

# 308-1425CA FAQs

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## AC Power

- The design of this weather station is to use AC power (5-volt) as primary power source.
- When operating with the AC power cord, the [backlight](#) can be on continually.
- When operating on AC power, batteries are optional and are not required in the weather station.
- The [backlight](#) will turn off or operate at high or low intensity at your discretion.

## Batteries

- **Explanation:** Many problems are resolved with fresh batteries of the appropriate voltage. Many items sent in under warranty work when tested with fresh batteries. Batteries manufactured this year will have an expiration date 10 years (or more) in the future. Battery technology has improved and batteries will maintain voltage longer in storage. However, the environment the batteries reside in for the 10 years can deplete the power.
- Use Alkaline or Lithium batteries in the **remote sensor**.
- A minimum voltage of 1.48V for each battery is necessary for proper performance.
- Use batteries dated at least six years in advance of the current year. Batteries dated earlier than six years from now may still work, but may be unstable in performance.
- Good name brand batteries make less noise, which reduces the chance of RF (radio frequency) interference from the battery compartment.

## Weather Station Factory Restart

- **Explanation:** The factory restart returns the weather station and remote sensor to an “out-of-the-box” default state and often resolves an issue.

### Factory Restart:

- Remove all power (batteries and AC) from remote sensor and weather station.
- Press one of the buttons on the weather station at least 20 times to clear all memory.
- Verify that the weather station is blank before proceeding (there may be lines painted on the screen that will show when there is no power).
- **Leave both units without power for 15 minutes** (very important).
- Insert the AC power cord into the wall outlet then into the weather station.
- Insert fresh batteries into the remote sensor.
- Press the TX button on the remote sensor to transmit RF signal.

- Keep the remote sensor 5-10 feet from the weather station.
- When RF connection is established, the temperature will appear on the station. Allow the remote sensor and weather station to sit together for 15 minutes to establish a strong connection.
- Do not press buttons for 15 minutes.
- For optimum 433MHz transmission, place the remote sensor no more than 200 feet (60 meters, open air) from the weather station.
- See the section on [mounting](#) and [distance/resistance/interference](#) for details on mounting the remote sensor.

## Quick Connect

- **Explanation:** Use the quick connect for a weather station and remote sensor that have been working but lost connection due to interference or low batteries. This is not the same as a thorough factory reset.
- Bring the remote sensor and weather station together inside, and place the units 5-10 feet apart with nothing between them.
- Hold the HEAT/DEW button for 5 seconds. The remote temperature area will flash.
- Remove battery cover from the remote sensor and press and release the TX button to send the signal.
- Wait for 2 minutes for the remote temperature to appear on the weather station.
- [Factory Restart:](#) If the above procedure does not work, please try the factory reset.

## Remote Temperature Sensor

### Compatible Remote sensors

- The TX141TH-**Bv2** remote sensor comes packaged with this weather station.
- The TX141TH-A, TX141TH-Av2 and TX141TH-B (433MHz) remote sensors are compatible with this weather station.

### Remote Temperature Signal Strength

- **Explanation:** The weather station will search for the remote temperature/humidity sensor for 3 minutes after installing batteries or after holding the HEAT/DEW button for 3 seconds.
- The antenna symbol will flash during reception.
- The temperature display will be dashes “---”.
- If synchronization fails once, the antenna will lose one bar.
- If synchronization fails twice, the antenna will lose two bars.
- If RF (radio frequency) reception fails five times, the antenna symbol will show without bars.
- The antenna will show full display with successful RF (radio frequency) reception.

## Dashes show for Remote Temperature

- **Explanation:** Dashes mean the connection is lost between the weather station and the remote sensor.
- [Batteries](#) often resolve the connection.
- [Distance/Resistance](#) can cause loss of connection between the remote sensor and the weather station.
- Turn the weather station 90 degrees towards the remote sensor to provide better reception. This allows more antenna surface to face the remote sensor signal.
- Try the [quick connect](#) or [factory restart](#).

## Power Requirements

- 2-AA [batteries](#) power the remote sensor.
- We recommend Alkaline batteries for the remote sensor.
- You may choose to use Lithium batteries for temperatures below -20°F/-28.8°C.

