the home.

#### **Resistance:**

- Each obstacle: walls, windows, vegetation, stucco, concrete, and large metal objects will reduce the effective signal range by about one-half.
- Mounting your sensors on a metal fence can significantly reduce the effective signal range.



### Interference:

- Consider electronics in the signal path between the sensors and your station.
- Simple relocation of the sensors or the station may correct an interference issue.
- Windows can reflect the radio signal.
- Metal will absorb the RF (radio frequency) signal.
- Stucco held to the wall by a metal mesh will cause interference.
- Transmitting antennas from: ham radios, emergency dispatch centers, airports, military bases, etc. may cause interference.
- Electrical wires, utilities, cables, etc. may create interference if too close.

## WEATHER STATION READINGS

### WHAT IS THIS EXTRA SENSOR AREA?

**Explanation:** The Extra Sensor area is a place to show up to 4 additional, compatible, sensors on the station itself. These sensors may also be scanned to your La Crosse View App.

This is where your LTV-R3 rain sensor will read providing 24 hour rain readings. The reading will remain until there has been 24 hours without rain. Then the reading will show 0.00.

So, if you want extra Temperature/Humidity sensors, you can display them here.

If you do not have or want additional sensors, this area will show you the Barometric Pressure from your weather station's internal Pressure Sensor.

Optional Extra Sensors: Up to 3 additional Thermo-Hygro, Wind Speed, Water Leak, Pool, BBQ or any combination of these sensors can read to the EXTRA SENSOR area of your display. Simply press and release the EXTRA SENSOR button to view these sensors or turn on Auto Scroll.

**Note:** Not all sensors will read to the station. Be sure to check the chart to see if a sensor can read to the app only, or both station and app.

### HOW DO I ADD EXTRA SENSORS TO MY STATION?

1. Hold the EXTRA SENSOR button 3 seconds, to add a sensor to the station.
2. Install batteries in the sensor, and if the sensor has a TX button, press the TX button to force a signal.
3. Allow up to 3 minutes to view sensor and ID on station.  
**Note:** Once sensor is found the search will stop. Sensor, ID, and type will show for 3 seconds then return to normal display.
4. Scan sensor bar code ID so it will read in the La Crosse View app.
5. Added sensors will be available for display in Extra Sensor area of station.



## HOW DO I DELETE EXTRA SENSORS FROM MY STATION?

1. Press and release the EXTRA SENSOR button until you see the sensor and ID you wish to delete.
2. Hold the MINUS (-) button for 3 seconds to delete this sensor. The sensor readings and ID will show dashes.
3. Sensor will no longer show in the Extra Sensor area.

## HOW DO I ADD EXTRA SENSORS TO MY APP?

Open your La Crosse View app to add sensors. Watch the video for adding devices to the La Crosse View app: [http://bit.ly/LaCrosseView\\_Support\\_Vid\\_10](http://bit.ly/LaCrosseView_Support_Vid_10)

1. From Main Menu - select "Devices" under "Add/Edit"
2. On Edit Devices page - select "ADD DEVICE"
3. Scan Device ID - Scan the bar code on your sensor or choose "ADD MANUALLY" to type in the number on the bar code. Select "CONTINUE".
4. On Confirm Device page - Confirm the sensor image and select "YES"
5. On Enter Device and Location Name page - enter Device Name and select a location or enter a Location
6. Name for your sensor. Select "DONE".

Repeat steps 1-5 for any additional sensors you wish to add.

## HOW DO I INTERPRET THE CURRENT WIND READINGS?

- **NOW Wind Speed** - is the highest current wind speed at the last record. (31 seconds)
- **1 Hr. Top Speed** – is the highest wind speed reading in the past hour.
- **Compass Rose:**
  - The Compass Rose displays the cardinal directions with visual indicators.
  - The large diamond on the rose indicates the wind direction.
  - The smaller triangles should be display next to the big triangle to create more emphasis to the direction and let the user know that the direction variates constantly.
- **Wind Speed Trend Indicators:**
  - The Wind Speed Trend Indicator shows trends in wind speed over the past 60 minutes.
  - The Trend Arrows will update every 15 minutes based on the "Now" Wind Speed readings from the past 60 minutes.

## HELP ME UNDERSTAND THE WIND HISTORY READINGS.

In addition to the one hour history which is constantly shown on the station, you can view wind speed history at 24 hours, 7 days, current month, and current year.

