

NAME

ORDER NUMBER

EMAIL

PLEASE DO NOT RETURN THE PARCEL WITHOUT COMPLETING



<u>QTY</u>	<u>ITEM DESCRIPTION</u>	<u>REFUND</u>	<u>REASON CODE</u>	<u>EXCHANGE</u>	<u>NEW SIZE REQUIRED</u>	<u>REASON FOR RETURN CODES</u>
						1) LOOKS DIFFERENT FROM THE IMAGES ON OUR WEBSITE 2) PARCEL ARRIVED DAMAGED 3) ITEM IS TOO BIG 4) ITEM IS TOO SMALL 5) ARRIVED FAULTY 6) INCORRECT ITEM RECEIVED 7) ARRIVED TOO LATE 8) DOESN'T SUIT ME 9) OTHER REASON

PLEASE NOTE : WE CAN ONLY EXCHANGE FOR THE SAME ITEM IN A DIFFERENT SIZE. IF YOU WISH TO EXCHANGE TO A DIFFERENT STYLE/COLOUR PLEASE REQUEST A REFUND AND RE-ORDER THE NEW STYLE FROM OUR WEBSITE.

**THE LORDS CLUB**

**HILLTOP HOUSE  
RETTENDON, ESSEX  
CM3 8EA  
UNITED KINGDOM**