## Inaccurate Remote Temperature Reading

- **Explanation:** High remote temperature readings are generally a location issue. Low remote temperature readings are power related or a sensors going bad.
- The remote sensor reads the environment where it is mounted. When mounted inside the home, it will read inside temperature/humidity.
- When the remote sensor reads high during the day, but not at night, it is a [positioning](#) problem.
- Look for heat sources such as sunlight, door or window frames or reflected heat.
- **Side-by-side test:** Place the remote sensor right next to the weather station for 2 hours.
- Compare indoor and remote temperature. The temperatures should be within 4 degrees to be within tolerance.
- If the remote sensor reads correctly when next to the weather station, try a different location outside.

## Intermittent Remote Temperature

- **Explanation:** Intermittent problems are the hardest to resolve. RF (radio frequency) communication may come and go occasionally. This can be normal in some environments (e.g. moister climates). If remote sensor signal is lost, please wait 2-4 hours for the signal to reconnect on its own.
- Move the remote sensor to a closer location.
- [Distance/Resistance](#) can cause loss of remote sensor signal.
- Check [Batteries](#).
- **Freezer test:** Confirm the weather station is reading the correct remote sensor (not a neighbor's sensor). Place the remote sensor in the freezer for an hour and watch the temperature drop on the weather station.

- **Indoor distance test:** Please complete the [Restart](#) with remote sensor and weather station 5-10 feet apart and inside to establish a strong connection.
- After 15 minutes, if there is a reading in the remote temperature area, move the remote sensor to another room with one wall between the remote sensor and the weather station.
- Observe to see if the temperature remains on consistently for 1 hour.
- If the temperature remains on while in the house, then it is likely a [distance/resistance](#) issue.
- Move the remote sensor to different locations outside to find a location where the temperature reading will hold.

## Remote Temperature is stuck or HH.H, LL.L

- **Explanation:** These symbols are error messages indicating the remote sensor is outside of its readable range.
- Check [Batteries](#). Overpowered or underpowered batteries can cause this reading.
- Replace remote sensor.
- **Note:** The last remote reading may remain (not change) for several hours when connection is lost. The remote temperature reading will flash when the connection is first lost or intermittent.

## Remote sensor drains batteries quickly

- Test a new set of alkaline batteries. Write down the date of installation and the voltage of the batteries.
- When the batteries fail, please note the date and voltage again.
- Check the [distance](#) and [resistance](#) between the remote sensor and weather station. Remote sensors at the end of the range may work while batteries are fresh but not after they drain a bit.
- Check for leaking batteries, which may damage the remote sensor.
- Battery life is over 24 months when using reputable battery brands for both Alkaline and Lithium batteries.

## Remote Humidity goes to dashes when temperature is cold.

- The remote temperature/humidity sensor designed to work with this weather station may drop the remote humidity and dew point reading in cold temperatures.
- The humidity and dew point will return when the temperature rises. This is how the sensor came from the factory. The temperature itself will continue to read.

## Remote sensor fell. The sensor no longer works

- **Explanation:** If there is no physical damage to the remote sensor, the fall may not have caused internal damage. A fall can shock the remote sensor or the batteries in the remote sensor. Batteries that have fallen on a hard surface may be damaged and unable to function properly.

- Complete a [Restart](#) with fresh batteries.
- Use [Batteries](#) dated at least six years in advance of the current year. Batteries dated earlier than six years from now may still work, but may be unstable in performance.
- **Note:** A remote sensor that has fallen into puddle, snow, or other standing water, will likely have water damage and need replacement. Remote sensors are water resistant, not waterproof.

## Temperature/Humidity Trend Arrows

- **Explanation:** The indoor and remote temperature (2°F / 1°C) and humidity (3% RH) trend indicators update every 30 minutes or less. These trends represent temperature changes over the past three hours.
- **Example:** At 11:00, the trend arrows will reflect changes in temperature or humidity since 8:00. At 11:30, the trend arrows will reflect changes in temperature or humidity since 8:30, etc.

### Up Arrow:

- Temperature has **risen** in the past 3 hours.
- Humidity has **risen** in the past 3 hours.