Press and release the WIND button to toggle through the Wind Speed History times.



- **1 Hour Top Speed**- Updates each hour and shows the highest wind speed in the past 60 minutes.
- **24 Hour Wind Speed** – Shows the top speed in the past 24 hours from the last record. This is a rolling 24 hour period and not a set midnight to midnight reading. This means it updates each hour to show you the past 24 hours.
- **7 Days** - Shows the top speed in the past 7 days from the last record. This is a rolling 7 day period, not a Monday through Sunday record. Updates at midnight each day.
- **Month** – Shows top wind speed for the current month. Record is from the first day of the month to the last day of the month. When in the middle of the month, it will show the readings from the first day of the month to the last full day. Example: If today is the 15<sup>th</sup> of the month, the top speed is from the 1<sup>st</sup> to the 14<sup>th</sup>. After midnight, the 15<sup>th</sup> will be included.  
**Note:** Press and release the PLUS (+) button to view up to 11 previous months or history.
- **Year** – Shows top wind speed for the current year. January 1, through December 31<sup>st</sup>.

## WIND SPEED ALERT

### Set Wind Alert:

1. Hold the WIND ALERT button 2 seconds to enter alert set mode. WIND SPEED ALERT and the Number will flash. Use the + or – buttons to set. Hold the + or – buttons to scroll quickly.
2. Press and release WIND ALERT button to save and exit.
3. Wind Alert is armed when set.

### Activate/Deactivate Wind Speed Alert:

1. Press the WIND ALERT Button to activate or deactivate the wind speed alert.
2. WIND SPEED ALERT ON or OFF will show for 2 seconds.

## HOW DO I RESET THE WIND HISTORY READINGS?

Your wind speed history readings are reset individually.

1. Press and release the WIND button to view the history reading you wish to reset.
2. Hold the MINUS (-) button for 5 seconds to reset that value to current wind speed.
3. Press and release the LIGHT button to exit.

## HOW OFTEN DOES MY WIND SENSOR UPDATE?

- Your Breeze Wind Sensor checks for any change in Wind Speed every 31 seconds, with samples every 3 seconds within that 31 seconds.
- Any change of 0.8km Wind Speed will cause the sensor to send the top speed for that 31 seconds.
- If there is no change in wind speed, the sensor will transmit every 3 minutes to preserve battery life.



**Note:**

The Breeze Pro Sensor will operate accurately at temperatures down to -40F. However, the solar panel needs to be exposed to maximum sunlight and clear of snow to maintain the internal super capacitor charge for severe cold weather operation. To extend operation during low sunlight and extreme cold the transmission interval will be reduced.

## HOW DO I VIEW MY HI AND LO TEMPERATURE/HUMIDITY READINGS?

Your high and low temperature and humidity readings are recorded with time and date of occurrence. Each time a new high or low reading is recorded, that reading with time and date of occurrence will show.

To view your HI | LO records, simply press and release the TEMP button.

**Viewing order:**

- Outdoor HI Temperature
- Outdoor LO Temperature
- Outdoor HI Humidity
- Outdoor LO Humidity
- Indoor HI Temperature
- Indoor LO Temperature
- Indoor HI Humidity
- Indoor LO Humidity
  
- Feels Like HI
- Feels Like LO
- Dew Point

**Note:** Dew Point does not have a time/date of occurrence.

## HOW DO I RESET THE TEMPERATURE/HUMIDITY READINGS?

Your temperature and humidity readings are reset individually.

1. Press and release the TEMP button to view the reading you wish to reset.
2. Hold the MINUS (-) button for 5 seconds to reset individual temperature or humidity value to current temperature, humidity, time and date.
3. Press and release the LIGHT button to exit.

## HOW OFTEN DOES MY TEMP/HUMIDTY SENSOR UPDATE?

- Your Wind/TH Sensor checks for any change every 31 seconds.
- Any change of +/- 0.5°C, or Hum +/- 2% RH will cause the sensor to send a reading.
- If there is no change in temperature or humidity, the sensor will transmit every 3 minutes to preserve battery life.



## WHAT IS FEELS LIKE AND DEW POINT TEMPERATURE?

Feels Like temperature indicates both Wind Chill and Heat index on stations with wind speed

- **Feels Like Temperature shows Wind Chill:** When the temperature is *below 50°F*, and generally a 5 mph sustained wind speed, the Feels like Temperature is showing Wind Chill.
- **Feels Like temperature shows Heat Index:** When the temperature is *above 80°F*, the Feels like temperature is showing the Heat Index.
- **Feels Like temperature shows Current Temperature:** When temperature is between 51°F and 80°F, the Feels like temperature will *remain the same* as the outdoor temperature regardless of humidity or wind speed.

