

## 🔌 QUICK START

🔌 Plug in and turn ON your Mella by turning the knob to the right (110/125V - 120 VAC 60hz 132w)

🕒 Adjust the temperature by turning the knob to the right or left

⬇️ Download The Mella App

📄 Register on the App

➡️ Log In on the App

⊕ Add Device on the App

✓ You're ready to go!

## ⚙️ TROUBLESHOOTING

### MELLA IS NOT CONNECTING:

- Make sure the knob is in the ON position
- Tap the refresh button in the top right corner
- Turn Mella OFF, unplug and reboot

### MELLA IS NOT TURNING ON WITH APP SCHEDULED TIMES:

Mella must be left in the ON position in order for the scheduled times to work with the App.

### MELLA IS NOT TURNING ON OR OFF WITH MANUAL FUNCTION ON APP:

Mella must be left in the ON position in order for the Manual ON and OFF to work with the App.

### SILICONE SKIN APPLICATION:

- Putting the skin on takes practice.
- Lining up the hole for the knob is the key to proper fitting
- The flexible nature of silicone allows you to adjust by pulling and shifting if necessary

### STILL HAVING TROUBLE?

Contact us at [info@themella.com](mailto:info@themella.com)  
Video tutorials at [www.themella.com](http://www.themella.com)



M E L L A  
QUICK START GUIDE

# NICE TO MEET YOU.

HERE'S A LITTLE BIT ABOUT ME:



SILICONE SKIN



WAX TIN RECEPTACLE

ON/OFF &  
TEMPERATURE CONTROL



PROGRAMMABLE APP READINESS

## THE APP

### 1. DOWNLOAD THE MELLA APP

Compatible with Android and iOS

### 2. REGISTER AND LOG IN

Protect your username and password

### 3. ENTER QR SCAN CODE OR DEVICE ID

Located on the bottom of device

### 4. SET UP

- This connects your Mella with WiFi
- Device must be in ON position

### 5. NAME YOUR DEVICE

Choose a unique username for each device (up to 6)

### 6. VIRTUALLY TURN ON AND OFF

- Tap the circle
- Green for ON and red for OFF

### 7. SET YOUR SCHEDULE

- Tap schedule to automate ON and OFF according to your salon hours
- Choose your ON and OFF time, enable and save

## CLEANING & CARE

MY SILICONE SKIN IS EASY TO CLEAN:

### FOR SOFT WAX REMOVAL

Use a soft cloth with a small amount of oil on the cloth to wipe soft wax off of the silicone skin.

### FOR HARD WAX REMOVAL

Simply flick the edge and peel off as if you were removing hard wax from a client's skin.

### SILICONE SKIN REMOVAL

For a deeper clean remove the silicone skin to clean inside and out as desired.

### SILICONE SKIN APPLICATION

Practice makes perfect!

- Start with the skin inside out
- Line up knob hole with the knob
- Place one hand inside to steady while the other hand folds down sections
- Visit [www.themella.com](http://www.themella.com) for a complete tutorial



**SAFETY NOTE: UNPLUG AND ALLOW TO COMPLETELY COOL BEFORE HANDLING**