### Right Arrow:

- Temperature has **not changed** in the past 3 hours.
- Humidity has **not changed** in the past 3 hours.

### Down Arrow:

- Temperature has **fallen** in the past 3 hours.
- Humidity has **fallen** in the past 3 hours.

## MIN/MAX Temperature readings

- **Explanation:** The weather station shows the daily minimum and maximum temperatures each day starting at midnight (12:00 AM). The weather station automatically resets the MIN/MAX temperatures at midnight (12:00 AM).
- **View MAX data:** Press the ▲ button once to view maximum temperature and humidity values for indoor and remote data.
- **Reset MAX data:** Hold the ▲ button for five seconds to reset maximum temperature and humidity values for indoor and remote data.
- **View MIN data:** Press the ▼ button once to view minimum temperature and humidity values for indoor or remote data.
- **Reset MIN data:** Hold the ▼ button for five seconds to reset minimum temperature and humidity values for indoor and remote data.

## Heat Index/Dew Point

### Heat Index:

- Heat Index combines the effects of heat and humidity.
- Heat Index is what the temperature feels to a human being.

- As humidity increases, the body is unable to cool effectively.
- The temperature will feel warmer.
- **View Heat Index:** From the default time display, press the HEAT/DEW button once and Heat Index will show instead of the remote ambient temperature.
- **Note:** Heat index will be the same number as the temperature until the remote temperature is above 26.7°C (80°F).

#### Dew Point Temperature:

- Dew Point Temperature is the saturation point of the air, or the temperature to which the air has to cool in order to create condensation.
- The higher the dew points, the higher the moisture content of the air at a given temperature.
- **View Dew Point Temperature:** From the default time display, press the HEAT/DEW button twice and Dew Point will show instead of the remote ambient temperature. The words “Dew Point” will show near remote temperatures.
- **Note:** Dew Point is lower than the actual temperature.

### Mounting/Positioning Remote sensor

- **First:** Place the remote sensor in the desired shaded location and the weather station in the home. Wait approximately 1 hour before permanently mounting the remote sensor to ensure that there is proper reception.

#### POSITION

- **Outdoor:**
  - Protect the remote sensor from standing rain or snow and from the overhead sun, which can cause it to read incorrectly.
  - Mounting under an eave or deck rail works well.
  - If you choose, you can construct a small roof or box for the remote sensor. Be sure a box has vents.
  - Mount the remote sensor on the North side where to prevent sun from causing incorrect readings.
  - Mount at least 6 feet in the air for a strong RF (radio frequency) signal.
  - Do not mount the remote sensor on a metal fence. This significantly reduces the effective [range](#).
  - Remote sensors are water resistant, not waterproof.
- **Indoor or Outdoor:**
  - Mount remote temperature sensor **vertically**.
  - Avoid more than one wall between the remote sensor and the weather station.
  - The maximum transmitting range in open air is over 200 feet (60 meters).
  - Obstacles such as walls, windows, stucco, concrete and large metal objects can reduce the range.
  - Do not mount near electrical wires, transmitting antennas or other items that will [interfere](#) with the signal.
  - RF (radio frequency) signals do not travel well through moisture or dirt.

- **MOUNT**
- **Option 1:**
  - Install one mounting screw (not included) into a wall.
  - Place the remote sensor onto the screw (hanging hole on the backside).
  - Gently pull down to lock the screw in place.
- **Option 2:**
- Insert the mounting screw through the front of the remote sensor and into the wall.
- Tighten the screw to snug (do not over tighten).

## Position Weather Station

- The weather station has a pull out stand to sit on a desk or table or can be wall mounted.
- Place within range of the remote sensor.
- The maximum transmitting range in open air is 200 feet (60 meters).
- Obstacles such as walls, windows, stucco, concrete and large metal objects can reduce the range.
- Choose a location 6 feet or more from electronics such as cordless phones, wireless gaming systems, televisions, microwaves, routers, baby monitors, etc., which can prevent signal reception.
- Be aware of electrical wires and plumbing within a wall. This will interfere with RF (radio frequency) signal reception.