## TIME: DOES THIS STATION HAVE ATOMIC TIME?

- **Standalone station:** When operating as a standalone station, the time needs to be set manually on this station.
- **Connected to the La Crosse View™ app:** When operating as a connected station the time and date will update from the Internet. Your station checks with the View Weather Server at least 4 times per day.

## HOW DO I MANUALLY SET THE TIME?

When operating as a standalone station, you can manually adjust your station's settings:

1. Hold the SET button 2 seconds to enter settings mode.
2. Press the + or - button to adjust the flashing values.
3. Hold the + or - button to adjust quickly.
4. Press the SET button to confirm adjustments and move to the next item.
5. Press the LIGHT button at any time to exit.

### Settings Order:

- Language (English, Spanish, French, German)
- Greeting HELLO SETUP TIME
- 12HR/24HR
- Hour
- Minute
- Year
- Month
- Date
- Fahrenheit/Celsius
- Pressure: InHg / hPa
- Pressure number setting



- Wind Speed MPH or KMH
- Wind Direction Letters or Degrees
- THANK YOU

Note: Units in the settings menu reflect how sensors will show on the station and which units are shown in Data Stream. This includes the Extra sensors. I.E. When Fahrenheit is selected- Fahrenheit on station and in Data Stream.

#### Full Program Menu:

1. Hold the SET button for 2 seconds to enter setting mode. ENGLISH will show. Press the + or - button to change to another language (Español, Français or Deutsch).
2. Press SET button and the Greeting (HELLO SETUP TIME) will show for two seconds, then automatically move to 12/24 hour time. 12/24 HOUR FORMAT will show. 12HR flashes. Press the + or - button to turn select 24 hour time format.
3. Press SET to confirm and move to the hour. HOUR will show. The hour flashes. Press the + or - button to choose the hour.
4. Press SET to confirm and move to the minutes. The MINUTES will show. Minutes flash. Press the + or - button to choose the minutes.
5. Press SET to confirm and move to the year. The YEAR 2019 will show. Year will flash. Press the + or - button to change the year.
6. Press SET to confirm and move to the month. The MONTH will show. The Month will flash. Press the + or - button to change the month.
7. Press SET to confirm and move to the date. DATE will show. Date will flash. Press the + or - button to change the date.
8. Press SET to confirm and move to the temperature unit. TEMP °F FAHRENHEIT will show. °F will flash. Press the + or - button if you prefer °C (Celsius).
9. Press SET to confirm and move to pressure units. BAROMETRIC PRESSURE will show. INHG will flash. Press the + or - button to select HPA.
10. Press SET to confirm and move to adjust pressure number. BAROMETRIC PRESSURE will show. Pressure number will flash. Press the + or - button to adjust pressure number.
11. Press SET to confirm and move to pressure units. WIND SPEED will show. MPH will flash. Press the + or - button to select KMH.
12. Press SET to confirm and move to the pressure number. WIND DIR LETTERS will show. NNE will flash. Press the + or - button to select DEGREES.
13. Press SET to confirm. THANK YOU shows for 2 seconds, then exit the setting menu.

**Note:** After 10 seconds with no button press, station returns to normal time display.

## WEATHER STATION MESSAGES

### WHY DOES “LOST WIFI”, ETC., SHOW ON MY STATION?

When operating as a **standalone** station, you will occasionally see the words SEE APP TO CONNECT or LOST WIFI.

- SEE APP TO CONNECT appears at start up is a prompt to connect to the La Crosse View™ app.



- LOST WIFI again refers to your station searching for a WIFI connection to connect to the La Crosse View™ app. Your station has found a Wi-Fi service and is awaiting a password.
- These statements should only flash for a few minutes then disappear.
- They may show again for a few minutes if you restart the station or press and release the SET button.

When **connected** you will have these and other status messages available with a press of the SET button.

#### **ALL OK CONNECTED:**

- Station is connected all the way through to your app.

#### **LOST WIFI:**

- Check your 5 volt power cord connection (power cord required to connect)
- When trying to reestablish your station's Wi-Fi connection, be sure your mobile device is on the same 2.4GHz network you want your station to use.
- Enter your Wi-Fi password again.
- Check your network connection.
- Hold the + and – buttons together for 3 seconds to search for Wi-Fi.

