

# RETURNS FORM

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You have the right to return your products for a full refund within 14 days. When we receive your return shipment, we'll manage your refund right away.

Please note that import taxes, customs, duties, shipping costs will not be refunded, even if it is a partial return. As the customer, you are financially responsible for the return of your product to us. We do not accept packages sent by COD (Cash on Delivery). You are responsible for any items lost in shipping. We can't accept returns or make refunds on custom made collars, leashes or name tags.

How do I return my product?

- 1) Fill out the details below with your order number and name
- 2) Highlight the reason for your return
- 3) Include this form and your item(s) in your parcel
- 4) Use the "Returns Label" provided below and attach it on the outside of your package
- 5) Drop off at your nearest post office
- 6) Ship via 'PostNord Parcel' or a corresponding shipping method

YOUR ORDER NUMBER:

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YOUR NAME:

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THE REASON FOR YOUR RETURN:

TOO SMALL

TOO BIG

NEW COLOR

OTHER

IF "OTHER" PLEASE TELL US MORE ..

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Cut out the label below and attach it on the outside of your package.



FROM:

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TO:

Barkalot  
c/o Petbuddy Group AB  
Tjusarvägen 9A  
744 51 Morgongåva  
Sweden

POSTAGE  
REQUIRED

RETURNED GOODS