## Distance/Resistance/Interference

- **Distance:**
- The maximum transmitting range in open air is over 300 feet (91 meters) between the remote sensor and the weather station. This range is in open air with ideal conditions.
- Consider what is in the signal path between the weather station and the remote sensor.
- Avoid placing electronics in the signal path between the weather station and the remote sensor.
- **Resistance:**
- Obstacles such as walls, floors, windows, stucco, concrete and large metal objects can reduce the range.
- When considering the distance between the remote sensor and the weather station (200 feet open air), cut that distance in half for each wall, window, tree, bush or other obstruction in the signal path.
- Closer is better.
- Windows reflect the RF (radio frequency) signal.
- Metal absorbs the signal and reduces the range.
- Stucco has a metal mesh that absorbs the signal.
- Do not mount the remote sensor on a metal fence. This significantly reduces the effective range.
- **Interference:**
- Consider items in the signal path between the remote sensor and the weather station.



- Sometimes a simple relocation of the remote sensor or the weather station will correct the interference.
- Windows can reflect the radio signal.
- Metal will absorb the RF (radio frequency) signal.
- Stucco has a metal mesh that absorbs signal.
- Avoid transmitting antennas: (ham radios, emergency dispatch centers, airports, military bases, etc.)
- Electrical wires (utilities, cable, etc.)
- Vegetation is full of moisture and reduces signal.
- It is difficult for RF (radio frequency) signal to travel through a hill.

## Temperature Alerts

- **Explanation:** The remote and indoor temperature alerts are set in two separate steps.
- Set the alert value.
- Arm/Disarm the alert.

### Select Temperature Alert Values:

- Hold the ALERT button for five seconds to select and set temperature alert values.
- **REMOTE HI** alert will flash. Press the ▲ or ▼ buttons to set the alert value, and press the ALERT button to confirm and switch to REMOTE LO setting.
- **REMOTE LO** alert will flash. Press the ▲ or ▼ buttons to set the alert value, and press the ALERT button to confirm and switch to INDOOR HI setting.
- **INDOOR HI** alert will flash. Press the ▲ or ▼ buttons to set the value, and press the ALERT button to confirm and switch to INDOOR LO.
- **INDOOR LO** alert will flash. Press the ▲ or ▼ buttons to set the alert value, and press the ALERT button to confirm. Then press the ALERT button again confirm and exit.
- **Note:** After selecting temperature alert values, use the next step to arm or disarm individual alerts.

### Temperature Alerts ON/OFF

- In normal mode, press the ALERT button to toggle between:
- Remote HI
- Remote LO
- Indoor HI
- Indoor LO
- Press the ▲ button to **arm** the selected alert.
- The alert icon (bell) appears next to the alert, when the alert is active.
- Press the ▼ button to **disarm** the selected alert.
- **Note:** When no temperature alerts are set, the Temperature Alert area will show OFF.

### Temperature Alert Sounds

- When temperature alert sounds, the corresponding alert icon (bell) will flash.
- The alert beeps once every minute, until the temperature is out of alert range.
- Press any button to stop alert. The alert symbol will still show.

- Turn alert OFF: In normal mode, press the ALERT button to select the alert. With HI or LO alert selected, press the ▼ button to disarm that alert.

## Weather Station

## Power Requirements

- This weather station is powered by a 5 volt AC power adapter
- Alternatively, optional 3-AAA Alkaline batteries may be used.

## 12-Hour or 24-Hour time format

- Time can display in 12-hour (am, pm) or 24-hour format.
- Default is 12-hour time.
- Use the [Program Menu](#) to switch time formats.

## Fahrenheit/Celsius

- Use the [program menu](#) to switch between Fahrenheit and Celsius.

## Backlight

- **AC adapter:** The backlight is on continuously when operating the weather station with the 5-volt AC adapter.
- **Note:** When the AC adapter is NOT in use, the HI-LOW-OFF light feature is not available.
- **HIGH:** The backlight is defaulted to HI at setup when the AC adapter is in use.
- **LOW:** Press the HI-LOW-OFF button to dim the backlight.
- **OFF:** Press the HI-LOW-OFF button again to turn off the backlight.
- Press the HI-LOW-OFF button to return to full strength.
- **Note:** When the backlight is off, press any button to activate the backlight for 10 seconds.
- **Battery power:** When operating on battery power only, press and release the any button and the backlight will show for 10 seconds.