#### **NO WEATHER SERVICE:**

- Wi-Fi, and App are fine.
- Weather/Time service not connecting. This will be resolved at the Weather Server. Please be patient.
- Weather Forecast, Precipitation and Weather HI/LO temperature will not be displayed.

**Note:** If connection to app is lost: The last readings from the Internet will remain for up to 3 hours to allow connection to reestablish on its own.

## OTHER WEATHER STATION FEATURES

### BACKLIGHT: DOES THIS STATION HAVE A BACKLIGHT?

Yes, your station has a backlight with 5 levels of intensity.

- Press and release the LIGHT button to adjust the backlight intensity or to turn it off.
- Intensity levels: 0% (OFF) | 1.5% | 20% | 50% | 100%

### WHAT IS AUTO DIM?

You can set your backlight to automatically dim to level 1 at a set hour for sleeping, then automatically return to full brightness when you wake.

#### **Set Auto Dim (Hour only):**

1. Hold the LIGHT button 2 seconds to enter dimmer set mode. AUTO DIM OFF will show.
2. Press the + or – buttons to turn dimmer (ON). AUTO DIM ON will show.
3. Press the LIGHT button to select start time (Hour) for dimmer. AUTO DIM START TIME and the hour will flash.
4. Press the + or – buttons to change the hour for the dimmer to be low light level.



5. Press the LIGHT button to select start time for dimmer to be on High light level. AUTO DIM STOP TIME and the hour will flash.
6. Press the + or – buttons to change the hour for the dimmer to be high light level.
7. Press the LIGHT button to confirm exit.

**Note:** Hold LIGHT button at any time to exit dimmer settings.

### CAN I OPERATE MY STATION ON BATTERY POWER ONLY?

- No, the 5 volt power cord is required for your sensors to update.
- When you operate as a connected station, the 5 volt power cord is required to maintain Wi-Fi connection and sensor updates.

### BATTERY: WHAT DO THE BATTERY ICONS MEAN?

- A battery icon will appear near your WIND reading when you need to charge the battery in your wind sensor.
- A battery icon will appear near your TIME reading when you need to change batteries in your station.

### WEEKDAY: HOW DO I CORRECT THE DAY OF THE WEEK?

- When operating **as a standalone** station, the day of the week will set when the Year, Month, and Date are set. If your day of the week is incorrect, yet the month and date are correct, please go the [program menu](#) and check the YEAR setting.

### DOES THIS STATION HAVE 12 HOUR AND 24 HOUR TIME OPTIONS?

- Yes, you can select 12 hour or 24 hour time format in the [program menu](#).

### CAN I CHECK THE VERSION NUMBER OF MY FIRMWARE AND WIFI?

1. From a normal display hold the WIND & TEMP buttons together for 2 seconds to view the station Firmware Version for 3 seconds, followed by the WI-FI Module Version for 3 seconds.
2. Press the LIGHT button at any time to exit.

### FORECAST ICONS: WHAT DO THE FORECAST ICONS MEAN?

**Standalone Station:** When operating as a standalone station, the forecast icons predict weather condition over the next 12-hours based on the change of atmospheric pressure with about 70-75% accuracy. As weather conditions cannot be 100% correctly forecasted, we are not responsible for any loss caused by an incorrect forecast.

**Forecast Icons for standalone station:**

- Sunny



- Partly Sunny
- Cloudy
- Rain
- T-Storm
- Snow

**Note:** The “snow” icon appears when the temperature is below 32°F (0°C) and the forecast is rainy or stormy.

- Your station calibrates barometric pressure based on its location over time to generate an accurate, personal forecast. Please allow 7-10 days for barometer calibration.

**Note:** As the Station builds memory, it will compare the current average pressure to the past forty day average pressure for increased accuracy. The longer the Station operates in one location the more accurate the forecast icons will be.

## CONNECTED FORECAST FEATURES

### ADVANCED FORECAST ICONS & CHANCE OF PRECIPITATION

**Connected Station:** When your station is connected to the La Crosse View™ app you will see an additional 8 forecast icons from AccuWeather. Your forecast will update multiple times per day. The forecast icons predict weather condition for the next 12 hours.

#### Additional forecast icons when connected:

- Windy
- Light Rain
- Severe T-Storm
- Light Snow
- Wintry Mix
- Blizzard
- Ice
- Fog

Internet Indicator will show in the Forecast area. 

