seals, spacers, etc. are "wearable" parts and not warrantied. listed in the back of this document may be warrantied provided that there isn't evident physical or electrical damage. Pistons, Milby Company will submit the claim to Master Water and provide credit if approved by the manufacturer. Components not

the "Return/Warranty Form" that is available at all of our locations and at www.milbycompany.com/pages/returns.

In order to streamline the return merchandise process, please be sure to provide as much information as possible. You may use

- Photos or videos of the failure onsite are highly recommended
  - (eldesilgae ii) # 04 vo/bne emeN dol
- Model # of system and part # of failed component. Including the date code is helpful if available
  - Description of failure and what was done to resolve it
  - Date of Installation & Date of Failure/Replacement

If requesting product failure evaluation, you must provide the following:

- Control & bypass valves / Upflow valves / Circuit boards / Power Adapters / Timer/Motor
  - - Media/brine tanks/brine float assemblies
  - Return & obtain replacement parts. Parts commonly available through Milby Company:

3. Master Water Conditioning: 610-323-8358

2. Milby Company's Headquarters: 410-796-7700

1. Your assigned Milby Company salesperson

Troubleshoot - Follow the troubleshooting steps in the IOM and/or contact technical support:

Milby Company Inventory Control and Warranty Specialist: 410-796-7705

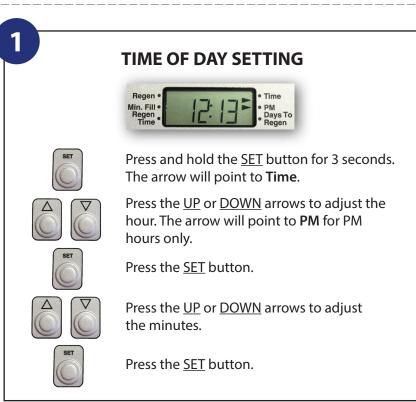
manufacturer or a Milby Company salesperson.

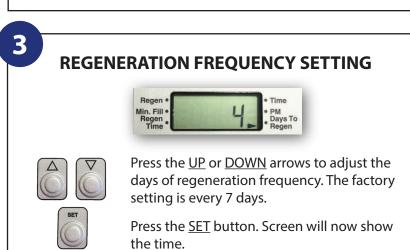
Water Tender and Master Water do not offer warranty on complete systems unless authorization has been provided by the

# WATER TENDER | RETURN MERCHANDISE PROCEDURES



## WTC TIME CLOCK CONTROL VALVE | QUICK SET UP





## 2 TIME OF REGENERATION SETTING Press and hold the SET and UP buttons for 3 seconds. The arrow will point to Time. Press the <u>UP</u> or <u>DOWN</u> arrows to adjust the hour. The factory setting is 2 AM. Press the SET button. Press the <u>UP</u> or <u>DOWN</u> arrows to adjust the minutes. Press the <u>SET</u> button. The arrow will jump to Days to Regen.

### **SYSTEM SET UP IS COMPLETE!**

When system is operating one of two displays will be shown: Time or Days to Regen. Pressing the UP or **DOWN** buttons will toggle between the two choices.

See the back of this document for more set up options and error codes.

### WTC TIME CLOCK CONTROL VALVE | MORE OPTIONS

#### **FINAL CHECK**

Fill the brine tank with Solar Salt.

the drain line size can handle the backwash flow rate of the softener. Make sure the drain line connection meets all plumbing codes and that

Make sure the inlet and outlet on the bypass valve are open.

with power 24 hours per day. Make sure the control valve timer is plugged into an electrical outlet

Check all piping for leaks.

### RESET CONTROL VALVE

unplug it from the board, not the wall. Take the cover off, power up the valve and

Plug it back in after 10 seconds.

#### **9U TAATS MATSYS**

Connect the WTC control valve transformer into the electrical outlet.

will be flushed to drain during start up.

motor starts. The display will read "C1" backwash position when the drive motor stops. Press and hold the <u>UP</u> and <u>DOWM</u> arrows simultaneously for 3 seconds until the drive

purge all the air from the tank. If the water enters the tank too fast, all the cation resin from the bottom of the distributor pipe and leave the tank from the top. This will slowly Open the inlet ball valve 25% of its full open position. The water is going to enter the tank

When only water is running to the drain, open the inlet and outlet ball valves fully.

will read "C2". Press the UP button to advance the control valve to the brine/rinse position. The display

rinse position. The display will read "C4". The fast rinse position will rinse the softener tank. Once the drive motor stops, press the UP button to advance the control valve to the fast

tank will fill with the proper amount of water. The display will read "CS". The control valve will automatically advance to the brine refill position where the brine

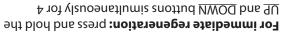
Note: The timer will automatically advance to the service position and the display will read

#### **EBBOB CODES**

əsneɔ	Description	ValqziO
Defective motor, damaged wiring, or poor wire connection	Unable to recognize start of regeneration	EJ (1001)
Defective motor, damaged wiring, poor wire connection, or mechanical component failure	Unexpected electrical or mechanical Itatz	E2 (1002)
Damaged wiring, poor wire connection, or mechanical component failure	Motor running too long or timeout during piston relocating	E3 (1003)
Damaged wiring, poor wire connection, or mechanical component failure	si notsiq nəhw tuoəmli relocating to service position	E4 (1004)

### **MANUAL REGENERATION**

to Regen. DOWN buttons simultaneously. Arrow will point For regeneration tonight: press the UP and





seconds. Valve motor will start.

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Fleck 9100

# **WATER TENDER** | WARRANTY INFORMATION

Control Valve Body Only: 3 years\* | Timer/Motor: 3 years\*



Clack WS1EE Clack WS1 Clack WS1TC

6201 South Hanover Rd, Elkridge, MD 21075 | P: 410-796-7700 | F: 410-796-7739 | T: 800-796-7700

Fleck 5600 Metered

Fleck 5600











Fiberglass Tank: 10 years\*

 $^*$ On manufacturing defect, not on wear & tear, incorrect installation or application, or accidental damage.

Pistons, seals, spacers, etc. are "wearable" parts and not warrantied. Other components may be warrantied provided that there isn't evident physical or electrical damage.