## Dashes, HH.H, LL.L or stuck Indoor Temperature/Humidity

- **Explanation:** These symbols are error messages indication the indoor sensor is outside of its readable range. For indoor readings, this is generally a power related issue.
- Check that the AC power cord is inserted into a working outlet.
- [Batteries](#) may be overpowered or underpowered. Remove batteries from the weather station.
- Press any button 20 times. Leave the weather station unpowered for 1-2 hours.

- Install fresh Alkaline batteries with correct polarity.
- If the indoor temperature is still shows dashes, HH.H or LL.L, the weather station may need replacement.


## Inaccurate Indoor Temperature Reading

- **Explanation:** When the indoor temperature is inaccurate, it is often due to the location of the display or overpowered/under powered batteries. You can test the accuracy at your home.
- **Side-by-side test:** Bring the remote sensor in the house and place it next to the weather station for 2 hours.
- Compare indoor and remote temperature. The temperature should be within 4 degrees to be within tolerance.
- Look for heat sources such as sunlight, door or window frames or reflected heat or cold near the weather station.
- **Check** [batteries](#) and AC power cord.


## Set Time Alarm

- In normal mode, hold the ALARM button for three seconds to enter alarm set mode.
- HOUR: The **Hour** will flash, use the ▲ or ▼ buttons to set the hour, and press ALARM button to confirm and switch to minutes.
- MINUTES: The **Minutes** will flash, use the ▲ or ▼ buttons to set the minutes, and press ALARM button to confirm and exit.
- **Note:** When no buttons are pressed for ten seconds, the weather station will save the last change and default back to normal mode

### Activate/Deactivate time alarm

- In normal mode, press and release the ALARM button once to show alarm time.
- Press and release the ALARM button repeatedly to turn ON/OFF alarm.
- The alarm icon  appears when alarm is active.
- **Note:** The alarm will ring for 2 minutes then turn off if no buttons are pressed.

### Snooze Alarm

- When the alarm sounds, press the HI/LOW/OFF button to snooze the alarm for 10 minutes.
- The snooze option can repeat three times.
- The alarm icon  will flash while the snooze feature is active.
- **Note:** while the alarm sounds press any button **except** the ALARM button to turn the alarm off.

## No WWVB Tower Icon

- The forecast station has not received a WWVB time signal in the past 24-hours.

- [Position](#) the forecast station for better reception.
- Be sure you have good batteries in the forecast station.
- Hold the + and – buttons together to send the forecast station on a signal search at night.
- Allow up to 5 nights to receive the time signal.

## Time is off by hours

- Check to see if the [WWVB](#) Tower icon appears on the forecast station. If not, the forecast station has not received a WWVB time signal in the past 24-hours.
- Reposition the forecast station with the front or back facing Colorado.
- Check that the Time Zone selected correctly reflects your location. Adjust the time zone in the [Program Menu](#).
- Check that the DST indicator is correct for your location (most areas observe DST so this should be ON). Adjust the DST indicator in the [Program Menu](#).