#### IMPORTANT:

There may be small discrepancies between data displayed on your station and data shown through other AccuWeather services, such as their website and/or mobile app. This is common, as there are differences in the timing in which forecast data is fetched by these items. Our connected weather stations will receive forecast updates at least 4 times daily.

## ACCUWEATHER DAILY FORECAST

Press the DAILY button on the side of your station to scroll through 7 days of future forecasts.

- Changing Forecast Icons
- Daily Chance of Precipitation
- Daily HI/LO Temperature readings.



Internet Indicator will show in the Forecast and HI/LO areas. 📶

WAIT FOR WEATHER will show if the station is currently updating. Wait a few minutes and try again.

## ACCUWEATHER HOURLY FORECAST

Press the HOURLY button on the side of your station to scroll through 12 hours of future forecasts. You'll see hourly changes in:

- Changing Forecast Icons
- Hourly Chance of Precipitation
- Hourly Temperature
- Hourly Wind Direction

Internet Indicator will show in the Forecast and HI/LO areas, and next to Wind Direction. 📶

WAIT FOR WEATHER will show if the station is currently updating. Wait a few minutes and try again.

## ACCUWEATHER HI/LO TEMPERATURES

Daily AccuWeather HI/LO Temperature predictions will display below the Forecast Icons. The word TODAY will show as well as the Internet Indicator. 📶

**Note:** When operating as a **standalone** station this section will display your Outdoor Temperature Records registered daily by your Thermo-Hygro Sensor. These will automatically reset at Midnight every day. The words OUTDOOR RECORDS will show.

## CUSTOM DATA STREAMS

When connected you can customize the Data Stream with Text Messages or AccuWeather information.

### AccuWeather Information:

Wind Speed • Wind Direction • Wind Gust • UV Index • Visibility • Dew Point • Percentage of Clouds • Sunrise Time • Sunset Time • Hours of Sunlight • Moon Rise Time • Moon Set Time • Temperature/Humidity • and more!

### Text Messages

Enter up to 20 characters for special events or reminders, such as:

- SOCCER TONIGHT • ICE CREAM IN FREEZER • GREAT JOB MATH TEST or anything you can think of!

### To select Data Stream items:

1. Open the La Crosse View™ app and swipe until you find your station's device page.
2. Scroll down to the Data Stream section and press the blue stream icon in the upper right.
3. Follow the app's instructions to customize your "Data Stream" to display on your station

Note: Allow up to 10 minutes for new Data Stream selections to appear on your station.



## TROUBLESHOOTING

### BAR CODE: WHAT ARE THE BARCODES AND ID NUMBERS ON MY SENSORS ON MY STATION?

- Did you know that your sensors will “lock” into your station?
- This ensures that the sensor readings are from your sensor and not a neighbors’.
- When you press and release your SENSOR button you will see your Station ID, your Thermo-Hygro sensor ID, your Wind Speed sensor ID and your Rain sensor ID.  
**Note:** If you have Extra Sensors connected to you station you will also see these ID’s.
- The sensor ID on the station should match your first six numbers on the barcode of that sensor.
- These sensors will remain locked to your station until you manually delete them.
- The barcodes are also important identifiers for the La Crosse View™ app if you choose to connect.

### HOW DO I DELETE SENSOR ID NUMBERS?

In the rare event you need to replace your sensor, you will first need to delete the old sensor ID from your station.

1. Remove batteries from your old sensor.
2. Press and release the SENSOR button to view your sensor ID number.
3. While viewing your sensor ID, hold the (-) button for 5 seconds to delete your old sensor ID. Dashes will show for the ID number.
4. Your station will automatically begin searching for the new sensor.
5. Install batteries in your new sensor and allow up to three minutes for your new sensor readings and ID to appear on your station.

### FACTORY RESET: HOW DO I FACTORY RESET MY STATION?

- A factory reset will delete all sensor ID numbers and if connected, remove all Wi-Fi connections.
- Basically, this is a great way to return your station to “out of the box” condition.
- This is more effective than removing all power for clearing out the station.
- All history records will be removed, so write down anything you want to keep.

#### To factory reset your station:

1. Hold the WIND ALERTS and LIGHT buttons together for 5 seconds.
2. When your station resets it will look for all sensors. Allow at least ten minutes to reacquire the sensors.

**Note:** If operating connected, you will need to reconnect to Wi-Fi from the app.



## WHY DOESN'T THE TEMPERATURE/HUMIDITY READINGS ON MY STATION MATCH THE WEATHER REPORT?

- Your temperature and humidity readings are from your sensor at your location. Your local reporting station can be miles away so readings will differ.

## WHY DOES MY THERMO-HYGRO SENSOR READ INACCURATELY?


- The thermo-hygro sensor reads the environment. Since your Temperature/Humidity readings come from the Wind/TH sensor they may occasionally be inaccurate if the sunlight hits the sensor.
- If this is a common occurrence you can purchase an LTV-TH2 sensor and replace the Temperature/Humidity Reading from the Wind/TH sensor.

## HOW TO REPLACE THE TH READING FROM THE WIND TH SENSOR WITH A LTV-TH2?

The new Wind Speed, Wind Direction Sensor with Temperature/Humidity may cause inaccurate temperature readings in some locations. Because of this, you have the option to remove the TH sensor reading (from the LTV-WSDTH04) and adding an additional TH sensor to read in the OUTDOOR area of the display.

1. Press SENSOR button once Station ID will show.
2. Press SENSOR button again ID **WTH123 THW SENSOR** will show.
3. Hold the MINUS (-) button for 5 seconds while viewing ID to delete ID WTH123.

### To add a separate LTV-TH2 sensor:

- After deleting the TH sensor built into the Wind Sensor (ID: WTH123), press the SENSOR button on the station to view ID, then press the TEMP button to search.
- Press the TX button on the add-on sensor.
- Sensor Icon  will show to indicate reading is coming from separate TH sensor.

## WHAT DOES A READING OF "HI" OR "LO" MEAN?

- If your outdoor temperature reading shows "HI" or "LO", check that your [batteries](#) are good.
- Overpowered or underpowered batteries can cause this reading.
- If batteries are good, replace the outdoor sensor.
- If your temperature is fine but your humidity is reading "HI" or "LO" or dashes, your humidity may be below 10% Relative Humidity. Your sensor does not read below 10% humidity.

## TEMP INTERMITTANT: WHY DOES MY TEMP/HUMIDITY READING COME AND GO?



- RF (radio frequency) communication may come and go occasionally. This can be normal in some environments (e.g. moister climates).
- If a sensor goes out, please wait 2-4 hours for it to reconnect on its own. Please be patient – these stations can reconnect on, after many hours out.
- RF (radio frequency) communication is not always 100% on. Certain temporary conditions can cause it to go out for a time (e.g. 100% humidity).

#### **If a miss happens:**

- If sensor loses connection to the station for any reason, the station will show dashes after 30 minutes.
- The station will search for 5 minutes every hour to reconnect with sensor.
- Be sure you have good [batteries](#). Manually search for your sensor by holding the TEMP button.

#### **Try this:**

- Bring your sensor within 10 feet of your station and make sure it is connected to the station.
- After 15 minutes move the sensor into the next room with a wall between the sensor and the station for 1 hour.
- If there is no loss of signal in that hour, move the sensor just outside.
- Continue moving the sensor back to its original location.
- If you lose connection, look for sources of [interference](#).

### HOW DO I CHANGE BETWEEN FAHRENHEIT AND CELSIUS?

- On your sensor, open the battery cover and press the F/C button. This will change the temperature display on the sensor only.
- On your station enter the [program menu](#) to select Fahrenheit or Celsius temperature display on the station.

### WHY ARE MY WIND CUPS NOT SPINNING?

- Check for debris or ice preventing cups from moving.
- Check mounting location. Look for obstructions that prevent the wind from reaching the sensor.
- In most cases, the wind sensor needs to be 4-6ft above the highest point on the roof in order to clear nearby obstructions and read accurately.
- A 50-foot clearance in all directions is best.
- Push down firmly on the center of the cups to reseal them.
- Cups are replaceable.

### CAN I REPLACE MY WIND CUPS?



Occasionally, a bad storm with hail or debris that will damage your wind cups. These are easily replaced.

#### **Replace wind cups:**

1. Loosen the screw on side of cups
2. Remove cups
3. Install new cups
4. Tighten screw

**Note:** The screw in the wind cups will fit on the flat side of the metal stem on the sensor.

### **WIND READING 0.00: WHY DO I ONLY SEE 0.00 FOR WIND SPEED?**

The 0.00 means your wind sensor is connected to your station.