## Manually Set Time/Date: Program Menu

- The TIME SET button will move through the program menu. To change a value use the ARROW buttons.
1. WWVB ON/OFF: Hold the TIME SET button five seconds so **WWVB** and the word **ON** will flash. Press and release either ARROW button to turn this to OFF if you do not wish WWVB time reception. Confirm with the TIME SET button and move to time zone.
  2. TIME ZONE: **EST** will flash. Press and release the ▲ or ▼ buttons to select a different Time Zone: AST=Atlantic, EST= Eastern, CST= Central, MST= Mountain, PST= Pacific, AKT= Alaska, HAT=Hawaiian time zone. Confirm with the TIME SET button and move to DST.
  3. DAYLIGHT SAVING TIME: **DST** will flash and the word **ON**. Press and release the ▲ or ▼ buttons to turn this to OFF if you do not observe DST. Confirm with the TIME SET button and move to 12/24 hour time.
  4. 12/24 HOUR TIME: **12H** will flash. Press and release the ▲ or ▼ buttons to select 24H. Confirm with the TIME SET button and move to the hour.
  5. HOUR: The **hour** will flash. Press and release the ▲ or ▼ buttons to select the correct hour. Confirm with the TIME SET button and move to the minutes.
  6. MINUTES: The **minutes** will flash. Press and release the ▲ or ▼ buttons to adjust the minutes. Confirm with the TIME SET button and move to the year.
  7. YEAR: The **year** will flash. Press and release the ▲ or ▼ buttons to select the correct year. Confirm with the TIME SET button and move to the month.
  8. MONTH: The **month** will flash. Press and release the ▲ or ▼ buttons to select the correct month. Confirm with the TIME SET button and move to the date.
  9. DATE: The **date** will flash. Press and release the ▲ or ▼ buttons to select the correct date. Confirm with the TIME SET button and move to F/C.  
**Note:** The Day of the Week will set automatically when the year, month and date are set.
  10. FAHRENHEIT/CELSIUS: **°F** will flash. Press and release the ▲ or ▼ buttons to select Fahrenheit or Celsius. Confirm with the TIME SET button and exit.  
**Note:** When no buttons are pressed for ten seconds, the weather station will save the last change and default back to normal mode.

## Forecast Icons Inaccurate

**THIS WEATHER STATION LEARNS OVER TIME!**

- Please allow 3-4 weeks for barometer calibration to generate an accurate forecast.
- **IMPORTANT:** As the Weather station builds memory, it will compare the current average pressure to the past forty day average pressure for increased accuracy. The longer the Weather station operates in one location, the more accurate the forecast icons will be.
- **Weather Forecast Icons:** This Weather station has six forecast icons that predict the weather condition of the next 12-hours based on the change of atmospheric pressure. The weather forecast is about 70-75% correct. As weather conditions cannot be 100% correctly forecasted we are not responsible for any loss caused by an incorrect forecast.
- Sunny (clear)
- Partly Cloudy
- Cloudy
- Stormy
- Rainy
- Snowy (temp below 32 °F)
- The icons forecast the weather in terms of getting better or worse and not necessarily sunny or rainy, as each icon indicates.

## Weather station is dim

- **Explanation:** Most weather stations have a dark background. Place the weather station at eye level, to determine if it is dim. Weather stations that sit in the sunlight can develop a cloudy film over time.
- This is generally a power related issue.
- [Batteries](#) may be overpowered or underpowered. Remove batteries from weather station.
- Press any button 20 times. Leave the weather station unpowered for 1-2 hours.
- Install fresh alkaline batteries with correct polarity.

## Weather station has distorted or frozen display

- **Explanation:** On a brand new weather station, check for thin plastic film of **printed scratch guard** that may be on the screen of the weather station. This thin piece of plastic has printed numbers for store displays. When the batteries are installed, the “real” numbers show behind the printed scratch guard and create distortion.
- With all power removed, the weather station should be blank.
- If numbers still appear, please check for scratch guard.
- **Power:**
- Check that the batteries are installed correctly.
- This is generally a power related issue.
- [Batteries](#) may be overpowered or underpowered.
- Remove batteries from weather station.
- Press any button 20 times. Leave the batteries out of the display for 2 hours.
- Insert batteries into the weather station.

## Weather station is blank: No letters, numbers or dashed lines

- Check that the batteries are installed correctly.
- [Batteries](#) may be overpowered or underpowered.
- Remove batteries from weather station.
- Press any button 20 times. Leave the batteries out of the display for 2 hours.
- Insert batteries into the weather station.

## Weather station drains batteries quickly

- Test a new set of alkaline batteries. Write down the date of installation and the voltage of the batteries.
- When the batteries fail, please note the date and voltage again. This is helpful in determining the problem.
- Check for leaking batteries, which may damage the weather station.
- Battery life is over 12 months when using reputable battery brands.

## Weather station has missing segments

- **Explanation:** When parts of numbers, letters, or pictures are missing on the display, it is often power related.
- [Batteries](#) may be overpowered or underpowered. Remove batteries from weather station.
- Press any button 20 times. Leave the weather station unpowered for 1-2 hours.
- Install fresh alkaline batteries with correct polarity.