- Check that the cups spin freely. Something may be preventing movement.
- Are your wind cups unbroken? After a storm it is good to check this.

### **WIND DASHES: WHY ARE THERE DASHES FOR WIND READINGS?**

In some cases, under long periods of cold and/or dark conditions, the sensor can get stuck in a low power mode of sorts. To kick it back on, simply remove and reinsert the batteries.

#### **However, if this still does not resolve the problem, please try the following steps:**

1. Be sure to mount the Breeze Pro Sensor level, with the solar panel facing south, and in an open area to allow for the most sunlight possible.
2. It can help to search for the sensor again by pressing and releasing the WIND button on the display until the orange wind section lights up (usually 3 presses). Then press and hold down the MINUS button until the station beeps and the Reception Icon starts to animate.
3. If step 5 did not work, please try a full factory restart, by pressing and holding the WIND ALERTS and LIGHT buttons down together until everything resets. Then remove the power cord from the display and press any button at least 20 times. Wait a few moments before powering the display back up.

Dashes indicate the connection is lost between your station and the wind sensor.

- My first thought is always to check that my [batteries](#) are good. If it has been working and now is not, low batteries are the most common connection problem.
- Next, check your [distance, resistance and interference](#). If everything was working previously at the same location, this is likely not the issue. However sometimes there is new growth on trees or bushes that cause another barrier. Radio Frequency (RF) signal does not travel well through foliage due to the moisture content.
- Occasionally adding a new wireless electronic device to the home will cross the signal path for the sensor. If this occurs, try moving your station a few feet or turning the station 90 degrees for a better angle to receive the sensor signal.



- Press the SENSOR button until you see your sensor ID. Hold the PLUS (+) button for 3 seconds and your station will search for your individual sensor.
- If you regain connection while the sensor is mounted, great. If you do not regain connection, bring the sensor within 10 feet of the station and search again.

## HOW DO I CHARGE THE WIND SENSOR?

Your sensor comes fully charged. If your sensor is not receiving full sunlight on the solar panel for several days, the signal may weaken or fail.

### To recharge the battery:

1. Place wind sensor with solar panel in the full sun.
2. Change “AA” batteries.
3. After 24 hours turn sensor on and allow 10 minutes to reconnect to station.
4. If possible, place sensor in an area where the solar panel can receive full sun.

## WIND AND TEMP INTERMITTANT: WHY DO MY READINGS COME AND GO?

- RF (radio frequency) communication may come and go occasionally. This can be normal in some environments (e.g. moister climates).
- If a sensor goes out, please wait 2-4 hours for it to reconnect on its own. Please be patient – these stations can reconnect on, after many hours out.
- RF (radio frequency) communication is not always 100% on. Certain temporary conditions can cause it to go out for a time (e.g. 100% humidity).
- Check that your sensor is receiving full sun on the solar panel.

### If a miss happens:

- If your wind sensor loses connection to the station for any reason, the station will show dashes after 30 minutes.
- The station will search for 5 minutes every hour to reconnect with wind sensor.

### Try this:

- Bring your wind sensor within 10 feet of your station and make sure it is connected to the station.
- After 15 minutes move the wind sensor into the next room with a wall between the sensor and the station for 1 hour.
- If there is no loss of signal in that hour, move the wind sensor just outside.
- Continue moving the wind sensor back to its original location.
- If you lose connection, look for sources of [interference](#).

## WIND ACCURACY: WHY IS MY WIND SPEED INACCURATE?



- What are you comparing your wind speed to? Your local reporting station is miles from your location and should not be used for comparison.
- Check the unit of measure (MPH, or KMH).
- Check to see if your station receives the same repetitive wind speed recording from the sensor multiple times.
- Check that the cups turn freely.
- Check for obstructions that prevent clear wind flow to the cups.
- Check mounting. In most cases, the wind sensor needs to be 6 feet or more above the highest point on the roof in order to clear nearby obstructions and read accurately. A 50-foot clearance in all directions is best.
- It is helpful to send pictures of the sensor mounting, if you need to contact customer support.

### WHY ARE THE SENSOR READINGS ON MY STATION DIFFERENT FROM THE SENSOR READINGS IN THE APP?

- The reading on your station is the “real time” reading. Your station updates as soon as it receives a new reading from the sensor.
- The App updates data every 60-90 seconds.
- Since Wind Speed changes frequently, this is the common difference you may notice between your station and your app.